

BURNLEY FC SPECTATOR CODE OF CONDUCT

Welcome to Turf Moor!

As a valued supporter, you play a crucial role in creating a positive and inclusive atmosphere for everyone involved. To ensure that everyone can fully enjoy the match and maintain a safe and enjoyable environment, we have a Spectator Code of Conduct for all to follow.

The Spectator Code of Conduct is a guide on expected behaviour which we ask all Supporters to adhere to during our Matches. Whether you are cheering from the stands, socialised in the Fan Zone or enjoy food and drink on the concourses or hospitality your conduct directly contributes to the overall experience for everyone present.

Please take a moment to familiarise yourself with the Spectator Code of Conduct outlined below. Your cooperation and commitment to these guidelines ensure that everyone can enjoy the Match.

Entry to the Ground:

In line with the Ground Regulations, you will be refused entry to the ground for any of the following:

- Do not have a valid ticket for the match.
- Whose presence within the Ground is, or could (in the Club's reasonable opinion), constitute a source of danger, nuisance or annoyance to any other person.
- Who is the subject of a current Banning Order under the Football Spectators Act 1989 (as amended); or
- Who has been convicted of ticket touting offences under section 166 of the Criminal Justice and Public Order Act 1994 (as amended); or
- Who is the subject of a current sanction under the Discrimination Commitment (as amended from time to time).

You could also be refused entry to the ground for failing to comply with any reasonable instructions given to you by any Police Officer, Authorised Steward or Club Official.

Any person seeking entrance to the ground acknowledge the Clubs right to search any person entering the ground and to refuse entry or eject from the ground any person refusing to submit to such a search.

The following articles must not be brought within the Ground:

knives, Illegal Substances, fireworks, smoke canisters, air-horns, flares, weapons, Alcohol	dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles and any article that might be used as a weapon and/or compromise public safety.
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Any person in possession of such items will be refused entry to the Ground.

Only flags authorised by the Club and sold by the Club shop are allowed into the Ground.

Age of Entry

All children under the age of 14 will not be allowed entry to the ground UNLESS accompanied by an adult over the age of 18 years old.

The accompanying adult needs to be sat next to the child, seating several rows, blocks or even a different Stand does not constitute 'accompanying'

Behaviour

We are 'One Club for All' and as such we have a zero-tolerance policy on any behaviour that can cause upset, harassment, alarm, or distress to others either intentional or unintentional. This type of behaviour is not welcome at Turf Moor and is strictly forbidden.

Types of Behaviour include:

- Threatening, Abusive, Insulting, foul or offensive language
- Racially motivated language and/or chanting
- Homophobic language and/or chanting
- Sexist or misogynistic language/chanting
- Tragedy chanting
- Discriminatory language used to cause offence.
- Non-verbal actions, hand gestures or mimicking of events.
- Throwing of objects, missiles, flares or pyrotechnics
- Any behaviour not listed above, but can be reasonably deemed as unacceptable.

In addition to the above, it is strictly forbidden to:

- Be under the influence of an illegal substance in the ground
- Be in possession of an illegal substance when entering or when inside the ground.
- Attempt enter, or be inside, the Ground when heavily under the influence of alcohol.
- Enter the field of play, either directly or encourage and/or support others to do so

Any of these behaviours, or similar, will result in Club sanctions and bans in line with the Club Banning Policy. It may also lead to arrest and criminal proceedings and Court action.

Turf Moor is a Smoke Free stadium and as such you are prohibited to Smoke, including electronic or Vape devices, inside the stadium. Smoking areas are designated and open at specific times around Half Time.

Lastly, at all times whilst present at Turf Moor, you must comply with any and all reasonable instructions of any steward or officer of the Club and/or any police officer.

If you need any further information or additional support the following contacts are available.

Fan Experience Team – slo@burnleyfc.com

Safeguarding - safeguarding@burnleyfc.com

Ticketing - ticketoffice@burnleyfc.com

Failure to adhere to the Spectator Code of Conduct can lead to further actions taken against you, these can include, but not limited to, Club sanctions and Bans, removal and suspension of season tickets, Police Action, Criminal proceedings.

