

Productsup Partner Program

# Sandbox Guide

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## Introduction

This guide gives an overview of obtaining and using a Productsup Sandbox, including the benefits and requirements for a Partner to be eligible granted access to a sandbox.

## Benefits of using a Productsup Sandbox

A Productsup Sandbox enables partners to configure the Productsup product-to-consumer platform as related to various go-to-markets;

- Feed Management
- Social Commerce
- Product Content Syndication
- Seller and Vendor Onboarding
- Marketplace Experience
- Insights

It allows partners to evaluate the Productsup Platform, in a non-production environment, in the context of the Partnership for the purpose stipulated in this guide.

An additional benefit is that Productsup has not limited the number of partner users to the sandbox environment.

With a sandbox a Partner is also able to develop generic integrations to the Productsup Platform and use the Productsup Platform for internal training and showcasing the solution to customers as part of the partner's Productsup Centre of Excellence (CoE) for instance.

The use of the sandbox however excludes any use for the development of (prospective) customer-specific integrations and/or proof of concepts for (prospective) customers.

## **How to request Productsup Sandbox access**

All formal partners with a valid Partnering Agreement with Productsup are eligible to request a Productsup Sandbox.

A request can be submitted via the Productsup Partner Portal ([www.partners.productsup.com](http://www.partners.productsup.com)).

If you have questions regarding your request, please contact your Productsup Partner Account Manager.

The Partner will be notified by email with the sandbox web address including relevant log in details. Brief instructions will be included for guidance.

## **Enablement**

Productsup provides the Partner enablement materials, via the Productsup Partner Portal, on the positioning, demonstration and use of the Productsup Platform.

In addition, Productsup has created required and recommended learning pathways to make your learning journey relevant to your role. The elearning courses can be accessed via the Productsup Partner Portal; The Academy.

## **Support**

During the usage of the Productsup Sandbox, Productsup will provide reasonable technical support from our Support Team related to the use of the sandbox.

Additional support can be found at our online Help Center via <https://help.productsup.com/>.

Access is free and you will find more topics and solutions to consult. And via our Help Center partner users can also reach the Support Team directly via email.

Any additional training and/or technical support provided by a Productsup consultant or solution architect will be subject to additional fees. Please contact your Productsup Partner Account Manager for any requests.

## Overview of the Requirements

Enablement requirements	
Minimum number of individuals successfully completed Yellow Belt certification (1, 2)	1
Minimum number of individuals successfully completed Blue Belt certification (1, 3)	1
Minimum number of individuals successfully completed Black Belt certification	Recommended
(1) Partner must be compliant with the minimum of required certifications at all time	
(2) Must be completed within the first 60 days of the Partnership commencing	
(3) Must be completed within the first 90 days of the Partnership commencing	

### **IMPORTANT:**

**The usage of the Productsup Sandbox requires the partner to appoint one Administrator. The Partner Administrator will be able to monitor the usage, add new users and assign user rights.**

### **Exceptions**

Exceptions to this Guide are on a case-by-case basis and should be escalated to the relevant Productsup Partner Account Manager.

All exceptions are subject to approval by the Senior Vice President (SVP) Partners of Productsup and must be confirmed and agreed by both parties in writing (email) or otherwise indicated

## **More Information**

- In all instances, please first contact your Productsup Partner Account Manager.
- The Productsup Partner Portal is the primary source for key information and will be updated regularly, so check it often.

### **Other:**

- This Productsup Program Guide (“Sandbox Guide”) sets forth further guidelines in the context of Partnership between the Partner (“you”, “your”) and Productsup. This Guide is subject to and forms part of the General Partner Agreement, as concluded between you and Productsup. Productsup may post or publish supplements, policies and, or, guidelines to this Sandbox Guide.
- Some supplements and other information may be specific to certain regions and/or certain (types or groups of) Partners.
- Please review this Guide carefully, along with all additional documentation of the Productsup Partner Program, posted on the Partner Portal or provided to you otherwise.

**Visit the Partner Portal frequently for the most up-to-date information and version of this guide.**