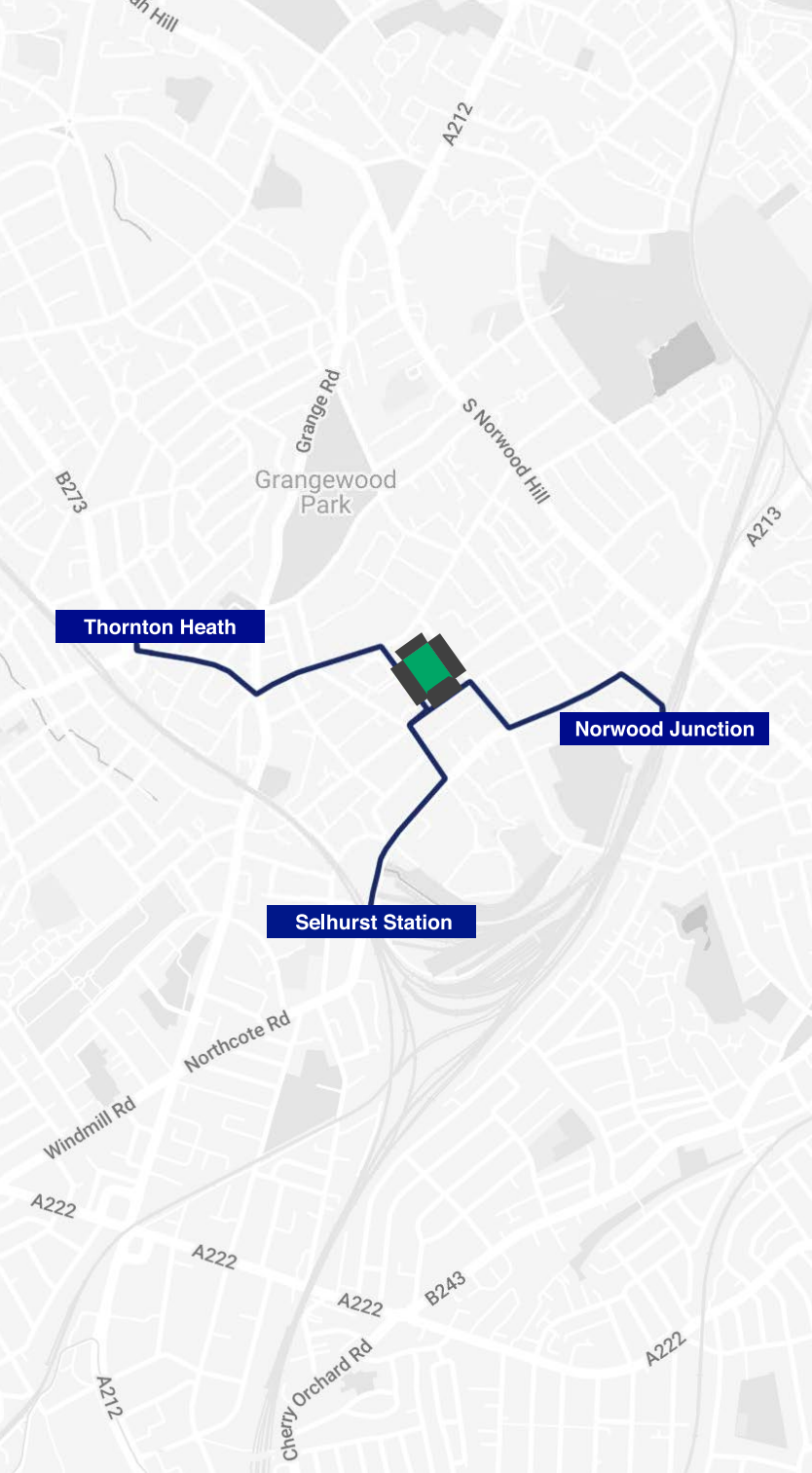




VISITING SUPPORTERS

GUIDE TO SELHURST PARK
2021/22





GETTING TO SELHURST PARK

Selhurst Park is situated in the heart of Selhurst and is well served by various forms of public transport.

ADDRESS

**Crystal Palace F.C.
Selhurst Park
Whitehorse Lane
London
SE25 6PU**

PARKING

There is no available parking at the stadium. There are parking bays for Blue Badge holders in the Sainsbury's car park and these are available on a first come, first served basis. Suitable parking spaces may be found by visiting driveway rental sites such as:

justpark.com >>

yourparkingspace.co.uk >>

primalparking.co.uk >>

BY BUS

Frequent bus services operate from all directions to the stadium. Visit <http://tfl.gov.uk/maps/bus> for more.

