

## SHARP HEALTHCARE NURSING LEADERSHIP

**Name:** Kristine Mendoza, MSN, RN, ACNS-BC, CNS

**Title:** Manager of Innovation and Performance Excellence  
Sharp Grossmont Hospital

### **Summary:**

In my current role, I am accountable for leading and coordinating the ongoing development of systems to improve clinical practice using evidence-based knowledge and maintaining the quality of care within nursing units and programs. Responsibilities include oversight of nursing research, collaboration with other Sharp HealthCare entities and departments' leadership team members in gaining operational efficiencies and improved services. Outcomes of my work include quality improvements, service satisfaction and resource balance. My clinical background is in medical-surgical nursing and critical care. I have a Lean Six Sigma Green Belt.

### **Research Interests:**

My research interests include nursing professional development and social determinants of health.

### **Education:**

- MSN, Clinical Nurse Specialist, Point Loma Nazarene University, San Diego, CA, 2013  
Thesis: An Educational Program on Intravascular Catheter Maintenance to Reduce and Prevent Intravascular Catheter-Related Infections
- ADN, Nursing, Maric College, San Diego, CA, 2007

### **Certifications:**

- Adult Health Clinical Nurse Specialist Certification (ACNS-BC), American Nurses Credentialing Center
- Clinical Nurse Specialist (CNS), CA Board of Registered Nursing

### **Recent Honors:**

- 2018 Sharp Center of Recognized Excellence (C.O.R.E.) Award: Safety: System Infusion Suite
- 2018 Sharp Nursing Excellence Award: Education and Mentoring

### **Favorite Leadership Quote:**

"Leadership is about making others better as a result of your presence and making sure that impact lasts in your absence." Sheryl Sandberg

### **Contact Information:**

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