

# One Sharp Nursing: Everyday Excellence

Quarterly e-news published by the  
Terrence and Barbara Caster Institute for Nursing Excellence

## SUMMER 2023

"Nursing integrates the art and science of caring and focuses on the protection, promotion, and optimization of health and human functioning; prevention of illness and injury; facilitation of healing; and alleviation of suffering through compassionate presence. Nursing is the diagnosis and treatment of human responses and advocacy in the care of individuals, families, groups, communities, and populations in recognition of the connection of all humanity."

American Nurses Association, 2021

### From Laurie Ecoff...

"You can dream, create, design, and build the most wonderful place in the world. But it requires people to make the dream a reality." Walt Disney

"We require from buildings two kinds of goodness: first, the doing their practical duty well: then that they be graceful and pleasing in doing it." John Ruskin

We've moved in! The Sharp Prebys Innovation and Education Center dedication and ribbon cutting occurred on April 14, 2023. As Walt Disney alludes to in his quote, we've built the most wonderful place in the world, and many people are now contributing to making the dream a reality. Caster Nursing Institute and Brown Simulation Center team members are establishing structures and processes to support use of the space by our nursing and interprofessional workforce.

At the end of the day, the building is graceful and pleasing with tall ceilings, plenty of sunlight, and inviting spaces – a must-have according to John Ruskin. Please visit us on the second floor!

Warm Regards,  
Laurie Ecoff



# SHARP

## Nurse Residency Program (NRP) Graduate Profiles

The Sharp HealthCare (SHC) NRP was developed to provide a flexible, supportive environment to build confidence in new graduate nurse residents. Newly licensed nurses are hired into Sharp's 12-month, systemwide NRP, which has earned Accreditation with Distinction by the American Nurses Credentialing Center (ANCC) Practice Transition Accreditation Program®. Nurses in the program experience curricula promoting the acquisition of knowledge, skills, and professional behaviors necessary to deliver safe, evidence-based care. The NRP offers challenging and inspiring opportunities and clinical experiences in all clinical specialties to cultivate skills that promote lifelong success in nursing. Here is what **Kevin Myles Camballa** has to share about his Sharp journey. We celebrate his ongoing achievements!



*Kevin Myles Camballa, MSN, RN, PCCN  
Nurse Manager, 5T PCU Oncology  
Sharp Chula Vista Medical Center*

"Growing up, one of the most positive influences in my life was my mother. She has been a nurse for 42 years and was the main reason I decided to pursue nursing as a career. I was lucky enough to get accepted into Point Loma Nazarene University's BSN program, where I graduated in 2015. I first applied to SHC back in 2013, where I worked as a certified nursing assistant in the staffing resource network department during my days off from school. This job helped me make connections that led to being hired into the NRP in August 2015. During my new graduate rotations, I fell in love with the oncology floor and caring for oncology patients. I lost my grandfather to cancer years ago; helping patients and family members through these difficult times was very rewarding work for me.

After graduating from the NRP, I poured my heart and soul into becoming a full-fledged oncology nurse and have focused my career on advancing in my department. Since then, I graduated with a master of science degree with an emphasis in nursing education from Grand Canyon University in 2018. In 2019, I was promoted to the advanced clinician role. I was in that role until 2020, where I then was promoted to lead clinical nurse during the COVID pandemic. In 2021, I also had the opportunity to be trained as a relief administrative liaison (house supervisor) for Sharp Chula Vista Medical Center (SCVMC), where I learned a lot about hospital operations. Due to some movement of our leadership team at SCVMC, I was presented with the opportunity to apply for the nurse manager position of my home unit. After a tough interview, I am proud to say I have been working as the nurse manager of 5T Progressive Care Unit Oncology since September 2022!

While I have had many role changes within the past decade here at SHC, my passion for helping oncology patients still stands strong. As a nurse manager, I may not have the direct patient care that I used to as a floor nurse, but I have found great joy in building strong relationships with nursing staff and leading them by example. Nurse managers also have the special opportunity to create a team and build a strong culture on their unit. For me, that has been my favorite part of this job so far.

As for my future plans with Sharp HealthCare, I want to become the best nurse manager as I possibly can, for my leads, nursing staff, and all our patients. Years down the road, I will look to continue to move up and obtain a higher level of education and potentially, a larger leadership role. But for now, I am so happy and blessed to be where I am at SHC, especially when I look back and see how far I have come."



## Sharp Joins Prestigious Neonatal Research Network with \$2.3M Funding

Through one of the most important achievements in our history, Sharp Mary Birch and Sharp Grossmont Hospitals for Women & Newborns have received approval to participate in a cooperative agreement with an award supported by the National Institutes of Health's (NIH) Eunice Kennedy Shriver National Institute of Child Health and Human Development (NICHD). Selected among the most experienced centers in neonatal clinical research in the nation, the \$2.3 million funding allows the hospitals to join the Neonatal Research Network (NRN), a collaborative group of neonatal intensive care units (NICUs) nationwide that conduct multi-center clinical trials and observational studies in neonatal medicine to improve health care and outcomes for newborns.

