Anti-Trust Statement

Texas REALTORS® is devoted to enhancing the real estate industry in Texas. Meetings focus on promoting the interests of real estate professionals and consumers, fostering competition, and sharing best practices. Discussions that violate antitrust laws, such as price-fixing or limiting service offerings, are strictly prohibited.

Registrations and Refunds

Please register for the course at least five (5) days before the class start date to ensure adequate course materials are prepared for you in time. Should you register for class less than 5 days prior to the start date, you may have to wait to receive your course materials depending on how little time the host was given to prepare those materials in advance. .

$500 of the class price is non-refundable.

A partial refund will be given to students who cancel five (5) days before all modules begin. Course fees are non-transferable. Class will start on time, and latecomers will forfeit their seat and the TREC credit attached to the class.

Under 535.65 (g)(1)(D) Rules of the Texas Real Estate Commission, the student must attend 2/3 of the class. If the student misses more than 1/3 of the class (10 classroom hours), he/she will be dropped from the course(s) and will not be allowed to make-up course time. No refund will be given.

Refunds will not be issued for any registration in which a no-show occurs and/or cancellation was requested less than five (5) days before the start of class.

If, for any reason, the course needs to be canceled by WLT, the registered student will have the option of a full refund or transfer of registration to a different class date. WLT reserves the right to cancel any course due to low enrollment or other extenuating circumstances as deemed necessary by WLT.

Full attendance is required for all courses (modules) to receive CE credit. Students are allowed to miss no more than 3 days of training in order to remain in the course. Any missed days must

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be made up in order to receive the full course CE credit and the SBX Certification. Make up days will be provided to the student as soon as those course dates become available.

Classroom Behavior

While attending courses, students are required to behave professionally and courteously. Staff and instructors reserve the right to remove a student from the classroom for behavior non-conducive to a learning environment, and that which is distracting or detrimental to fellow students. If a student is removed from training, either voluntarily or at staff/instructor discretion, no refund will be given.

Student Requirements for Remote & Broadcast Classes

Login/check-in for classes

- Classes will be held via Zoom. If you have not downloaded this application to your device, you should do that before your class date, as well as test your video and audio connection.
- Once logged in, rename yourself with your TREC License Number, and your First & Last name.
- Check in with the class proctor and send either a screenshot of your FastPass or a picture of your driver's license with any private information redacted that you can send through a private chat that will serve as the TREC-required photo identification verification. You can access your FastPass profile on TexasRealEstate.com at https://apps.texasrealestate.com/user_profi/id_card/ once you're logged in to the site. ***You must do this to receive credit!***

System requirements

- To participate in and receive credit for the class, the instructor and monitor must be able to maintain visual and audio contact with you for the duration of the class.
- Ensure that you have a strong, reliable internet connection to maintain your attendance in class.
- Most mobile devices and laptops have the required cameras, microphones, and speakers to accommodate the Zoom platform. Please review the Zoom system

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requirements here: https://support.zoom.us/hc/en-us/articles/201362023-System-Requirements-for-PC-Mac-and-Linux.

- Students should treat remote courses as if they are being attended in person. This means that you should keep your camera still and not multitask with other work, no talking, travel, exercise, or anything that might distract you or other students from the course.

Rules for Receiving CE Credit

The rules for CE apply whether the module is being taught in-person or in an online format

- Students will be monitored for participation.
- Performing other tasks is not allowed during class time.
- The instructor will provide time for breaks and lunch (where applicable)
- Students must be present for the entire course – if a student arrives late or leaves early, they will not be awarded CE credit
- White Label Training reserves the right to void credit if students do not meet the attendance requirements, which include arriving after the official start of class, being disruptive or distracting during the course, or not returning in a timely manner from breaks.
- For online course modules -
    - If you must step away from your computer for any reason, use the chat feature to let your monitor/host know.
    - A student will not be given attendance or CE credit for driving during any or all portions of a remote learning class.

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