MONEYSUPERMARKET

About our services - Car Insurance

Who we are

MoneySuperMarket is a trading name of Moneysupermarket.com Limited. Moneysupermarket.com Limited is an appointed representative of MONY Group Financial Limited, which is authorised and regulated as an insurance intermediary by the Financial Conduct Authority (FRN 303190). You can check this using the FCA Financial Services Register at: https://register.fca.org.uk

Our registered address is:

MONY Group House, St. Davids Park, Ewloe, Chester, CH5 3UZ

Our email address is:

customerservices@moneysupermarket.com

Our service to you

We don't give advice or make personal recommendations, but we will try to provide you with the information you need from a range of products and insurers, to help you decide on the right policy for you.

Firms we work with

The brokers and insurers we work with are:

Brand	Insurer/Broker
1st Central Connect 1st Central Core 1st Central Core + Breakdown 1st Central Core + Legal 1st Central Core Premier 1st Central Extra 1st Central Extra Plus Breakdown 1st Central Extra Plus Legal 1st Central Extra Premier 1st Central Value 1st Central Value Online	1st Central
A Choice	Premium Choice
AA Gold AA Platinum AA Silver	AA

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

Brand	Insurer/Broker
Acorn	Acorn Insurance and Financial Services Ltd
Admiral Admiral Essential Admiral Gold Admiral LittleBox Admiral Platinum	Admiral
Adrian Flux Telematics	Flux Telematics
Ageas Ageas Essentials	Ageas Retail Limited
ageas-comp-bronze ageas-comp-gold ageas-comp-silver	Ageas Insurance Limited
Allianz Online Bronze Allianz Online Gold Allianz Silver	LV= General Insurance
allianz-comp-bronze allianz-comp-gold allianz-comp-silver	Ageas Insurance Limited
Aura	Premium Choice
Autonet Autonet Plus	Atlanta Insurance Services Limited
Autosaint	Right Choice Insurance Brokers Limited
Aviva Aviva Gold Aviva Platinum Aviva Silver Aviva Zero Aviva Zero Essentials	Aviva UK Digital Limited
AXA AXA Plus Bank of Scotland Car Insurance Gold Bank of Scotland Car Insurance Silver	AXA
Be Wiser Be Wiser Classic Be Wiser Premier	Atlanta Insurance Services Limited
Beam	AA
boom boom essentials boom plus boom premium	Abacai Technologies Limited

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

Britania Car Insurance Britania Essentials Car Insurance Britania Premier Car Insurance	Allianz Group
Budget	Atlanta Insurance Services Limited
Car Insurance Experts	Brokers Experts Limited
CarInsurer.co.uk	Thamesbank Insurance Services
Brand	Insurer/Broker
Carole Nash	Atlanta Insurance Services Limited
Carrot	Carrot Risk Technologies Ltd
Churchill Churchill Drivesure Churchill Essentials Churchill Plus	UK Insurance Limited
City Insurance	City Broking Ltd
Co-op Essentials	Co-op Insurance Services Limited
Collingwood Insurance Services (UK) Ltd Collingwoood Plus Collingwood Prestige	Collingwood Insurance Services (UK) Ltd
Cornmarket Insurance	Cornmarket Insurance Services Limited
covea-comp-bronze covea-comp-gold covea-comp-silver	BeOpen
Darwin Darwin Gold Darwin Platinum	UK Insurance Limited
Dial Direct Dial Direct Premier	BISL Ltd
Diamond	Admiral
Direct Line Direct Line Essentials Direct Line Plus	UK Insurance Limited
Eaglesure	Greenlight
elephant.co.uk	Admiral
esure esure Flex First Alternative	esure
Ford Insure	Admiral Group plc
General Accident	Aviva UK Digital Limited
Geoffrey Geoffrey Essentials	BISL Ltd

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

Go Girl	Sabre Insurance Company Limited
Go Skippy Go Skippy Connect Go Skippy Essentials Go Skippy Premier Go Skippy Roadside GoSkippy EV	Somerset Bridge Insurance Services
Got 2 Insure	Got 2 Insure Ltd
Got You Covered	Got You Covered
Brand	Insurer/Broker
Grove & Dean Private Clients	Grove & Dean Ltd
Hastings Direct Hastings Essentials Hastings Multi Car Hastings Premier Hastings YouDrive	Hastings Group
Hedgehog	Hedgehog Limited
Hughes Insurance	Hughes Insurance Services Limited
igo4 iGo4 Electric	iGO4 Limited
Insure 2 Drive	Sabre Insurance Company Limited
Insure Pink	Hastings Group
John Lewis Money Essentials John Lewis Money Premier	Covea Insurance plc
Kwik Fit	Aioi Nissay Dowa Insurance UK Limited
LadyBird	Right Choice Insurance Brokers Ltd
Lancaster Insurance	Markerstudy Insurance Company Limited
Lloyds Bank Car Insurance Gold Lloyds Bank Car Insurance Silver	AXA Insurance UK PLC
Love Your Miles	Love Your Miles Limited
LV= LV= Plus	Allianz Group
Marmalade Marmalade Classic Marmalade Essentials	Atlanta Group
Marshmallow Essential Marshmallow Go Marshmallow Lightest Marshmallow Move Marshmallow Move Original	Marshmallow Financial Services Limited