Over the next seven years, Sharp will be just one of two organizations on the west coast, and the only one in southern California, to be part of this collaborative network. "We are honored to be the first community hospital system without a university affiliation selected as an NRN clinical center," said Anup Katheria, MD, director of the Sharp Mary Birch Neonatal Research Institute. "We are committed to providing high-level, cutting-edge newborn care and transforming the way research is done. We have developed new technologies and medical breakthroughs that have helped many babies in San Diego, and beyond, thrive in the NICU and after discharge."

The NRN is comprised of 15 centers across the United States and focuses on newborns, primarily extremely low birthweight infants. Clinical trials include preterm birth complications and neurodevelopmental outcomes, chronic lung disease, anemia, sepsis, congenital anomalies and reducing neonatal deaths. "Research is an integral part of The Sharp Experience - being the best place to work, practice medicine and receive care," said Trisha Khaleghi, MSN, RN, senior vice president and market chief executive officer of Sharp HealthCare Metropolitan Hospitals. "Our teams lead groundbreaking and lifesaving research which focuses on improving care for at-risk newborns to provide the best possible outcomes."

Kari Barnet, director of women's and infant services at Sharp Grossmont Hospital for Women & Newborns, said, "The neonatal intensive care units at Sharp are state-of-the-art environments that provide around-the-clock, lifesaving support for high-risk newborns and their families. Our ability to provide this level of specialized care relies heavily on research, and we're pleased to receive funding that allows us to help our most vulnerable patients thrive at this critical time in their lives."

Federal grant awards and private philanthropy helped launch the Neonatal Research Institute a decade ago, and today they continue to play an integral role in sustaining Sharp HealthCare as a national leader in neonatal research and care. Sharp's Level III NICUs have been recognized by *U.S. News & World Report*, *Newsweek*, and Press Ganey for their high safety and quality standards.

Congratulations to Sharp and the Neonatal Research Institute team for this extraordinary achievement. (From Sharp Communications, *Sharp Joins Prestigious Neonatal Research Network*, April 11, 2023).

## Sharp Receive's All A's in Leapfrog Hospital Safety Grades

Sharp hospitals have once again scored all A's in national safety grades. The Leapfrog Group, a national organization that tracks and promotes progress in the quality and safety of American health care, made the announcement in May. The recognition precedes National Hospital Week and National Nurses Week – providing us with one of many reasons this month to celebrate team members and the extraordinary level of care they provide.

The Leapfrog assessment consists of more than 30 evidence-based measures, including patient satisfaction scores – all currently in use by national measurement and reporting programs – and rates how well hospitals protect patients from errors, injuries, and infections.

The announcement of the new Leapfrog Hospital Safety Grades, which assign A, B, C, D and F letter grades to hospitals nationwide, included the following marks: "A" for Sharp Chula Vista Medical Center, "A" for Sharp Coronado Hospital, "A" for Sharp Grossmont Hospital, and "A" for Sharp Memorial Hospital.

These latest national recognitions demonstrate the continued dedication and commitment of all Sharp staff and caregivers. Thank you for your vigilance and dedication to making Sharp the best place to work, practice medicine and receive care. (From Sharp Communications: *Sharp Hospitals Receive all A's in Spring 2023 Leapfrog Hospital Safety Grades*, May 3, 2023).



## Sharp Office of Transformation Graduates Three New RN Green Belts

Two Sharp Rees-Stealy registered nurses and a nursing supervisor from Sharp Grossmont Hospital recently received their Green Belts after reporting out the status of their improvement projects. Green Belts are organizational leaders that spend approximately 20 percent of their time on leading Lean Six Sigma projects and facilitating Change Acceleration Process (CAP) and Work-Out™ sessions.

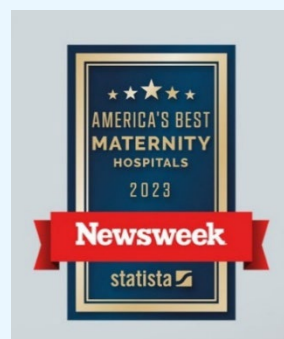
Kelly Meyers, MSN, RN, manager, Population Health/Case Management, and Robin Short, MAS, BSN, RN, supervisor, both at Sharp Rees-Stealy, completed a project entitled “Identifying and Engaging High Risk Patients.” Their goal was “to increase the percentage of patients engaged from the high-risk list from 13% to 25%.” Preventing admission/readmissions is important for cost savings, improving quality patient care outcomes, and increasing patient satisfaction. They implemented a new Predictive Modeling tool where engagement rates were reviewed weekly, and their goal was exceeded.

