

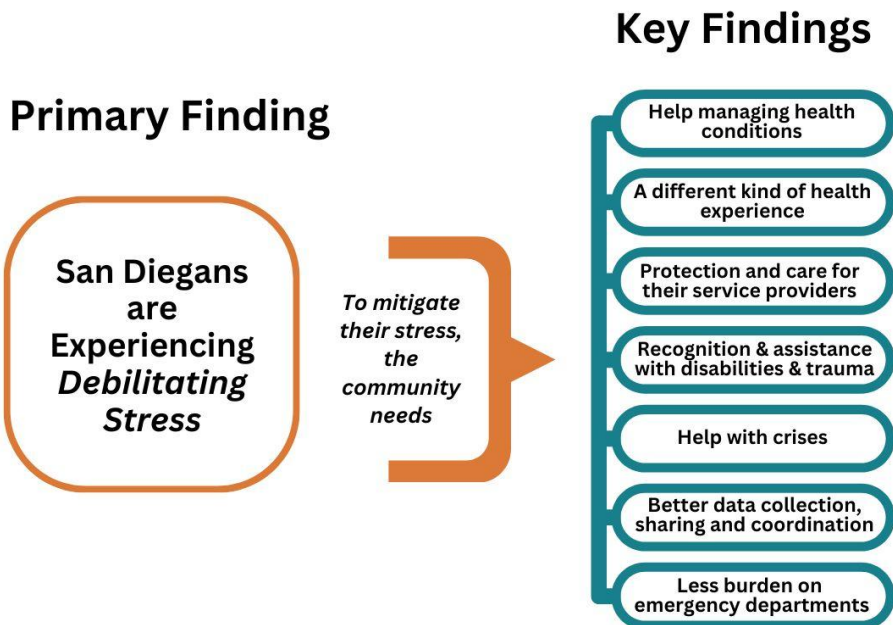
Sharp Coronado Hospital and Healthcare Center Implementation Strategy Fiscal Years 2026 – 2029

As a not-for-profit organization, Sharp HealthCare (Sharp) places great value on the health and wellness of the San Diego community through its mission and commitment to excellence. Sharp participates in a countywide collaborative that conducts a triennial Community Health Needs Assessment (CHNA) to identify the priority health needs facing the San Diego community. Sharp then develops a separate CHNA for each individually licensed hospital based on the collaborative work.

In response to the 2025 CHNA findings, each Sharp hospital, including SCHHC, created an implementation strategy that highlights programs, services and resources it provides to address the identified health needs in its community.

2025 CHNA Top Community Needs

The graphic illustrates the top community needs identified in the 2025 Community Health Needs Assessment (CHNA). Chronic stress was consistently highlighted as a significant theme across all qualitative data collection methods. It is recognized as a **Primary Finding**, indicating its role as a barrier affecting community members' ability to manage their health and health care effectively. Within the context of the primary finding, the 2025 CHNA explored ways in which health care systems could alleviate this stress. The community recommended several health improvement strategies, which are highlighted as other **Key Findings**.





Sharp has numerous support programs for patients and employees to help address the top community needs identified in the 2025 CHNA and will continue to examine them with a goal to expand and improve offerings. The following pages include, but are not limited to, strategies designed to address community needs identified through SCHHC’s 2025 CHNA process, as follows:

Sharp Identified Area of Need	2025 CHNA Findings Addressed
Health Conditions	Help managing health conditions
Access to Healthcare	A different kind of healthcare experience; Better data collection, sharing and coordination; Less burden on emergency departments
Community Safety	Recognition and assistance for disabilities and trauma; Help with crises
Workforce	Protection and care for service providers

Needs Not Addressed

SCHHC recognizes that it cannot meet every health need identified in the community and will instead focus efforts on the areas where its expertise and resources allow for the greatest impact. While we acknowledge the importance of all identified needs, some—such as dental health—will not be directly addressed through current SCHHC initiatives due to existing limitations and the availability of other community resources.

Learn more

To learn more about Sharp's CHNA process and findings, please view [Sharp’s 2025 hospital CHNAs](#) (including SCHHC) or contact communitybenefits@sharp.com.



SCHHC FY 2026 – 2029 Implementation Strategy

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Identified Community Health Need – Aging Care and Support

Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
<p>1. Increase health literacy among seniors through various education and screening initiatives.</p>	<p>a. Provide screenings and information on senior health issues (e.g., senior mental health, memory loss, hospice, senior services, nutrition, healthy aging, balance and fall prevention).</p>	<p>Ongoing (evaluated annually)</p>	<p>Sharp Coronado Hospital and Healthcare Center (SCHHC) Community Relations Manager</p>	<p>Fiscal Year (FY) 2026 Plan:</p> <ul style="list-style-type: none"> Collaborate with the John D. Spreckels Center and Bowling Green (Spreckels Center) <p>FY 2024-25 Activities:</p> <ul style="list-style-type: none"> Provided free flu vaccinations to more than 300 individuals at its annual community flu clinics, including service to the general community and Coronado Fire Department personnel Reached approximately 170 community seniors through presentations in collaboration with Spreckels Center, including fall risk and blood pressure screening offerings Education shared in video format with over 2,500 Spreckels Center newsletter recipients <p>This strategy also addresses Identified Community Health Need – Access to Health Care 3a. Please refer to that section for details.</p> <p>Evaluation: Participant evaluations conducted include point scores and average evaluation scores, as well as open-ended questions measuring knowledge acquisition and interest in future programming.</p>
	<p>b. Participate in community health fairs for seniors.</p>	<p>Ongoing (evaluated annually)</p>	<p>SCHHC Community Relations Manager</p>	<p>FY 2025 Activities:</p> <ul style="list-style-type: none"> Offered resources to approximately 50 community members at Imperial Beach Parks, Recreation and Community Services resource fair for seniors and veterans
	<p>c. Offer annual health screenings tailored for seniors.</p>	<p>Ongoing (evaluated annually)</p>	<p>SCHHC Community Relations Manager</p>	<p>FY 2026 Plan:</p> <ul style="list-style-type: none"> Provide behavioral health screenings and resources to community members in collaboration with Sharp Mesa Vista (SMV) and local organizations, including the County Offer blood pressure screenings at various community event <p>FY 2024-25 Activities:</p> <ul style="list-style-type: none"> Offered various health screenings at community events



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Identified Community Health Need – Aging Care and Support				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> Offered blood pressure screenings at the Spreckels Center as part of the County of San Diego Love Your Heart initiative <p>Evaluation: Participant evaluations conducted include point scores and average evaluation scores, as well as open-ended questions measuring knowledge acquisition and interest in future programming</p>
	d. Collaborate with local community organizations that address senior health issues to provide education, screening, food and other resources to seniors.	Ongoing (evaluated annually)	SCHHC Community Relations Manager	<p>FY 2024 Activities:</p> <ul style="list-style-type: none"> Continued involvement with John D. Spreckels Center, Rotary Club of Coronado, Coronado Chamber of Commerce and Soroptimist International of Coronado Continued to partner with Meals on Wheels San Diego County to serve homebound seniors and other vulnerable community members via SCHHC volunteers
	e. Connect patients with appropriate services to support recovery and healthy aging at home.	Ongoing	SCHHC Emergency Department (ED)	<p>FY 2024 Activities:</p> <ul style="list-style-type: none"> SCHHC continues to offer screening and support services to seniors admitted through ED¹
2. Improve access to quality hospice, palliative and end-of-life care.	a. Maintain active relationships with local, state and national community boards and committees to expand access to quality hospice, palliative and end-of-life care.	Ongoing	Various, Sharp HospiceCare	<p>FY 2024-25 Activities: Participated on boards and committees including, but not limited to: the Caregiver Coalition of San Diego, Coalition for Compassionate Care of California, East County Senior Service Providers, San Diego County Hospice Veteran Partnership, California Hospice and Palliative Care Association, California Health Care Foundation’s California Physician Orders for Life-Sustaining Treatment (POLST) eRegistry Implementation Committee, San Diego County Medical Society Bioethics Commission, and the Health Services Advisory Group/Sharp Grossmont Care Coordination Collaborative.</p>

¹ All Sharp EDs hold a Geriatric Emergency Department Accreditation through the American College of Emergency Physicians.



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Identified Community Health Need – Aging Care and Support				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	b. Collaborate with a variety of experts to provide ethical and equitable crisis care.	9/30/2025 (evaluated annually)	Vice President (VP), Sharp HospiceCare Advance Care Planning (ACP) Coordinator, Sharp HospiceCare	<u>FY 2024 Activities:</u> Contributed to development of a new framework called the San Diego County Allocation of Scarce Resources During Crisis Care – The Community Standard of Care Consensus, a collective effort of the San Diego County Medical Society Bioethics Commission.
3. Increase the availability of education, resources and support to community members with life-limiting illness and their loved ones.	a. Support the unique needs of military veterans and their families through participation in community events and services.	Ongoing (evaluated annually)	Bereavement Department, Business Development and Volunteer Services Sharp HospiceCare	<u>FY 2024 Activities:</u> <ul style="list-style-type: none"> • Celebrated nearly 200 veterans during community events in partnership with USS Midway, St. Paul’s retirement community, and the City of San Diego Parks and Recreation • Expanded services and staff/volunteer/community engagement with annual education and outreach as a Level 4 partner of We Honor Veterans program • Maintained membership in the San Diego Hospice Veterans Partnership (SDHVP), a group of hospice programs who participate in the We Honor Veterans (WHV) program
	b. Provide community education and resources on end-of-life care.	Ongoing effort (programs planned on an annual basis)	Business Development Department, Sharp HospiceCare	<u>FY 2024-25 Activities:</u> Reached more than 300 community members through classes, conferences, and community events in the areas of end-of-life care and Advanced Illness Management
	c. Offer individual and family bereavement counseling, support groups, and resources.	Ongoing (evaluated annually)	Bereavement Department, Sharp HospiceCare	<u>FY 2024 Activities:</u> <ul style="list-style-type: none"> • Provided bereavement counseling to nearly 100 community members, including Referrals to community counselors, mental health services, and bereavement support services



