

**BIRMINGHAM AIRPORT - AIRPORT CONSULTATIVE COMMITTEE
5 MARCH 2026 AT 1.30 PM**

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MINUTES

Present: Mr Colin Flack OBE – Chairman

In attendance from Birmingham Airport Company:

Al Titterington	-	Terminal Operations Director
Andy Holding	-	Corporate Responsibility Manager
Tom Denton	-	Head of Sustainability
Rosie George	-	Sustainability Manager

In attendance from Solihull Metropolitan Borough Council:

Mr L Stevenson	-	Representing the ACC Secretariat
Barston Parish Council	-	Cllr C Douch
Berkswell Parish Council	-	Cllr R Lloyd
Bickenhill & Marston Green Parish Council	-	Cllr M Kay
Castle Bromwich Parish Council	-	Cllr J MacDonald
Catherine de Barnes Residents Association	-	Mr D Cuthbert
Fordbridge Town Council	-	Cllr D Cole
Hampton Society	-	Mrs J Hilton
Kingshurst Parish Council	-	Cllr D Cole
Knowle Society	-	Mr D Bower
North Warwickshire Area Committee of Parish Councils	-	Cllr R Habgood
Solihull Metropolitan Borough Council	-	Cllr A Rolf
Solihull Metropolitan Borough Council	-	Cllr D Cole
Solihull Metropolitan Borough Council	-	Amanda Clover
Tile Cross Residents Neighbourhood Forum	-	Mr P Kelsey
Passengers Representative (and Vice-Chair)	-	Mrs R Tyler
Warwick District Council	-	Cllr K Aizlewood

Apologies were received on behalf of: -

Airport Company	-	Nick Barton
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Airport Company	- Simon Richards
Airport Company	- Nikki Bains
ABTA	- Mrs S Foxall
Balsall Parish Council	- Cllr K Tindall
Birmingham City Council	- Cllr T Huxtable
North Warwickshire Borough Council	- Cllr S Smith
Wychwood Club	- Mr G Heaps

1. WELCOME AND INTRODUCTIONS BY THE CHAIRMAN

The Chairman welcomed Members of the Committee and representatives from the Airport Company. Apologies were as noted by the Secretary and the Airport Company.

The Committee was also advised that Lilla Baker (Knowle Society) had now resigned from the ACC. It was agreed that the Committee's appreciation for her service be placed on record.

RESOLVED

- (i) That, the Chairman's welcome and recorded apologies be noted; and
- (ii) That, the Secretary write formally to Lilla Baker to express the Committee's appreciation for her dedicated service on the ACC.

2. MINUTES OF THE LAST MEETING & MATTERS ARISING

The minutes of the last meeting of the Committee, held on 10 December 2025 (AGM), were submitted. With regard to Minute 13, concerning airport-related car parking in residential streets, the Committee was invited to alert the Airport Company to any known hot-spots. The Chairman also provided a progress update on room acoustics and the new ACC website. Submissions had been made, and decisions were now awaited.

RESOLVED

That, the minutes of the last meeting be agreed as a correct record.

3. CHAIRMAN'S UPDATE

The Chairman provided a headline summary of his regular update to the Committee on current industry issues and his role as Chairman of UKACC's. In summary, this included:

- DfT Airspace Modernisation Consultation – the Consultation proposed that from 0–4000 ft the priority should be minimising aircraft noise, and from 4000–7000 ft the emphasis should shift to emissions. Whilst predictable, the proposal had not received support. The Chairman noted that this would be an interesting issue to monitor going forward, observing that aircraft noise does not cease at 4000 ft.
- Night-time – the Chairman highlighted a discussion at the UKACCs Annual Meeting noting that a formal definition of night-time does not currently exist. Going forward, it

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was considered that establishing a political definition of night-time (i.e. specific start and end times) would be helpful.

RESOLVED

That, the Chairman's quarterly update be received and noted.

4. ACC MEMBERSHIP – CURDWORTH PARISH COUNCIL

The Committee was invited to consider a request for full membership from Curdworth Parish Council. In accordance with the requirements of the Committee's Constitution, the request had been reviewed by the Steering Group and was supported. Cllr R. Habgood spoke in favour of the proposal.

The Chairman – reminded the Committee that Sutton Coldfield Town Council had also recently been invited to join the ACC, following the Committee's agreement to that proposal at the last meeting (AGM). Their response to that invitation was still awaited.

RESOLVED

That, the inclusion of Curdworth Parish Council within the Committee's membership (1 seat), be approved.

5. AIRPORT ACTIVITIES REPORT

The Airport Company (Al Titterington) - presented the Airport Activities report for the period October to December 2025. The report set out updates on the following matters:

- Passenger Statistics.
- ATMs.
- Aviation Development.
- Key Stakeholder Engagement.
- Complaints Statistics.
- PRM Performance.
- Customer Satisfaction.
- Social Media.
- Security Wait Times.
- Immigration Performance.
- Baggage Delivery Performance.
- Cleaning Performance.
- On-time Turnaround Performance.