Eric Pitt, MSN, RN, CEN, nursing supervisor at Sharp Grossmont Hospital conducted a project entitled “SGH ED Transfer of Care (TOC) Improvement,” where his team’s goal was to increase emergency medical services (EMS) TOC compliance from 70 percent to more than 80 percent by March 2023. His team reviewed scope and critical access factors, process flow, baseline data, and possible causes. The project team continues to hire LVN staff, order new gurneys, educate and round with LVN and RN staff, and continue their partnership with EMS agencies.

The Office of Transformation, led by Amy Adome, MD, MPH, chief clinical and transformation officer and Kathy Summers, MS, director of transformation, drive systemwide improvements in patient care, operations, finance and growth. This diverse team partners, supports, and accelerates transformation projects; Lean Six Sigma projects; coordination, monitoring, mentoring, training and facilitation. The Office of Transformation capabilities include program governance, change management, project management, benefit/value realization, and training/mentoring. The Office maintains a repository of improvement projects in the Process Improvement Library.

## Sharp Mary Birch Hospital for Women & Newborns Among America’s Best

Sharp Mary Birch Hospital for Women & Newborns has been recognized on *Newsweek’s* list of America’s Best Maternity Hospitals 2023. Only 384 hospitals were recognized on the list, and Sharp Mary Birch is one of 159 institutions that received five ribbons. Furthermore, the hospital was one of only 38 institutions in North America — and the only in San Diego — to receive a Center of Excellence designation from the Society for Obstetric Anesthesia and Perinatology. This recognition is for demonstrating excellence and safety in obstetric anesthesiology and achieving a high level of clinical care to improve the pregnancy-related outcomes of women and newborns. (From *Experience Sharp News Briefs*, June 2023).



## San Diego ANIA Chapter Named 2023 Distinguished Chapter

The San Diego Chapter of the American Nursing Informatics Association (ANIA) has received the Distinguished Chapter Award, which recognizes chapters that demonstrate exceptional commitment to advancing the informatics nursing specialty. This is the fourth time the San Diego ANIA chapter has received this recognition. John Lussier, MSN, RN-BC, FHIMSS, is the director of clinical informatics at Sharp HealthCare and is President-Elect of the San Diego chapter and peer reviewer for its journal. Distinguished chapters are recognized at the ANIA annual conference and in the [Journal of Informatics Nursing](#). Founded in 1982, the mission of ANIA is “to advance nursing informatics through education, research, and practice in all roles and settings; its vision is to be the organization of choice to advance nursing informatics.”



## Updates: Brown Simulation Center

The Sharp Prebys Innovation and Education Center (SPEIC) held its ribbon cutting and dedication on April 14, 2023. The Brown Simulation Center (BSC) is located on the 2<sup>nd</sup> floor of the SPEIC. The BSC at Sharp HealthCare (SHC) “works through collaborative partnerships to provide innovative learning experiences, lead meaningful systems integration, and generate new knowledge to benefit those we serve. Through simulation, we will support SHC’s pursuit to be the best health system in the universe. We will use simulation to help SHC be:

- The best place to work,
- The best place to practice medicine, and
- The best place to receive care.”

The BSC was highlighted in the media:

- Dedication (3:42): <https://www.youtube.com/watch?v=kcXZ8fAe0wk>
- Sharp Prebys Innovation and Education Center (2:15): <https://youtu.be/KqATSY8cccA> (Spanish)
- Sharp HealthCare Opens New Training Center in San Diego: [San Diego Union Tribune](#)

The BSC team has supported the development and implementation of four novel simulation-enhanced courses:

- Sharp Coronado Hospital De-escalation for the Emergency Department
- Sharp Resource Network (SRN) Safe Patient Mobilization
- SRN Competency Evaluation Program
- Peri-Op 101.

The BSC has welcomed two new staff members: Mike Froeberg, MSN, RN, CNS, AGCNS-BC, CEN, serves as the clinical nurse specialist, and Daniel McConnell, MBA, serves as simulation operations coordinator. The BSC offers simulation faculty development to anyone who is interested. Any faculty supporting a simulation event must receive initial and ongoing simulation instructor orientation and development. Contact [simulation@sharp.com](mailto:simulation@sharp.com) for more information. A strategic goal is to become accredited by the Society for Simulation in Healthcare.

## Call for Abstracts: 9<sup>th</sup> Annual Sharp HealthCare Research & Innovations Conference

Sharp HealthCare’s 9<sup>th</sup> Annual Interprofessional Research & Innovations Conference has issued a *Call for Abstracts*. This virtual conference highlights the evidence-based practice projects and original research studies of Sharp professionals across the system. Applicants may submit work to be considered for podium or poster presentations.

