



SHARP HEALTHCARE NURSING LEADERSHIP

Name: Karen Friedrichs, BS

Title: Project Implementation Coordinator
Caster Institute for Nursing Excellence

Summary:

I started at Sharp HealthCare in 2002 as a per diem process analyst on the Cerner Training team and currently I am a per diem project implementation coordinator. With a background in technical writing and process analysis, I work with Sharp leaders and teams to collaboratively achieve performance excellence and accreditation goals, produce training strategies and curriculum, and deliver standard work and document management solutions.

Currently, I coordinate the system's Magnet Collaborative and related subgroups, facilitate ANCC Magnet® Nursing and Planetree Person-Centered Care submissions, and guide the ANCC Nurse Residency Program reaccreditation. I also facilitate the Human Research Protection Program reaccreditation effort and serve on the Epic Training Leadership Team.

Outside of Sharp, I work with medical software/device companies for regulatory (International Organization for Standards, Food and Drug Administration) readiness and submissions, including quality management systems, clinical protocols and monographs, product documentation, training, and document management.

Accreditation/Recognition:

- California Awards for Performance Excellence and Malcolm Baldrige National Quality Award
- ANCC Nursing Magnet® Designation and Redesignations at all Sharp hospitals
- ANCC Practice Transition Accreditation Program®
- Planetree Person-Centered Care Designations
- Full AAHRPP Accreditation (Association for the Accreditation of Human Research Protection Programs)

Sharp Affiliated Projects:

- Safe and Effective Pain Management
- Rounds+ Nursing Leader Rounding
- San Diego Patient Safety Council Guidelines of Care Tool Kits: Patient Controlled Analgesia, ICU Sedation, Safe Administration of High-Risk IV Medications, and Respiratory Monitoring of Patients Outside the ICU
- Cerner Training and Documentation
- Lawson Surgical Instrument Management Training
- ICD-10 Training Strategy
- High Reliability Organization Curriculum
- Sharp Professional Practice Model Awareness Video
- Human Resources Taleo Tutorials
- Workday Content Management Solution

Education:

- BS, Technical Journalism and Business Administration, Oregon State University, Corvallis, Oregon

Certifications:

- Examiner, California Awards for Performance Excellence™ Board, 2005 and 2006
- Business Process Mapping, Analysis, 2000

Recent Honors:

- 2021 CORE Award - People: Nurse Residency Program
- 2020 CORE Award - Service: Rounds+ Nurse Leader Rounding
- 2017 CORE Award - Safety: High Reliability Curriculum
- 2016 CORE Award - Growth: Human Research Protection Program

Favorite Leadership Quote:

“Teams are incredible things. No task is too great, no accomplishment too grand, no dream too far-fetched for a team. It takes teamwork to make the dream work.” John Maxwell

Contact Information:

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