

# Major Incident Commanders Course (with IMS) UPDATED

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## Major Incident Commanders Course (with IMS) UPDATED Course Overview

Canadian Critical Incident Inc. provides a Major Incident Commanders course for Duty Officers / Initial Incident Commanders for police organizations in Ontario. Your agency will partner with CCII to develop this five-day course to provide Duty Officers / Major Incident Commanders with a training course designed for police leaders who are required to assume command of police operations in major incidents, with the knowledge and skills essential to the effective response, planning, and supervision of operations. The course will focus on instruction for members at the Duty Officer responsibility level to gain the necessary knowledge and judgement essential to plan and direct operations in major incidents like a search for vulnerable missing people, public order events, high risk events like barricaded individuals and major events like disasters (IMS) that affect your community. CCII will supply the curriculum, training, and instruction for your agency to apply to the Ministry of the Solicitor General via the Ontario Police to receive accreditation.

CCII's Major Incident Commanders course will provide education and training in Incident Response for Duty Officers/Incident Commanders for your organization. Incident Response / Major Incident Command training is a form of instruction appropriate for low frequency / high risk, high stress environments where critical decision making is conducted with information and time limitations. The role of the Duty Officer / Major Incident Commander will be to analyze the situation and manage the incident taking into account the complexity of a single incident and to assume Incident Command until relieved (if possible). Agencies will utilize the provided curriculum, education and training as required for submission for accreditation and evaluation by the reviewing body.

Police agencies recognize there is a need to provide and maintain ongoing education and training to meet requirements under the Police Services Act and O. Reg. 3/99. CCII supplies training for police organizations for four main incident categories that relate to Incident Response / Major Incident Command:

- High Risk Incidents
- Search for Vulnerable Missing People
- Public Order (disorder) Events
- Major Events/Disasters (IMS)

CCII recognizes that training is not necessarily associated to a police rank, rather to the role the individual is in within your organization and provides the training to assist with the knowledge, skill, ability, judgement and authority to perform that task given the supervisory assignment.

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This course will also allow commanders to gain an understanding of the requirements and responsibilities of the Command Triangle, Major Incident Commander, Crisis Negotiating Team, Tactical Team, Command Post, and Scene Manager in order to understand their own critical roles and responsibilities and become part of the communal team effort and effective resolution of critical incidents.

### **Learning Objectives of this course include ensuring the Duty Officer / Incident Commander can:**

1. Construct and maintain a framework/plan to guide decision making for the effective execution of the action plan.
2. Employ resources required for the effective command and control of the event within their scope of authority.
3. Analyze the current effectiveness of scene management against their established decision making framework, revise as required as they assume command and control.
4. Differentiate amongst the evidence/data provided from the various support units to determine an effective plan of action.
5. Discriminate amongst multiple communications available and determine appropriate dissemination of information for safe and effective scene management. (Communicating up, down and laterally).
6. Outline strategies to ensure the safety of all during and after the event.
7. Identify and create strategies that address actual or potential risk factors both internal or external that can compromise incident response.

### **Course Incident Management System (IMS) modules will also include:**

- Principles and Concepts of Ontario's Incident Management System
- IMS Functions, Roles, Responsibilities & Organization
- Command of a Simple Incident
- Incident Action Planning for Disaster / Emergency Events
- Incident Facility Training (Command Post, Communications Centre, Staging Area, Base, Camp)
- Resource Management (Operational and Support Resources)
- Internal Information Management
- External Information Management

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Upon completion participants will also be able to:

- Understand the roles, responsibilities and procedures relating to a call for service relating to a hostage, barricaded or suicidal person
- Understand how to plan, direct and command operations in critical incidents
- Understand the nature of incidents and react to subject assessment
- Understand how to assess the need for resources and order all required resources
- Establish an effective command post and command structure
- Demonstrate effective critical incident decision making
- Identify criminal investigative requirements and authority
- Execute and complete operational plans, initiate and approve major action plans
- Understand Major Incident Command procedures for all responding personnel including the Crisis Negotiating Team, Tactical Team, Command Post, S.M.E.A.C., Scene Management, resources and terminology
- Understand the theory of NRA (Necessary / Risk Effective / Acceptable) decision making during critical incidents
- Take command of major incidents using the ICEN and CLEAR reaction strategies
- Understand and employ concepts and techniques of crisis negotiations, subject assessment, suicide intervention and communicating with subjects in a hostage / barricade situation, who are expressively violent, suffering from mental illness or in a state of crisis
- Call for, manage and deploy internal and external resources to a critical incident

Attendees will participate in scenario-based training with classroom lectures and practical exercises. All students must successfully pass a final exam and scenario evaluation. CCII will partner with local Tactical Units, Crisis Negotiator Units and other emergency resources to ensure that each organization receives training within their own policy and response capacities.

This course is taught by former senior police officers who have experience as tactical officers and/or Incident Commanders and/or Tactical Commanders and who also have over 20 years' experience as Crisis Negotiators. Our instructors are experienced and trained in IMS (Ontario), ICS International Response, ICS-400: Advanced ICS, G-191 Incident Command System/Emergency Operations Center Interface, IS-701.A: NIMS Multiagency Coordination System (MACS), Crisis Negotiations, Incident Command and Crisis Communications.

## Prerequisite

It is strongly recommended that registrants have completed the IR 200, ICS 200 or IMS 200 Basic Incident Management System and/or advanced incident management training, and/or equivalent.

## Course Rate

Please contact CCII for a course rate. CCII can provide this training to you as a host organization. Please note that CCII does **NOT** limit the host agency from inviting participants from other approved organizations to participate and charging a reasonable fee to offset course administration costs.