

Additional Charges

Occasionally, there may be additional services for which we'll need to charge. But don't worry, we'll always let you know about these beforehand. You can check the current year's charges below.



Updated Charges (May 26)

Meter Accuracy	£345.72
Meter replacement	£345.72
Failure to keep an appointment with us where a realistic window for the appointment had been provided, and you have not given us 24 hours' notice to cancel the appointment	£41.49
Debt collection agency fee – Active account	£41.49
Debt collection agency fee – Closed account	15% account balance
Disconnection charge	£138.29
Reconnection charge	£138.29