

SHARP HEALTHCARE NURSING LEADERSHIP

Name: Courtney Kendal, MSN, RN, CNS, NPD-BC

Title: Nursing Workforce Professional Development Specialist
Sharp Grossmont Hospital

Summary:

I started my nursing career at Sharp Grossmont Hospital (SGH) as a nurse resident. At SGH, I have had the opportunity to hold different roles including Advanced Clinician and Senior Specialist. In my current role, I represent SGH at the system level. I am responsible for leadership and integration for Sharp HealthCare's Nurse Residency, Preceptor, and Mentor programs, as well as other entity-specific programs. I collaborate with entity and system key stakeholders to achieve program goals and outcomes. In addition, I participate in program curriculum development and revisions, workforce management, financial management and program evaluation. I am currently the co-chair of the Sharp HealthCare System Nurse Residency Program Steering Committee and Sharp HealthCare System Preceptor/Mentor Steering Committee.

Research Interests:

My research interests include nurse residency programs, mentoring, precepting and professional development.

Education:

- MSN, Adult Clinical Nurse Specialist, Azusa Pacific University, San Diego, CA, 2016
- BSN, National University, San Diego, CA, 2010

Certifications:

- Nursing Professional Development, Board Certified (NPD-BC), American Nurses Credentialing Center
- Sharp HealthCare: Lean Six Sigma Green Belt

Recent Honors:

- 2020 CORE Award: People: Sharp HealthCare Nurse Residency Program Retention
- 2020 Nurse Excellence Award: Advancing and Leading the Profession: Sharp Grossmont Hospital
- 2020 CORE Award: People: Sharp Grossmont Hospital HealthCare Towne
- 2018, 2020 CORE Award: People: Sharp Grossmont Hospital HealthCare Towne

Publications:

McGough, N. N. H., Keane, T., Uppal, A., Dumlao, M., Rutherford, W., Kellogg, K., Ward, E., Kendal, C., & Fields, W. (2017). Noise reduction in progressive care units. *Journal of Nursing Care Quality*, 33(2), 166-172. doi: 10.1097/NCQ.0000000000000275

Favorite Leadership Quote:

"Great leaders don't set out to be a leader, they set out to make a difference. It's never about the role - always about the goal." Lisa Haisha

Contact Information:

[Sharp HealthCare Nursing Residency Program](#)