BY TRAIN

The nearest stations to Selhurst Park are Selhurst, Norwood Junction and Thornton Heath, all of which are within 15 minutes of the stadium.

Overground services call at Norwood Junction between two and four times an hour.

BY BIKE

We encourage supporters to cycle to the stadium where possible. Bicycle storage is available free of charge on request at the Information Centre which is located by Entrance 9 and open three hours prior to kick-off.

STADIUM MAP

First aid points

Information centre

TV studio

Box office

Accessible entrances

Accessible seating

Matchday Ticketing office

Official Club Store

Sensory rooms

Visitors Ticketing office

Big Screens

Ticket Reprint Stations





ARRIVING AT SELHURST PARK

WHEN YOU ARRIVE

Once you arrive at Selhurst Park there are many things to do before you settle down to watch the match. There is a Fanzone in the main car park located by Entrance 10 which is open three hours before kick-off to all ticket holders.

CLUB SHOP

Selhurst Park has two Club Shops open on a matchday. The main Club Shop is located by the car park entrance for Sainsbury's. We also have a shop in the Fanzone located directly outside Entrance 10, where there is also a shirt printing kiosk.

Our fan support team are located at various points around the stadium and are on hand if you have any questions or need help with finding a specific location. They can be identified by their red coats.

BOX OFFICE

The main Box Office is located inside the main Club Shop which is on the corner of Whitehorse Lane next to Sainsbury's. Matchday opening times vary depending on kick-off. Please note that the Box Office closes during the game and re-opens at the final whistle for 30 minutes post-match.

BAG RESTRICTIONS

Supporters can bring a bag/backpack (small enough to fit under their seat) into the stadium, subject to a full search at the turnstiles. Alternatively, luggage can be left for free at the Information Centre which is located at Entrance 9. The Information Centre is open three hours prior to kick-off and until 30 minutes after the final whistle. Uncollected items are taken to the Main Reception.

ACCESSIBILITY

TICKETING

Supporters with accessibility requirements can purchase tickets both online via the club's ticketing site (tickets.cpfc.co.uk) and in person at the Box Office located within the Club Shop at Selhurst Park, where a low level counter is available. Personal Assistant tickets are provided for free with tickets for supporters with disabilities. In wheelchair bays, they are located either next to or behind the wheelchair user. Please note, Personal Assistant tickets cannot be used on their own.

TRAVEL

Information for supporters with accessibility requirements regarding travel can be found in our Disability Access Statement, which [you can read here](#).