### Important Dates:

**Friday, July 17:** Deadline for artwork, performance improvement (PI), evidence-based practice (EBP), innovations and research documents to be submitted for podium and poster presentations. No abstracts will be accepted after this date.

**Friday, Aug. 11:** The first author of accepted abstracts and artwork will be notified via email and informed of acceptance for a podium, poster or art presentation.

**Friday, Aug. 18:** Your acceptance to present at the conference must be confirmed by emailing [Karen Flowers](#).

In addition, the *Call for Abstracts* includes a platform that provides the opportunity to share the experiences, thoughts, and feelings of employees, patients and physicians through artistic expression. Art forms may be presented in a variety of formats including, paintings, drawings, photos, video, images of sculpture, and poetry.

By attending this dynamic conference, participants and presenters will discover innovation in the practice setting, best practices for adoption across organization(s), dissemination of new knowledge obtained through research, interprofessional collaboration and engagement, professional advancement of frontline caregivers, and exemplary patient, workplace and organizational outcomes.

To obtain Abstract Submissions Instructions, contact [Karen Flowers](#). Please read the abstract submission packet carefully. Packet must be complete and submitted by required deadlines. For poster/podium questions, please contact [Kristine Mendoza](#). For art questions, please contact [Melodie Daniels](#).

The conference is sponsored by the Terrence & Barbara Caster Institute for Nursing Excellence and additionally coordinated by the Collaborative for Inquiry & Innovation (CI<sup>2</sup>). (From Sharp Communications, *Call for Abstracts: 9<sup>th</sup> Annual Sharp HealthCare Research & Innovations Conference*, May 8, 2023).

## 2023 Nursing Excellence Honorees

Congratulations to the 2022 Nursing Excellence Honorees across Sharp HealthCare. Various activities honoring nurses occurred in May 2023.

### Sharp Chula Vista Medical Center

#### Transformational Leadership

*Clinical Nurse:* Florie De Guzman, ICU

*Nurse Leader:* Kevin Vale, ICU

#### Exemplary Professional Practice

*Clinical Nurse:* Dallas Campbell, ICU

*Nurse Leader:* Joyce Dela Pena, 4T

#### Nurse of the Year

Dallas Campbell, ICU

### Sharp Coronado Hospital

#### Advancing and Leading the Profession

*Clinical Nurse:* Jessica Voechting, APCU

*Nurse Leader:* Robert Hejdak, APCU

#### Volunteerism & Service

Martha Garcia-Hall, Advanced Clinician, Emergency

#### New Grad Award

Brooke Powers, ICU

#### Nurse of the Year

Jonathan Martinez, APCU

### Sharp Grossmont Hospital

#### Advancing and Leading the Profession

*Leader:* Jerrylyn Abalos, MICU

*Staff:* John Portell, NICU

#### Nursing Support Services

*Bedside:* Angela Ferrantello, MICU

*Tech:* Becky Bennett, PACU

#### Nurse of the Year

Meghan-Kirstie Salvador, 2 East

#### Nightingale Award

Ngoc "Thi" Ha, OB/GYN

#### Exemplary Leadership

Paul Lanmore, ED

### Sharp Metropolitan Campus – Sharp Memorial Hospital (SMH), Sharp Mary Birch Hospital for Women and Newborns (SMBHWN), Sharp Mesa Vista (SMV) and Sharp McDonald Center (SMC)

#### Exemplary Professional Practice

*Clinical Nurse:* Kristina Stevenson, SMB

*Nurse Leader:* Jennifer Marsh, SMB

#### Transformational Leadership

*Clinical Nurse:* Amanda Doud, SMH

*Nurse Leader:* Tarah Garcia, SMH

#### Structural Empowerment

*Clinical Nurse:* Jed Ortiguerra, 3T

*Nurse Leader:* Barrie Quilatan, 5 East

#### New Knowledge, Innovations and Improvements

*Clinical Nurse:* Ashlyn Thexton, ED

*Nurse Leader:* Jennifer Hinson, In-Service Education

#### Education & Mentorship

Charity Base, APCU

#### LVN of the Year

Felicitas Robosa, Sub-Acute

#### Nursing Support Services

Carolyn Clapp, CNA, APCU

Phong Bui, Surgical Tech, Surgery

#### Education & Mentoring-Frontline Precepting

Mandeep "Mandy" Kaur, 5 West

#### Patient & Staff Management

*Leader:* Allison Vickery, PACU

*Staff:* Sheila Hinkley, 4 West

#### LVN of the Year

Monina Aromin, Wound/Ostomy Team

#### New Graduate Award

Lawrence Najjar, 5 West

#### Nurse of the Year

Carlotta Wilson – Sharp Mesa Vista Hospital  
Tori Brunett – Sharp Mary Birch Hospital for Women & Newborns  
Kaila Wondergem – Sharp Memorial Hospital

