

# Commercial Auto Claim Reporting Checklist



## Report an accident 24/7:

**Online:** [MyGreatAmerican.gaig.com](https://MyGreatAmerican.gaig.com)

*Log in with your Great American login for the best experience.*

**ClaimStartNow.gaig.com**

**Phone:** 877-836-1555

**Email:** [ReportAutoClaim@strategiccomp.com](mailto:ReportAutoClaim@strategiccomp.com)

## When reporting a claim, have this information available:

- Your commercial auto policy number
- Date of loss
- Location of incident
- Description of incident
- Driver information:
  - Name
  - Phone number
- Other involved party information
  - Name
  - Phone number
- Vehicle information
  - VIN
  - Vehicle type
  - Year/make/model
  - Damage description
  - Towed? If so, where?
- Other property damage information (if any)
- Authority that responded to the scene
  - Jurisdiction
  - Phone number
  - Reference number
  - Officer name
- Medical provider information (if any)
- Agent information

## Remember to:

- Put a copy of the attached **Driver Accident Report** in each insured vehicle. Use it to record accident information.
- **Take photos** of the accident scene when it is safe to do so.
- **Report claims** as soon as possible.