



Date: 2025-02-07

Product Safety Recall

**Stanley 1913 Announces Lid Recall of
Switchback and Trigger Action Travel Mugs**

Switchback	Trigger Action
	

The following products are affected, regardless of the batch or color:

Name	Size	Product Identification Number
Switchback	12oz/354ml/ 35 cl	20-01437; 20-02363
	13oz/384ml/ 38 cl	20-02363
	16oz/473ml/ 47cl	20-01436; 20-02354; 20-02211
Trigger Action	8.5oz/250ml/ 25cl	20-02824
	12oz/354ml/ 35cl	20-02825; 20-02779; 20-02454; 20-02033
	16oz/473ml/ 47cl	20-02957; 20-02030; 20-02745; 20-02453
	20oz/591ml/ 59cl	20-02034, 20-02746



Product identification number

The product identification number is located on the bottom of the mug as indicated in the red circle shown above.

The products were sold online (including by Stanley 1913 and Amazon) and by various retailers during the time of 2016 through 2024.

Why is this Product Dangerous?

Stanley 1913 recently announced a lid recall of select Switchback and Trigger Action Travel Mugs (see the list above) because the lid threads can shrink when exposed to heat and torque causing the lid to detach during use, posing a burn hazard.

What to Do / Contact Information

- **Stop using the product immediately:**
Please reach out to Stanley 1913 using the contact information below for a free replacement lid that will work with the existing product.
- **Contact Information:**
For additional information, please reach out to Stanley 1913 by calling 0800 249 4582 or by visiting <https://stanley1913tmrecallint.expertinquiry.com/>

Remedies for Consumers

Stanley 1913 is offering a free replacement lid that will work with the existing product. Consumers will be asked to provide photographs of their travel mug, the product identification number and to dispose of the original lid.

Press Contact:

EMEAREcall@stanley1913.com

Company Commitment to Safety: Stanley 1913 takes consumer safety extremely seriously and is committed to creating products that are built for life. We are working closely with local agencies around the world to address these issues promptly and effectively.

About STANLEY 1913

Invented by William Stanley, Jr. on September 2, 1913 (official patent date), the all-steel vacuum bottle revolutionized the way people enjoyed food and beverage. Since then, the Stanley 1913 brand has been delivering superior food and drinkware for active lifestyles and remains dedicated to this simple promise: buy Stanley 1913 products, get quality gear. Built for Life®. Learn more, visit www.stanley1913.com. PMI WW Brands, LLC conducts business as Stanley 1913.