SERVICE TO SEAT

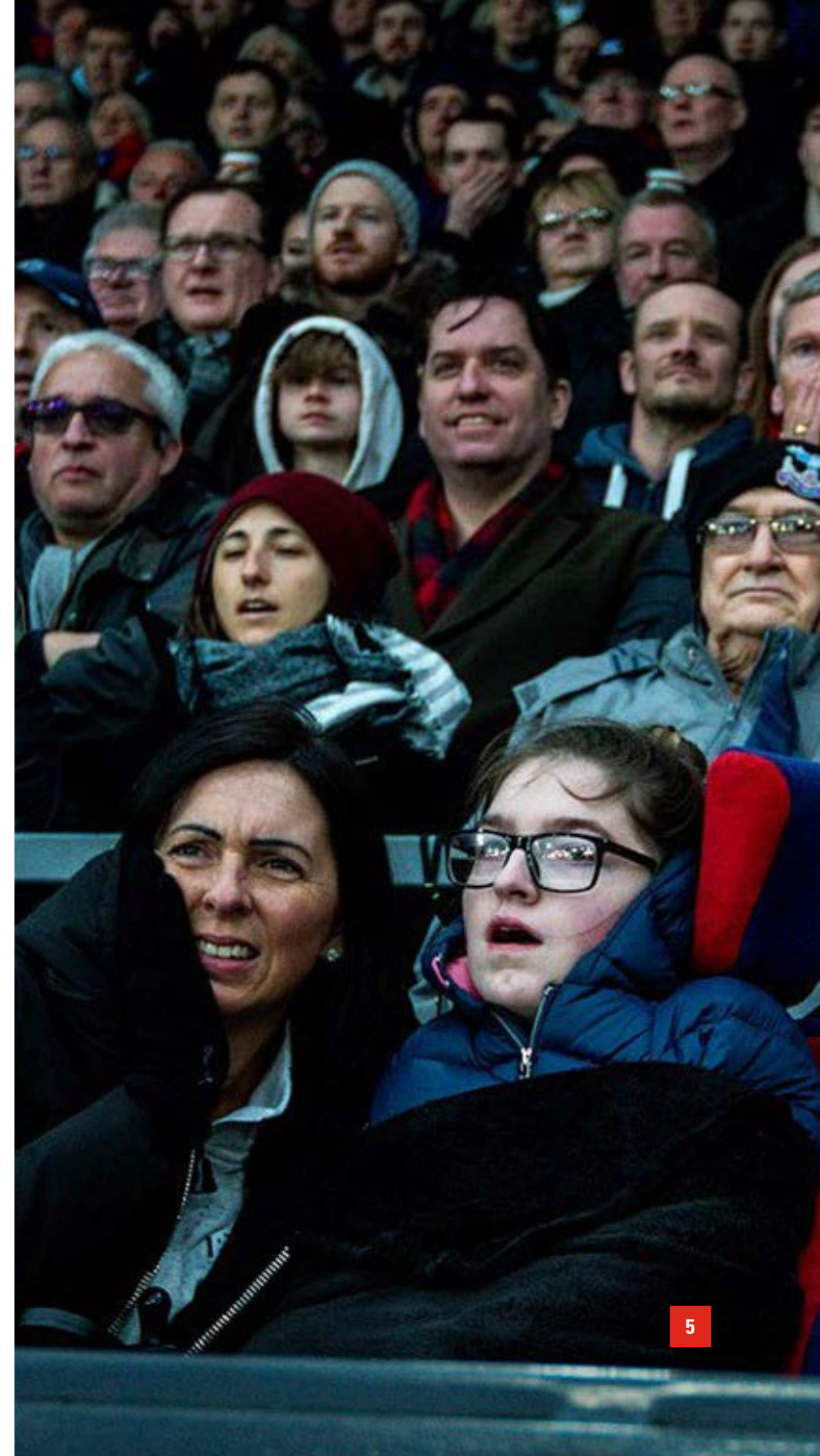
We offer an at-seat order service within the viewing areas where your refreshments orders will be delivered to your position. Lap trays are available on request for supporters in wheelchairs.

Programmes can also be purchased via our at-seat order service. If you require a programme and have not seen a staff member please call **020 8768 6080**.

VISUALLY IMPAIRED

There are headphones available for use within the stadium for those with impaired vision to listen to match commentary and these can be booked by contacting Pam Groves on **020 8768 6080** or pamela.groves@cpfc.co.uk.

Water bowls can be provided for assistance dogs and a dog spending area is located in the corner of the Holmesdale and Arthur Wait Stands.





THE FANZONE

For the ultimate pre-match experience, join us in the Fanzone before the game - located in the main car park by Entrance 10. The Fanzone is open to all ticket holders free of charge.

ENTERTAINMENT

From three hours before kick-off, we offer a range of entertainment for all ages; including a resident DJ and our Fanzone presenters running competitions with on the spot prizes to be won.

DRINK

We have a range of drinks available including Coke, Diet Coke, Fanta and water as well as tea, coffee, hot chocolate and Bovril. As well as our regular selection of alcoholic drinks, supporters are also able to enjoy a pint of Carlsberg Export whilst in the Fanzone.

FOOD

The Fanzone's food outlets feature an authentic barbecue with chefs cooking fresh food. There is hot food available including Goddard's handmade pies (steak or vegetarian), hot dogs and burgers, made with 100% beef and served in a brioche bun with fresh salad. We also have chicken goujons, made with 100% chicken breast. In addition, vegan and gluten free pies are available.

CASHLESS

To help reduce queues, the majority of food and drink outlets inside Selhurst Park and the Fanzone are now cashless, so please remember to bring your debit or credit card to the game with you.

CONCOURSE MENU

We source from partners and growers we know and trust, letting their farming dictate our menu based on season and sustainably. That's why we put just as much care into how an animal is raised and treated as we do into the soil our vegetables and fruits are from.

