

## Sharp Chula Vista Medical Center Implementation Strategy Fiscal Years 2024 – 2027

As a not-for-profit organization, Sharp HealthCare (Sharp) places great value on the health and wellness of the San Diego community. This value is reflected in Sharp’s mission to improve the health of those we serve with a commitment to excellence in all that we do.

Sharp participates in a countywide collaborative to conduct a triennial Community Health Needs Assessment (CHNA) in an effort to identify the priority health needs facing the San Diego community, and also develops a separate CHNA for each individually licensed hospital. To learn more about Sharp's CHNA process and findings please view Sharp’s 2022 CHNAs (including the Sharp Chula Vista Medical Center (SCVMC) CHNA) at: <https://www.sharp.com/about/community/community-benefits/health-needs-assessments.cfm>.

In response to the 2022 CHNA findings, each Sharp hospital, including SCVMC, created an implementation strategy that highlights the programs, services and resources provided by the hospital to address the identified health needs in its community (see graphic below).

### 2022 CHNA Top Community Needs



The graphic above represents the **top identified community needs**, the **foundational challenges**, and the **key underlying themes** revealed through the 2022 CHNA process. The needs identified as the most critical for San Diegans are listed in the center of the circle in alphabetical — not ranked — order. The blue outer arrows of the circle represent the negative impact of two foundational challenges — health disparities and workforce shortages — which greatly exacerbated every identified need at the center of the circle. The orange bars within the outer circle illustrate the underlying themes of stigma and trauma — barriers that became more pervasive during the pandemic. In addition, SCVMC identified Maternal & Prenatal Care, Including High-Risk Pregnancy as a priority health need for its community members.



Sharp has numerous support programs for patients and employees to help address the foundational challenges and underlying themes contributing to these needs and will continue to examine them with a goal to expand and improve offerings.

The following pages detail the strategies designed to address the community needs identified through SCVMC's CHNA process. In addition, the Sharp HealthCare Community Health Needs Assessment Guide (CHNA Guide) provides a general overview of Sharp's CHNA process as well as the programs that address the identified community needs. Please view Sharp's current CHNA Guide at <https://www.sharp.com/about/community/community-benefits/health-needs-assessments.cfm>.

For questions regarding SCVMC's implementation strategy or CHNA, please contact Erica Salcuni, Manager, Community Benefit and Health Improvement, at [Erica.Salcuni@sharp.com](mailto:Erica.Salcuni@sharp.com).

# SCVMC FY 2024 – 2027 Implementation Strategy

## Table of Contents

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### **Health Conditions**

<a href="#">SCVMC Identified Community Health Need – Aging Care &amp; Support.....</a>	<a href="#">4</a>
<a href="#">SCVMC Identified Community Health Need – Behavioral Health.....</a>	<a href="#">14</a>
<a href="#">SCVMC Identified Community Health Need – Cancer.....</a>	<a href="#">17</a>
<a href="#">SCVMC Identified Community Health Need – Cardiovascular Disease.....</a>	<a href="#">29</a>
<a href="#">SCVMC Identified Community Health Need – Diabetes.....</a>	<a href="#">35</a>
<a href="#">SCVMC Identified Community Health Need – Obesity.....</a>	<a href="#">40</a>
<a href="#">SCVMC Identified Community Health Need – Maternal &amp; Prenatal Care, Incl. High-Risk Pregnancy.....</a>	<a href="#">42</a>

### **Social Determinants of Health**

<a href="#">SCVMC Identified Community Health Need – Access to Health Care.....</a>	<a href="#">44</a>
<a href="#">SCVMC Identified Community Health Need – Children &amp; Youth Well-Being.....</a>	<a href="#">54</a>
<a href="#">SCVMC Identified Community Health Need – Community Safety.....</a>	<a href="#">57</a>
<a href="#">SCVMC Identified Community Health Need – Economic Stability.....</a>	<a href="#">62</a>
<a href="#">SCVMC Identified Community Health Need – Workforce Development.....</a>	<a href="#">64</a>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Aging Care & Support				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Engage and partner with local community organizations that address senior health issues in order to foster future opportunities for collaboration in provision of education, screening, and other resources to seniors.	a. Maintain active relationships with community organizations serving seniors in the south region, including senior centers.	Ongoing	Program Manager, Sharp Chula Vista Medical Center (SCVMC) Community Relations	<p><b><u>FY 2023 and 2022 Activities:</u></b> In fiscal year (FY) 2023 and FY 2022, state-mandated restrictions to prevent the spread of COVID-19 (coronavirus disease 2019) resulted in the limitation of several activities.</p> <p>Sharp Chula Vista Medical Center (SCVMC) is in conversations with various senior residences and assisting living facilities.</p> <p><b><u>Evaluation:</u></b> Evaluation of community education programs varies with regard to the collaborating organizations.</p>
	b. Continue to participate in community health fairs for seniors as requested and as opportunities arise.	Ongoing	Program Manager, SCVMC Community Relations	<p><b><u>FY 2023 and 2022 Activities:</u></b> SCVMC resumed its participation in health fairs in FY 2023. SCVMC provided blood pressure screening at a health and wellness fair hosted by St. Paul’s Plaza for seniors in the community. At the event, two Sharp nurses provided approximately 80 screenings. SCVMC continues to connect with local leaders to find new opportunities for involvement at community events.</p> <p><b><u>Evaluation:</u></b> Evaluation of community education programs varies with regard to the collaborating organizations.</p>
2. Increase awareness of aging care and support through education and resources for patients, family members and the broader community.	a. Provide education and resources on issues addressing concerns of aging for patients and their loved ones, and members of the broader community.	Ongoing	SCVMC Lead Medical Social Worker	<p><b><u>FY 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>SCVMC continued its Music and Memory Program to provide interventions to three long-term patients with memory impairments and dementia <ul style="list-style-type: none"> <li>The goal of the program is to improve specific behaviors, such as wandering, mood and agitation, and more</li> </ul> </li> <li>Sharp offered seven free Understanding Medicare webinars in Spanish, which featured specialists who explained how Medicare works and enrollment options, as well as provided the opportunity to ask questions</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

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				<ul style="list-style-type: none"> <li>SCVMC offered a webinar in both English and Spanish titled Managing Your Health if You're at Increased Risk, where two Sharp-affiliated physicians discussed studies showing that individuals living with underlying health conditions are at increased risk of severe illness, especially from COVID-19               <ul style="list-style-type: none"> <li>The physicians discussed how to stay safe and healthy with strategies for keeping underlying conditions under control at home, as well as offered a question-and-answer session</li> <li>30 community members attended the webinars, which were also recorded and shared on YouTube</li> <li>Used YouTube to distribute physician-led webinars titled Caring for Older Adults During COVID-19 and Mental Health and Coping During COVID-19, which were made available in English and Spanish</li> </ul> </li> <li>SCVMC provided live webinars on joint pain topics, including treating knee, hip and shoulder pain, and more to over 160 community members               <ul style="list-style-type: none"> <li>To date, SCVMC continues to host physician webinars on advanced procedures</li> </ul> </li> </ul>
	b. Continue to connect patients to appropriate services to support recovery and healthy aging at home.	Ongoing	SCVMC ED	<p><b><u>FY 2023 and 2022 Activities:</u></b> SCVMC continues to offer screening and support services to seniors admitted through its ED.</p> <p><b><u>Background:</u></b> In FY 2022, Sharp's four EDs, including SCVMC's ED, earned Geriatric Emergency Department Accreditation (GEDA) through the American College of Emergency Physicians (ACEP). A geriatric emergency department (GED) assists older patients with navigating the ED environment with the help of a team of physicians, nurses, case managers and social workers that are trained and dedicated to emergency care for older adults. Upon arriving at the ED, seniors receive expedited care to ensure they are quickly seen by a provider, followed by a functionality-at-home screening that screens for syndromes that place older adults at risk for losing their independence. These</p>

# Sharp Chula Vista Medical Center

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				assessments include confirming the ability of patients to provide care for themselves and identifying memory issues; mobility struggles; uncontrolled pain; and symptoms of chronic illness, depression and abuse. After discharge, SCVMC team members reach out to patients through a telephone call to check on their progress and provide them with additional resources, as needed.
3. Improve access to quality hospice, palliative and end-of-life care.	a. Maintain active relationships with or participate on local, state and national community boards and committees to expand access to quality hospice, palliative and end-of-life care.	Ongoing	Various, Sharp HospiceCare	<b><u>FY 2023 and 2022 Activities:</u></b> <ul style="list-style-type: none"> <li>Participated on several local, state and national community boards and committees dedicated to hospice, palliative and end-of-life care, and the needs of seniors. This included, but was not limited to, the Caregiver Coalition, ECSSP, San Diego County Hospice Veteran Partnership (HVP), California Hospice and Palliative Care Association (CHAPCA), San Diego County Coalition for Improving End-of-Life Care (SDCCEOLC), California Health Care Foundation's (CHCF) California Physician Orders for Life-Sustaining Treatment (POLST) eRegistry Implementation Committee, and San Diego County Medical Society (SDCMS) Bioethics Commission</li> <li>Continued to participate in the Health Services Advisory Group/Sharp Grossmont Care Coordination Collaborative</li> <li>HospiceCare leadership also continued to serve on the board of directors for CHAPCA</li> </ul>
	b. Collaborate with a variety of experts throughout SDC to provide ethical and equitable crisis care throughout the county in response to the COVID-19 (coronavirus disease 2019) pandemic.	Ongoing (evaluated annually)	Vice President (VP), Sharp HospiceCare  Advance Care Planning (ACP) Coordinator, Sharp HospiceCare	<b><u>FY 2023 and 2022 Activities:</u></b> As part of the SDCMS Bioethics Commission, in FY 2023 and 2022, Sharp HospiceCare served on the bioethics workgroup for the development of a new framework called the San Diego County Allocation of Scarce Resources During Crisis Care – The Community Standard of Care Consensus. This countywide framework was rapidly developed as a collaborative effort between SDC's hospital, medical, nursing, bioethics and legal experts to provide ethical and equitable crisis care throughout SDC during the COVID-19 pandemic.

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

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4. Increase the availability of education, resources and support to community members with life-limiting illness and their loved ones.	a. Provide 13 mailings of bereavement support newsletters.	Ongoing (evaluated annually)	Bereavement Department, Sharp HospiceCare	<p><b><u>FY 2023 and 2022 Activities:</u></b> During FY 2022, up to 1,700 monthly bereavement support newsletters were mailed to community members for the year following the loss of a loved one.</p> <p><b><u>Evaluation:</u></b> Sharp HospiceCare tracks the number of mailings annually through an internal database.</p>
	b. Support the unique advanced illness management and end-of-life care needs of military veterans and their families through participation in veteran-oriented community events and services.	Ongoing (evaluated annually)	Bereavement Department, Sharp HospiceCare	<p><b><u>FY 2023 and 2022 Activities:</u></b> At a variety of community events throughout 2022, Sharp HospiceCare provided resources and information on veteran programs.</p> <p>FY 2022 veteran-specific community work included:</p> <ul style="list-style-type: none"> <li>• Pinning ceremonies for approximately 130 veterans throughout SDC, including St. Paul’s Plaza retirement community in Chula Vista; the annual Veterans Day Dance (with County of San Diego Parks and Recreation and Westmont of La Mesa senior living facility).</li> <li>• Sponsorship of the facility’s Veterans Honor Wall by arranging photography services and framing veteran residents’ photos at Westmont of La Mesa senior living facility.</li> <li>• Veteran’s Day recognition of 63 Sharp HospiceCare veteran patients through pinning ceremonies, during which volunteers present veterans with a We Honor Veterans (WHV) pin and a certificate of appreciation for their service.</li> </ul> <p><b><u>Background:</u></b> Since 2010, Sharp HospiceCare has been a member of the San Diego County HVP.</p> <p>Currently a Level 4 Partner a national program developed by the NHPKO in collaboration with the VA to empower hospice professionals to meet the unique end-of-life needs of veterans and their families. To date, Sharp HospiceCare is expanding their services and keeping staff, volunteers and</p>

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				the community engaged with the necessary annual education and outreach. At Level 4 the organization has achieved improved access to and quality of care for community veterans.
	c. Continue to provide community education and resource services throughout San Diego.	Ongoing effort (programs planned on an annual basis)	Business Development Department, Sharp HospiceCare	<p><b><u>FY 2022 and 2023 Activities:</u></b>            Sharp HospiceCare supports the San Diego community in the areas of end-of-life care and Advanced Illness Management (AIM) through the provision of education and resources at community health fairs and events, as well as educational presentations to community groups. In FY 2022, activities were conducted both in-person and virtually based on the most current COVID-19 pandemic safety guidelines and served nearly 1,000 community members.</p> <p>Activities included:</p> <ul style="list-style-type: none"> <li>• Partnered with the Sharp Grossmont Hospital Senior Resource Center to provide the Sharp HealthCare Aging Conference at the La Mesa Community Center</li> <li>• Participated in the Sharp Women’s Health Conference, (also planned for FY 2023)</li> <li>• Reached more than 400 community members at both events</li> <li>• Engaged 65 community members in education on understanding hospice and palliative care through presentations provided to residents of Covenant Living at Mount Miguel in October as well as to members of San Diego Oasis in La Mesa in April</li> <li>• Provided phone-based education to approximately 300 community members seeking general information about hospice and palliative care</li> </ul> <p><b><u>Evaluation:</u></b>            Sharp HospiceCare tracks the number of community education events through an internal database.</p>
	d. Continue to offer individual and family bereavement counseling and support groups.	Ongoing (evaluated annually)	Bereavement Department,	<b><u>FY 2022 Activities:</u></b>



