

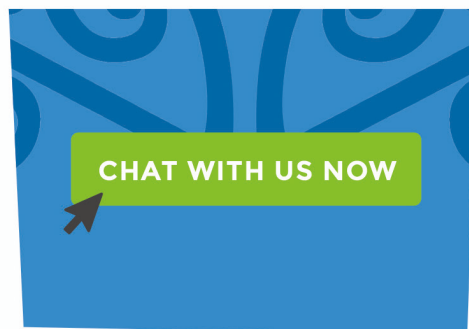
Any Questions

real time, real person, real help with your schoolwork



AnyQuestions is a free collaborative service funded by the Ministry of Education and supported by libraries around New Zealand to provide a quality information literacy service for New Zealand school students. The aim of the service is not to give students the answers but rather to teach them valuable information literacy skills so they can find the information for themselves.

AnyQuestions is open 1–6pm weekdays and is staffed by friendly librarians from around New Zealand. AnyQuestions will work on any device with access to the internet and is free and easy to use. We deal with any questions and topics (from English to Science and everything in between!) and we work with primary, intermediate and secondary students.



We welcome classroom sessions on AnyQuestions. These sessions work by a whole class logging in to AnyQuestions through a single computer with the transaction shown on a datashow or something similar. An AnyQuestions librarian then picks up the class and demonstrates how AnyQuestions works and in the process some of the concepts around information literacy. We can do these at any time you like (we're not restricted to the AnyQuestions opening hours), on anything your students are studying, but we do request you book these with us in advance so we can guarantee your students will be assisted.

For more information visit

www.AnyQuestions.govt.nz

Any Questions

an example of a chat between a librarian and a student

Student: How does the eye work?

Librarian: Hi Student!

Student: Afternoon.

Librarian: so you're looking for information about the eye? what do you already know about the eye?

Student: Can be different colours, pupils are black, they are round, stuff like that

Librarian: cool! So you know quite a bit already :) but you want to know how it all works?

Student: Yes please

Librarian: great :) we should be able to find some stuff out about that!

do you know of the website called kidshealth?

Student: No

Librarian: awesome! I'll take you there to start with :)

www.kidshealth.org click on the link and let me know when it is open :)

Student: we have it open thanks

Librarian: usually when you do a search on the internet you need to think of lots of keywords but at this site we can keep it simple.

What keywords should we use? (hint we can probably just use one)

Student: eyes

Librarian: lets type that in and see what we get :)

Student: k

Librarian: ohhh there's a few there, which one do you think might be good?

Student: Your eyes?

Librarian: yep, that looks the best to me too, let's click on it :)

ohhh there's lots of info here and lots more pages as well

Student: Yes found it. It looks great

Librarian: if you click on the continue button there's heaps of info about how the eye works on the other pages. This site is awesome because you can trust the info and its easy to find! Anything else I can help you with Student?

Student: How do we know that we can trust the information on this site?

Librarian: sometimes that can be tricky to find out, one way to tell is to look at the address of the site.

In this case this site is a .org not a .co.nz or a .com

.org means it is from an organisation so you can trust it.

If the address was from a .co or a .com you would need to check that the info can be found in other places. Does that make sense?

Student: Yes. Thank you. You and our teacher agree!

Librarian: hehe that's good :)

you could also check the About Us part of a website which will tell you about them

Student: That's good to know, thanks.

Librarian: do you think you have enough info to go on with now Student?

Student: Thanks for all your help and time.

Librarian: awesome!

We are here 1-6pm mon to fri if you need more help :)

1. After logging on to AnyQuestions, the student asks a question. This could be simple or complex.

2. The librarian unpacks the question with the student, in this case establishing what they need to find out.

3. The librarian guides the student through the information literacy process, talking about the appropriate keywords to use.

4. The librarian guides the student to appropriate online resources. Often this will involve talking about the search results. In this example the kidshealth site is perfect for this question.

5. Finally, the librarian establishes that the student's information needs have been met.