#### LVN/LPT of the Year

Pamela Andujo – SMBHWN

## 2023 Nursing Excellence Honorees (cont'd)

### Sharp Community Medical Group (SCMG)

#### RN of the Year

Tess Reola-Wan

#### LVN of the Year

Heather Colby

### Sharp System Services

#### Advancing and Leading the Profession

Jonathan Argento

#### RN of the Year

Christy Sigmund

#### Clinical Care

Christy Sigmund

#### Community Service

Debbie Dickie

#### Management

John Lussier

#### Mentoring

Judy Martin

#### Teaching

Rocio Soriano

#### LVN of the Year

Megan Mendoza

### Sharp Rees-Stealy Medical Centers

#### Medical Assistant of the Year

Mirna Cortez, Occupational Medicine

Iliana Elias, Medical Specialties

Angelina Santos, Primary Care

Bree Johnson, Surgical Specialties

Allison Roach, Urgent Care

#### Registered Nurse of the Year

Carly Calleros, Population Health

Dawn O'Neil, Medical Specialties

Lisa Hough, Patient Contact Center

Stephanie Alcala, Primary Care

Kimberly Mahan, Surgical Specialties

Angela Tyree, Urgent Care

#### Licensed Vocational Nurse of the Year

Natalie Jose, Medical Specialties

Elizabeth Martinez, Primary Care

Jan Michael Zuniga, Surgical Specialties

#### Nurse of the Year

Kimberly Mahan, Triage RN

Surgical Specialties – Obstetrics & Gynecology

#### Nurse Leader of the Year

Victoria Yutko, Training & Education

Marti Ward, Medical Specialties

Abigail Arvizu, Urgent Care

Ken Erickson & Marie Maula, Primary Care

Jennifer Fisher, Kari Deamude, & Brianna Bird, Surgical Specialties

## Sharp Nurses Selected for ANA\CA Advocacy Institute Fellowship

The third cohort of the American Nurses Association\California Advocacy Institute Fellowship has been chosen and includes two Sharp nurses. The Advocacy Institute Fellowship (AIF) is an incredible opportunity for passionate nurses and healthcare professionals to enhance their advocacy skills, amplify their voices, and shape the future of healthcare in California. The AIF is an immersive program designed to help nurses develop the skills and knowledge necessary to lead advocacy initiatives affecting legislation, regulations, and policies in California. During their one-year commitment, Fellows will leverage ANA\California's network of coalitions, partners, media, and political contacts to engage new opportunities for creating sustainable change in nursing. Sharp nurses include:

- **Kristy Fillmore, MScN, RN, NP-D-BC, CPHQ**, senior specialist, nursing, at Sharp Grossmont Hospital. Kristy's research and advocacy interests revolve around nursing assistive personnel in hospitals and the implications for patient safety. Kristy is a certified professional in healthcare quality and currently works as a nursing professional development specialist. She is dedicated to continuous improvement and innovation to enhance patient safety and improve the healthcare work environment through ongoing professional development, critical analysis, and interdisciplinary collaboration. She will be working on the AIF Nurses in Media Campaign.
- **Dr. Briony DuBose, PhD, MHI, RN**, is a six sigma black belt in the Office of Transformation at Sharp HealthCare. Dr. DuBose earned a doctor of philosophy in nursing degree from the University of San Diego and received a lean six sigma black belt certification from the University of California San Diego. Her dissertation, *Suicide Mortality of Emergency Department Patients*, reflects her passion for mental health parity and suicide prevention. She is also an advocate for equity and addressing health disparities through root cause analysis and health policy reform. She will be working on the ANA\CA AIF Gender Equity in Nursing Campaign.

Congratulations to Kristy and Bri. More about the ANA\CA AIF can be found [here](#).



## New Publications by Sharp Nurses

**Ecoff, L., Failla, K.R., & Pelletier, L.R.** (2023). Standardizing nurse transition to practice: An infrastructure to support nursing excellence. *Journal for Nurses in Professional Development*.

Shibley, M.K., Kim, C.K., & **Ecoff, L.** (2023). Effect of electronic rounding on falls and self-harm among psychiatric patients. *Critical Care Nursing Quarterly*, 46(3), 310-318. doi:10.1097/CNQ.0000000000000468

## NLA Graduates Second Cohort: Emerging Innovators Rooted 2 Sharp

On June 20, 2023, the SHC Nursing Leadership Academy (NLA) graduated its second cohort of 36 nurse leaders. Launched in September 2021, 60 nurse leaders have graduated from the program. This cohort met face-to-face and virtually through June 2023. Developed by the Caster Nursing Institute, the NLA supports ongoing career development and prepares nurse leaders for current and future leadership roles at SHC. The role of nurse manager, supervisor and lead is vital to ensuring a healthy work environment, engaged workforce, positive interprofessional relationships, and optimal patient outcomes.