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			Sharp HospiceCare	<ul style="list-style-type: none"> <li>Sharp HospiceCare’s licensed clinical therapists with specific training in grief and loss devoted 170 hours to home-, office-, and phone-based as well as virtual bereavement counseling               <ul style="list-style-type: none"> <li>Referrals to community counselors, mental health services, bereavement support services and other community resources were provided as needed</li> </ul> </li> <li>Provided two in-person, interactive workshops, including topics such as facilitating closure in the four-session summer workshop and helping children cope with grief</li> <li>In Fall and Spring, a Sharp HospiceCare music therapist led a new, in-person Coping With Grief Through Music workshop</li> <li>Provided an eight-session Healing After Loss support group, which focused on practical concerns of adults grieving the loss of a loved one, serving 22 community members.</li> <li>Supported more than 20 community members grieving the loss of a loved one during the holiday season through its virtual Healing Through the Holidays event.</li> <li>Offered an eight-week Widow’s and Widower’s support group, which addressed the concerns of more than 20 men and women who have lost their spouses</li> </ul> <p><b><u>Evaluation:</u></b> Sharp HospiceCare tracks the number of individual and group counseling sessions through an internal database.</p>
	e. Provide ACP for community groups as well as individual consultations.	Ongoing (evaluated annually)	ACP Department, Sharp HospiceCare	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023, Sharp’s Advanced Care Planning (ACP) team plans to provide information and education to attendees at the Sharp Women's Conference</li> <li>In FY 2023, Sharp’s ACP team plans to host a book study focused on ACP at Grossmont Healthcare District (GHD) and various ACP 101 presentations at senior residences across SDC</li> </ul>

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				<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023, Sharp’s ACP team hosted various workshops in the community. This included: <ul style="list-style-type: none"> <li>A Legacy Letter Writing Workshop (Sharing Values, Goals, Personal Legacy Wishes) at the Point Loma Presbyterian Church and Scripps Ranch Library to approximately 35 community members</li> <li>A 4-week Legacy Letter Writing Workshop at GHD to approximately 6 community members</li> </ul> </li> <li>In FY 2023, in honor of National Healthcare Decisions Day (NHDD) — a nationwide initiative celebrated every April to educate adults of all ages about the importance of ACP — Sharp’s ACP team along with the Senior Resource Center, held community events in La Mesa and Chula Vista</li> <li>Throughout FY 2022, Sharp’s ACP team engaged more than 700 community members in both in-person and virtual ACP education, including: <ul style="list-style-type: none"> <li>ACP presentations were provided at the Sharp Women’s Health Conference, Sharp HealthCare Aging Conference, GHD, the San Diego Death Talk Meetup group, the SGH Patient and Family Advisory Council , the women’s auxiliary at Alpine Community Church, and residents of Casa de Mañana Retirement Center and Covenant Living at Mount Miguel</li> <li>An ACP webinar was provided in partnership with the Cancer Centers of Sharp.</li> <li>Sharp HospiceCare’s ACP website offered a variety of resources to the community through PREPARE for Your Care</li> </ul> </li> <li>Throughout FY 2022, the Sharp ACP team conducted nearly 150 free consultations in-person and by phone, as well as virtually, with community members seeking guidance with identifying their personal goals of care and health care preferences, appointing an appropriate health care agent and completing an advance directive</li> </ul>

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## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

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5. Provide education and outreach to the San Diego community concerning hospice and palliative services within the care continuum, in order to raise awareness of the choices available toward the end of life and empower community members so that they and their family members may take an active role in their treatment.	a. Provide hospice, palliative care and ACP education and training to physicians, case managers, other health care professionals and health care students.	Ongoing (evaluated annually)	<p>Medical Director, Sharp HospiceCare</p> <p>Business Development Department, Sharp HospiceCare</p> <p>ACP Coordinator, Sharp HospiceCare</p>	<p><b>FY 2022 Activities:</b></p> <ul style="list-style-type: none"> <li>Participated on several local, state and national community boards and committees dedicated to hospice, palliative and end-of-life care, and the needs of seniors (see partnership list in <a href="#">line item 3a</a>)</li> <li>Provided virtual education on ACP, POLST, End of Life Option Act and goals of care to approximately 80 nursing students at Azusa Pacific University (APU) <ul style="list-style-type: none"> <li>APU students also received training on the role of bioethics in end-of-life care</li> </ul> </li> <li>Provided 15 Master of Social Work employees at Kaiser Permanente Hospice in Sacramento a virtual presentation on ACP and POLST</li> <li>Partnered with SDCCC to provide monthly web-based education and training on POLST to 75 community health professionals and students <ul style="list-style-type: none"> <li>Included clinicians from local skilled nursing facilities (SNF), including Sharp facilities, as well as students from California State University San Marcos and SDSU</li> <li>Seminars helped develop and enhance participants’ skills for facilitating meaningful conversations with patients and families about their care goals</li> <li>Worked directly with community facilities to provide opportunities for students to shadow clinicians during telehealth ACP and POLST conversations with patients and families</li> </ul> </li> <li>Collaborated with a professor from SDSU and other ACP facilitators in SDC to discuss and plan ways to effectively bring ACP education, resources and support to local Latinx community</li> </ul> <p><b>Evaluation:</b> Presentations provided to the health care community are evaluated through survey and tracked through an internal Excel database. Survey and data tracking serve to evaluate effectiveness and to document activities for Sharp’s annual Community Benefit Plan and Report.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Aging Care & Support				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	b. Continue active involvement with and participation on state and national hospice organizations, including presentations on understanding late-stage illness, changing our culture of Care to one of partnership and a continuum of Care perspective, advance Care planning, etc.	Ongoing (evaluated annually)	VP, Sharp HospiceCare  Medical Director, Sharp HospiceCare	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>Provides presentations each year in collaboration with state and national organizations</li> <li>Leadership continues to serve on the CHAPCA board</li> </ul> <p><b><u>Evaluation:</u></b> Community presentations provided through Sharp HospiceCare — including those to professional organizations — are evaluated through survey to evaluate effectiveness and revise program content.</p>
6. Collaborate with community, state and national organizations to develop and implement appropriate services for the needs of the aging population.	a. Explore partnership with community organizations designed specifically to meet the needs of caregivers.	Ongoing (evaluated annually)	Business Development Department, Sharp HospiceCare	<p><b><u>FY 2023 and 2022 Activities:</u></b> Sharp HospiceCare will continue to explore collaborations — see line items below.</p> <p>Please refer to <a href="#">line item 4b</a>, <a href="#">line item 4c</a>, <a href="#">line item 4e</a> and <a href="#">line item 5b</a> for additional information on current efforts.</p> <p><b><u>Background:</u></b> Since FY 2016, Sharp’s ACP team has partnered with San Diego Health Connect, Health and Human Services Agency’s Aging and Independence Services, Health Services Advisory Group, County of San Diego Emergency Medical Services, and various health care providers in SDC to ensure that community providers have access to POLST forms through the San Diego Healthcare Information Exchange, a countywide program that securely connects health care providers and patients to private health information exchanges.</p> <p>In March 2017, Sharp became the first health care system in SDC to begin electronic uploads of patient POLST forms to the POLST eRegistry. More current data forthcoming.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

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	b. Continue to collaborate with a variety of local networking groups and community-oriented agencies to provide caregiver classes, end-of-life programs, ACP seminars, web presentations and community-related information for consumers and health care professionals.	Ongoing (evaluated annually)	Business Development Department, Sharp HospiceCare	<p><b>FY 2023 and 2022 Activities:</b>            Sharp HospiceCare coordinated with 2-1-1 San Diego (2-1-1) to identify, register and vaccinate homebound individuals in the community, reaching over 1,100 of SDC’s most vulnerable residents completed in May 2022.</p> <p>Sharp HospiceCare will continue to explore collaborations — see line items below.</p> <p>Please refer to <a href="#">line item 4b</a>, <a href="#">line item 4c</a>, <a href="#">line item 4e</a> and <a href="#">line item 5b</a> for additional information on current efforts.</p>
7. Improve care management and clinical-community linkages that address social determinants of health (SDOH) through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. Sharp HealthCare (Sharp) entities (including hospital entities, select medical groups, Sharp Health Plan and Sharp HospiceCare) will continue data sharing and collaboration with the San Diego Community Information Exchange (CIE)/2-1-1 San Diego (2-1-1) to improve access to care and mitigate adverse outcomes related to social determinants of health.	June 2024	Sharp HealthCare (Sharp) Vice President (VP) Integrated Care Management (ICM)  Manager, Sharp Community Benefit and Health Improvement  VP, Sharp HospiceCare	<p><b>FY 2023 and 2022 Activities:</b>            This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a>. Please refer to that section for details.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Behavioral Health				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Improve behavioral health outcomes for safety net patients through early assessment, intervention and resource provision.	a. Provide assessment and early intervention of behavioral health issues for safety net patients presenting in the emergency department (ED).	Ongoing (evaluated annually)	<p>Director, SCVMC Case Management &amp; Social Work</p> <p>SCVMC Lead Medical Social Worker</p> <p>SCVMC Social Services Staff</p>	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023, SCVMC plans to continue to offer the Bridge MAT program</li> </ul> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>To date, SCVMC continues to identify key stakeholders, train staff, and implement processes for the Bridge Medication Assisted Treatment (MAT) program</li> <li>In FY 2023, SCVMC trained various staff members to support the Bridge MAT program in its facility <ul style="list-style-type: none"> <li>This included designating a physician champion to spearhead program implementation, provided MAT assessment training for four social workers and hired a Substance Use Navigator to direct patient care</li> </ul> </li> <li>In FY 2022, SCVMC, along with all Sharp acute care hospitals, began participation in the Bridge MAT program, which serves ED patients with an addiction to opiates and mental health concerns <ul style="list-style-type: none"> <li>The goal is to increase the identification of patients in need of MAT in Sharp EDs and to better bridge their connection to treatment in the community</li> <li>This program involves collaboration among a variety of professionals, including social workers, clinical informatics, ED nurses and Sharp-affiliated physicians in the ED</li> <li>Sharp established assessment and referral pathways for those with opioid use disorders, as well as screened patients for need and desire of MAT, with the ability to receive the first dose of suboxone in the ED, a prescription for up to 14 days, Narcan (a life-saving medication that can reverse an overdose from opioids), and an appointment with a community clinic for ongoing MAT</li> </ul> </li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

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				<ul style="list-style-type: none"> <li>○ Sharp partnered with a community organization, Comprehensive Treatment Centers, for prioritized access to treatment upon discharge from the ED</li> <li>• SCVMC’s social services staff continued to provide safety net patients with comprehensive behavioral health services               <ul style="list-style-type: none"> <li>○ Individuals who presented in the ED with severe mental illness received a mental health evaluation, appropriate placement within the hospital and community and referrals to community resources as needed</li> <li>○ In FY 2022, more than 16,000 social service interventions, including behavioral health interventions, were provided throughout the hospital as well as Birch Patrick Convalescent Center — a SNF at SCVMC</li> <li>○ Individuals were also assessed for suicidal or homicidal ideation and provided with outpatient resources or mental health treatment and placement as needed.</li> </ul> </li> <li>• SCVMC’s efforts to establish medical homes has resulted in a dramatic decrease in the number of vulnerable community members using the hospital’s ED as a primary source of care, indicating improved access and improved quality of care for these individuals</li> </ul> <p><b>Background — MAT program:</b> The California Bridge Grant was awarded to SGH and Sharp Memorial Hospital (SMH) with the purpose of better addressing the needs of patients experiencing opioid use disorder. In April 2022, the program was extended throughout the system. SCVMC received the California Bridge Grant in January 2023 and continues to strengthen the program in its facility.</p>
2. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform	a. Sharp Chula Vista Medical Center (SCVMC) (along with other Sharp entities) will participate in a pilot partnership with 2-1-1’s CIE.	June 2024	Director, SCVMC Case Management & Social Work	<p><b>FY 2023 and 2022 Activities:</b> This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a>. Please refer to that section for details.</p>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Behavioral Health				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
that shares health and social services data across health care and social service sectors.			SCVMC Lead Medical Social Worker  VP, Sharp ICM  Manager, Sharp Community Benefit and Health Improvement	



# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Improve navigation of the health care system for cancer patients in San Diego County’s south region through patient navigation services.	a. Continue to offer the cancer patient navigator program to SCVMC cancer patients.	Ongoing	SCVMC Cancer Patient Navigator Coordinator	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>The Cancer Centers of Sharp plan to revamp the current model for navigation and restructure navigator roles and responsibilities to better distribute resources to more disease sites</li> </ul> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2022, the SCVMC navigation team assisted more than 330 patients in-person, virtually and over the telephone <ul style="list-style-type: none"> <li>The consults include a patient distress screening that utilizes a standardized questionnaire <ul style="list-style-type: none"> <li>Please see <a href="#">line item 1b</a> for more information.</li> </ul> </li> <li>Screening outcomes may result in referral to hospital and community resources, including assistance with health insurance applications, free third-party transportation services, and referrals to mental health services, food banks, state-funded services and support groups</li> <li>Patient concerns about financial and food insecurity have increased and resulted in increased pressure on already overburdened hospital and community resources</li> <li>Nutrition also plays a vital role in cancer care, where a registered dietitian at the Douglas &amp; Nancy Barnhart Cancer Center at Sharp Chula Vista Medical Center (Barnhart Cancer Center) provides patients with nutritional assessments, group educational classes, ongoing support and referrals</li> </ul> </li> <li>During an annual review with the navigators from the Cancer Centers of Sharp HealthCare (Cancer Centers of Sharp), which includes SCVMC, SGH and SMH, the</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p>most significant challenge identified was the shortfall in providing navigation services to all Sharp cancer patients</p> <ul style="list-style-type: none"> <li>○ An analysis of patients navigated by tumor site was completed using Navigation PowerForm documentation.</li> <li>○ With the recent addition of the hepatobiliary tumor board, Sharp has increased the support this patient population needs from dedicated navigators and dietitians</li> </ul> <ul style="list-style-type: none"> <li>• The Cancer Centers of Sharp share direct links to community resources and agencies by service needed as well as information on advance care planning on sharp.com</li> <li>• The Cancer Centers of Sharp also include an online assessment on sharp.com for individuals to assess if at risk and qualify for a lung screening</li> </ul> <p>Representatives throughout the Sharp system are exploring ways to further assist newly diagnosed cancer patients who are particularly anxious at this vulnerable time, including development of accessible community resources and timely support.</p>
	b. Provide and refine SCVMC Cancer Patient Navigation Distress Screening technology to screen, track and respond to psychological, spiritual, practical and other social needs experienced by cancer patients and their families.	Ongoing (evaluated annually)	VP Oncology Service Line  SCVMC Cancer Patient Navigation program	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>• Continued goals for the Cancer Centers of Sharp’s distress screening tool include expanded use of the tool to increase the number of patients screened at least one time, as well as the number of patients screened more than one time, especially at times of care transitions</li> </ul> <p><b><u>FY 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>• In FY 2022, SCVMC entered into an agreement with the Cancer Support Community’s Research &amp; Training Institute (RTI) to partner on a project to</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
			<p>Oncology Social Worker</p> <p>Sharp Outpatient Oncology Nurses</p>	<p>improve and validate a Spanish version of RTI’s 15-item distress screener and referral tool</p> <ul style="list-style-type: none"> <li>SCVMC will provide feedback through short qualitative interviewers with RTI researchers on the organizational ease of implementing the distress screener, and submit bi-weekly updates on the number of patients screened from May through December 2022</li> </ul> <p><b>Distress Screening Background:</b>  Distress Screening — to assess psychological, social, spiritual and practical issues contributing to cancer patient distress — has been conducted at SCVMC over the past several years. This tool identifies patient needs in greater detail in order to make them actionable and rate them by intensity so that they may be prioritized and addressed appropriately. Routine reports including number of patients screened, information on the issues that are most challenging for patients and the percentage of patients rated in high distress are reported to the Integrated Network Cancer Program (INCP) and to hospital entities annually. The information will drive efforts to target and provide additional support and resources to better meet our patient needs.</p>
	c. Provide and refine SCVMC Cancer Patient Navigator PowerForm technology to screen, track and respond to psychological, spiritual, practical and other social needs experienced by cancer patients and their families.	Ongoing (evaluated annually)	VP Oncology Service Line	<p><b>FY 2023 and 2022 Activities:</b>  Similar to the SCVMC Cancer Patient Navigator PowerForm, a Social Work PowerForm was implemented in 2019. To date, the PowerForm continues to be used for patient assessment and evaluation of both patient and program needs.</p> <p><b>Cancer Patient Navigator PowerForm Background:</b>  Cancer patient navigators across Sharp collaborated to define, develop and propose a new Cerner Oncology Navigator PowerForm. The PowerForm was designed to</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				standardize the cancer patient navigator’s documentation, increase efficiency in patient care coordination, and improve overall patient care. By utilizing the PowerForm, navigators can document their assessment of patient needs and barriers to care, in addition to how they addressed patient unmet needs with appropriate internal and external support services and referrals. The documentation is annually reviewed to identify opportunities for improvement to the navigation program.
2. Increase cancer education and support for community members in the south region with cancer diagnoses.	a. Continue to offer free education, support sessions and community resources for community members with cancer diagnoses and their support networks.	Ongoing	SCVMC Cancer Patient Navigator Coordinator	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2022, the Cancer Centers of Sharp, including the David &amp; Donna Long Cancer Center and Sharp outpatient oncology social workers, continued to provide a variety of free support groups for more than 1,700 community members impacted by cancer</li> <li>Continued to offer virtual educational classes, including nutrition management and healthy eating before, during and after treatment for all cancers; structured art activities to promote healing and improve overall well-being; a Lunch and Learn education series focused on a unique cancer-related topic each month; cancer and lymphedema; life after cancer; and information for individuals newly diagnosed with cancer <ul style="list-style-type: none"> <li>Several webinars were recorded and shared on sharp.com for community members to view later</li> </ul> </li> <li>Free virtual workshops for patients and community members, including advance care planning and POLST, relaxation skills, scanxiety (anxiety related to diagnostic scans), managing the stress and anxiety of a cancer diagnosis, improving memory and concentration, managing the fear of cancer recurrence, sleeping well and journaling</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> <li>○ More than 420 community members attended these classes and workshops</li> <li>● Offered a free Advanced Treatment Options for Prostate Cancer Webinar which discussed prostate cancer symptoms, diagnosis and treatments</li> <li>● Sharp continues to partner with the American Cancer Society to provide education, support materials, transportation (including gas cards and rides via Lyft), lodging, and other community connections</li> </ul>
	b. Continue to provide meeting space for a program that provides beauty techniques to cancer patients with support from SCVMC auxiliary members.	Ongoing	SCVMC Cancer Patient Navigator Coordinator	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <p>This free program is offered to teach women with cancer non-medical, brand-neutral beauty techniques to help them manage the appearance-related side effects of cancer treatment.</p> <p>In FY 2022, the easing of certain pandemic-related infection prevention policies allowed SCVMC to resume offering wigs on a limited basis to patients experiencing hair loss during treatment.</p>
	c. Continue to provide ongoing support groups to members of the community diagnosed with cancer. This includes general cancer support groups; women’s newly diagnosed cancer support group, women’s survivor support group, men’s support group, children’s support group, and	Ongoing	SCVMC Cancer Patient Navigator Coordinator	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <p>In FY 2023, the Barnhart Cancer Center plans to continue to offer cancer support groups for patients, caregivers and loved ones as well as members of the community, including groups in English and Spanish. This includes offering two new support groups — one for cancer survivors and one for Spanish-speaking patients.</p> <p><b><u>FY 2022 Activities:</u></b></p> <p>In FY 2022, targeted support groups were available online through The Cancer Centers of Sharp on a monthly and bimonthly basis, including living with advanced cancer, young</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	advanced cancer support group in English and Spanish.			patients living with advanced cancer, men with any cancer diagnosis at any stage, head and neck cancers, Art and Chat, brain tumor, brain tumor care partner and breast cancer.
	d. Continue to provide a wig and prosthesis bank to cancer patients.	Ongoing	SCVMC Cancer Patient Navigator Coordinator	<b><u>FY 2023 and 2022 Activities:</u></b> The Barnhart Cancer Center continues to provide cancer patients with donated wigs, prosthetic devices and bras at no cost.
3. Increase community education on the signs and symptoms of cancer through education and screening events.	a. Continue to conduct comprehensive community cancer health seminars and health screenings in English and Spanish, as well as offer resources in collaboration with Sharp and community organizations.	Ongoing	VP Clinical Support Services, SCVMC  SCVMC Cancer Patient Navigator Coordinator  Manager, SCVMC Marketing and Communications	<b><u>FY 2023 and 2022 Activities:</u></b> Free virtual workshops offered by the Cancer Centers of Sharp included advance care planning and POLST, relaxation skills, scanxiety, managing the stress and anxiety of a cancer diagnosis, improving memory and concentration, managing the fear of cancer recurrence, sleeping well and journaling.  In 2022, the Cancer Centers of Sharp, including the Barnhart Cancer Center, offered education on cancer and risk awareness. Please refer to <a href="#">line item 3b</a> below for details.
	b. Provide education and awareness on cancer through participation in community events throughout San Diego’s south region.	Ongoing	Various	<b><u>FY 2023 - 2024 Plan:</u></b> <ul style="list-style-type: none"> <li>The Cancer Centers plan to continue hosting a virtual community event in fall 2023</li> <li>The Cancer Centers of Sharp, including the Barnhart Cancer Center, plan to participate in the 2023 Sharp Women’s Health Conference</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>• In October 2022, the Barnhart Cancer Center participated in the Sharp HealthCare Aging Conference at The Elks Lodge to offer cancer resources and support as well as shared information about its programs and services .</li> <li>• The Cancer Centers of Sharp, including the Barnhart Cancer Center, participated in the Sharp Women’s Health Conference held at the Sheraton San Diego Hotel &amp; Marina in FY 2022               <ul style="list-style-type: none"> <li>○ Approximately 650 community members attended the event</li> <li>○ During the event, the Cancer Centers of Sharp offered education on how to properly perform a breast self-exam and the importance of performing monthly exams; information on cancer support services, including nurse navigation, social work, nutrition, education and available classes; and informational materials on cancer</li> </ul> </li> <li>• The Barnhart Cancer Center collaborated with the Cancers Centers of Sharp to provide a virtual community event in FY 2022 that included presentations on cancer-related topics and a question-and-answer session for more than 40 cancer patient survivors, family members and caregivers</li> <li>• Throughout FY 2022, Sharp cancer specialists appeared in local English- and Spanish-language media as well as sharp.com articles to educate community members about cancer               <ul style="list-style-type: none"> <li>○ Topics included eating right during cancer treatment; the benefits of 3D mammography and seeing cancer clearly; the difference in symptoms between lung cancer and COVID-19; the link between back pain and cancer; and ovarian cancer symptoms</li> </ul> </li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	c. In collaboration with the Cancer Centers of Sharp, participate in a systemwide initiative to improve community cancer screenings to pre-pandemic (COVID-19) levels.	Ongoing	VP Oncology Service Line	<p><b><u>FY 2023 Activities:</u></b> In FY 2023, screening initiatives were focused on lung cancer, with a goal to improve the lung cancer screening rate by 10%. Please refer to <a href="#">line item 3d</a> below for details.</p> <p><b><u>Background:</u></b> The Cancer Centers of Sharp were selected to participate in a national American College of Surgeons (ACS) Commission on Cancer (CoC) research study with a goal of returning to screenings. This systemwide initiative for the Cancer Centers of Sharp engaged major medical groups, marketing and screening services to achieve breast and colorectal cancer screenings.</p> <p>Findings were reported in February 2022: Sharp’s breast cancer screening goal reached 91% of the target and colorectal cancer screenings exceeded the goal, with 103% of target.</p>
	d. Continue with an annual, systemwide Integrated Network Cancer Program community event for prevention, including the provision of education and screenings.	<p>Ongoing (Annual Calendar Year (CY) Event)</p> <p>In planning stages for CY 2024 – 2027 events</p>	VP Oncology Service Line	<p><b><u>FY 2023 and 2022 Activities:</u></b> In FY 2023, as part of its CoC Quality Improvement project this year, Sharp partnered with the American Cancer Society for a lung cancer screening improvement initiative project aimed to increase lung cancer screening. The project includes offering physicians' education regarding lung cancer screening eligibility, the relatively low nationwide use of it, and several initiatives to improve Sharp's lung cancer screening rates by collaborating with physician partners (Pulmonologists) at each Sharp entity. Before the project, Sharp data indicated that roughly 4% of patients who met lung cancer screening eligibility were completing lung cancer screening, consistent with the rate in the state of California. Year to date 2023, Sharp has reached its goal to increase the lung cancer screening rate by 10%.</p>



# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p>Beginning in FY 2022, Sharp participated in a Plan-Do-Study-Act (PDSA) clinical study with the CoC addressing smoking cessation as a means to improve patient cancer risk and treatment outcomes. This study reviewed whether all newly diagnosed cancer patients are being asked about their smoking status and offered cessation resources as appropriate. The initial data collection suggested that Sharp providers are consistently asking this question during consultation appointments (99% of the time) but smoking cessation resources offered to patients varied and were inconsistent across the system. Sharp improved its process by creating a new, Sharp-branded patient resource to be shared with all cancer treatment providers. The resource provides patients with information on the impact that smoking cessation has in improving their treatment outcomes, even after a cancer diagnosis, to emphasize that it is never too late to quit.</p> <p><b>Results:</b> Sharp increased the percentage of patients being asked about their smoking status to 100% of newly diagnosed patients, decreased the number of patients currently smoking to 11%, and provided 98% of patients currently smoking with cessation resources.</p>
	e. Increase access to appropriate cancer screenings for high-risk community members through expansion of cancer genetics program.	Ongoing (evaluated annually)	VP Oncology Service Line	<p><b>FY 2023 and 2022 Activities:</b></p> <p>Patients are screened by their physician for potential hereditary risk for several known cancers. Upon referral to the Sharp Cancer Genetics Program, a comprehensive questionnaire is completed, risk models and a pedigree are completed and the patient's individual hereditary cancer risk is assessed. The genetic counselor reviews the information with the patient to confirm results and adds any pertinent information. If testing requirements are met, testing is completed to confirm the presence of a pathogenic mutation. Based upon the results, the genetics counselor provides a</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				comprehensive care plan to identify appropriate screening modalities and frequencies and risk prevention strategies.
4. Increase support and ongoing education for cancer survivors.	a. Develop a survivorship program in concert with INCP accreditation standards that meets the ongoing needs of cancer survivors and supports family members as well.	Ongoing (evaluated annually)	Survivorship Program Coordinator Program Manager for Cancer Quality and Outcomes	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>In 2023, the Sharp Survivorship program plans to host the first annual Cancer Survivors day celebration, improve referrals to lymphedema services for pelvic therapy, and host the annual survivorship webinar</li> <li>The Sharp Survivorship program plans to host the annual Survivorship conference in November 2023</li> </ul> <p><b><u>Services chosen for evaluation in 2022:</u></b></p> <ul style="list-style-type: none"> <li>Launch a breast cancer resource <a href="#">page</a> on sharp.com for newly diagnosed cancer patients, as there was no single location or resource for these patients to prepare for the treatment journey. <ul style="list-style-type: none"> <li><b>Result:</b> This was completed in 2022. The page received 642 views.</li> </ul> </li> <li>Provide Survivorship Webinar for oncology patients and family members in November 2022. <ul style="list-style-type: none"> <li><b>Result:</b> This was completed in 2022. A survey was shared prior to the event to approximately 2,000 patients via e-mails, a social media platform and patient flyers to determine the top four topics of interest to be addressed in the seminar. A total of 72 community members registered for the event, and 53 community members attended the event.</li> </ul> </li> <li>Provide a new Sharp HealthCare Cancer Patient Community Group on Facebook for cancer patients and their loved ones to create a sense of community and</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p>connection, provide reliable information, thoughtful content, live discussions, and current program and service updates.</p> <ul style="list-style-type: none"> <li>○ <b>Result:</b> In 2022, 157 community members participated in the online group. To join, prospective members must complete a few screening questions prior to being admitted to the private group.</li> </ul> <p><b>Background:</b> In 2020, Sharp implemented a Survivorship planning committee to develop a survivorship program. The goal of this programming is to grow resources for cancer survivors. Each year, the Cancer Centers of Sharp outline and evaluate at least three services within the program and provide a report at years end.</p>
5. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. SCVMC Cancer Patient Navigators (along with other Sharp entities) will participate in a pilot partnership with 2-1-1's CIE.	June 2024	VP Oncology Service Line  SCVMC Cancer Patient Navigator Coordinator  Oncology Social Workers  VP, Sharp ICM  Manager, Sharp Community	<p><b>FY 2023 and 2022 Activities:</b>            This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a>. Please refer to that section for details.</p>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Cancer at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
			Benefit and Health Improvement	

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

#### Identified Community Health Need – Cardiovascular Disease – Sharp Chula Vista Medical Center

Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase community education around heart health to San Diego County (SDC) south region community members.	a. Continue to provide or participate in community events focused on cardiovascular care, targeting Spanish-speaking SDC south region community members.	Ongoing	<p>Manager, SCVMC Cardiac Services</p> <p>Program Manager, SCVMC Community Relations</p> <p>Vice President Clinical Support Services, SCVMC</p>	<p><b><u>FY 2023 – 2024 Plan:</u></b> In summer 2023, SCVMC plans to provide a presentation on heart health at a local public library in the south region. Please refer to <a href="#">Identified Community Health Need – Access to Health Care 7b</a> for more information.</p> <p><b><u>FY 2023 Activities:</u></b></p> <ul style="list-style-type: none"> <li>Participated in and provided fundraising support for the American Heart Association’s 2023 San Diego Heart &amp; Stroke Walk</li> <li>Provided fundraising and team participation for the 2023 Sharp Women’s Health Conference. <ul style="list-style-type: none"> <li>During the event, various hospital departments engaged attendees in educational videos, health risk assessments and live chat sessions with clinical experts on a range of health topics, including cardiovascular health and stroke, as well as provided community resources</li> </ul> </li> <li>Participated at the Sharp Aging Conference at the Elks Lodge in Chula Vista <ul style="list-style-type: none"> <li>Registered Nurses and Nurse Practitioners provided educational materials and one-on-one education on sepsis, stroke, and heart disease</li> <li>Reached over 70 attendees</li> </ul> </li> </ul>
2. Empower patients/ community members living with cardiovascular and cerebrovascular disease through education and support; promote accountability and behavioral change through	a. Continue to provide education and support to SDC south region community members living with heart disease.	Ongoing	Senior Cardiac Specialist, SCVMC Cardiac Services	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2024, SCVMC’s Stroke Program plans to develop an in-person stroke support group</li> </ul> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023 and FY 2022, Sharp-affiliated cardiovascular physicians and other experts appeared in local English and Spanish media to educate community members on a variety of heart health topics</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

#### Identified Community Health Need – Cardiovascular Disease – Sharp Chula Vista Medical Center

Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
education on chronic disease self-management. Facilitate and improve post-care processes.				<ul style="list-style-type: none"> <li>○ Topics included: what to do if a loved one has a heart attack, heart-healthy diets and a delicious recipe, breaking bad habits to build a solid foundation for good heart health, healthy eating, signs and symptoms of heart attack, American Heart Month, keeping patients safe during cardiac care, how technology saved the life of a police cadet and more</li> <li>• A Sharp cardiologist provided a webinar on SCVMC’s Advanced Treatments for Afib to 65 attendees (FY 2022)</li> <li>• SCVMC provided live webinars on joint pain topics in FY 2022               <ul style="list-style-type: none"> <li>○ Topics included: treating knee, hip and shoulder pain; atrial fibrillation; pelvic health issues; heart valve disease; and preparing for pregnancy</li> <li>○ The webinars reached more than 160 community members</li> </ul> </li> <li>• To comply with COVID-19 restrictions and CDC guidelines, patients who had undergone open-heart surgery received education on a one-to-one format at the patient’s bedside               <ul style="list-style-type: none"> <li>○ Prior to the implementation of COVID-19 restrictions, SCVMC provided twice-weekly classes in both English and Spanish targeted to patients who had undergone open-heart surgery</li> <li>○ The twice-weekly classes covered methods to better manage heart disease at home as well as post-surgery care</li> </ul> </li> <li>• All appropriate heart patients are offered cardiac rehabilitation as an outpatient and are encouraged to attend regardless of ability to pay.               <ul style="list-style-type: none"> <li>○ The in-person supervised cardiovascular exercise, a key component of cardiac rehab resumed but much of the educational component of cardiac rehab is now conducted online                   <ul style="list-style-type: none"> <li>▪ Topics include heart attack; heart disease; heart failure, its causes, signs and symptoms; medication; follow-up care and the patient’s role in</li> </ul> </li> </ul> </li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

#### Identified Community Health Need – Cardiovascular Disease – Sharp Chula Vista Medical Center

Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p>controlling heart disease; fluid restriction; weight monitoring; and the importance of a low sodium diet</p> <ul style="list-style-type: none"> <li>○ All heart failure patients receive bedside education about managing heart failure including a “heart card” that contains key information about the disease for their follow-up appointment</li> <li>● SCVMC conducts daily interdisciplinary rounds for post-cardiac surgery patients which allows patients to ask specific questions about their disease, condition, and plan of care to recovery, as well as post-acute care management and follow-up plans</li> </ul>
3. Increase access to stroke education and health screenings for SDC south region community members.	a. Continue to provide community members with stroke, blood pressure and cholesterol screenings and education in SDC’s south region.	Ongoing	<p>Manager, SCVMC Cardiac Services</p> <p>Vice President, Clinical Support Services, SCVMC</p> <p>Program Manager – Ortho/Neuro Service Line</p> <p>Program Manager, SCVMC Community Relations</p>	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>● Resume community classes at SCVMC, focusing on stroke recognition, treatment and rehabilitation</li> <li>● Participate in the annual Sharp Women’s Conference in 2023 to provide community members with health education and screenings on a variety of health topics, including heart health and stroke</li> <li>● Continue sharing stroke education through social media outlets</li> </ul> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>● In FY 2023, SCVMC participated in and provided blood pressure screenings as well as heart health and stroke education through a variety of events <ul style="list-style-type: none"> <li>○ Health &amp; wellness fair at St. Paul’s Plaza in Banker’s Hill – attended by 300 community members, including 80 whom received blood pressure screenings</li> <li>○ Health &amp; wellness fair at the San Ysidro Civic Center – attended by 200 community members; 60 attendees received blood pressures screenings</li> <li>○ Sharp Aging Conference at The Elks Lodge in Chula Vista – attended by 70 seniors and caregivers; heart and stroke education provided</li> </ul> </li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

#### Identified Community Health Need – Cardiovascular Disease – Sharp Chula Vista Medical Center

Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> <li>Sharp’s systemwide stroke program developed educational newsletters and social media content to educate the community on identifying stroke risks and symptoms using BEFAST (FY 2023)</li> <li>During Stroke Awareness Month, Sharp’s systemwide stroke program shared stroke and atrial fibrillation education through social media outlets, reaching more than 17,000 individuals (FY 2022) <ul style="list-style-type: none"> <li>Articles discussed computed tomography perfusion imaging for stroke as well as cancer and cardiovascular disease as the leading causes of death in the U.S. in 2022</li> </ul> </li> <li>Sharp’s systemwide stroke program and SCVMC’s Stroke Program resumed community-based stroke education, with increased involvement by Sharp’s systemwide stroke program staff in health fairs and community events focused on heart and brain health (FY 2022)</li> </ul>
4. Collaborate with other health care organizations in San Diego on stroke education and prevention efforts.	a. Continue participation in San Diego County Stroke Consortium — a collaborative effort to improve stroke care and discuss issues impacting stroke care in SDC.	Ongoing	Vice President, Sharp Ortho/Neuro Service Line  Director, Sharp Neuroscience Service Line  Program Manager – Ortho/Neuro Service Line	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023, consortium education goals include a focus on Large Vessel Occlusion, or blockages of the proximal intracranial anterior and posterior circulation, identification in the field</li> <li>In collaboration with the San Diego County Stroke Consortium, Sharp’s systemwide stroke program plans to provide community education on BEFAST and promote stroke prevention at Petco Park in 2023</li> </ul> <p><b><u>FY 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>SCVMC actively participated in the quarterly San Diego County Stroke Consortium, a collaborative effort with other SDC hospitals to improve stroke care and discuss issues impacting stroke care in SDC</li> </ul>



# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

#### Identified Community Health Need – Cardiovascular Disease – Sharp Chula Vista Medical Center

Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> <li>○ In response to COVID-19, meetings were transitioned to a virtual format beginning in March 2020 and continue to be held virtually</li> <li>• All 17 hospitals that collaborate in the San Diego Stroke Consortium collectively released two messages to the community via social media to encourage San Diegans not to delay seeking care during the COVID-19 pandemic               <ul style="list-style-type: none"> <li>○ Each message sent from Sharp reached 16,000 subscribers to Facebook, Instagram and other social media outlets with a Sharp following</li> </ul> </li> </ul> <p><b>Background:</b> SCVMC continued its 18-year collaboration with the County of San Diego Emergency Medical Services to provide data for the SDC stroke registry, where data is tracked to identify gaps and determine trends. SCVMC also continued to actively participate in the quarterly San Diego County Stroke Consortium, a collaborative effort with other SDC hospitals to improve stroke care and discuss issues impacting stroke care in SDC.</p> <p><b>Evaluation:</b> Sharp’s systemwide stroke program participated in submitting data on stroke codes to SDC on a monthly basis. As a result, data is tracked to determine trends and gap identification in the County of San Diego EMS/hospital arena.</p>
5. Provide heart health education to health care professionals in the community.	a. Provide expert speakers on heart disease, heart failure and stroke at professional conferences and events.	Ongoing	Various	<p><b>FY 2023 - 2024 Plan:</b></p> <ul style="list-style-type: none"> <li>• Sharp’s systemwide stroke program, including SCVMC, will continue to participate at professional conferences and events as opportunities arise</li> </ul> <p><b>FY 2023 and 2022 Activities:</b></p> <ul style="list-style-type: none"> <li>• In FY 2023, SCVMC provided health education at conferences and events</li> </ul>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Cardiovascular Disease – Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"><li>• In FY 2023, Sharp’s systemwide stroke program managers provided training to EMS and fire departments throughout San Diego County<ul style="list-style-type: none"><li>○ Training included BEFAST for large vessel recognition, risk factors, protocol updates and stroke code prehospital training</li></ul></li><li>• In February 2023, Sharp’s systemwide stroke program managers attended the virtual International Stroke Conference to learn new advances for stroke care and implement those current advances into the care delivery process in their respective entities</li></ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Diabetes at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase education of signs and symptoms of diabetes throughout the south region, particularly among underserved and minority populations in the community.	a. Participate in educational forums, health fairs and events throughout SDC's south region.	Ongoing	Sharp Diabetes Leadership Team  Manager, Sharp Community Benefit and Health Improvement	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023, The Sharp Diabetes Education Program plans to provide fundraising and team participation for the 2023 San Diego Heart &amp; Stroke Walk in September</li> <li>In FY 2023, the Sharp Diabetes Education Program plans to offer diabetes education and support at the annual Sharp Women's Health Conference in June</li> <li>In September 2023, SCVMC plans to provide a nutrition presentation at a local public library in the south region. Please refer to <a href="#">Identified Community Health Need – Access to Health Care 7b</a> for more information.</li> </ul> <p><b><u>FY 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>Provided fundraising and team participation for the 2022 San Diego Heart &amp; Stroke Walk</li> <li>Offered diabetes education and support to approximately 650 attendees at the annual Sharp Women's Health Conference</li> <li>Program director participated in a career panel discussing careers in dietetics, including outpatient diabetes care, to approximately 50 dietetics students at the California Academy of Nutrition and Dietetics Career Fair at Point Loma Nazarene University <ul style="list-style-type: none"> <li>During the panel's question-and-answer session, attendees were able to ask questions about panelists' experiences in the field of dietetics</li> </ul> </li> <li>Provided first aid in the Sharp medical tent and answered health-related questions at the San Diego Crew Classic rowing event for 200 attendees</li> </ul> <p><b><u>Evaluation Methods:</u></b> Feedback is collected from community members on educational courses provided, in order to improve and refine educational resources for community member needs.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Diabetes at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				In addition, the Sharp Diabetes Leadership Team meets annually to evaluate the programs over the previous year.
	b. Explore internal and external opportunities to provide additional resources and education to patients in need.	Ongoing (evaluated annually)	<p>Sharp Diabetes Leadership Team</p> <p>Manager, Sharp Community Benefit and Health Improvement</p> <p>Vice President Clinical Support Services, SCVMC</p>	<p>The Sharp Diabetes Education Program continues to explore opportunities with new community groups in FY 2023.</p> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023 and 2022, in-person diabetes education resumed through community events</li> <li>In FY 2023, the Sharp Diabetes Education Program provided support for regional community health fairs with a focus is on the comorbidities of diabetes and heart disease</li> <li>In FY 2023 and FY 2022, the Sharp Diabetes Education Program continued to serve as an insulin pump training center</li> </ul> <p><b><u>Background:</u></b> In FY 2020, the Sharp Diabetes Education Program serves as an insulin pump training center to support endocrinologists and primary care physician (PCP) groups throughout SDC. Through this effort, the Sharp Diabetes Education Program trains community providers to use diabetes technology, including insulin pumps, continuous blood glucose monitors and blood glucose meters, to improve patient care and health outcomes. Further, in FY 2021, the Sharp Diabetes Education Program implemented an enhanced electronic medical record system to improve care coordination with more than 300 community endocrinologists and PCP groups. This partnership has allowed for higher quality patient care and health outcomes. In FY 2024, the systemwide transition to the Epic electronic health record system will allow for the Sharp Diabetes Education Program and other Sharp programs and services to enhance communication with community providers.</p>
	c. Continue to provide education to students in local high schools and	Ongoing	Sharp Diabetes Leadership Team	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023 and FY 2022, the Sharp Diabetes Education Program provided virtual diabetes education on different types of diabetes, diagnoses, current technology and medication,</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Diabetes at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	colleges as well as health professionals.			<p>community resources for patients, and careers in diabetes to more than 20 dietetic students at San Diego State University (SDSU)</p> <ul style="list-style-type: none"> <li>The Sharp Diabetes Education Program also mentored two dietetic interns from the SDSU Research Foundation’s San Diego Women, Infants, and Children (WIC) Dietetic Internship program</li> <li>The director of the Sharp Diabetes Education Program served as a board member of the San Diego WIC Dietetic Internship program in FY 2022 and provided a presentation on diabetes care, the role of the dietitian, the different types of diabetes, nutrition and meal planning, diabetes and technology and more to all six interns in the program</li> </ul>
	d. Utilize findings in the FY 2022 CHNA to assess existing community resources and explore areas where additional diabetes education and resources are available in SDC’s south region.	12/31/2023 (annual evaluation until the next CHNA)	<p>Sharp Diabetes Leadership Team</p> <p>Manager, Sharp Community Benefit and Health Improvement</p>	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023, the Sharp Diabetes Education Program started using Rfoodx, a company that provides meals for those with diabetes and have Medi-Cal free of charge</li> <li>Continued efforts focus on: <ul style="list-style-type: none"> <li>Clinic collaborations — Exploring the possibility of a clinic collaboration is in process</li> <li>Exploring partnerships to address food insecurity as part of nutrition education and incorporating food insecurity screening into patient diabetes education and counseling</li> </ul> </li> </ul>
	e. Provide diabetes education to high-risk women with gestational diabetes, through collaboration with community clinics.	Ongoing – evaluated Annually	<p>Sharp Diabetes Leadership Team</p> <p>Manager, Sharp Community Benefit and</p>	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023 and FY 2022, the Sharp Diabetes Education Program continues to provide gestational services and resources to underserved pregnant women, both at the hospital and in collaboration with community clinics</li> <li>In FY 2022, the Sharp Diabetes Education Program provided services and education to more than 915 underserved pregnant and breastfeeding women with diabetes at SCVMC</li> </ul>



**Sharp Chula Vista Medical Center**  
**Community Health Needs Assessment – Implementation Strategy**  
**Fiscal Years 2024 – 2027**

Identified Community Health Need – Diabetes at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
			Health Improvement	<b>Background:</b> The Sharp Diabetes Education Program is an affiliate of the California Diabetes and Pregnancy Program’s Sweet Success Program, which provides comprehensive technical support and education to medical personnel and community liaisons to promote improved outcomes for high-risk pregnant women with diabetes. As an affiliate, the Sharp Diabetes Education Program educates underserved pregnant women and breastfeeding mothers with Type 1, Type 2 or gestational diabetes (diabetes developed during pregnancy) on how to manage their blood sugar levels. In collaboration with community clinics, the team provided these patients with a variety of education and resources. Clinic patients also received logbooks to track and manage their blood sugar levels. In addition, the Sharp Diabetes Education Program evaluated patients’ management of their blood sugar levels and collaborated with community clinics’ obstetrician/gynecologists to prevent complications.
2. Improve access to diabetes educational resources for underserved populations in SDC’s east region.	a. Explore partnerships with community clinics in order to offer diabetes classes at clinic locations.	Ongoing (evaluated annually)	Sharp Diabetes Leadership Team  Manager, Sharp Community Benefit and Health Improvement	<b>FY 2023 and 2022 Activities:</b> The Sharp Diabetes Education Program continues to explore potential partnerships with community clinics in FY 2023. The Sharp Diabetes Education Program continues to serve patients referred to their clinics by community clinics, and provides consultation to providers at community clinics, such as FHCS, as needed.
	b. Create language-appropriate and culturally sensitive diabetes educational materials.	Ongoing (evaluated annually)	Sharp Diabetes Education Leadership Team	<b>FY 2023 and 2022 Activities:</b> <ul style="list-style-type: none"><li>In FY 2023 and FY 2022, the Sharp Diabetes Education Program continued to provide educational resources<ul style="list-style-type: none"><li>Topics included: How to Live Healthy With Diabetes; What You Need to Know About Diabetes; All About Blood Glucose for People With Type 2 Diabetes; All About Carbohydrate Counting; Getting the Very Best Care for Your Diabetes; All</li></ul></li></ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Diabetes at Sharp Chula Vista Medical Center				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p>About Insulin Resistance; All About Physical Activity With Diabetes; Gestational Diabetes Mellitus Seven-Day Menu Plan; and Food Groups</p> <ul style="list-style-type: none"> <li>Resources are provided in Arabic, Somali, Tagalog, Vietnamese and Spanish, and food diaries and logbooks are distributed for community members to track blood sugar levels</li> <li>Live interpreter services are available in more than 200 languages via the Stratus Video Interpreting iPad application</li> <li>Sharp team members receive education regarding the different cultural needs of diverse communities</li> </ul>
3. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. SCVMC (along with other Sharp entities) will participate in a pilot partnership with 2-1-1's CIE.	June 2024	Sharp Diabetes Health Educator	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <p>This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a>. Please refer to that section for details.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Obesity				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase education and awareness of nutrition and healthy lifestyle options for south region community members.	a. Provide nutrition/healthy lifestyle educational resources and screenings to south region community members at community events throughout the year.	Ongoing (evaluated annually)	<p>Program Manager, SCVMC Community Relations</p> <p>Senior Specialist, Sharp Multicultural Community Relations</p> <p>VP, Sharp ICM</p> <p>Manager, Sharp Community Benefit and Health Improvement</p>	<p><b>FY 2023 – 2024 Plans:</b> In FY 2023, SCVMC plans to provide two presentations at local public libraries in the south region on heart health and nutrition in August and September respectively. Please refer to <a href="#">Identified Community Health Need – Access to Health Care 7b</a> for more information.</p> <p><b>FY 2023 and 2022 Activities:</b> SCVMC provided community health education on nutrition and other topics in FY 2023 and FY 2022.</p> <p>SCVMC provides general nutrition and exercise education for obesity, as well as programs that address a healthy lifestyle as part of care for heart disease, cancer, diabetes and other issues influenced by healthy weight and exercise. However, in general, resource limitations restrict growth beyond current programs and services that specifically address obesity at this time.</p> <p><b>Evaluation:</b> Each education and screening program provided by SCVMC and on the SCVMC campus is evaluated by participants through survey.</p>
2. Continue to provide care management in support of weight loss and healthy lifestyle choices for San Diego community members.	a. NA	NA	NA	SCVMC provides general nutrition and exercise education for obesity, as well as programs that address a healthy lifestyle as part of care for heart disease, cancer, diabetes and other issues influenced by healthy weight and exercise. In general, though, resource limitations restrict growth beyond current programs and services that specifically address obesity at this time.





Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Obesity				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				However, free, Be Well for Life Program (formerly known as New Weigh) classes are provided to community members through Sharp’s medical group, Sharp Rees-Stealy. The free ten-week class emphasizes nutrition education and healthy lifestyle development. Classes offer access to a registered dietitian for continued support and accountability and are offered at various locations around SDC as well as online. To create a semi-structured food plan, participants will have the choice of using either their own foods or meal replacements.

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Maternal & Prenatal Care, Including High-Risk Pregnancy				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Improve education and support for mothers-to-be and their families in the south region.	a. Continue to offer free support groups, events and educational classes for mothers to-be, as well as support community organizations that address maternal and child health.	Ongoing (evaluated annually)	SCVMC Perinatal Educator	<p><b><u>FY 2023 – 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023, Sharp Chula Vista Center for Women &amp; Newborns plans to continue collaborating with Sharp Mary Birch Hospital for Women and Newborns (SMBHWN) and Sharp Grossmont Hospital for Women &amp; Newborns (SGHWN) to offer pregnancy planning webinars</li> <li>Participate at the annual Sharp Women’s Health Conference in 2023</li> </ul> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>Throughout FY 2023, Sharp Chula Vista Center for Women &amp; Newborns’ Women’s &amp; Infants’ Health Services led a free, virtual breastfeeding support group every Friday in combined English and Spanish               <ul style="list-style-type: none"> <li>The hospital’s certified lactation educators provided breastfeeding education, support and guidance to new mothers</li> <li>In October 2022, Sharp Chula Vista Center for Women &amp; Newborns’ Women’s &amp; Infants’ Health Services hosted its 22nd Annual Breastfeeding Support Group Halloween Costume Parade for approximately 50 mothers and family members from the hospital’s breastfeeding support groups</li> </ul> </li> <li>In FY 2023, Sharp-affiliated physicians led two Planning for Pregnancy webinars for community members, which discussed diet, prenatal vitamins, reproductive planning, fertility challenges, finding the right doctor and more               <ul style="list-style-type: none"> <li>This webinar was offered in collaboration with SMBHWN and SGHWN</li> <li>Two webinars were offered in February and April, and two more webinars will be offered in June and August</li> </ul> </li> <li>The hospital also offered webinars in both English and Spanish titled Baby Care Basics, Childbirth Preparation, and Breastfeeding for a nominal fee</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Maternal & Prenatal Care, Including High-Risk Pregnancy				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> <li>In FY 2022, Sharp Chula Vista Center for Women &amp; Newborns provided several classes and support groups on a variety of maternal and child health topics</li> <li>In FY 2022, SCVMC staff participated in the Sharp Women’s Health Conference held at the Sheraton San Diego Hotel &amp; Marina, serving nearly 650 community members               <ul style="list-style-type: none"> <li>During the event, various hospital departments engaged attendees with a variety of health information and resources as well as breakout sessions with clinical experts on a range of health topics, including women’s health and more</li> </ul> </li> </ul>
	b. Collaborate with community-based organizations who support the needs of new mothers and families.	Ongoing (evaluated annually)	Lead SCVMC Medical Social Worker	<p><b><u>FY 2023 and 2022 Activities:</u></b> To date, SCVMC distributed more than 11,000 diapers to more than 179 families in need through this partnership, serving nearly 180 children in the community. Further, SCVMC has distributed approximately 173 packs of baby wipes to 173 families in need.</p> <p><b><u>Background:</u></b> Beginning in FY 2019, SCVMC collaborated with San Diego Food Bank’s Diaper Bank Program, designed to help solve a critical challenge (namely, the expense of diapers, often required to enroll/keep a child in daycare) for young parents living in poverty. In addition, in FY 2022, SCVMC began distributing packs of baby wipes to high-need families. Through this program, SCVMC serves as a diaper distributor for high-need mothers/patients in need of this economic support.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase coverage for patients seen in the Emergency Department (ED) by providing assistance to secure health coverage for all individuals entitled to the benefit; also provide payment options for individuals that chose not to secure coverage or are not currently eligible for health benefits. Secure benefit concurrent with stay when Medi-Cal Presumptive Eligibility rules apply.	a. Continue to provide services to help every unfunded patient received in the ED find coverage options.	Ongoing (evaluated annually)	Supervisor, Patient Assistance Navigators	<p><b><u>FY 2023 and 2022 Activities:</u></b> From October 2022 through May 2023, Sharp has secured Presumptive Eligibility for 3,317 unfunded patients in the ED. In FY 2022, Sharp secured Presumptive Eligibility for 6,150 unfunded patients in the ED.</p> <p>In the same time period, the COVID-19 Presumptive Eligibility Uninsured Group program secured Presumptive Eligibility for an additional 1,300 unfunded patients in the ED. This program, which was implemented in August 2020, covered diagnostic testing, testing- related services, and treatment services, including vaccination, hospitalization and all medically necessary care, at no cost to the individual. Following the end of the COVID-19 public health emergency, the COVID-19 Presumptive Eligibility Uninsured Group program ceased in May 2023.</p> <p>Continued unknowns in understanding the efficacy of efforts include the increase in the patient out of pocket responsibility resulting from health plan coverage purchased off the exchange; and the transition of qualified unfunded patients directly to Medi-Cal. Sharp has initiated a process of trending straight self-pay collections separate from balance after insurance collections in an effort to closely monitor these two distinct populations. Sharp will continue to monitor results.</p> <p><b><u>Background:</u></b> In 2014, Sharp hospitals implemented an on-site process for real-time Medi-Cal eligibility determinations (Presumptive Eligibility), making Sharp the first hospital system in SDC to provide this service.</p> <p>At Sharp, patients use PointCare’s simple online questionnaire to generate personalized coverage options that are filed in their account for future reference and accessibility. The results of the questionnaire enable Sharp staff to have an informed and supportive discussion with the patient</p>