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

Marshmallow Move Plus Marshmallow Original Marshmallow Plus	
Modified Car Insurance	Greenlight
MOJA MOJA Essentials	AXA
Motor Vision	Grove & Dean Ltd
Motorcade Insurance	Acorn Insurance and Financial Services Ltd
My Policy	My Policy Limited
Nutshell	BISL Ltd
Brand	Insurer/Broker
One Call Insurance One Call Pay As You Drive One Click One Direct One Protect	One Call Insurance Services Limited
One Quote Direct	Europa Group Limited
Peoples Choice	Hastings Group
Performance Direct Peter Best	Grove & Dean Ltd
Picnic Picnic Essentials Picnic Premier	1st Central
Policy Expert Bronze Policy Expert Gold Policy Expert Silver	Qmetric Group Limited
Post Office Bronze Post Office Gold Post Office Silver	BISL Ltd
Prima Prima Essentials Prima Plus Prima Premier	Prima
Privilege Privilege Plus Privilege Telematics	Direct Line Group
Quote Detective Quote Detective Young Driver	Next Risk Solutions Limited

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

Quote Me Happy Connect Premier Quote Me Happy Plus with legal Quote Me Happy Plus with Roadside Quote me Happy Premier Quotemehappy.com Connect QuoteMeHappy.com Essentials QuoteMeHappy.com Plus	Aviva UK Digital Limited
RAC RAC Black Box RAC Online RAC Online Plus RAC Online Premier RAC Plus	BISL Ltd
Brand	Insurer/Broker
RIAS	Ageas Retail Limited
Right Choice Insurance	Right Choice Insurance Brokers Limited
RightSure	Bedford Insurance Group
Saga	Saga Services Limited
Santander Car Insurance	BISL Ltd
Sheilas' Wheels Sheilas' Wheels Essentials	Esure flex
Slick	Liverpool Victoria Insurance Ltd
Sterling Core Sterling Insurance Sterling Platinum Sterling Signature	Herts Insurance Consultants Ltd
Swiftcover Swiftcover Plus	AXA Insurance UK plc
Swinton Classic Swinton Essentials Swinton Go! Bronze Swinton Go! Gold Swinton Go! Platinum Swinton Premier	Atlanta Insurance Services Limited
Tesco Bank Bronze Tesco Bank Cover + Tesco Bank Silver	Tesco Underwriting Ltd
The Insurance Factory	Markerstudy Insurance Company Limited
Ticker Ticker Pay Per Mile	Ticker Limited
Toyota Insurance Services	Aioi Nissay Dowa Insurance UK Ltd
U Drive	U Drive Cover Ltd

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

Urban Jungle	Urban Jungle Services Limited
Vavista	Somerset Bridge Insurance Services
Vector Drive	Vector Drive Ltd
Wise Driving Black Box WiseDriving - Self Install	iGO4 Limited
Yoga Yoga Lite	Yoga Insurance Services Limited
Zego	Extracover Limited
Zen Balance Zen Core Zen Pro	One Call Insurance
Zenith Car Insurance	BISL Ltd

We are not under a contractual obligation to conduct insurance mediation exclusively with any of our insurance providers. When we offer an insurance policy to you and for any subsequent transactions, we act for and on behalf of the insurer.

How we get paid

When you take out a policy through our site we receive a flat fee from the insurer.

If you want to complain

We hope you never have cause to complain, but if you are unhappy about the service we provide to you, please contact us, using any of the methods detailed below.

Email

complaints@moneysupermarket.com

Post

Moneysupermarket house, St Davids Park, Ewloe, Flintshire, CH5 3UZ

We aim to resolve your complaint as soon as possible, normally within 3 business days. On occasion we may require more time to resolve your complaint, but we will keep you updated on our progress.

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

If you are unhappy with our final response or the way in which we handle your complaint, you may have the right to refer your case to the Financial Ombudsman Service: http://www.financial-ombudsman.org.uk/ or you can write to them at

The Financial Ombudsman Service, Exchange Tower, London, E14 9SR

Further information about the Financial Ombudsman Service will be sent with our response to a complaint.

Alternatively, you can also use the European Commission's
Online Dispute Resolution Portal at: https://webgate.ec.europa.eu/odr

If you're unhappy with any product or service you have received from a third party, for example, an insurer, you should address your complaint directly to them. If you require their contact details, please contact our Customer Services Team, using the details above, who will be happy to assist.

Correct as of 09.11.2026

MONEYSUPERMARKET

About our services - Car Insurance

Requesting a copy of this document via post

You can do this by emailing:customerservices@moneysupermarket.com

Please provide details of your name and postal address in the email, so we can send you a copy of this document.

Correct as of 09.11.2026

[CLASSIFICATION: CONFIDENTIAL]