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Identified Community Health Need – Aging Care and Support				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> Served 150-200 community members through free bereavement education and support group offerings Mailed nearly 1,600 monthly bereavement support newsletters to community members for the year following the loss of a loved one
	d. Provide ACP for community groups as well as individual consultations.	Ongoing (evaluated annually)	ACP Department, Sharp HospiceCare	<p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> Provided information about hospice, palliative care and ACP at annual Sharp Women’s Health Conference Reached approximately 400 community members by hosting workshops and classes countywide in partnership with organizations including, but not limited to: Sharp Community Resource Center, Grossmont Healthcare District, Point Loma Community Presbyterian Church, Scripps Miramar Ranch Library, and John D. Spreckels Center Provided free consultations to 90 community members seeking ACP guidance
4. Increase awareness and empowerment surrounding hospice and palliative care options.	a. Provide hospice, palliative care and ACP education and training to physicians, case managers, other health care professionals and health care students.	Ongoing (evaluated annually)	<p>Medical Director, Sharp HospiceCare</p> <p>Business Development Department, ACP department Sharp HospiceCare</p> <p>ACP Coordinator, Sharp HospiceCare</p>	<p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> Provided 320 hours of mentorship to nursing and advanced practice students Presented on end-of-life and spirituality to 30 physician assistant graduate students Conducted a virtual ACP presentation for more than 30 nursing students Partnered with San Diego Coalition for Compassionate Care to provide monthly education and training on POLST to more than 60 community health professionals and students Provided education on ACP, the End-of-Life Option Act and spiritual care in palliative care to professional and academic groups Engaged in a workgroup for Compassion & Choices’ National Emergency and Palliative Medicine Initiative <p><u>Evaluation:</u> Presentations are evaluated through survey and tracked through an internal database to measure program effectiveness and document activities for annual Community Benefit Plan and Report</p>



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Identified Community Health Need – Aging Care and Support				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	b. Continue active involvement with state and national hospice organizations, including presentations on understanding late-stage illness, ACP, compassionate care, etc.	Ongoing (evaluated annually)	VP, Sharp HospiceCare Medical Director, Sharp HospiceCare	<p><u>FY24-25 Activities:</u></p> <ul style="list-style-type: none"> Provides presentations each year in collaboration with state and national organizations Sharp HospiceCare leadership continues to serve on the California Hospice and Palliative Care Association board <p><u>Evaluation:</u> Community presentations provided through Sharp HospiceCare are evaluated through survey to evaluate effectiveness and revise program content.</p>
4. Collaborate with community, state and national organizations to develop and implement appropriate services for the aging population.	a. Explore partnership with community organizations designed specifically to meet the needs of caregivers.	Ongoing (evaluated annually)	Business Development Department, Sharp HospiceCare	<p><u>FY24-25 Activities:</u></p> <ul style="list-style-type: none"> Provide ACP for community groups as well as individual consultations <p>Please refer to line item 3a, line item 3b, line item 3d and line item 4b for additional information on current efforts.</p>
	b. Collaborate with local networking groups and community agencies to provide programs for consumers and health care professionals.	Ongoing (evaluated annually)	Business Development Department, Sharp HospiceCare	<p><u>FY 2025 and 2024 Activities:</u> Please refer to line item 3a, line item 3b, line item 3d and line item 4b for additional information on current efforts.</p>

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Identified Community Health Need – Behavioral Health ²				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Raise awareness and reduce stigma of behavioral health issues, with a specific focus on seniors.	a. Provide behavioral health education, screening and resources to community members, specifically seniors.	Ongoing (evaluated annually)	SCHHC Community Relations Manager	<p><u>FY 2026 Plan:</u></p> <ul style="list-style-type: none"> Provide behavioral health screenings and resources to community members in collaboration with Sharp Mesa Vista Hospital and local organizations, including the County <p><u>FY 2024-25 Activities:</u></p> <ul style="list-style-type: none"> Provided free resources through Sewall Healthy Living Center <ul style="list-style-type: none"> Weekly in-person guided wellness classes Served approximately 250 community members at Safe Harbor Coronado’s Mental Health & Wellness Fair with free education and wellness demonstrations, including 25 blood pressure screenings Partnered with the Spreckels Center to offer community education, reaching approx. 35 people with topics such as coping with grief and stress relief
2. Improve behavioral health outcomes for safety net patients through early assessment, intervention and resource provision.	a. Provide assessment and early intervention of behavioral health issues for safety net patients presenting in the emergency department (ED).	Ongoing (evaluated annually)	SCHHC ED	<p><u>FY 2025-26 Plan:</u></p> <ul style="list-style-type: none"> Continue offering the California Bridge program³ in the ED Through the formation of an SCHHC ED High Utilizers Task Force, facilitate access to community resources for individuals who frequently present to the ED <p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> Continued to identify key stakeholders, train staff, and implement processes for the California Bridge program Implemented a County-sponsored NARCAN® distribution program SCHHC supports the smooth transition of patients experiencing homelessness through street medicine teams who provide follow-up care

² Identified behavioral health needs within SCHHC’s patient community are addressed primarily through the programs and services provided through SMV and Sharp McDonald Center – the major providers of behavioral health and chemical dependency services in SDC.

³ The California Bridge program was launched in May 2021 and serves patients with opioid use disorder. Sharp EDs continue to equip inpatients with lifesaving NARCAN® prescriptions and education at discharge.



