

Accident Reporting Call Preparation Checklist



Report an accident 24/7:

Online: MyGreatAmerican.gaig.com

Log in with your Great American login for the best experience.

ClaimStartNow.gaig.com

Phone: 877-836-1555

Email: ReportAutoClaim@strategiccomp.com

When reporting a claim, have this information available:

- Your commercial auto policy number
- Date of loss
- Location of incident
- Description of incident
- Driver information:
 - Name
 - Phone number
- Other involved party information
 - Name
 - Phone number
- Vehicle information
 - VIN
 - Vehicle type
 - Year/make/model
 - Damage description
 - Towed? If so, where?
- Other property damage information (if any)
- Authority that responded to the scene
 - Jurisdiction
 - Phone number
 - Reference number
 - Officer name
- Medical provider information (if any)
- Agent information

Remember to:

- Put a copy of the attached **Driver Accident Report** in each insured vehicle. Use it to record accident information.
- **Take photos** of the accident scene when it is safe to do so.
- **Report claims** as soon as possible.

Coverage not available in all states. Coverage features described are summarized. Refer to the actual policy for a full description of applicable terms, conditions, limits and exclusions. Coverage is underwritten by Great American Insurance Company, Great American Alliance Insurance Company, Great American Assurance Company and Great American Insurance Company of New York, authorized insurers in all 50 states and DC. The Great American Insurance Group eagle logo, the Strategic Comp logo and the word marks Great American®, and Great American Insurance Group® are registered service marks of Great American Insurance Company. © 2023 Great American Insurance Company, 301 E. Fourth Street, Cincinnati, OH 45202. All rights reserved. 5533-STC-2 (5/23)