

vQueue

A bridge between customer, business & safety

vQueue can provide a simple mechanism to create a virtual queue, which allows members of the public to see how busy an area is, reserve a timed/queued slot that they can use to ensure they arrive at a location in a way which will ensure social distancing can be maintained and congestion is kept to a minimum. Solution help any front end customer businesses including Mall, Restaurant, Banking, and other.

No more waiting



Asking Customer to wait for his/her turn is not an option in current scenario



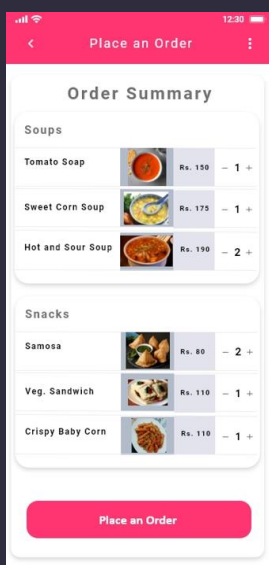
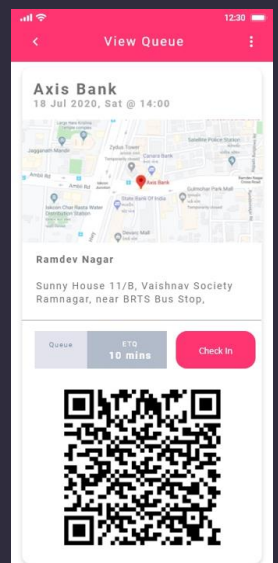
In case of mismanagement of people traffic, we are risking our staff/client for covid



Digitally Engagement With Customer is necessity in current market



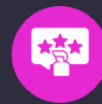
Desk specific queuing is must for different customer with reason for visit



Go Touchless & Digital



In case if food/product selling business, wrong serving is a loss financial as well as reputation



In case of restaurant, waiting for captain/waiter to take an order is poor customer journey



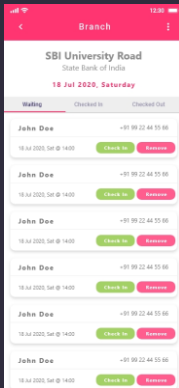
Wrong Billing is a loss to the company. Higher billing reduce reputation and lower billing cost the company



Pick up option for Home Buyer in case if user want to buy service from the home

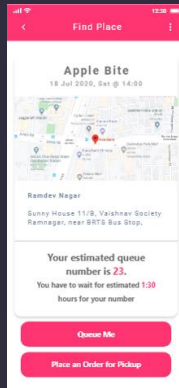
How it works

1



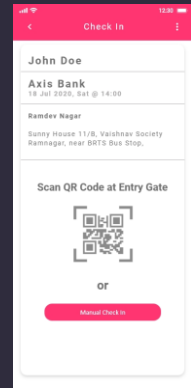
Customer search organization and queue them self using vQueue app.

2



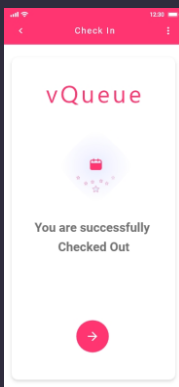
Application will provide slot/estimated time for customer to plan the visit

3



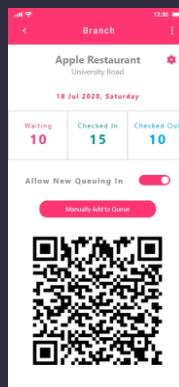
Customer arrive on allotted time slot and checked in using mobile application

4



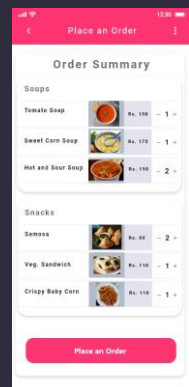
After completing relevant work, customer will checkout from the application.

5

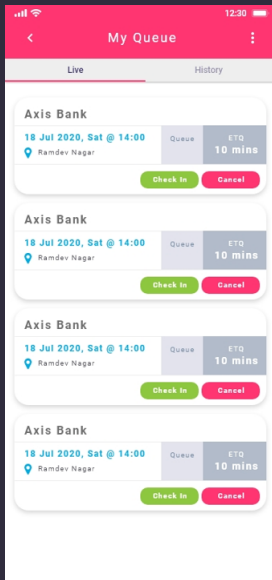


Premises manager can monitor & control the traffic according to situation.

6



Solution also allows queuing to the desk can also add/order requirements.



No longer wait for your turn

Waiting time in current scenario is no longer an option. Solution is required to help in reducing or removing the waiting time.

How We can help:

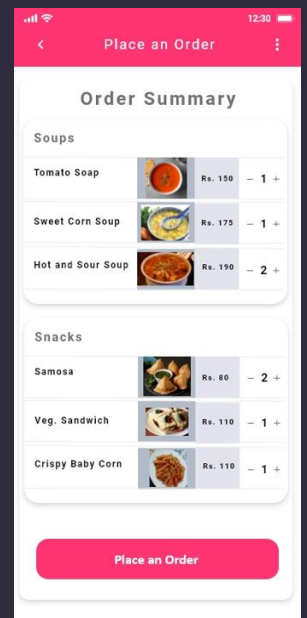
- Allow customer to plan visit by adding themselves in queue from home only
- Application will provide estimated time and queue number to the customer so that they can come only on allotted time slot
- Make organization ready to serve expected number of people on all the defined time slot.
- This will help in reducing or removing considerable waiting time of customer

Go touchless and digital with the same app

In a public place or in the restaurant, reducing the touch of the frequently used item need to be reduce or removed. Solution required where people can process transection using own devices.

How We can help:

- Allow customer to order food from digital menu only.
- Third party interaction can also be reduced by using mobile devices
- Transection details and final invoice can be shared on application without exchanging physical copy
- This will help in creating safer environment for customer to visit again.



Customer safety is the first priority

There is no way customer can know what are the different steps taken by the organization within premises to reduce the risk of infection. Our solution can help in demonstrating the key steps taken.

How We can help:

- Our app partner program help in identifying the key steps need to be taken to reduce the risk of spread.
- We can highlight the steps taken by the management for visiting the premises.
- We ask our affiliated organization to fulfill on all the safety parameters including premises safety, team safety, customer safety.