

MAY 2023

## **(EXCERPT) INFORMATION SECURITY POLICY OF 'THE ETHNIKI' HELLENIC GENERAL INSURANCE COMPANY S.A. AND ITS GROUP**

### **Purpose**

This policy describes the Management's approach to a) protecting the confidentiality, integrity and availability of the Company's information assets, and b) implementing the best possible Information Security Management System.

The policy aims to:

- Establish principles for the proper use of information assets;
- Establish principles for information asset classification;
- Establish principles for timely addressing incidents which may jeopardize the Company's operations;
- Establish roles and responsibilities for implementing information security;
- Enhance the Staff's awareness on information security;
- Monitor and improve the information security level;
- Ensure the business continuity of the Company's critical operations against information security incidents;
- Comply with legal and regulatory requirements governing corporate processes.

### **Scope**

This Policy:

- Concerns all Staff;
- Covers all the activities of the Company and the Group in Greece and abroad, including all operations carried out by any Unit of the Company, by a subsidiary or any affiliated company, representative, consultant or third party acting on behalf of or in cooperation with the Company and the Group.

The boards of directors of the companies of 'THE ETHNIKI' Hellenic General Insurance Company S.A. Group shall adopt said Policy and implement the basic principles set out herein, by integrating its specific requirements to the extent deemed necessary depending on their size and organization as well as the nature, scale and complexity of their business activities, in compliance with the respective requirements of the applicable national and European legal and regulatory framework. To this end, the CISO shall communicate the Policy to the Company's subsidiaries and monitor its proper adoption.