FOOD

We offer a range of food throughout the stadium. Goddard's handmade steak or vegetarian pies and handmade sausage rolls are available. Our burgers, made with 100% beef, are served in a brioche bun with fresh salad and we also have hot dogs and chicken goujons throughout our concourse areas.

Furthermore, vegan and gluten free pies are also available and fries can be bought from selected kiosks around the stadium.

CASHLESS

To help reduce queues, the majority of food and drink outlets inside Selhurst Park and the Fanzone are now cashless, so please remember to bring your debit or credit card to the game with you.

EARLY BIRD OFFER

Take advantage of our early bird offer inside the stadium, which consists of a burger or hot dog with a beer for the price of £7. You can enjoy the early bird offer up to 45 minutes prior to kick-off.

MEAL DEAL

The meal deal is available at selected kiosks around the stadium and consists of a non-alcoholic drink, a burger and a side for the price of £8.50.

GLAZIERS

Selected items from the concourse menu are available in Glaziers Lounge along with beef chilli, chicken curry or beef stew and dumplings.

FOOD

ALL OUR PIES AND PASTRIES ARE HANDMADE

100% Beef Burger (h)	£5.00
Hot Dog	£4.50
Goddards Steak Pie	£4.00
Goddards Vegan Pie	£4.00
Chicken Goujons (h)	£5.00
Chips	£2.50

SNACKS

Grab Bags	£3.50
Pringles	£2.00

DRINKS

Palace Ale	pint 4.2% ABV	£5.00
San Miguel	pint 5% ABV	£5.50
Carlsberg	500ml 3.8% ABV	£5.00
Somersby	500ml 4.5% ABV	£5.00
Red Wine	187ml 13% ABV	£4.50
White Wine	187ml 12% ABV	£4.50
Rose Wine	187ml 10.5% ABV	£4.50

SOFT DRINKS

Coke/Diet Coke	£2.00
Fanta	£2.00
Tea/Coffee	£2.00
Bovril/Hot Chocolate	£2.00
Water	£1.50



PREMIUM EXPERIENCES

A Premium Experience at Selhurst Park offers the pinnacle of sporting entertainment, delivering much more than the 90 minutes.

Perfect for celebrating special occasions and treating your friends and family, speak to us to arrange the perfect package.

- Four Premium areas to choose from, all with their own distinct charisma
- Exquisite fine dining, pre, mid and post-match
- Inclusive drinks packages
- Behind the screen experiences
- The best seats in the house
- Hosted by some of the biggest names in the club's history

With both match by match packages available or full season premium packages on offer, you can find the perfect experience to suit you and make the season extra special.