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Identified Community Health Need – Cancer				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Promote early cancer detection and diagnosis for patients and community members.	a. Conduct cancer health screenings and provide education onsite and in the community. ⁴	Ongoing	VP, Sharp Oncology Service Line Manager, SCHHC Patient and Administrative Relations	<u>FY 2024-25 Activities:</u> <ul style="list-style-type: none"> • Offered a free cancer prevention presentation at the Spreckels Center • Shared a breast cancer detection and breast self-awareness social media campaign during Breast Cancer Awareness month • Offered education and resources on mammography, breast ultrasound and service offerings at the annual Sharp Women’s Health Conference
2. Improve navigation of the health care system for newly diagnosed cancer patients.	a. Provide support and easily accessible materials to newly diagnosed cancer patients.	Ongoing	VP Oncology Service Line	<u>FY 2024-25 Activities:</u> <ul style="list-style-type: none"> • Provided support and easily accessible materials to newly diagnosed cancer patients

⁴ SCHHC currently provides cancer screening for breast cancer through digital mammography and 3D Tomosynthesis; screening for colon cancer through colonoscopy; and CT (computed tomography) lung screening for lung cancer.

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Identified Community Health Need – Cardiovascular Disease				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase access to screenings, community education and support for cardiovascular and cerebrovascular health among San Diego County (SDC) central and south region community members.	a. Provide cardiovascular health education, screenings, and resources to community members through classes and heart-related community events.	Ongoing (evaluated annually)	SCHHC Community Relations Manager Program Manager, SCHHC Stroke and Special Populations	<p><u>FY 2025-26 Plan:</u></p> <ul style="list-style-type: none"> • Provide presentations on healthy eating and exercise for those who have diabetes and heart disease, stress reduction, activity/exercise and various chronic diseases • Expand stroke education and outreach to the Logan Heights and Point Loma communities <p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> • Collaborated with the Spreckels Center to educate older adults on living with diabetes and heart disease, reaching over 1,200 individuals through monthly digital communications and approximately 200 individuals through education and screening events • Shared 13 articles covering heart health topics in the Coronado Eagle & Journal newspaper <p>This need is also addressed by existing support groups across Sharp, including Heart Failure, Heart Transplant Support Group and Young Enthusiastic Stroke Survivors (YESS).</p> <p><u>Evaluation:</u> Biannual survey to collect feedback on classes and programs from community members who use or have interest in using the Spreckels Center.</p>
	b. Provide SDC community members with stroke, blood pressure and cholesterol screenings and education, with a focus on the central and south regions.	Ongoing	SCHHC Community Relations Manager Program Manager, SCHHC Stroke and Special Populations	<p><u>FY 2026 Plan:</u></p> <ul style="list-style-type: none"> • Increase stroke awareness among Coronado and Imperial Beach community members • Provide heart health and stroke education, screenings and outreach to community members via social media and in-person events • Participate in the annual Sharp Women’s Conference <p><u>FY 2024-25 Activities:</u></p> <ul style="list-style-type: none"> • Offered stroke education to more than 3,000 attendees at the AHA annual San Diego Heart & Stroke Walk

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Identified Community Health Need – Cardiovascular Disease				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> • Provided blood pressure screenings and heart/stroke education to approximately 500 individuals <p>Evaluation: Biannual survey to collect feedback on classes and programs from community members who use or have interest in using the Spreckels Center.</p>
2. Collaborate with other health care organizations in San Diego on stroke education and prevention efforts.	a. Continue participation in San Diego County Stroke Consortium and collaboration with the County of San Diego Emergency Medical Services.	Ongoing	Director, Sharp Neuroscience Service Line Sharp Medical Directors, Stroke SCHHC Manager, Emergency Services Program Manager, SCHHC Stroke and Special Populations	<p>FY 2024 Activities: Participated in countywide San Diego County Stroke Consortium efforts as follows:</p> <ul style="list-style-type: none"> • Provided first responders with education on recognizing and responding to LVO • Participated in County of San Diego and UCSD research to determine the correlation between FAST-ED scores and the likelihood of having an LVO <ul style="list-style-type: none"> ○ Data was collected from early to mid-2024 at all Sharp stroke centers ○ Will guide future EMS protocol around LVO patient transport to stroke centers with thrombectomy capabilities • Provided stroke awareness education at the Strike Out Stroke baseball game at Petco Park, reaching 350 community members with Sharp resources and 42,000 with Consortium messaging displayed on stadium Jumbotron. <p>Evaluation: Sharp’s systemwide stroke program participated in submitting data on stroke codes to SDC monthly. As a result, data is tracked to determine trends and gaps in the County of San Diego EMS/hospital arena.</p>
	b. Collaborate with Coronado Fire and Coronado Police Departments.	Ongoing	Program Manager, SCHHC Stroke	<p>FY 2024 Activities: Offered blood pressure screenings and stroke education to more than 200 attendees at Coronado Fire and Police Departments’ annual Coronado Public Safety Open House</p>