**Sharp Chula Vista Medical Center**  
**Community Health Needs Assessment – Implementation Strategy**  
**Fiscal Years 2024 – 2027**

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				about health care coverage and empower them with options. The PointCare program continues to collect metrics on number of individuals served and cost savings. From October 2015 to September 2022, Sharp helped more than 86,000 self-pay patients through PointCare, while maintaining each patient’s dignity throughout the process. In year-to-date FY 2023, the number of individuals served increased by more than 5,916.
2. Provide payment options, education and support to vulnerable, uninsured, underinsured, and patients admitted to hospital facilities with an inability to pay their financial responsibility after health insurance.	a. Provide the Maximum Out of Pocket Program to patients who express an inability to pay their financial responsibility after health insurance.	Ongoing	All Revenue Cycle Staff	<b><u>FY 2023 Activities:</u></b> In FY 2022, the Maximum Out of Pocket Program made more than \$482,000 in adjustments to patient bills. The significant change in volume is a result of the COVID-19 pandemic and a decline in scheduled services.  <b><u>Background:</u></b> The Maximum Out of Pocket Program was launched in October 2014. Sharp assists underinsured and vulnerable individuals unable to meet their financial responsibility after health insurance. Through the program, team members meet with patients at all Sharp hospitals to help them better understand their health insurance benefits, payment options and how to access care during their hospital stay.
	b. Provide a Public Resource Specialist for uninsured and underinsured patients, to offer support to patients needing advanced guidance on available funding options.	Ongoing	Patient Financial Services (system-level)  Public Resource Specialists	<b><u>FY 2022 Activities:</u></b> Prior to the COVID-19 pandemic, Public Resource Specialists performed field calls (home visits) to patients who require assistance with completing the coverage application process after leaving the hospital. Field calls were paused due to COVID-19 public health and safety restrictions and have recently been transformed to telehealth (virtual) calls.  <b><u>Background:</u></b> In 2015, positions were created within Sharp’s Patient Access Services department (system-level) entitled Public Resource Specialists — to support patients at all Sharp hospitals in need of extra guidance on available funding options.
	c. The Patient Assistance Team and SCVMC will continue to assist	Ongoing	Supervisor, Patient	<b><u>FY 2022 Activities:</u></b>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	patients in need of assistance gain access to free or low-cost medications.		<p>Assistance Navigators</p> <p>Manager of Pharmacy Finance &amp; Regulatory Compliance</p> <p>Director, SCVMC Case Management &amp; Social Work</p>	<p>In FY 2022, the Patient Assistance Program helped under- and uninsured patients access medications worth a total of \$11.8 million.</p> <p><b>Background:</b> Patients are referred by population health teams, physicians, pharmacists, case managers, social workers, nurses and at times, other patients. Team members research all available options for these patients, including programs offered by drug manufacturers, grant-based programs offered by foundations, co-pay assistance and other low-cost alternatives. Eligible patients receive assistance that may help reduce readmissions and the need for frequent medical services resulting from the lack of access to medications.</p> <p><b>Evaluation:</b> Cost savings for replacement drugs is monitored through the pharmacy. The patient accounting staff remove the charges from the patient’s statement, as needed.</p> <p>Sharp also tracks each individual that has applied for financial assistance. The patient account is noted with the findings, and a specific adjustment code is used to track the dollars associated with these reviews.</p>
	d. Continue to participate in the 340B Drug Pricing Program.	Ongoing	Manager of Pharmacy Finance & Regulatory Compliance	<p><b>FY 2022 Activities:</b> In FY 2022, Sharp continued its participation in the 340B Drug Pricing Program and provided cost savings to help expand programs and medication access to Sharp’s patients in need. Participation in the 340B Drug Pricing Program provided a cost savings of more than \$104 million to help expand programs and medication access to Sharp's patients in need in FY 2022.</p> <p>Through participation in the federal 340B Drug Pricing Program, three Sharp hospitals — SCVMC, SGH and SMH — are permitted to purchase outpatient drugs at reduced prices. The savings from</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				this program are used to offset patient care costs for Sharp's most vulnerable patient populations, as well as to assist with patient access to medications through Sharp's Patient Assistance Program.
	e. Continue to offer ClearBalance — a specialized loan program for patients facing high medical bills. Through this collaboration with San Diego-based CSI Financial Services, both insured and uninsured patients have the opportunity to secure small bank loans to help pay off their medical bills in low monthly payments and prevent unpaid accounts from going to collections.	Ongoing	Supervisor, Patient Assistance Navigators  Manager Patient Access Services, Self-Pay Patients	<b><u>FY 2023 Activities:</u></b> To date, in FY 2023, more than 1,000 Sharp patients have received assistance through the ClearBalance zero-interest loan program.
	f. Continue to provide Project HELP funds for pharmaceuticals, transportation vouchers and other needs for economically disadvantaged patients.	Ongoing	SCVMC Chief Financial Officer  Director, SCVMC Case Management & Social Work	<b><u>FY 2022 Activities:</u></b> From FY 2010 to FY 2022, SCVMC Project HELP funds totaled more than \$349,000 in free medications and transportation.  <b><u>Evaluation:</u></b> Project HELP funds are tracked though an internal database.
3. Improve access to health and social services for vulnerable patients and community	a. Explore and expand Sharp integrated delivery system access to post-acute recuperative care services.	FY 2024	VP, Sharp ICM	<b><u>FY 2023 - 2024 Plan:</u></b> During FY 2024, ICM seeks to resolve gaps in care through community outreach efforts to identify opportunities as they become available.

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
members, particularly San Diego’s homeless population.				<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <p>With regard to this need, Sharp is seeking to identify short-term solutions for immediate needs as they occur, in addition to long-term, sustainable solutions. Each patient is independently considered for exact care need, likely term for the need, and various care setting options immediately available. Sharp continues to coordinate care efforts in partnership such as Whole Person Wellness, PATH (People Assisting the Homeless) and 2-1-1 CIE. Likewise in support of California Senate Bill (SB) 1152, patients experiencing homelessness are screened for insurance and provided weather appropriate clothing, meal prior to discharge, prescriptions and community resources when needed.</p>
4. Seek to provide health care funding options, education, and/or support to the vulnerable, uninsured/underinsured patients admitted to hospitals of the Sharp system.	<p>a. Sharp Integrated Care Management and Patient Financial Services support education and access to:</p> <ul style="list-style-type: none"> <li>• Medi-Cal for CalFresh (Food Stamps)</li> <li>• Hospital Outstation Program (collaboration with the County of San Diego)</li> <li>• Enrollment of qualified patients in CalFresh</li> <li>• San Diego CIE / 2-1-1 Collaboration</li> </ul>	Ongoing (evaluated annually)	<p>Manager, Patient Financial Services</p> <p>VP, Sharp ICM</p>	<p><b><u>FY 2023 - 2024 Plan:</u></b></p> <p>In FY 2024, Sharp ICM intends to expand their ability to leverage SD CIE/2-1-1 by enrolling individuals in the CIE program if not already completed in the community, allowing for hand-off to community organization and timely post-discharge care.</p> <p>Sharp seeks to identify opportunities to engage payers through the CalAIM (California Advancing and Innovating Medi-Cal) program.</p> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <p>ICM has expanded efforts for patient education related to funding options/access to health care, as well as San Diego community resources. This largely occurred in concert with California SB 1152.</p> <p>ICM continues to finetune and improve identification of individual’s experiencing homelessness, especially for treat and release patients seen through Sharp EDs.</p> <p>ICM has renewed efforts with their relationship and utilization of 2-1-1. In conjunction with the</p>



# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				initial patient assessment, individuals are considered for benefit of a 2-1-1 referral (please refer to <a href="#">Identified Community Health Need – Access to Health Care 9a</a> for details). ICM case managers make referrals as needed across all Sharp sites.
	b. Continued partnership and collaboration with Father Joe’s Villages in support of Project SOAR.	Ongoing (evaluated annually)	Sharp Clinical Social Workers  VP, Sharp ICM	<p><b><u>FY 2023 - 2024 Plan:</u></b> Sharp and ICM will continue to seek and optimize opportunities with Father Joe’s Villages to serve the needs of patients experiencing homelessness. Given the ongoing state of the pandemic, we continue to assess for the opportunity to establish timelines and priorities.</p> <p><b><u>FY 2023 and 2022 Activities:</u></b> Secondary to the global pandemic, the formal Project SOAR’s programming offered through Father Joe’s Villages was suspended. Sharp partners with Father Joe’s Villages to provide assistance for its patients experiencing homelessness.</p> <p><b><u>Background:</u></b> Project SOAR, a program through the County of San Diego's Aging and Independence Services:</p> <ul style="list-style-type: none"> <li>• Provides care management services to frail and disabled adults – age 60 years or older</li> <li>• Provides services to adults at risk for nursing home placement</li> </ul> <p>Provides services to adults who do not have access or qualify for supportive services through other programs and/or in-home-care service programs</p>
5. Continue to explore opportunities for collaboration with community organizations to enhance access as appropriate for individuals experiencing homelessness to:	<p>a. Ongoing assessment of homeless data to identify interventions though analysis of trends and key indicators. To guide assessment and planning for:</p> <ul style="list-style-type: none"> <li>• Allocation of internal resources</li> </ul>	Ongoing	VP, Sharp ICM	<p><b><u>FY 2023 - 2024 Plan:</u></b> Sharp ICM will continue to progress data collection to concurrently advance care opportunities. To that end, and in addition to current efforts, Sharp ICM anticipates:</p> <ul style="list-style-type: none"> <li>• Exploring opportunities for introduction of a risk index via the incoming electronic medical record (Epic) that will include consideration of individuals experiencing homelessness to more quickly pair assessment with appropriate intervention (FY 2024)</li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
<ul style="list-style-type: none"> <li>Medical care</li> <li>Financial assistance</li> <li>Psychiatric and social services</li> </ul>	<ul style="list-style-type: none"> <li>Possible expansion of existing external relationships</li> <li>Identification of new opportunities for partnership and/or collaboration</li> </ul>			<ul style="list-style-type: none"> <li>Introduce methods for considering/distinguishing homelessness as a comorbidity versus SDOH (FY 2024)</li> <li>Explore data integration with CIE and the incoming electronic medical record to improve the provision of person-centered care for patients experiencing homelessness as well as success of community referrals for housing and other social needs (FY 2024)</li> </ul>
6. Collaborate with organizations in San Diego to serve individuals experiencing homelessness.	a. Assist vulnerable patients and patients experiencing homelessness by collaborating with community organizations as well as referring them to local community organizations and resources.	Ongoing	<p>Director, SCVMC Case Management &amp; Social Work</p> <p>SCVMC Lead Medical Social Worker</p> <p>SCVMC Patient Support Services and Development Program Manager, SCVMC Community Relations</p>	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>In FY 2023 and 2022, SCVMC provided referrals to various community organizations that serve individuals experiencing homelessness, including the Homeless Resource Center and the Neil Good Day Center, in partnership with the Alpha Project and Father Joe's Villages</li> <li>Established a partnership with Community Research Foundation's Extended Case Management program that helps homeless adults with ongoing case management needs, including linkages to medical homes, housing resources, &amp; substance use programs (FY 2023)</li> <li>To date, SCVMC continues to partner with FHCSD to establish medical homes for homeless patients</li> <li>Established partnerships with the City of Chula Vista to refer adults experiencing homelessness to city-specific housing and homeless services, which served approximately 1,173 patients experiencing homelessness (FY 2022)</li> <li>Continued to collaboratively establish outpatient treatment plans with safety net patients who frequent the ED and provide these patients with education on the proper use of the ED (FY 2022)               <ul style="list-style-type: none"> <li>More than 1,350 patients were treated specifically for issues related to homelessness, and many of those patients also received substance use treatment</li> </ul> </li> </ul> <p><b><u>Evaluation:</u></b></p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				SCVMC's efforts to establish medical homes has resulted in a dramatic decrease in the number of vulnerable community members using the hospital's ED as a primary source of care, indicating improved access and improved quality of care for these individuals.
	b. Sponsor and participate in the Downtown San Diego Partnership Family Reunification Program.	FY 2022	Sharp Executive VP, Hospital Operations	<p><b><u>FY 2022 Activities:</u></b> In FY 2022, with Sharp's help, the Family Reunification Program has reunited more than 3,500 homeless individuals in Downtown San Diego with friends and family across the nation.</p> <p>This partnership ceased in FY 2022.</p> <p><b><u>Background:</u></b> Since 2012, Sharp has sponsored the Downtown San Diego Partnership's Family Reunification Program, which serves to reduce the number of individuals experiencing homelessness on the streets of downtown San Diego. Through the program, homeless outreach coordinators from the Downtown San Diego Partnership's Clean &amp; Safe Program identify individuals experiencing homelessness who will be best served by traveling back home to loved ones. Family and friends are contacted to ensure that the individuals have a place to stay and the support they need to get back on their feet. Once confirmed, the outreach team provides the transportation needed to reconnect with their support system.</p>
	c. Explore partnership with Healthcare in Action to provide medically necessary outpatient care to unhoused individuals.	June 2024	Sharp VP ICM	<p><b><u>FY 2023-2024 Plan:</u></b> In FY 2023, Sharp ICM leveraged Healthcare in Action for unhoused individuals and Molina Medi-Cal. In FY 2024, Sharp ICM plans to explore opportunities for an enhanced partnership for any unhoused individual.</p>
7. Increase community education and awareness on various health topics.	a. Continue to share relevant health-related information through various community news outlets.	Ongoing	Various	<p><b><u>FY 2022 Activities:</u></b> In FY 2022, SCVMC helped raise community awareness of important health issues through informational segments with local and national news media. FY 2022 topics included the reality of a mild COVID-19 breakthrough case; the dangers of drowsy driving; holiday burnout relief; six</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				things to know about California’s indoor mask mandate; getting in shape safely; what to do if a loved one has a heart attack; diabetes care in the South Bay; the COVID-19 vaccine and a woman’s menstrual cycle; decoding digestive and abdominal pain and the importance of timely care; pelvic health conditions and treatments; and exclusively pumping as a way to breastfeed.
	b. Host free speakers at local public libraries to educate and increase awareness of various health topics among the community.	Ongoing	Program Manager, SCVMC Community Relations	<p><b>FY 2023 – 2024 Plan:</b> SCVMC plans to provide two presentations at local public libraries in the south region on heart health and nutrition in summer and fall.</p> <p><b>FY 2023 Activities:</b> In FY 2023, Sharp, including SCVMC, resumed efforts to connect with the City of San Diego’s Public Library to allow Sharp Health Care to provide community presentations, conferences as well as health and wellness screenings in person at their 36 library locations. Further, this effort will allow SCVMC and other Sharp entities to host free speakers on various health topics for the community.</p>
8. Offer community-based COVID-19 vaccination clinics.	a. Provide the community with COVID-19 vaccinations.	Ongoing	Various	<p><b>FY 2022 Activities:</b> SCVMC continued to offer its on-site, COVID-19 vaccination clinic for community members from October through April. From April through September, SCVMC’s pharmacy continued to offer COVID-19 vaccinations at no cost. From April through September, SCVMC’s pharmacy continued to offer COVID-19 vaccinations at no cost.</p>
9. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. SCVMC (along with other Sharp entities) will continue data sharing and collaboration with the San Diego CIE/2-1-1 to improve access to care and mitigate adverse outcomes related to social determinants of health.	June 2024	<p>Director, SCVMC Case Management &amp; Social Work</p> <p>SCVMC Lead Medical Social Worker</p>	<p><b>FY 2023 – 2024 Plans:</b></p> <ul style="list-style-type: none"> <li>In FY 2024, Sharp HealthCare (Sharp) Integrated Care Management (ICM) intends to expand their ability to leverage San Diego Community Information Exchange (CIE)/2-1-1 by enrolling individuals in the CIE program if not already completed in the community, allowing for hand-off to community organization and timely post-discharge care</li> <li>Sharp is engaged with 2-1-1 leadership to explore opportunities to leverage data captured as a part of the CIE</li> </ul>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Access to Health Care				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
			VP, Sharp ICM  Manager, Sharp Community Benefit and Health Improvement	<ul style="list-style-type: none"><li>○ This data exploration includes consideration for integration of data as well as extraction of data identified as pertinent for activities managed through the ICM team</li></ul> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <ul style="list-style-type: none"><li>• As of May 2023, there are 8,997 Sharp patients that have a matching client record in the CIE; of those patients, 3,404 are Sharp Health Plan members</li><li>• Housing, utilities, and nutrition are the top three domains of need</li></ul> <p><b><u>Background:</u></b></p> <p>Sharp implemented data sharing and collaboration with 2-1-1’s CIE team to improve access to care and mitigate adverse outcomes related to SDOH, with pilot rollout and training beginning in 2019.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Children & Youth Well-Being				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Collaborate with local high schools and elementary schools to support and inspire health care careers.	a. Provide career pathway programs and early professional development for elementary, middle and high school students.	Ongoing	Various	<p><b><u>FY 2022 Activities:</u></b> In FY 2022, SCVMC resumed its collaboration with Health Sciences High and Middle College (HSHMC) students. In September, 45 HSHMC students in grades nine, 11 and 12 were welcomed back to SCVMC’s campus. The students began their internship experience with an orientation and spent 450 hours rotating through instructional pods in specialty areas, including but not limited to nursing; emergency services; maternal infant services; occupational therapy; physical therapy; medical/surgical; rehabilitation; laboratory services; pharmacy; cardiac care; radiology; engineering; nutrition; administration; Arts for Healing; sterile processing; and general operations.</p>
2. Provide health education on unintentional injury, safety and violence to community members through collaborations.	a. Through the ThinkFirst/Sharp on Survival program, continue to collaborate with local organizations to increase unintentional injury, violence prevention and associated health career awareness.	Ongoing (evaluated annually)	Sharp Community Health Educator	<p><b><u>FY 2022 Activities:</u></b> In FY 2022, Sharp’s ThinkFirst program offered numerous educational opportunities for community students and residents.</p> <p>Through the partnership with the San Diego County Office of Education’s (SDCOE) College and Career Readiness Team (CCR), in FY 2022, Sharp’s ThinkFirst program provided injury prevention education to nearly 200 students from Montgomery, San Ysidro and San Diego high schools. Education was provided through one- to two-hour virtual classroom presentations on topics including the modes of injury, disability awareness, the anatomy and physiology of the brain and spinal cord, and career opportunities in physical rehabilitation. These programs were enhanced by powerful testimonies from Sharp’s VIPs (Voices for Injury Prevention). Virtual presentations included lengthy question-and-answer segments to enhance the feeling of connectedness between the students and the VIP speakers. Despite the virtual format, students often showed greater engagement and participation compared to previous in-person presentations.</p> <p><b><u>Background:</u></b> Sharp’s ThinkFirst/Sharp on Survival program is a chapter of the ThinkFirst National Injury Prevention Foundation, a nonprofit organization dedicated to preventing brain, spinal cord, and</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Children & Youth Well-Being				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p>other traumatic injuries through education, research and advocacy.</p> <p>The SDCOE CCR connects school learning to the world of work. This is accomplished through project and work-based learning as well as developing career technical education programs designed to prepare students for careers in high-wage, high-growth industries.</p>
	b. Increase knowledge and awareness of the causes and risk factors of brain and spinal cord injury and injury prevention measures.	Ongoing	Sharp Community Health Educator	<p><b>FY 2023 Plans:</b> In FY 2023, Sharp’s ThinkFirst program plans to continue to expand services and partnership with the SDCOE CCR to provide educational presentations to schools in the South Bay. In FY 2023, the program also plans to partner with SDCOE’s CCR Department through participation in conferences, round table events and collaborative projects.</p> <p><b>FY 2022 Activities:</b> In FY 2022, Sharp’s ThinkFirst program continued to offer numerous educational opportunities for community students and residents through virtual platforms. Please see <a href="#">line item 1a</a> above for additional details.</p>
3. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. SCVMC (along with other Sharp entities) will participate in a pilot partnership with 2-1-1’s CIE.	June 2024	<p>Director, SCVMC Case Management &amp; Social Work</p> <p>SCVMC Lead Medical Social Worker</p> <p>VP, Sharp ICM</p>	<p><b>FY 2023 and 2022 Activities:</b> This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a>. Please refer to that section for details.</p>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Children & Youth Well-Being				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
			Manager, Sharp Community Benefit and Health Improvement	



# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Community Safety				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase education and awareness of health care professionals and community members in San Diego around violence and trauma, including human trafficking.	a. Collaborate with community organizations and health care professionals to share best practices and provide education around human trafficking.	Ongoing	<p>Sharp Coronado Hospital and Healthcare Center (SCHHC) Medical Social Worker</p> <p>Sharp Memorial Hospital (SMH) Assistant Librarian</p> <p>Trauma-Informed Care Team at Sharp Mesa Vista Hospital</p>	<p><b><u>FY 2023 – FY 2024 Plan:</u></b></p> <ul style="list-style-type: none"> <li>Collaborate with the Hospital Association of San Diego and Imperial Counties (HASD&amp;IC) to address human trafficking by improving and implementing protocols in regional health care systems to identify and support patients who have been trafficked</li> <li>Collaborate with HASD&amp;IC on additional continuing education addressing human trafficking in health care settings</li> <li>Explore training human trafficking survivors to teach best practices to health care systems</li> <li>Join the SoCal Safe Shelter Collaborative to help improve patient access to community resources and promote trauma-informed best practices</li> <li>Share the trauma-informed care (TIC) series with other stakeholders and organizations</li> </ul> <p><b><u>FY 2023 and 2022 Activities:</u></b></p> <p>In FY 2023, as part of the Health Subcommittee for the San Diego Regional Human Trafficking and Commercial Sexual Exploitation of Children Advisory Council (Health Subcommittee), SMH assistant librarian contributed to trainings and other events that helped equip community health care professionals and students with best practices to identify and support patients who have experienced human trafficking. This included:</p> <ul style="list-style-type: none"> <li>A poster presentation on the PEARR (provide privacy, education, ask, respect and respond) Tool at Sharp’s 8<sup>th</sup> Annual Interprofessional Research &amp; Innovations Conference</li> <li>A panel at the California Association for Nurse Practitioners Virtual Town Hall on TIC &amp; human trafficking (hosted approximately 97 attendees)</li> <li>Facilitated the Two-Hour Training: Health Subcommittee, San Diego Human Trafficking &amp; Commercial Sexual Exploitation of Children Advisory Council &amp; Training Institute on Strangulation Prevention (hosted approximately 180 attendees)</li> </ul>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Community Safety				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"><li>Facilitated the Health, Education, Advocacy, Linkage Trafficking Train the Trainer Academy for the 3<sup>rd</sup> year in a row</li><li>Shared best practices for healthcare providers, including nurses and physician assistant (PA) students, at the Nursing Grand Rounds for Sharp Healthcare and other lectures</li></ul> <p>In FY 2023, monthly meeting topics for the Health Subcommittee included: Assessment for non-fatal strangulation, the 2022 San Diego County Community Health Needs Assessment (CHNA), IRC Support for Asylees &amp; Human-Trafficking Survivors, Your Safe Place a Family Justice Center, Trauma-Informed Assessment versus Screening and HPV Vaccines for Survivors. More than 330 community members attended the live meetings, which were also recorded and shared on YouTube, as appropriate. Overall, more than 550 community members received meeting details, best practices, and topic resources throughout the year.</p> <p>The Health Subcommittee continues to voice challenges faced by clinicians with safety planning and referring patients without local hotline support.</p> <p><b>Background:</b> In 2018, the SMH assistant librarian created the Health Subcommittee. This multidisciplinary group — including physicians, nurses, mental health professionals, social workers, executives and community stakeholders — was established to support health care systems in addressing human trafficking through best practice sharing, protocol development and education. Sharp representations include the Continuing Medical Education (CME) Department, Sharp clinicians, two Sharp Chief Medical Officers and more.</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Community Safety				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p>Sharp’s CME Department has provided numerous CME activities targeted to Sharp and non-Sharp community physicians and providers related to human trafficking. The Health Subcommittee is collaborating with local stakeholders and HASD&amp;IC to include human trafficking in HASD&amp;IC’s CHNA and promote TIC in all clinical settings.</p> <p>To equip Sharp and community health systems with TIC skills, Sharp collaborated with the Health Subcommittee, Palomar Health and the Institute on Violence, Abuse and Trauma to create a TIC CME series for physicians, PAs, nurse practitioners, nurses, licensed marriage and family therapists, licensed clinical social workers, and other interested individuals within and outside the medical profession. Topics include ACE (Adverse Childhood Experience) score — a metric that represents the amount of toxic stress endured during childhood; PEARR Tool — an effective, evidence-based and trauma-informed assessment for human trafficking, domestic violence and related violence; Neurobiology of Trauma; Vicarious Trauma; and TIC Principles. By incorporating and sharing best practices in TIC, such as the use of screenings like the PEARR Tool, Sharp is able to better support patients who have been trafficked as well a SDOH contributing to human trafficking and similar exploitation that result in poor health outcomes.</p>
	b. Collaborate with community organizations to improve data collection and assessments for non-fatal strangulation.	Ongoing	SCHHC Medical Social Worker  SMH Assistant Librarian	<p><b><u>FY 2023 and 2022 Activities:</u></b></p> <p>In FY 2022, the SMH assistant librarian continued to share Sharp’s TIC CME modules with community partners. In FY 2022, Sharp hosted a 2-hour CME training with the Training Institute on Strangulation Prevention. In collaboration with local stakeholders and organizations, the training included recommendations to assess for non-fatal strangulation with sex trafficking and domestic violence survivors and resulted in the creation of a resource to prevent trafficking for LGBTQ+ communities, named Action Guide: Trafficking Prevention for LGBTQ+ Communities in San Diego.</p> <p>Currently, Sharp diagnoses and treats non-fatal strangulation to reduce the number of stroke and homicide events, which is prevalent in patients who have experienced domestic violence, sex</p>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Community Safety				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				trafficking and prostitution. Sharp plans to train clinicians in this area to prioritize safety planning for these patients.
	c. Implement human trafficking and trauma-informed care (TIC) trainings and protocols at Sharp.	Ongoing	SCHHC Medical Social Worker  SMH Assistant Librarian  SMH ED Leadership  Sharp’s Continuing Medical Education Department	<p><b><u>FY 2023 – FY 2024 Plan:</u></b>            In FY 2023 and FY 2024, Sharp’s plans include:</p> <ul style="list-style-type: none"> <li>• Creating a corporate workgroup to establish TIC as “standard work” and protocols centered around best practices</li> <li>• Joining the SoCal Safe Shelter Collaborative</li> <li>• Teaching TIC as an extension of person-centered care</li> <li>• Implementing completed protocols, which include replacing previously used screening tools with the PEARR Tool, teaching TIC as a universal precaution and establishing processes for a paid Survivor consultant</li> <li>• Integrating best practices on human trafficking and TIC into new nurse orientations</li> <li>• Including the PEARR Tool in the Epic electronic health record system for personal safety questions</li> </ul> <p>In FY 2024 and 2023, Sharp plans to expand implementation of TIC protocols for Sharp Mesa Vista Hospital (SMV), SMBHWN, SGH, SCVMC, Sharp Rees-Stealy Medical Centers and Sharp Community Medical Group clinicians to support patients who have been trafficked or have experienced similar exploitation/abuse. The SMH Emergency Department (ED) currently has a protocol in place for clinicians identifying patients who have been trafficked.</p> <p><b><u>FY 2023 Activities:</u></b>            To date, in FY 2023, the SMH assistant librarian has provided TIC trainings for Palomar Health's California Clinical Forensic Medical Training Center, Sharp Nursing Grand Rounds, Sharp Metropolitan Medical Campus’s Rehabilitation department, Sharp’s Social Work department, Point</p>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Community Safety				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				Loma Nazarene University (PLNU) School of Nursing, PLNU’s Physician Assistant Program and National University School of Nursing.
2. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. SCVMC (along with other Sharp entities) will participate in a pilot partnership with 2-1-1’s CIE.	June 2024	Director, SCVMC Case Management & Social Work  SCVMC Lead Medical Social Worker  Manager, Sharp Community Benefit and Health Improvement	<b>FY 2023 and 2022 Activities:</b> This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a> . Please refer to that section for details.

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Economic Stability				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Improve outcomes for vulnerable, underfunded patients and community members through facilitated referral and connection to social, practical and other services in the community.	a. Connect vulnerable, underfunded patients and community members to local resources and organizations for low-cost medical equipment, housing options and follow-up care.	Ongoing	<p>Director, SCVMC Case Management &amp; Social Work</p> <p>SCVMC Lead Medical Social Worker</p>	<p><b>FY 2022 Activities:</b></p> <ul style="list-style-type: none"> <li>SCVMC continued to provide specialized programming to support low-income, uninsured and medically underserved patients in SDC’s south region who receive care from SCVMC hospitalists <ul style="list-style-type: none"> <li>Programs provided patients with access and timely referrals to primary care and behavioral health services, as well as facilitated the establishment of medical homes at community clinics, including Chula Vista Family Health Center and San Ysidro Health locations</li> </ul> </li> <li>SCVMC provided care and community resources to safety net patients with chronic conditions to help them better manage their pain, diseases and overall health <ul style="list-style-type: none"> <li>This included providing affordable medications through low-cost generic prescriptions available at Costco and Walmart, as well as discount cards for select medications</li> <li>Additional pharmaceutical assistance was provided through referrals to Sharp’s pharmacy assistance program, which helps patients enroll in discount programs through pharmaceutical companies</li> <li>Patients received additional resources including but not limited to medication assistance through community clinics and programs for various conditions through County of San Diego Public Health Services</li> <li>SCVMC provided additional free transportation services for COVID-19 positive individuals through a contract with RideWith24, a home care service with on-demand rides at any time of day</li> </ul> </li> </ul> <p>This strategy also addresses <a href="#">Identified Community Health Need – Behavioral Health 1a</a> and Identified Community Health Need – Access to Health Care line items <a href="#">2d</a>, <a href="#">2f</a> and <a href="#">6a</a>. Please refer to those sections for details.</p>



Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Economic Stability				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
2. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. SCVMC (along with other Sharp entities) will participate in a pilot partnership with 2-1-1’s CIE.	June 2024	Director, SCVMC Case Management & Social Work  SCVMC Lead Medical Social Worker  Manager, Sharp Community Benefit and Health Improvement	<b>FY 2023 and 2022 Activities:</b> This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a> . Please refer to that section for details.

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Workforce Development				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Collaborate with local colleges/universities to support and inspire health care careers.	a. Continue to provide internships to college/university students.	Ongoing	Varies – Preceptors throughout SCVMC	<p><b><u>FY 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>• Collaborated with local, state and national schools, colleges and universities to provide hospital-based opportunities for students to explore and train for a variety of careers in health care</li> <li>• Provided more than 59,400 hours of training and supervision for nearly 440 students pursuing health care careers               <ul style="list-style-type: none"> <li>○ Students came from colleges and universities throughout the community, including Azusa Pacific University, California College San Diego, California State University San Marcos (CSUSM), Chapman University, Concordia University, Grossmont College, Grossmont Health Occupations Center, Keck Graduate Institute, Pima Medical Institute, Point Loma Nazarene University (PLNU), San Diego City College, San Diego Mesa College, San Diego State University (SDSU), San Joaquin Valley College, Southwestern College (SWC), University of San Diego (USD), Western University of Health Sciences and Western Governors University</li> </ul> </li> <li>• Continued to partner with Midwestern University in Glendale, Arizona, to provide physician-led mentorship opportunities for medical students, serving 10 students</li> <li>• Nearly 330 nursing students dedicated approximately 26,400 hours to clinical rotations and individual training with hospital preceptors               <ul style="list-style-type: none"> <li>○ Nursing students sought degrees ranging from associate level to Master of Science in Nursing and represented a range of specialties, including social work, dietetics, clinical or medical laboratory science, health informatics and more</li> </ul> </li> <li>• Resumed its partnership with SWC by training nursing students enrolled in the Integrative Therapies Collaborative, an innovative externship program developed between the two organizations and offered as an elective by SWC               <ul style="list-style-type: none"> <li>○ Through the program, students receive training for relaxation therapies, including hand massage, aromatherapy and music for healing</li> </ul> </li> </ul>





Sharp Chula Vista Medical Center  
Community Health Needs Assessment – Implementation Strategy  
Fiscal Years 2024 – 2027

Identified Community Health Need – Workforce Development				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"><li>○ Students visit patient rooms on each nursing unit as well as hospital waiting areas, the Barnhart Cancer Center and Birch Patrick Skilled Nursing Facility, where they nurture and interact with patients to help create a relaxing environment</li><li>○ SCVMC trained two students, who offered 120 hours of service, through the Integrative Therapies Collaborative in FY 2022</li><li>● Provided more than 800 hours of supervision, training, lectures and support to pharmacy students<ul style="list-style-type: none"><li>○ The hospital invited 28 pharmacy students in advanced pharmacy practice to participate in rotations as well as provided over 1,000 hours of training to eight post-graduate year one Doctor of Pharmacy (Pharm.D.) residents</li><li>○ Residents assisted with pharmaceutical coverage for patient surges in the Intensive Care Unit and other floors, as well as vaccinating and assisting at the Sharp — South Bay Vaccination Super Station from January through March</li><li>○ Most of pharmacy department, including administrators, were vaccinators at the superstation.</li><li>○ Provided information to hundreds of Pharm.D. candidates, residents, students and interns about the education and training opportunities offered by the hospital’s residency program<ul style="list-style-type: none"><li>▪ Education was provided through participation in virtual showcases, educational sessions, poster presentations and lectures at various schools and state and national conferences</li></ul></li><li>○ Conducted 36 half-day personal interviews for pharmacy residency candidates in February, after receiving and processing approximately 100 applications.</li></ul></li><li>● Social Services Department annually offers a nine-month internship for Master of Social Work (MSW) students through a longtime partnership with SDSU, CSUSM and University of Southern California; hosted five MSW students</li></ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Workforce Development				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> <li>Students worked alongside licensed medical social workers to provide counseling, crisis intervention, bereavement, general emotional support, psychosocial assessment and problem solving; evaluate protective service concerns and mandated reporting for domestic violence and to Child and Adult Protective Services; provide educational services to enhance patient understanding of illness, disability and coping methods; act as a resource to physicians and hospital staff for patient treatment and discharge planning, including the discussion of environmental factors and age-related issues; and provide referrals to community agencies</li> <li>Further, the students rotated through various hospital units and participated in and facilitated rounds and conferences to understand the social, emotional and developmental functions of patients and their environment</li> </ul>
	b. Provide education to and share best practices with community health professionals in the San Diego community.	Ongoing	Various	<p><b><u>FY 2022 Activities:</u></b></p> <ul style="list-style-type: none"> <li>At the California Association of Hospitals and Health Systems’ 2022 virtual California Hospital Volunteer Leadership Conference in February 2022, SCVMC’s Volunteer Services Manager participated on a panel that discussed adapting volunteer programs during the COVID-19 pandemic               <ul style="list-style-type: none"> <li>SCVMC also presented on the hospital’s Patient Activity Companion (formerly the Community Care Partner Caller) program, which resumed in FY 2022</li> <li>More than 100 attendees took part in the conference</li> </ul> </li> <li>As a part of Healing Touch California, a network for all Healing Touch energy therapy practitioners and students, SCVMC offered a monthly Healing Touch practice/support group for community members who have taken Healing Touch Level 1 or higher               <ul style="list-style-type: none"> <li>On average, six to 10 people participated each month, and sessions were offered both virtually and in-person</li> </ul> </li> </ul>

# Sharp Chula Vista Medical Center

## Community Health Needs Assessment – Implementation Strategy

### Fiscal Years 2024 – 2027

Identified Community Health Need – Workforce Development				
Objectives/Anticipated Impact	Strategy/Action Items	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	c. Through the ThinkFirst/Sharp on Survival program, continue to collaborate with local organizations to increase unintentional injury, violence prevention and associated health career awareness.	Ongoing (evaluated annually)	Sharp Community Health Educator	<b>FY 2022 Activities:</b> This strategy also addresses <a href="#">Identified Community Health Need – Children &amp; Youth Well-being 2a</a> . Please refer to that section for details.
2. Improve care management and clinical-community linkages that address SDOH through implementation of a new technology platform that shares health and social services data across health care and social service sectors.	a. SCVMC (along with other Sharp entities) will participate in a pilot partnership with 2-1-1's CIE.	June 2024	<p>Director, SCVMC Case Management &amp; Social Work</p> <p>Lead SCVMC Medical Social Worker</p> <p>VP, Sharp ICM</p> <p>Manager, Sharp Community Benefit and Health Improvement</p>	<b>FY 2023 and 2022 Activities:</b> This strategy also addresses <a href="#">Identified Community Health Need – Access to Health Care 9a</a> . Please refer to that section for details.