














PLEASE CAREFULLY READ THIS SAFETY INFORMATION BEFORE YOU INSTALL OR USE THE DEVICE. FOLLOWING THE WARNINGS WILL HELP PREVENT INJURY TO YOURSELF OR OTHERS AND DAMAGE TO YOUR DEVICE.

Additional safety warnings may be given for the operation of specific apps on your device, you should also follow these instructions.

Symbols and Warnings

-  Read the safety information in this manual before installing or using this device. Failure to comply with safety warnings can result in serious injury.
-  Switch off in explosive environments.
-  The device is not intended for use by children.
-  Only use Vodafone approved accessories.
-  Keep away from pacemakers and other personal medical devices (min 20 cm).
-  Switch off when instructed in hospitals and medical facilities.
-  Do not rely on this device for emergency communications.
-  Do not dispose of this device in a fire.

-  Avoid contact with magnetic media.
-  Avoid extreme temperatures (minimum +0 and maximum +40 degrees Celsius).
-  Avoid contact with liquid, keep dry.
-  Do not try to disassemble.
-  Switch off when instructed in aircrafts and airports. This device should not be used in aircrafts and airports without proper planning by specialized technicians.
-  This symbol is intended to alert you that uninsulated voltage within this device may have sufficient magnitude to cause electric shock. Therefore, it is dangerous to make any kind of contact with any inside part of this device.
-  This symbol indicates Double Insulated Class II equipment (IEC 60417-5172). Does not require an earth connection.
-  This symbol indicates for indoor use only (IEC 60417-5957).
-  This symbol indicates Alternating Current (AC).

-  This symbol indicates Direct Current (DC).
-  This symbol indicates electrical polarity.
-  This symbol indicates a fuse.

**RF Exposure**  
Your device contains a radio transmitter and a receiver. When it is ON, it receives and transmits RF energy. Your device is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. To ensure compliance with RF exposure guidelines the device must be used with a minimum of 20 cm separation from the body. Failure to observe these instructions could result in RF exposure exceeding the relevant guideline limits.

**Interference**  
Care must be taken when using the device in close proximity to personal medical devices, such as pacemakers and hearing aids.

**Pacemakers**  
Pacemaker manufacturers recommend that a minimum separation of 20 cm be maintained between a device and a pacemaker to avoid potential interference with the pacemaker.

**Medical devices**  
Consult your doctor or the medical device manufacturer before using the device to determine if operation of the device may interfere with the operation of your medical device.


**Hospitals**  
Switch off your device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

**Regulatory information**  
Hereby, Vodafone declares that this device is in compliance with Radio Equipment Directive 2014/53/EU and the Radio Equipment Regulations 2017 (S.I 2017/1206) and amendments. The full text of the EU and UKCA Declarations of Conformity (DoC) are available at the following internet address: [www.vodafone.com/DGM4137VDF\\_uk/conformity-declaration](http://www.vodafone.com/DGM4137VDF_uk/conformity-declaration)

Environmental Information

Disposal and Recycling Information

- Electric and electronic equipment must not be disposed of as household waste. Doing so may result in prosecution and a fine.
- Hazardous substances contained in electrical and electronic equipment and their improper use may have adverse effects on the environment and human health. When electrical and electronic equipment reaches the end of its life, it must be collected and recycled separately.

-  The crossed out wheeled bin symbol as shown in the figure means the device should be collected and disposed of separately from household waste.
- When the device reaches the end of its life, dispose of it at an appropriate waste disposal facility or when purchasing new like for like equipment, take it to the retailer.
- Contact Vodafone customer services for further information on how to safely dispose of the device.

**Reduction of hazardous substances**  
This device and electrical accessories comply with the local regulations on the restriction and use of hazardous substances in electrical and electronic equipment. For RoHS compliance statements, please refer to the applicable DoC.

Operational Area

This device can be used in all member states of the European Economic Area and UK, restricted for indoor usage only. Approvals and notifications below are relevant to specific geographic regions.

**Limitations in the 2.4 GHz Band**  
Norway: This device must not be operated within a radius of 20 km from the Centre of Ny-Ålesund.

**Limitations in the 5 GHz band**  
According to article 10 of Directive 2014/53/EU and the Radio Equipment Regulations 2017 (S.I. 2017/1206) and amendments, the packaging shows that this radio equipment is subject to certain restrictions when it is used in the following countries:

Belgium (BE), Luxembourg (LU), Netherlands (NL), France (FR), Germany (DE), Italy (IT), Denmark (DK), Ireland (IE),Croatia (HR), Greece (EL), Spain (ES), Portugal (PT), Austria (AT), Finland (FI), Sweden (SE), Cyprus (CY), Estonia (EE), Hungary (HU), Latvia (LV), Lithuania (LT), Malta (MT), Poland (PL), Slovenia (SI), Slovakia (SK), Czech (CZ), Bulgaria (BG), Romania (RO), United Kingdom (Northern Ireland) (UK(NI)), Turkey (TR), Norway (NO), Switzerland (CH), Iceland (IS), Liechtenstein (LI).

**Power and frequency bands**  
(a) Frequency bands in which the radio equipment operates: Some bands may not be available in all countries or all areas. Please contact your local carrier for more details.