The NLA consists of nine 4-hour virtual sessions. The NLA is organized around the SHC Leader Capability Model, consisting of three domains – Self, People, and Organizations.

Content in each of the domains is presented in a cohort-based model using a variety of teaching methods and rich in discussion, sharing, and experiential learning. Small groups are assigned mentors to review critical content and its application to the work setting. At the completion of the NLA, participants celebrated and received a certificate for their portfolio.

Congratulations to these NLA graduates!

### Sharp Chula Vista Medical Center

Blanca Placides Ayana  
Jennifer Martinez  
Christine Lopez  
David Ledezma  
Marites Robinson  
Sebastian Da Silva  
Noe Guerrero  
Janyce Ally  
Gina Camberos

### Sharp Grossmont Hospital

Jerrylyn Abalos  
Rochelle Doyle  
Marilou Cabusao  
Dazel Brebner  
Myra Cummings  
Molly Howard  
Kristine Mendoza

### Sharp Memorial Hospital

Kirsten Alsadi  
Alaina Lee  
Mary Wisdom  
Sharon Nodznaia  
Leslie Washington  
Renee Larusso

### Sharp Coronado Hospital

Cindy Arias  
Matthew Doherty  
Hector Adorno  
Colleen Roxas  
Camille Galang

### Sharp Mary Birch Hospital for Women & Newborns

Marie Lemond  
Kimberly McFetridge  
Valerie Ruth  
Rebecca Vida

### System Services: Sharp Resource Network

John Cope  
Brooke Rakes

### Sharp Mesa Vista Hospital

Jacob Pfister  
Heather Graham  
Amanda Gastelum-Munoz

NLA Cohort 2 named themselves Emerging Innovators Rooted 2 Sharp and created this symbolic graphic.





## 2023 C.O.R.E Award Recipients

Congratulations to the 2023 Center of Recognized Excellence winners! These employees have made significant contributions to The Sharp Experience and to making Sharp the best place to work, practice medicine and receive care. Please join us in recognizing these inspirational individuals, teams and departments.

### Sharp System Services & Multi-Entity (including SCMG)

#### Quality

SCMG Administration, Department

#### Service

The Sharp Experience, Department

#### People

- Pauline Coriell, Individual
- Remote Worker Program, Team
- Centralized Release of Information, Department

#### Finance

- Karen Greene, Individual
- COVID SB 5010 Financial Analysis, Team
- Patient Financial Service – Institutional Care Division, Department

#### Growth

- Kevin Rosten, Individual
- Foundations of Sharp HealthCare, Department

### Sharp Rees-Stealy Medical Centers

#### Quality

- Matt Glassman, Individual
- Central Region Primary Care – AMP Avengers, Team
- Population Health – Clinic Expansion, Department

#### Safety

- Ebony Nicholson, Individual
- Downtown Urgent Care – Saving a Life, Team
- Occupational Performance Center, Department

#### Service

- Debbie Flores, Individual
- Advanced Imaging Authorization, Team
- Rheumatology, Department

#### People

- Elisa Romero, Individual
- Rapid Recruitment, Team
- Revenue Management, Department

#### Finance

- Melissa Gager, Individual
- Population Health – Workload Reduction, Department

#### Growth

- Dina Chalom, Individual
- COVID Long Hauler Rehab Therapy Heroes, Team
- Population Health – Bridging the Behavioral Health Care Gap, Department

#### Community

- Sara Ferrera, Individual
- Clinical Pharmacy Services and Sharp HealthCare Foundation, Team
- Occupational Medicine, Department

### Sharp Grossmont Hospital

#### Quality

- Mark Twichel, Individual
- Interventional Radiology Subcommittee, Team
- Pre-Operative, Department

#### Safety

- Robert Bush, Individual
- Employee Injury Reduction, Team
- Imaging, Department

#### Service

- Kristin Anthony, Individual
- Person-Centered Care, Team
- Women's Hospital, Department

#### People

- Alison Ingram, Individual
- Multicultural and Diversity Fair, Team
- Emergency Department, Department

#### Finance

- Courtney Kendal, Individual
- 340B Initiative, Team
- Engineering – COGEN Plant, Department

#### Growth

- Philip Krueger, MD, Individual
- Extracorporeal Cardiopulmonary Resuscitation Program, Team
- Grossmont Hospital Foundation, Department

#### Community

- Linda Van Fulpen, Individual
- Virtual Community Forums, Team
- Advance Care Planning, Department

## 2023 C.O.R.E Award Recipients (cont'd)

### Sharp Chula Vista Medical Center

#### Quality

- Molly Quillin-McEwan, Individual
- Emergency Department – Sepsis Coordinators, Team
- 4E/N Short Stay – Safe Unit Zero CAUTI, Department

