



EFT is now available

Dear Provider:

Sharp HealthCare is pleased to offer direct deposit for your claims payments. This service, known as Electronic Funds Transfer, or EFT, is available across Sharp entities, so if you currently receive payments from Sharp Community Medical Group, Sharp Rees-Stealy, and Sharp Health Plan, you will now be able to direct all payments to be deposited directly into your checking or savings account.

Some advantages for having direct deposit include:

- Peace of mind: Payments will be in your account without delay due to mailing.
- Security: It will eliminate lost or stolen checks.
- Time-saving: No more trips to the bank to deposit your check.

Please be advised that electronic payments will be posted to your account within two (2) days of payment processing. Also, if you are currently receiving paper EOBs (Explanation of Benefits) with your checks, you will continue to receive EOBs through the mail. The payment line on the EOB will indicate that the payment was made through EFT.

Please click on the tab "Electronic Funds Transfer Authorization Agreement" form and a list of Frequently Asked Questions (FAQ). If you are interested in participating in EFT for your claims payments, please complete the EFT form and return it to us along with a "voided" check or savings deposit slip to the following address: Sharp HealthCare Attn: EDI MCA OPERATIONS, 8695 Spectrum Center Blvd., 3rd Floor, San Diego, CA 92123.

If you have any questions regarding EFT or any other EDI concerns, please e-mail EDI.MCA.OPERATIONS@SHARP.COM or call directly at 858-499-5573.

Thank you for the valuable service you provide to Sharp HealthCare.

Sincerely,

Sharp HealthCare