(b) Maximum radio-frequency power transmitted in the frequency bands in which the radio equipment operates: The maximum power for all bands is less than the highest limit value specified in the related harmonised and designated standard.

The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to this radio equipment are as follows:


- Wi-Fi 2.4 GHz band: 2412-2472 MHz, 20 dBm.
- Wi-Fi 5 GHz band: 5180-5320 MHz, 23 dBm; 5500-5700 MHz, 30 dBm.
- BLE: 2402-2480, 10 dBm.
- Zigbee: 2405-2480 MHz,10dBm.

Device Handling

You alone are responsible for how you use your device and any consequences of its use. You must always switch off your device wherever the use of a device is prohibited. Use of your device is subject to safety measures designed to protect users and their environment.

-  Do not expose your device or its accessories to open flames or lit tobacco products.
- Do not expose your device or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your device or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories. Disconnect all cables and accessories while cleaning.
- Do not paint your device or its accessories.
-  Do not attempt to disassemble your device or its accessories, only authorised personnel must do so.
- Do not expose your device or its accessories to extreme temperatures, minimum +0 and maximum +40 degrees Celsius, the relative humidity must be between 20% and 80%.
- Please check local regulations for disposal of electronic products.

Children

-  Do not leave your device and its accessories within the reach of children. They could hurt themselves or others, or may accidentally damage the device.

Demagnetisation

To avoid the risk of demagnetisation, do not allow electronic devices or magnetic media close to your device for a long time. Avoid other magnetic sources as these may cause the internal sensors to malfunction and provide incorrect data.

**Installation conditions for usage**  
This device is only suitable for indoor usage at a temperature not exceeding 40 degrees Celsius.

This device must not be installed or used in a location subject to direct sunlight or direct heat or excessive moisture.

This device must not be installed or used in areas with insufficient heat dissipation. Do not cover or block the ventilation slots of the device. Leave 10 cm (4 inches) around the device to ensure that proper ventilation gets to it.

Ensure that this device cannot get in contact with water. For example, keep sufficient distance from bathtubs, washbowls, kitchen sinks.

You must immediately switch off and disconnect the device from the mains supply and request assistance if any of the following occurs:

- The device has come into contact with liquid substances.
- The device does not operate normally when you follow the instructions for use.
- The device has been damaged (for example, falling).
- The device appears to be excessively hot.
- You see or smell smoke or burning from the device or accessories.
- The power cord or plug is damaged.

**Emergency Calls**  
Your landline phone services (if selected) will be provided over the internet instead of a traditional phone line. This means that if there is a power outage or you don't have any broadband connectivity you



won't be able to make or receive calls. This includes emergency calls.

Please do not solely rely on the service to make emergency calls. You acknowledge and accept that you will require another way to call the emergency services. We suggest you have a charged mobile device in order to make emergency calls in the event of a power or broadband connectivity outage.

Device Heating

Your device may become warm during normal use, please unplug and do not use this device if it is overheating or feels hot to touch.

Electrical Safety

Turn off your device and disconnect it from your personal computer in conditions exposed to atmospheric lightning.

Power adapter safety

The power plug is designed to act as a disconnect device. Make sure that the used electrical outlet is installed near the device and is easily accessible.

Interface classifications (upon applicability)

The external interfaces on the rear panel of the device are classified as follows:

- DSL, Line: Electrical energy source class 2 circuit, on which transients are possible (ES2).
- Phone, FXS: Electrical energy source class 2 circuit, on which transients are not possible (ES2).

- All other interface ports (e.g. Ethernet, USB,...), including the low voltage power input from the AC mains power supply: Electrical energy source class 1 circuit (ES1).

Accessories

Use only Vodafone approved accessories and power adapters and do not connect with devices or accessories that have not been deemed compatible by Vodafone.

Take care not to touch or allow metal objects, such as coins or key rings, to contact any electrical contacts on accessories.

Do not touch your device with wet hands. Doing so may cause an electric shock.

Do not touch the power cord with wet hands or disconnect the power supply by pulling the cord. Doing so may result in electrocution.

Explosive Environment

Petrol stations and explosive atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Turn off your device when in a blasting area or in areas posted turn off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.

Software

Use only with the Vodafone authorised software release versions. Subsequent software updates may be released by the manufacturer to fix bugs and/or improve the capabilities of the device.

Any subsequent software update released by the manufacturer will be verified and will maintain compliance with the relevant regulations.

The device contains Open Source software. The list of Open Source modules, related license information and the instructions on how to obtain the source code are available on the About Page in the web interface of this device, by entering the web address indicated on the Wi-Fi card of the device.

Faulty and Damaged Devices

Do not use faulty or damaged devices or accessories.

Do not attempt to disassemble the device or its accessory. Only qualified personnel should service or repair the device or its accessory.

If your device or its accessory has been submerged in water or other liquid, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Power Values

Further information on power values consumed by this device can be found at:

www.vodafone.com/DGM4137VDF\_uk/conformity-declaration



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Vodafone Power Hub

Wi-Fi 6 Hub  
Product safety information



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CREASE FOLD

FRONT COVER

VODAFONE POWER HUB  
DGM4137VDF

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FOLDING SCHEMATIC: