

ILLINOIS PRE-SERVICE CASE REVIEW

Oscar Health provides the following information to comply with a regulatory requirement for the state of Illinois to disclose information for services that require pre-service review. The following report details the number of pre-service cases that have received approvals and adverse determinations for the plan year of 2022.

Illinois						
	Provider Authorization Requests					
	Medication	Diagnostic Test	Procedure	Other		
Total Prior Authorization Requests Received	20	7	67	415		
Prior Authorizations Approved	10	7	42	340		
Prior Authorizations with Adverse Determinations	10	0	25	75		
Medical Necessity	9	0	20	70		
Administrative	0	0	3	3		
Experimental / Investigational	1	0	0	1		
Adverse Determinations Overturned on Appeal	1	0	4	0		

Prior Authorization Case Appeal Information		
Number of Prior Authorization Requests Appealed	7	
Number of Prior Authorization Appeals Approved	5	

Prior Authorization Case Response Time				
	Time (days)			
Average Time between Prior Authorization Submission and Decision	2.47			

Top Five (5) Reasons for Adverse Determinations		
1	Not Medically Necessary	
2	Administrative	
3	Experimental or Investigational	
4	Noncovered Benefit	
5	Referral or Service	

OMC Regulatory Adherence 5/21/2025