

Telemedicine and Telehealth Services for Oscar Members

We will pay for services provided telephonically that would otherwise be a covered expense if provided during a face-to-face consultation between a Member and a Network Provider. These benefits will be subject to the same Cost-Sharing and reimbursement as the face-to-face corollary, such as a telephonic version of a Primary Care Provider office visit.

Third party vendor Telehealth calls through the Oscar app or website are provided as a value add noninsurance benefit at no additional cost. The service can be used for consultations between You and Network Providers who participate in Our Telemedicine program for the diagnosis of and prescribing for non-emergent medical conditions. This benefit is available as long as Your coverage under this Policy remains in force.

Oscar provides information on payment practices at https://www.hioscar.com/forms/?planYear=2018&planState=TX. To view this information, visit the Summaries of Benefits and Coverage or Schedules of Benefits sections of this website.