# Patient Authentication

How to allow a third-party app to access your health record

Patients of providers who use Epic software can connect third-party applications (apps) to retrieve parts of their health record for their own personal use. Examples of data that can be pulled into an app include lab results, allergies, medications and immunization history.

In order to authorize an app to retrieve your health data, follow these steps:

1. Make sure you have signed up for the Sharp app. You will need your login credentials for the authentication process.
2. Access the third-party application on your personal device. Carefully review the app's terms and conditions.
3. The app may ask you to select your health care provider from a list. Select your health care provider.
4. You will now be redirected to the Sharp app login screen. Enter your credentials to continue.
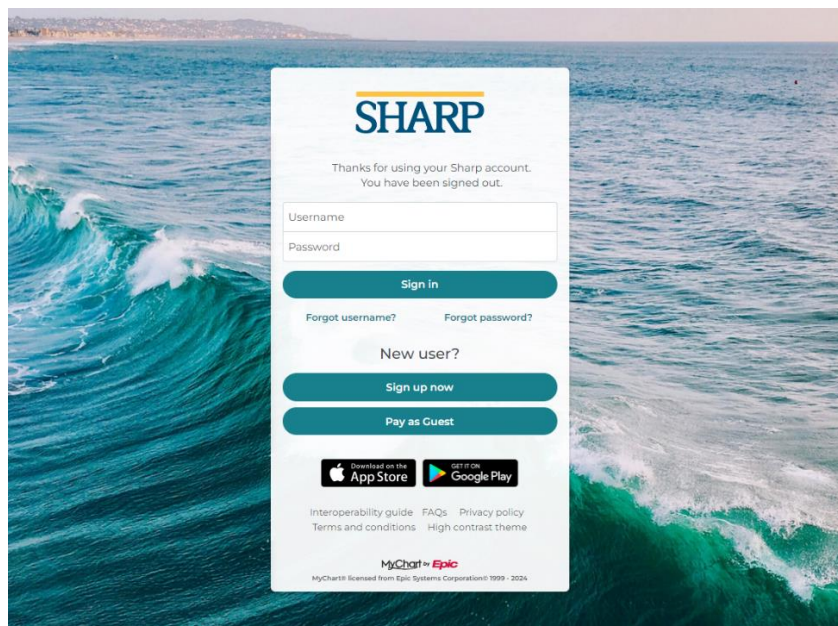
Note: you should not share your password directly with another person or application. This page is designed to let you securely share your health record without disclosing your password. You can also look at the URL at the top of the browser window to check that:

1. The website name is associated with Sharp HealthCare
2. The URL begins with https:// or has the lock icon:

🔒 https://app.sharp.com/sharpapp/Authentication/Login?|
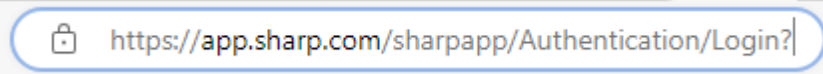
5. If you have access to another person's account, you will need to select which account you are linking the app to.
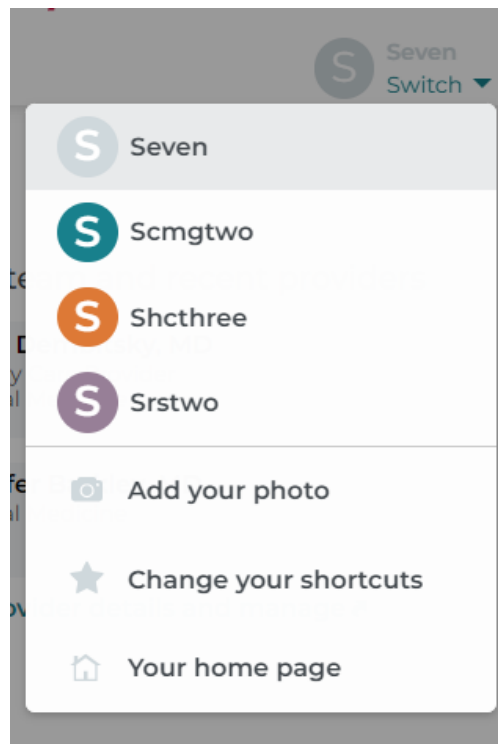
6. You may see a page with details about the app. These details come from a questionnaire that the app developer fills out and attests to, such as how the app is funded, whether it distributes your data to other parties, and whether you're able to delete or see records of the data the app collects. Review this information carefully and determine whether you would like the app to have access to your health information. If you would like to allow the app to access your data, click "Allow Access."

7. In some cases, you may be able to select what information to share. For example, the app may request your allergies, appointments, care plans and results. If you don't want to share your allergy information with the app, you may click the allergies card to remove it.

8. You also may be able to decide how long the app has access to your information. If any new information is added to your medical record during this time, the app may have access to that new information as well:

* How long would you like <application name> to have access to your information?

1 hour	1 day
1 week	1 month
3 months	6 months
1 year	

<application name> will have access to your information for 3 months, until **Thursday February 3, 2022 9:21 AM CDT**.
<application name> may access your information even when you are not using that app, and you can revoke access at any time.

🚫 Deny access

✅ Allow access

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9. You can review and remove app access to your health data at any time by navigating to the 'Manage My Linked Apps and Devices' page in the Sharp app.

SHARP

MyChart by **Epic**   Language ▾   ⤓ Log out

☰ Appointments   Messages   Test results   Billing summary

S Seven
Switch ▾

Manage My Linked Apps and Devices   🖶

Apps Accessing Your Account

You can manage apps accessing your Sharp information here. You can stop sharing your information with an individual app at any time. Providers at other organizations could still access your information for the purpose of your care. For more information, please call our Sharp patient support line at 1-800-82-SHARP (1-800-827-4277). **Review who's accessed my record.**

Verified with Sharp login

Epic Video Client Patient	**Stop sharing**

Accessing Seven
Expires Tuesday May 14, 2024 11:51 PM PST
Review Privacy Answers

Access permitted for:
Visits, Visits, Visits

shc_web_sharpapp	**Stop sharing**

Accessing Seven
Expires Tuesday February 20, 2024 03:31 AM PST
Review Privacy Answers

Access permitted for:
Appointments, Billing Accounts, Demographic Information, Friends and Family Access, Other Data

My Linked Devices

You've added the following devices as trusted devices. To clear all login and communication preferences on a device, click "Unlink" next to that device.

iPhone 15 Pro	**Unlink**	iPhone	**Unlink**
iPhone	**Unlink**	iPhone	**Unlink**
iPhone	**Unlink**	iPhone	**Unlink**