



SHARP HEALTHCARE NURSING LEADERSHIP

Name Susan Stone, PhD, RN, FACHE, NEA-BC

Title Senior Vice President
Health System Operations and System Chief Nursing Executive

Summary

In alignment with Sharp HealthCare's (SHC's) mission, vision and values, I am accountable for the business strategy, continued growth and operating results of identified enterprise-wide health system functions including Global and Out-of-Network Patient Management, Patient Placement Services, Virtual Inpatient Nursing, Terrence and Barbara Caster Institute for Nursing Excellence, James S. Brown Simulation Center, Integrated Care Management Services and Laboratory Services. I am responsible for assuring the highest quality of patient care and professional services while optimizing the utilization of SHC's resources.

As the SHC System Chief Nursing Executive (SCNE), I am directly responsible for establishing and advancing nursing practice, programs, policies, protocols, and procedures across the health system. As Sharp's CNE, I work in collaboration with the market chief executive officers and entity chief nursing officers to ensure that local, state, and federal regulations are being met. I represent SHC across various government institutions/entities and professional organizations.

My dissertation focused on a retrospective evaluation of the Planetree Patient-Centered model of care program's impact on inpatient quality outcomes. I am and have been an adjunct faculty member at the San Diego State University School of Nursing, and am currently on both the Planetree International and San Diego Blood Bank Board of Directors.

Research Interests

My research interests include advancing and leveraging technology to improve patient and person-centered models of care in addition to leadership.

Education

- PhD, Nursing, USD Hahn School of Nursing and Health Science, San Diego, CA, 2008
Dissertation: [A Retrospective Evaluation of the Planetree Patient-Centered Model of Care Program's Impact on Inpatient Quality Outcomes](#)
- MSN, USD Hahn School of Nursing and Health Science, San Diego, CA, 1993
- BSN, San Diego State University, San Diego, CA, 1988

Certifications

- Nurse Executive, Advanced-Board Certified (NEA-BC), American Nurses Credentialing Center
- Fellow of the American College of Healthcare Executives
- Graduate Fellow Health Management Academy
- Graduate Fellow Planetree Person Centered Care

Honors

- 2024 San Diego State University Distinguished Alumni Award
- 2023 Planetree International Lifetime Achievement Award
- 2023 Susan Stone Day – Coronado City Council, City of Coronado, CA

- 2019 Legend Honoree – Sorooptimist International of Coronado
- 2014 Author E. Hughes Career Achievement Award – University of San Diego
- 2012 Tribute to Women in Industry Award – YWCA

Publications

- Charmel, P.A., Stone, S., & Otero, D. (2013). The patient-centered care value equation. In Charmel, P., Guastello, S., and Frampton, S. (Eds.), *The putting patients first field guide: Global lessons in designing and implementing patient-centered care* (19-44). San Francisco: Jossey-Bass.
- Stone, S. (2008). A retrospective evaluation of the Planetree Patient-Centered Model of Care Program's impact on inpatient quality outcomes. *Health Environments Research and Design Journal*, Summer 1(4), 55-69. doi:10.1177/193758670800100406
- Cowles, L., & Stone, S. (2008). A matter of fact: Study quantifies effectiveness of patient-centered care at Sharp Healthcare. *Advance for Nurses*, June.
- Brady, G., Bennett-Smith, S. Frampton, S., Guastello, S., Hale, M., Horowitz, S., & Stone, S. (2008). *Patient-centered care improvement guide*. <http://planetree.org/wp-content/uploads/2012/01/Patient-Centered-Care-Improvement-Guide-10-28-09-Final.pdf>

Favorite Leadership Quote

"If your actions inspire others to dream more, learn more, do more and become more, you are a leader." John Quincy Adams

Contact Information

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