

Returns Policy

If you are not happy with the product you have purchased you can return your order within 28 days from the date of purchase. To return simply bring your item to the Clarets Store with your order confirmation or post it back to us with a covering letter explaining your reason for return. Please note you will be responsible for the postage costs in sending this back to us. If the item is faulty then we will refund the original postage price of sending the item out to you. If the return is for any other reason then the original postage will not be refunded. If you have any queries regarding this please email claretsstore@burnleyfc.com

Personalised Shirts

Unfortunately we are unable to exchange or refund custom printed shirts/shorts or accept responsibility if a player leaves the club or changes his squad number. Personalised shirts/shorts may only be returned if they are faulty.