

LIMITED LIFETIME WARRANTY

Thank you for purchasing this instrument and welcome to the world of SWAROVSKI OPTIK. Since our founding in 1949, the SWAROVSKI OPTIK community has been committed to providing an ownership experience, which includes our legendary service that is second to none. We sincerely believe that our optics are the best in the world and put them through rigorous tests to ensure that the name you trust is built to the highest standards. But in the unlikely event that you discover a problem with workmanship or materials, we'll gladly examine the instrument. SWAROVSKI OPTIK offers a lifetime warranty against defects in materials or workmanship on the optical system of our products for products purchased by US and Canadian residents from an authorized SWAROVSKI OPTIK North American dealer. Once examined, if it is determined by our technicians that the optical system is defective, we will repair or replace the instrument or defective part. SWAROVSKI OPTIK warrants the following from the date of purchase for the period noted: all other parts of the instrument for ten years; all electronic components for two years; and all non-optical products (i.e. accessories, tripods etc.) for two years. This warranty is subject to normal use and proper care and maintenance as prescribed in the Owner's Manual and determined by SWAROVSKI OPTIK. This warranty is void if damage results from unauthorized repairs, accident, alteration, misuse, abuse, neglect, fire, flood or other acts of God. If after the warranty period your instrument needs servicing, please call customer service at (800) 426-3089. At SWAROVSKI OPTIK, we are totally committed to our customer, products and service. Once you have had the pleasure of owning and using our products, we are sure they will become your trusted companions for life.

"Any SWAROVSKI OPTIK product that is purchased in North America that is not imported by SWAROVSKI OPTIK North America and not sold to a consumer by an Authorized U.S. or Canadian SWAROVSKI OPTIK North America Dealer has no Authorized Warranty." Should you require repair service, please go to https://www.swarovskioptik.com/customer_service or call customer assistance at (800) 426-3089 to obtain a Service Order Number (SO), which will be used to identify your warranty request through its completion. When you call, our customer service representative will give you instructions as to where to send or take the product for service. Whenever you send or take your product to us, please enclose your name, shipping address, daytime phone number, a brief description of the problem, and a copy of the receipt from an authorized U.S. or Canadian SWAROVSKI OPTIK dealer. Please write the Service Order Number on the enclosure and on the outside of any packaging. We will determine, at our option, whether to repair or replace the instrument. If the instrument is not covered under the warranty, we will contact you with an estimate of the repair cost. Repair charges must be settled prior to work being completed. Any correspondence should be sent to:

SWAROVSKI OPTIK N.A. Ltd. • 2 Slater Road • Cranston, RI 02920 / warrantyrepair@swarovskioptik.us

Please do not send us your instrument until we have issued a Service Order Number and instructed you to do so. If you are instructed to return the instrument to us, you are responsible for sufficiently packaging your instrument so as to mitigate damage during freight. You are responsible for insuring the package and assume the risk of loss in transit to us, unless we arrange for transport. Retain your tracking information until you receive your completed repair.

This is a limited warranty, and you may have other rights which vary from state to state. The obligation of the warrantor is solely to repair or replace the product. Neither SWAROVSKI OPTIK nor any of its affiliates are liable for any incidental or consequential damage due to such defect. Replaced parts become the property of SWAROVSKI OPTIK. The performance of warranty services does not result in either an extension or recommencement of the warranty period.

CUSTOMER COPY

Please retain for your records

Purchase Date: _____

Dealer: _____

Thank you for purchasing this SWAROVSKI OPTIK product. We know you will enjoy this product for many years to come. Registering your purchase will help us make sure we have the right resources in the right place so that, in the unlikely event you require warranty service we will be able to provide it most effectively and efficiently.

Register your product online
WWW.SWAROVSKIOPTIK.COM

SWAROVSKI OPTIK NORTH AMERICA LTD

Consumer Information Privacy Policy

The personal information that you provided on this document will be stored, secured and electronically processed only at SWAROVSKI OPTIK. This data will be used exclusively for the purposed of SWAROVSKI OPTIK, and will not be made available to any other company or individual for commercial or private use. You may withdraw your consent for use by SWAROVSKI OPTIK at any time by contacting us at 800-426-3089 or info@swarovskioptik.us.



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OPTIK

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