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Identified Community Health Need – Cardiovascular Disease				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
			and Special Populations	
3. Provide heart health education to health care professionals in the community.	a. Provide expert speakers on heart disease, heart failure and stroke at professional conferences and events.	Ongoing	Various	<u>FY 2024 Activities:</u> <ul style="list-style-type: none"> • Provided health education at several conferences and events • Systemwide stroke program managers provided training to EMS and fire departments throughout San Diego County, including BE-FAST for large vessel recognition, risk factors, protocol updates and stroke code prehospital training

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Identified Community Health Need – Diabetes				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase education of signs and symptoms of diabetes throughout San Diego, particularly among underserved and minority populations.	a. Participate in educational forums, health fairs and events throughout San Diego, including Coronado.	Ongoing (evaluated annually)	SCHHC Community Relations Manager Sharp Diabetes Service Line Leadership Team	<p><u>FY 2025-26 Plan:</u></p> <ul style="list-style-type: none"> • Continue collaboration with SunCoast Market Co-op and Spreckels Center • Expand education and outreach to the Logan Heights and Point Loma communities • Provide presentations on healthy eating and exercise for people with diabetes <p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> • Collaborated with the Spreckels Center to provide approximately 170 community members through in-person screening and education events as well as healthy lifestyle education to over 2,500 recipients of its monthly digital newsletter • Partnered with the SunCoast Market Co-op to provide education in Imperial Beach on health and wellness topics requested by residents, reaching over 800 individuals at monthly farmers market events; included blood pressure screening opportunity • Reached approximately 35 community members through healthy eating and portion control education offered by hospital registered dietitians <p><u>Evaluation:</u> Feedback is collected from community members on educational courses provided, to improve and refine educational resources for community member needs. The Sharp Diabetes Leadership Team meets annually to evaluate programs over the previous year.</p>
2. Provide community education on nutrition, healthy eating and access to healthy food.	a. Utilize SCHHC’s on-site organic garden to provide community classes on healthy eating.	Ongoing (evaluated annually)	SCHHC Community Relations Manager	<p><u>FY 2025-26 Plan:</u></p> <ul style="list-style-type: none"> • Offer free in-person education for community members on a range of health and wellness topics at the Spreckels Center • Restart gardening classes through on-site garden and healthy eating classes through hospital cafeteria

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Identified Community Health Need – Diabetes				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> Maintained on-site, certified organic fruit, vegetable and herb garden, incorporating ingredients into hospital menu items Offered free organic gardening classes, engaging 15 community members
	b. Provide community members with education on nutrition and healthy eating in partnership with community-based organizations.	Ongoing (evaluated annually)	Manager, SCHHC Rehabilitation Services	<p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> Participated in SunCoast Market Co-op’s monthly community farmers market, where staff provided over 800 attendees with health education and free hospital resources Provided healthy lifestyle education to seniors in partnership with Spreckels Center <p>Please see line item 3a below for additional information on current efforts.</p>
3. Provide care management in support of healthy lifestyle choices for San Diego community members.	a. Maintain free health and wellness services in the Sewall Healthy Living Center.	Ongoing (evaluated annually)	Manager, SCHHC Rehabilitation Services SCHHC Director of Ancillary Services SCHHC Chief Financial Officer, VP of Clinical Services	<p><u>FY 2026 Plan:</u></p> <ul style="list-style-type: none"> Develop virtual community education and fitness opportunities, including pre-recorded classes and workshops for anytime viewing <p><u>FY 2024-25 Activities:</u></p> <ul style="list-style-type: none"> Dietary and Nutrition department offered presentations at the Spreckels Center Helped more than 4,300 community members stay active and socially connected through a variety of virtual and in-person group fitness and wellness class Offered weekly exercise and wellness classes for individuals of all ages including a variety of weekly yoga, fitness, and mindfulness classes



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Identified Community Health Need – Access to Health Care

Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments	
1. Increase health coverage for patients seen in the emergency department.	a. Provide services to help every unfunded patient in the emergency department find coverage options.	Ongoing (evaluated annually)	Supervisor, Patient Assistance Navigators	<p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> Sharp secured Medi-Cal Presumptive Eligibility for 2,760 unfunded patients in the ED Used PointCare to assist more than 3,800 self-pay patients <p><u>Evaluation:</u> The PointCare program collects metrics on the number of individuals served and cost savings. From October 2015 to September 2024, Sharp helped nearly 98,000 self-pay patients through PointCare, while maintaining each patient’s dignity throughout the process.</p>	
	2. Provide payment options, education and support to patients for both inpatient and outpatient hospital facilities with an inability to pay their financial responsibility after health insurance.	a. Provide Certified Application Counselors to assist both patients and community members with Covered California assistance.	Ongoing	Patient Financial Services (system level) Certified Application Counselors	<p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> In support of Covered California’s annual open-enrollment period, Sharp’s registration staff included Certified Application Counselors to assist both patients and the larger community with navigating the Covered California website and plan enrollment
		b. Assist patients in need of access to free or low-cost medications.	Ongoing	Manager of Pharmacy Finance & Regulatory Compliance Supervisor, Patient Assistance Navigators	<p><u>FY 2024 Activities:</u></p> <ul style="list-style-type: none"> Patient Assistance Program helped under- and uninsured patients access medications worth a total of \$14.3 million <p><u>Evaluation:</u></p> <ul style="list-style-type: none"> Cost savings for replacement drugs is monitored through the pharmacy Sharp uses a specific adjustment code to track dollars associated with results of the patient financial assistance application review
	c. Participate in the 340B Drug Pricing Program.	Ongoing	Manager of Pharmacy	<p><u>FY 2024 Activities:</u></p>	

