

AFFORDABLE CARE ACT (ACA) NON-DISCRIMINATION STATEMENT Effective October 19, 2016

St. Louis Eye Surgery and Laser Center (SLESLC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. St. Louis Eye Surgery and Laser Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

ST. LOUIS EYE SURGERY AND LASER CENTER:

• Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, accessible electronic formats, and other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Claire Lauber, SLESLC's Civil Rights Coordinator

If you believe that St. Louis Eye Surgery and Laser Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Claire Lauber, Civil Rights Coordinator 12990 Manchester Road, Suite 103 St. Louis, MO 63131 (314) 686-4200 Main Line (314) 686-4211 Fax clauber@stl2020.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Karri Johns, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.