

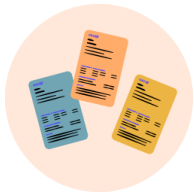
PCP Assignment

What's happening?

Oscar is expanding PCP Assignment in 2023! Oscar is focused on encouraging members to select their PCP to increase patient engagement, drive improved health outcomes, and continue to deliver a high degree of value to providers and patients alike. In the states listed below, all members will be able to select their own Primary Care Provider, and if one is not selected within 30 days of their effective date, one will be assigned to them. After this, Oscar members can change their PCP at any point in time.

Applicable states: AZ, CA, FL, GA, IL, IA, KS, MI, MO, NE, NC, OH, OK, PA, TN, VA

Frequently Asked Questions



A patient's Oscar ID card lists my name as their PCP - what does this mean for me?

This means that you are the patient's assigned PCP. Either the member has selected you as their PCP or the member was assigned to you as their PCP (based on claims history, location, or other preferences).



Do Oscar patients need referrals from their assigned PCP?

Oscar values the primary care relationship and wants to make it a prominent feature to our members. Oscar EPO plans continue to require no referrals. Referrals may be required for Oscar HMO plans. Your payment from Oscar is still subject to the same terms of your contract.



A patient changed their assigned PCP to me. Is there a way for me to confirm that I am a patient's assigned PCP?

Yes - You can view the patient's digital ID card with their assigned PCP in the Oscar Provider Portal.



A patient's Oscar ID card does not list my name as their PCP - either it lists another PCP or does not mention a PCP. Can I still see this Oscar member?

Under a non-HMO plan, you can see a patient whether or not they have you listed as their assigned PCP. Under an HMO plan, you can see a patient if you are within the same TIN (tax identification number) as their assigned PCP. Please refer to the Oscar provider manual for additional coverage details and the below question for how a member can change their assigned PCP.



A patient has asked how to change their assigned PCP. How should I proceed?

Encourage the Oscar member to log in their online account to change their assigned PCP. Their digital ID card will reflect their updated PCP. If the member is having trouble accessing their digital ID card, please tell them to contact their concierge team.



What happens if I am not showing up as a PCP available for selection?

For a provider to be considered a PCP, they need to have indicated that they are a PCP on the roster they send to Oscar and have a PCP-eligible specialty. If you have confirmed that you are a PCP on your roster and you are still having issues, please contact Oscar's Provider Services team at (855) 672-2755.