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Identified Community Health Need – Access to Health Care

Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
			Finance & Regulatory Compliance	<ul style="list-style-type: none"> Annual savings totaled more than \$110 million to help expand programs and medication access to Sharp's patients in need
	d. Offer ClearBalance — a specialized loan program for patients facing high medical bills.	Ongoing	Supervisor, Patient Assistance Navigators Manager Patient Access Services, Self-Pay Patients	<u>FY 2024 Activities:</u> <ul style="list-style-type: none"> Since 2010, ClearBalance has assisted more than 9,800 Sharp patients in securing small bank loans to help pay off medical bills in low monthly payments
3. Improve care management and clinical-community linkages that address social determinants of health through use of technology platform that shares health and social services data across health care and social service sectors.	a. Continue data sharing and collaboration with the San Diego Community Information Exchange (CIE)/211 San Diego. ⁵	June 2026	Sharp VP ICM	<u>FY 2026 Plan:</u> <ul style="list-style-type: none"> Continue to support expanding utilization and tracking referrals compared to SDoH needs identified in hospitalized patients. Explore further integration of CIE into Epic. This strategy has been adopted with other local healthcare organizations and has shown to improve experience and utilization <u>FY 2024-25 Activities:</u> <ul style="list-style-type: none"> Observed a >400% increase (18 to 97) in active CIE users from the year prior with over 200 users completing training between FY24 and FY25 (systemwide) An average of 60 referrals a month are processed with consistent trending of increased utilization and referral activity

⁵ Sharp implemented data sharing and collaboration with the 211's CIE team to improve access to care and mitigate adverse outcomes related to social determinants of health, with pilot rollout and training beginning in 2019.

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Identified Community Health Need – Access to Health Care

Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
4. Improve outcomes for vulnerable, underfunded patients and community members.	a. Continued partnership and collaboration with recuperative care units.	Ongoing (evaluated annually)	Sharp Clinical Social Workers VP, Sharp ICM	<u>FY 2024 Activities:</u> Partnered with recuperative care providers to assist individuals experiencing homelessness with treatment options upon discharge.
	b. Ongoing assessment of homeless data to identify opportunities for community partnerships and interventions.	Ongoing	VP, Sharp ICM	<u>FY 2025-26 Plan:</u> <ul style="list-style-type: none"> • Continue to progress data collection to concurrently advance care opportunities by: <ul style="list-style-type: none"> ○ Exploring opportunities for introduction of a risk index via Epic - will include consideration of individuals experiencing homelessness to more quickly pair assessment with appropriate intervention ○ Introducing methods for distinguishing homelessness as a comorbidity ○ Including 211/CIE database in its new electronic medical record to improve the provision of person-centered care for patients experiencing homelessness
	c. Explore and expand Sharp HealthCare (Sharp) integrated delivery system access to post-acute recuperative care services.	Ongoing	VP, Sharp ICM	<u>FY 2026 Plan:</u> <ul style="list-style-type: none"> • Resolve gaps in care through community outreach efforts to identify opportunities as they become available <u>FY 2024-25 Activities:</u> <ul style="list-style-type: none"> • Sharp Integrated Care Management (ICM) has created a System Social Work Educator role to advance Medical Social Work and build upon community partnerships • Coordinated care efforts with partners such as Whole Person Wellness, PATH (People Assisting the Homeless) and 211 CIE • Screened patients experiencing homelessness for insurance and provided weather appropriate clothing, meal prior to discharge, prescriptions and community resources when needed. <u>Evaluation:</u>



**Sharp Coronado Hospital and Healthcare Center
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Identified Community Health Need – Access to Health Care

Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				Sharp is seeking to identify short-term solutions for immediate needs as they occur, in addition to long-term, sustainable solutions. Each patient is independently considered for exact care need, likely term for the need, and various care setting options immediately available.



**Sharp Coronado Hospital and Healthcare Center
Community Health Needs Assessment – Implementation Strategy
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Identified Community Health Need – Community Safety				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Provide an injury and violence prevention program for children, adolescents and young adults throughout SDC.	a. Educate high school students on injury and violence prevention and health care career readiness in partnership with the San Diego County Office of Education College and Career Readiness Team.	Ongoing	SMH Community Health Educator	<u>FY 2024 Activities:</u> <ul style="list-style-type: none"> • Provided injury prevention education to nearly 1,000 students in grades 9-12 from nine high schools throughout the county
	b. Increase knowledge and awareness of the causes and risk factors of brain and spinal cord injury and injury prevention measures.	Ongoing	SMH Community Health Educator	<u>FY 2026 Plans:</u> <ul style="list-style-type: none"> • Expand services beyond the scope of College and Career Readiness program to include schools in North County, Coronado and the South Bay • Partner with College and Career Readiness program through participation in conferences, round table events and collaborative projects <u>FY 2024-25 Activities:</u> <ul style="list-style-type: none"> • Offered numerous educational opportunities for community students and residents. Please see line item 1a above for additional details • Presented on traumatic brain injury, spinal cord injury, disability awareness and the permanence of certain injuries to 150 elementary school students in La Mesa
2. Increase awareness of injury and violence prevention for patients and community members through education and outreach.	a. Continue to participate in the California Highway Patrol’s Every 15 Minutes program.	Ongoing (evaluated annually)	SMH Trauma Manager	<u>FY 2024-25 Activities:</u> <ul style="list-style-type: none"> • Served nearly 6,000 students through Every 15 Minutes program to raise awareness on personal safety, drinking and driving, and related injury prevention topics in partnership with several local high schools.
	b. Continue to provide free STOP the Bleed trainings to community members throughout SDC.	Ongoing (evaluated annually)	SMH Trauma Manager	<u>FY 2025-26 Plan:</u> Continue providing free STOP the Bleed trainings in the community to train, equip and empower bystanders to assist in a bleeding emergency before professional help arrives.

Sharp Coronado Hospital and Healthcare Center Community Health Needs Assessment – Implementation Strategy Fiscal Years 2026 – 2029

Identified Community Health Need – Community Safety				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
3. Increase education and awareness of health care professionals and community members in San Diego on around violence and trauma, including human trafficking.	a. Collaborate with community organizations and health care professionals to share best practices and provide education on human trafficking.	Ongoing	SMH Assistant Librarian Sharp Coronado Hospital and Healthcare Center Medical Social Worker Trauma-Informed Care team at Sharp Mesa Vista Hospital	<p><u>FY 2024-25 Activities:</u></p> <ul style="list-style-type: none"> • Maintained participation and leadership in San Diego Regional Human Trafficking and Commercial Sexual Exploitation of Children Advisory Council Health Subcommittee⁶, including, but not limited to, the following collaborative training and education efforts: <ul style="list-style-type: none"> ○ Facilitator at HEAL Trafficking Train the Trainer Academy for more than 40 public health professionals and health educators ○ Provided a trauma-informed care continuing medical education series to more than 50 community healthcare professionals ○ Provided education on trauma-informed approaches to human trafficking to 60 nursing and PA students ○ Recorded and shared Health Subcommittee meetings and associated resources as appropriate, reaching a contact list of more than 600 community members ○ Presented best practices at conferences - SMH trauma multi-disciplinary rounds conference and Healthcare in Action (street medicine) • Joined the SoCal Safe Shelter Collaborative to support safe discharges of survivors of human trafficking and domestic violence; onboarded and trained all Sharp hospitals on providing referrals to support services and shelters through this system.
	b. Collaborate with community organizations to improve data collection and assessments for non-fatal strangulation.	Ongoing	SMH Assistant Librarian	<p><u>FY 2026 Plan:</u></p> <ul style="list-style-type: none"> ▪ Provide a continuing education training on non-fatal strangulation or mandated support <p><u>FY2024-25 Activities:</u></p> <ul style="list-style-type: none"> • Present non-fatal strangulation training with California Clinical Forensic Medical Training Center (CCFMTC) August 2025 with provision of CE credit

⁶ SMH librarian established the Health Subcommittee in 2018. This multidisciplinary group — including physicians, nurses, mental health professionals, social workers, executives and community stakeholders — supports health care systems in addressing human trafficking and trauma-informed care through best practice sharing, protocol development and education.



**Sharp Coronado Hospital and Healthcare Center
Community Health Needs Assessment – Implementation Strategy
Fiscal Years 2026 – 2029**

Identified Community Health Need – Community Safety				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
	c. Implement human trafficking and trauma-informed care trainings and protocols at Sharp.	Ongoing	SMH Assistant Librarian SMH Emergency Department Leadership Sharp’s Continuing Medical Education Department Sharp Coronado Hospital Medical Social Worker	<p><u>FY 2026 Plans:</u></p> <ul style="list-style-type: none"> • Replace previously used screening tools with the PEARR Tool and lead its clinical validation • Hire a survivor consultant to review protocols and make recommendations • Integrate best practices on human trafficking and trauma-informed care into new nurse orientations and continuing education events • Update the personal safety questions with the Epic customization • Update the P&P for domestic violence and human trafficking to reflect SB 963 <p><u>FY 2024-25 Activities:</u></p> <ul style="list-style-type: none"> • Created and provided human trafficking workshop at the Sharp Brown Simulation Center, worked with a paid survivor consultant on instruction; and offered CEUs for all Sharp staff <ul style="list-style-type: none"> ○ Results demonstrated significant improvement in all areas: confidence in recognizing indicators increased from 2.8 to 4.0, using the structured communication tool increased from 2.2 to 3.9, and providing appropriate resources increased from 2.5 to 4.1. Qualitative feedback from participants emphasized the value of experiential learning, noting the simulation as informative, realistic, and emotionally engaging. • Expanded implementation of trauma-informed care protocols for SMV, SMBHWN, SGH, Sharp Chula Vista Medical Center, Sharp Rees-Stealy Medical Centers and Sharp Community Medical Group clinicians to support patients who have been trafficked or have experienced similar exploitation/abuse. • Developed a protocol at SCHHC for identification of trafficked persons, responses within the healthcare system, and resources to provide to patients.
4. Promote the health and safety of the San Diego community through essential emergency and	a. Train community health care professionals on emergency and disaster preparedness.	Ongoing	Director, Emergency/ Disaster Preparedness	<p><u>FY2024-25 Activities:</u></p> <ul style="list-style-type: none"> • Hosted monthly trainings on ARES® (Amateur Radio Emergency Service)



