

SHARP HEALTHCARE NURSING LEADERSHIP

Name: Pamela Wells, MSN, MSA, RN, NEA-BC

Title: Chief Nursing Officer and Vice President Patient Care Services
Sharp Memorial Hospital

Summary:

I have over 15 years of experience as a chief nursing officer and have a passion for improving patient quality, patient safety and the patient care experience. My mission is to create environments empowering direct caregivers to become high performing clinicians and effective problem solvers. My extensive experience in hospital operations includes progressive leadership positions within a variety of care settings including inpatient services (adult, Obstetrics, Pediatrics and Neonatal), surgical services and outpatient services (Emergency Department, Home Care, Rehabilitation and Women's Health). I love innovation and have successfully implemented organization-wide changes; exceeded quality targets; achieved on time, on target major facility redesign; enhanced effective patient progression processes and implemented Lean Daily Management to sustain improvement and drive accountability.

Research Interests:

My research interests include care delivery models and impact on outcomes, nurse manager effectiveness and leadership development.

Education:

- MSN, Nurse Practitioner-Women's Health, University of Michigan, Ann Arbor, MI
- MS, Administration-Business Specialty, Madonna University, Livonia, MI
- BSN, University of Michigan, Ann Arbor, MI

Certifications:

- Nursing Executive, Advanced-Board Certified (NEA-BC), American Nurses Credentialing Center

Publications:

- Yeo, S., Wells, P.J., Kieffer, E.C., & Nolan, G.H. (2007). Preeclampsia among Hispanic women in a Detroit health system. *Ethnic Diseases*, 17(1), 169-170.
- Fox, R.T., Fox, D.H., & Wells, P.J. (1999). Performance of first-line management functions on productivity of hospital unit personnel. *Journal of Nursing Administration*, 29(9), 12-18.

Favorite Leadership Quote:

"If you are going to achieve excellence in big things, you develop the habit in little matters. Excellence is not an exception, it is a prevailing attitude." Colin Powell

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