020 8768 6011

SALES@CPFC.CO.UK

CPFC PREMIUM EXPERIENCES



MATCHDAY PROGRAMMES

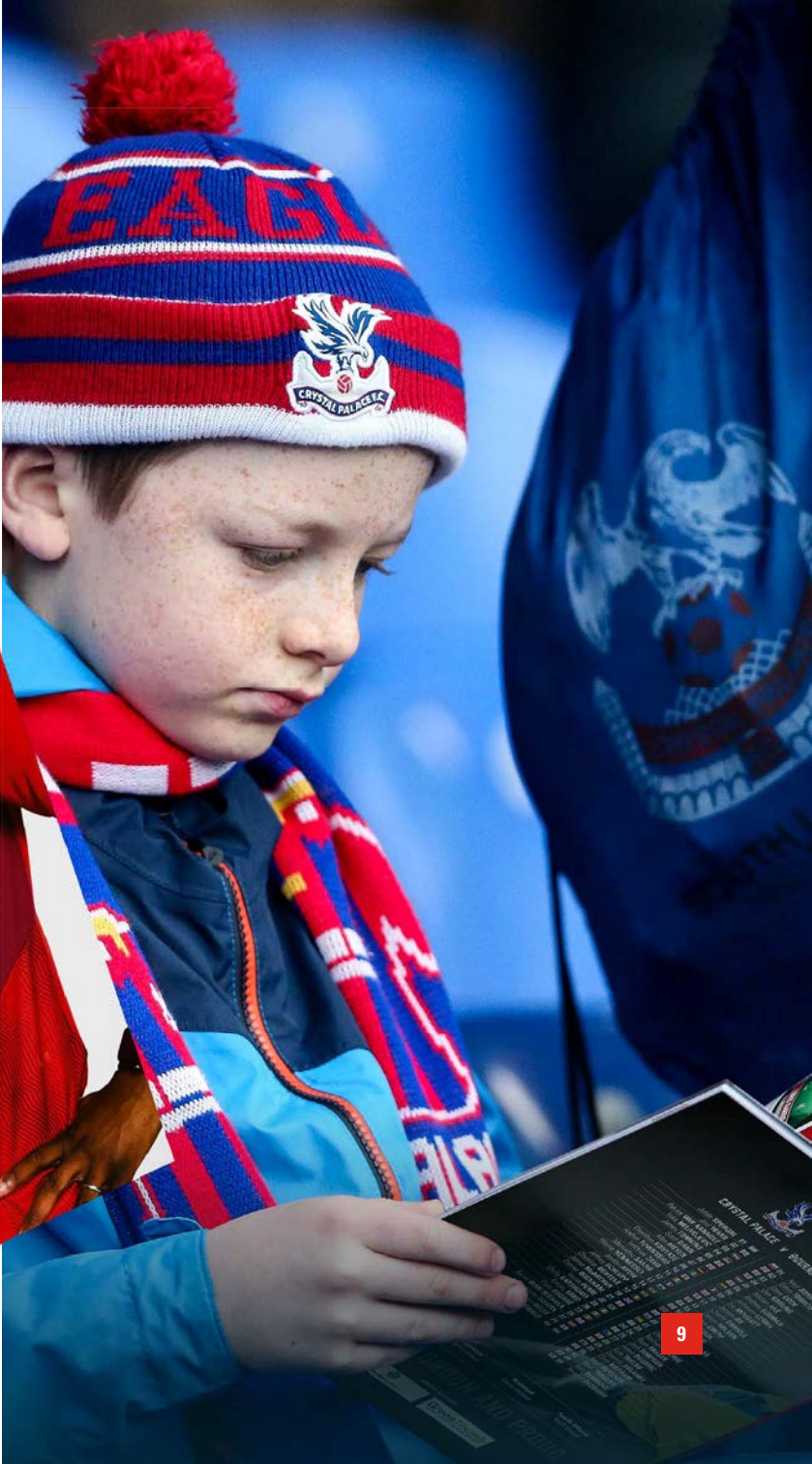
DIGITAL PROGRAMME

You can buy a digital version of the matchday programme which will download to your tablet or mobile devices for just **£1.99**.

[Download Here >>](#)

STADIUM

The matchday programme is available for **£3.50** at the Club Shop and around the stadium on a home matchday.





OFFICIAL CLUB SHOP

OPENING TIMES

Monday to Friday (non-matchday): 9am - 5:30pm.

Saturday (non-matchday): 9am - 5:30pm.

Saturday (matchday – 3pm kick-off): 9am - 6pm
(closed during the match).

Sunday: 10am - 4pm.

CLICK & COLLECT

You can beat the queues on matchday with our click and collect service, which allows fans to order their Palace merchandise up to **11:59pm*** the night before the game and collect it on the day.

*Subject to change.

ONLINE SHOP

There are a whole range of club merchandise items, souvenirs and publications available from our online shop at **shop.cpfc.co.uk**.

MAIL ORDER

Orders can be sent worldwide by ordering online or calling **020 8768 6100**. Charges apply for both standard UK and worldwide delivery.

For further details go online to **shop.cpfc.co.uk** or email **shop@cpfc.co.uk**.

KEEP IN TOUCH

CONTACT US

Main Switchboard
020 8768 6000 | customer.service@cpfc.co.uk

Box Office
08712 000071* | boxoffice@cpfc.co.uk

Club Shop
020 8768 6100 | shop@cpfc.co.uk

Catering
020 8768 6009 | sales@cpfc.co.uk

Corporate Sales
020 8768 6010 | sales@cpfc.co.uk

*Calls cost 10p per minute.
All proceeds go to Palace for Life Foundation.

SOCIAL MEDIA

 Instagram:
[@CPFC](https://www.instagram.com/CPFC)

 Twitter:
[@CPFC](https://twitter.com/CPFC)

 Facebook:
[@officialcpfc](https://www.facebook.com/officialcpfc)

 YouTube:
[@CrystalPalaceFC](https://www.youtube.com/CrystalPalaceFC)





ENJOY THE GAME

Crystal Palace F.C.
Selhurst Park
Whitehorse Lane
London
SE25 6PU