**Sharp Coronado Hospital and Healthcare Center
Community Health Needs Assessment – Implementation Strategy
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Identified Community Health Need – Community Safety				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
disaster preparedness activities and services.				<ul style="list-style-type: none"> Offered free NIMS (National Incident Management System) and HICS (Hospital Incident Command System) classes Hosted and facilitated trainings for pediatric surge readiness and mass casualty triage Educated personnel from County of San Diego Public Health Preparedness and Response Branch and Office of Emergency Services on Sharp disaster preparedness efforts Educated community health care workers on active shooter response and Stop the Bleed
	b. Participate in local and state disaster preparedness exercises in collaboration with public health agencies and other health care partners.	Ongoing	Director, Emergency/ Disaster Preparedness	<p><u>FY2024-25 Activities:</u></p> <ul style="list-style-type: none"> Joined more than 100 regional health care partners to test major utility failure readiness through the California Department of Public Health and the California Emergency Medical Service Authority annual Statewide Medical and Health Exercise Collaborated on regionwide Radiation Exposure Table Top Exercise as well as Region Wide Fuel Planning
	c. Serve on various local, state, and national committees and boards to strengthen collaboration and coordinated response.			<p><u>FY2024-25 Activities:</u></p> <ul style="list-style-type: none"> Members of Sharp’s disaster leadership team donated their time to committees hosted by various local, state and national organizations including, but not limited to: County of San Diego, Ronald McDonald House, San Diego International Airport, San Diego Healthcare Disaster Coalition, California Hospital Association, the California Department of Public Health, and U.S. Department of Health and Human Services. Maintained participation in local health system workgroup that prepares workforce for local emergency response to public health events



**Sharp Coronado Hospital and Healthcare Center
Community Health Needs Assessment – Implementation Strategy
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Identified Community Health Need – Workforce				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
1. Increase regional awareness and collaboration between regional health care providers, law enforcement and community leaders regarding violence against health care workers, as well as opportunities/strategies to prevent and protect health care workers.	a. Participate in the countywide workplace violence prevention workgroup.	Ongoing	CEO, Sharp HealthCare VP, Sharp HealthCare Government Relations	<u>FY2026 Plan:</u> Participate in San Diego Hospital Violence Task Force. Task force members include all San Diego health systems, the Hospital Association of San Diego and Imperial Counties, the San Diego County District Attorney’s Office, the Office of the San Diego City Attorney, the San Diego County Sheriff’s Department, the San Diego Police Department, the Chula Vista Police Department, the Carlsbad Police Department, the National City Police Department, the La Mesa Police Department, the Escondido Police Department, the Oceanside Police Department and the San Diego Harbor Police Department.
2. Collaborate with local schools to provide opportunities for students to explore and train for a variety of health care professions.	a. Provide career pipeline programs and early professional development for high school students.	Ongoing	Various	<u>FY 2026 Plan:</u> <ul style="list-style-type: none"> • Provide learning experiences for Coronado High School students in grades 10-12 • Participate in the Health Sciences High and Middle College (HSHMC) program <u>FY 2024-25 Activities:</u> <ul style="list-style-type: none"> • Hosted 16 sports medicine-focused high school students for a month-long job shadowing and internship program • Educated nearly 240 sixth-grade students about substance use risks and consequences in partnership with Coronado Safe Harbor and Coronado Middle School
	b. Provide education and training for college students and health professionals.	Ongoing	Various	<u>FY 2025 - 2026 Plan:</u> <ul style="list-style-type: none"> • Offer internships, externships and other professional training opportunities for students • Share clinical research findings at conferences • Educate community health care professionals about Planetree philosophy of patient-centered care <u>FY 2024 Activities:</u>



**Sharp Coronado Hospital and Healthcare Center
Community Health Needs Assessment – Implementation Strategy
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Identified Community Health Need – Workforce				
Objectives	Actions	Target Completion Date	Responsible Party/ies	Evaluation Methods, Measurable Targets, and Other Comments
				<ul style="list-style-type: none"> Provided hospital-based opportunities for college and university students to explore and train for various careers in health care Provided training opportunities for approximately 40 nursing students and more than 20 ancillary students, who dedicated more than 12,400 hours on the SCHHC campus Sharp hospitals, including SCHHC, continued to partner with Arizona-based Midwestern University to provide physician-led mentorship opportunities for medical students Provided free hospital tours for health professionals to observe a typical day
	c. Collaborate with local organizations to increase unintentional injury, violence prevention and associated health career awareness through the ThinkFirst/Sharp on Survival program.	Ongoing (evaluated annually)	Sharp Community Health Educator	<p>FY 2024 Activities: This strategy also addresses Identified Community Health Need – Community Safety 1a. Please refer to that section for details.</p>