#### Service

- Sara Danica Gagarin, Individual
- Palliative Care, Department

#### Finance

- In-House CRRT Project, Team
- Case Management, Department

#### Community

- Loriza Ofria, Individual
- Community Closet, Team
- Women's and Infant's Services, Department

### Sharp Metropolitan Medical Campus

### Sharp Memorial Hospital

#### Quality

- Sepsis Mortality for Non-Emergency Department Admissions, Team
- Skin Squad – 4 North, Department

#### Service

- Paramedic Turnover of Care, Team
- Short Stay Observation, Department

#### Finance

- Cath Lab Materials Specialists, Team
- Emergency Department- Internal Trauma Activation Project, Department

#### Community

- Post-COVID Clinic, Team
- UPC Homeless Outreach – 3 North, Department

### Sharp Mesa Vista Hospital/Sharp McDonald Center

#### Quality

- Stephen Signer, MD, Individual
- Patient Satisfaction Improvement Project – East Wing 1, Department

#### Service

- Kristian Tenove, Individual
- Addiction Service Line – NARCAN Saves Lives, Team
- North Rotunda and East Wing 2, Department

#### Community

- JP Conly, Individual
- 340B Initiative, Team
- Inpatient Social Services – Student Internships, Department

#### Safety

- Lisa Ponsor, Individual
- Emergency Department Triage Team – West Lobby Group, Team
- 5T Oncology PCU – Zero CLABSI, Department

#### People

- Gina Camberos, Individual
- Critical Care Conversations, Team
- 5E Heart Failure PCU, Department

#### Growth

- Tiffanie Burns, Individual
- Cosmetic Lounge, Team
- Intensive Care Unit – Heart Team, Department

#### Safety

- Zero Harm CAUTI Prevention – 4 West Interdisciplinary Team, Team
- Physical Acute Inpatient Rehab, Department

#### People

- Adam Laudenslager, MD, Individual
- Culture of Connection – 1 East, Team
- Arts for Healing, Department

#### Growth

- Turbo Discharge Nurse, Team
- Emergency Department – Save a Spot, Department

#### Safety

- Chester Alexander, Individual
- Suicide Prevention Training, Team
- ObservSmart Implementation – Behavioral Health ICU, Department

#### People

- Lindsay Damoose, Individual
- Practicum Training Program, Team

#### Growth

- Electrical Shut-Down, Team

## 2023 C.O.R.E Award Recipients (cont'd)

### Sharp Mary Birch Hospital for Women & Newborns

#### Quality

- Rachelle Sey, Individual
- Neurologic Intensive Care Nursery, Team
- Labor & Delivery – Jada System Implementation, Department

#### Service

- Maria Webster, Individual
- Early Skin-to-Skin, Team
- Post-Anesthesia Care Unit, Department

#### Finance

- Jennifer Kelly, Individual
- Pharmacy Carboprost & Methylerogonovine Waste Reduction, Department

#### Community

- Joanna Hunt, Individual
- Breastmilk Drive, Team
- Maternal Infant Services Camp Nurses, Department

### Sharp Coronado Hospital

#### Quality

- Anti-Emetic Reduction After Gastric Surgery, Team
- Pharmacy, Department

#### Service

- Cathy Sawyers, Individual
- Island Farewell, Team
- Emergency Department – Triage Refresh, Department

#### Finance

- Ray Daniels, Individual
- Surgical Supply and Materials Consolidation Project, Team
- Coronado Hospital Foundation, Department

#### Community

- Christine Santos, Individual
- Emergency Department – Medication for Addiction Treatment Bridge, Department
- New Employee Introduction, Team

#### Safety

- Morgan Yancy, Individual
- NICU In-Situ Simulation and Debriefing, Team
- Maternal Infant Services – No Drops on Our Watch, Department

#### People

- Kimberly McFetridge, Individual
- Triage LVN Workflow, Team
- Perinatal Special Care Unit – Setting the Bar in Specialty Certification, Department

#### Growth

- Extended Stay Unit, Team
- Pharmacy – Outpatient Parenteral Iron Service, Department

#### Safety

- Cindy Arias, Individual
- MICU and Infection Prevention, Team
- Villa Skilled Nursing Facility, Department

#### People

- Gabe Navarro, Individual
- SHARE Committee – Delivering Reward and Recognition, Team
- Surgery, Department

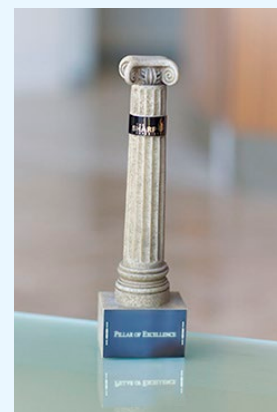
#### Growth

- Elisabeth Green, Individual
- Bariatric Surgery Program, Team
- Imaging, Department



## 2023 Pillars of Excellence Award Recipients

Congratulations to the 2023 Pillar Award Recipients who were recognized in June 2023. The winners of this year's Pillars of Excellence Awards have gone above and beyond to advance the mission and vision of Sharp HealthCare across our seven Pillars of Excellence - Quality, Safety, Service, People, Finance, Growth, and Community. They have impacted the lives of patients and families, supported their fellow team members and physicians, contributed to the community, and affected the financial health of the organization. These winners represent the spirit and aspirations of The Sharp Experience; helping illuminate the power of our collective brilliance.



