



**I DO NOT RECOGNIZE THE TRANSACTION AND CONFIRM I DID NOT RECEIVE ANY GOOD/SERVICE**

**! PLEASE BLOCK IMMEDIATELY YOUR CARD VIA THE MOBILE APPLICATION OR WWW.KEYTRADEBANK.COM !**

ARE YOU STILL IN POSSESSION OF YOUR CARD ?

**YES**

Have you given the details of your card by email, phone or via internet ?

No

Yes : (please detail the channel, the reason and circumstance)

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.....  
.....

Have you given your card to someone to make a payment ?  Yes  No

If yes, in which circumstances ?

Name of merchant: .....

Location..... Date .....

Other circumstances? .....

**NO**

please indicate when you realized you were not in possession of your card anymore : .....

Circumstances :  Lost  Theft during the break-in of my car  
 Theft on my workplace  Pickpocket  Theft during an aggression  
 Theft after trickery  Never received  Given to a third party

Was The PIN written down on or near the card or communicated to a third party (even friends/family)  Yes  No

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**SEND US ANY DOCUMENTS YOU CONSIDER RELEVANT (POLICE REPORTS, ETC.).**

Date and signature

*Personal data will be processed by Keytrade Bank, Belgian branch of Arkéa Direct Bank SA (France), when processing your request and when [managing your debit cards], as well as for the purposes described in the Privacy Policy [link to the policy] available at [www.keytradebank.be](http://www.keytradebank.be). Please see this Policy for more information about the collection, recording and processing of your personal data, as well as about your right of access, to rectification and to object.*