### QUALITY

Individual	Team	Department
Rachelle Sey Sharp Mary Birch Hospital for Women & Newborns	Infectious Disease and Prevention Sharp HealthCare – Multi-Entity	Labor and Delivery – Jada System Implementation Sharp Mary Birch Hospital for Women & Newborns

### SAFETY

Individual	Team	Department
Cindy Arias Sharp Coronado Hospital	Employee Injury Reduction Sharp Grossmont Hospital	Villa Skilled Nursing Facility Sharp Coronado Hospital

### SERVICE

Individual	Team	Department
Kristin Anthony Sharp Grossmont Hospital	Paramedic Turnover of Care Sharp Memorial Hospital	Emergency Department Sharp Coronado Hospital

### PEOPLE

Individual	Team	Department
Lindsay Damoose Sharp Mesa Vista Hospital	Critical Care Conversations Sharp Chula Vista Medical Center	Arts for Healing Sharp Memorial Hospital

### FINANCE

Individual	Team	Department
Courtney Kendal Sharp Grossmont Hospital	340B Initiative Sharp Grossmont Hospital	Patient Financial Services – Institutional Care Division Sharp HealthCare – System Services

### GROWTH

Individual	Team	Department
Philip Krueger, MD Sharp Grossmont Hospital	Extracorporeal Cardiopulmonary Resuscitation Program Sharp Grossmont Hospital	Foundations of Sharp HealthCare Sharp HealthCare – System Services

### COMMUNITY

Individual	Team	Department
JP Conley Sharp Mesa Vista Hospital	Community Closet Sharp Chula Vista Medical Center	3 North – UPC Homeless Outreach Sharp Memorial Hospital



**You are** scientists, leaders,  
advocates, innovators,  
healers, problem solvers,  
teachers, data-analysts,  
influencers, intermediaries,  
therapists, dot-connectors,  
cheerleaders, caregivers,  
entrepreneurs, consolers,  
diplomats, solution seekers,  
hope-givers, hand-holders,  
tear-dryers, brow-wipers,  
comforters, mind readers,  
negotiators, comedians,  
spiritual advisors, inventors,  
trail blazers, gatekeepers,  
listeners, inspirers, pioneers,  
ground breakers, **nurses.**

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## Khaleghi Named One of Becker's "Women Hospital Presidents and CEOs to Know"

*Becker's Hospital Review (BHR)* recently released their list of 177 Women Hospital Presidents and CEOs to Know." In introducing the list, *BHR* stated "Women represent a large portion of the workforce in healthcare, and they are increasingly assuming top executive roles at hospitals as well. These female hospital presidents and CEOs are expanding access to care, promoting inclusivity and diversity, spearheading new initiatives and helping to close the gender gap in healthcare leadership."

Trisha Khaleghi, MSN, RN, is senior vice president and market CEO of Sharp HealthCare metropolitan hospitals. "She has been with Sharp since 1991 and has progressively gained more responsibility and leadership with each promotion. Before assuming her current role, she acted as vice president of clinical services at Sharp Memorial Hospital, where she was responsible for over 800 full time employees in the inpatient and outpatient setting. In that position, she handled financial and quality outcomes for surgery, pharmacy, radiology, outpatient pavilion, cardiology, transplant and oncology service lines."



Trisha Khaleghi, MSN, RN

For the full list, visit <https://www.beckershospitalreview.com/lists/177-women-hospital-presidents-and-ceos-to-know.html>.

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## ONE SHARP NURSING EDITORIAL STAFF

Laurie Ecoff, PhD, RN, NE-BC, CNL  
Vice President

Luc R. Pelletier, MSN, APRN, PMHCNS-BC, FAAN  
Clinical Nurse Specialist

### *Entity Editorial Influencers:*

Sharp Memorial Hospital: Professional Practice Advisors

### *Contributors for this Issue:*

Laurie Ecoff, Luc R. Pelletier, Kevin Myles Camballa, Carmen Spalding, Kathy Summers, Kim Martin, Marlena Montgomery, Louise White, John Lussier, Melodie Daniels

### *Web Design/Editing/Consultant:*

Jennifer Price, Paula Berberick, Karen Friedrichs, Jennifer Chatfield

Send inquiries to: [luc.pelletier@sharp.com](mailto:luc.pelletier@sharp.com)



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