Specific Updates

When introducing the report, Mr Titterington drew the Committee's attention to several additional headline issues. In brief summary, these included:

- Passenger numbers amounted to just over 3 million for the reporting period.
- Forecasts were on track for year-end, with 13.8 million passenger movements predicted.
- New route developments had been announced by Ryanair and EasyJet, with further growth expected in 2026/27.
- The Net Promoter Score (NPS) for customer experience was excellent for the reporting period.

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- A total of 605 complaints had been received during the reporting period, which was in line with the performance target.
- Assisted Travel continued to perform well, and changes to contractual service provision had now been implemented.
- Security Hall performance was positive, and an additional lane had been introduced to increase capacity.
- Immigration throughput was positive and targets were being met. Investments were also being made in the South Terminal.
- Terminal cleaning improvements had been implemented, along with the introduction of a forthcoming new contractor and service model.
- A review of the Master Plan was underway, with a formal consultation scheduled to begin in the summer.

Discussion Points

The Chairman – highlighted that the ACC would receive a separate Master Plan briefing in the near future and prior to the launch of the formal consultation.

Barston Parish Council (Cllr C Douch) – questioned the timeframe for the new Master Plan. The Airport Company (Al Titterington) advised that it would cover the period 2026 to 2041, noting that a typical Master Plan spans a 15-year period. An exact date for the launch of the consultation was not yet known. The consultation would be designed to proactively engage with communities to gather feedback on the proposals.

Catherine de Barnes Residents Association (Mr D Cuthbert) – asked whether the new cleaning contract would have any impact on existing employees. The Airport Company (Al Titterington) confirmed that current employees would transfer to the new contractor under the usual TUPE arrangements and that their employment rights would be protected.

RESOLVED

That, the contents of the Airport Activities Report for the period October to December 2025, be welcomed, received and noted.

6. SUSTAINABILITY REPORT (INCLUDING COMMUNITY NOISE REPORT)

The Airport Company (Rosie George and Tom Denton) presented the Sustainability Report for the period October to December 2025. The report set out updates on the following matters:

- Team Updates.
- Sustainability Update (including the Community Noise Report).
- Night Flying Policy.
- Engine Ground Running.
- Wake Vortex Strikes.
- Air Quality.
- Waste (Recycled).
- Energy.

Discussion Points

Catherine de Barnes Residents Association (Mr D Cuthbert) – highlighted the baggage target of 80% and noted that it was consistently being exceeded, questioning whether the target should now be reviewed. Similarly, PRM targets were also being exceeded, and the validity of that target was likewise queried. For future reporting, it was suggested that, in

addition to average times, the “worst” times should also be reported to provide a more accurate picture. With regard to CDA, the target had not been achieved for the past four years, and Mr Cuthbert asked whether a better method existed for incentivising or penalising airlines for poor compliance. The Airport Company (Al Titterington) highlighted the service level agreements with airlines relating to baggage performance. For assisted travel, the target was set by EU Regulations and was likely to increase. Immigration performance was set by the Home Office. The Airport Company (Rosie George) outlined the requisite performance for CDA and the work undertaken with airlines to encourage better compliance. It was acknowledged that airline operating procedures were challenging, with KLM and Air France noted as poor performers.

Warwick District Council (Cllr K Aizlewood) – welcomed the format of the report. He noted that one of the ground handling agents was performing poorly compared with the other two operators at the airport. Cllr Aizlewood also referred to the health impacts of night flying and sought assurances that work would continue with public health colleagues to scrutinise those concerns. The Airport Company (Al Titterington) noted that although baggage handling was undertaken by sub-contractors, it ultimately affected the airport’s reputation. Issues were regularly raised with service providers. The Airport Company (Tom Denton) responded regarding health impacts and highlighted the work of the Noise Sub-Group, giving an undertaking that the matter would continue to be considered.

Passengers Representative and Vice-Chair (Mrs R Tyler) – emphasised the usefulness of government-led guidance (at a national level) on health impacts, particularly noise and night flying. She stressed that further research was needed before any meaningful conclusions could be reached.

The Chairman – noted that two major studies were currently underway, with findings expected, hopefully, in the spring of this year.

Castle Bromwich Parish Council (Cllr J MacDonald) – referred to an instance of mistaken baggage and sought clarification on the correct procedures. The Airport Company (Al Titterington) advised that in such circumstances passengers should attend the lost luggage office or contact the Airport’s Contact Centre to report lost or left luggage.

Barston Parish Council (Cllr C Douch) – welcomed the calls for a definition of night-time and what those hours should be. She also asked how quota counts for aircraft were determined. The Airport Company (Tom Denton) explained that the current night flying period would end in October 2027 (covering a three-year period) and that the limits had been set as a percentage of total movement.

RESOLVED

That, the contents of the Sustainability Report for the period October to December 2025, be welcomed, received and noted.

7. NOISE SUB-GROUP – VERBAL REPORT AND UPDATE

The Airport Company (Tom Denton) provided a detailed update on the recent work of the Noise Sub-Group, which had last met in November 2025 and had considered first-year compliance (ATM and QC), followed by a further meeting in December 2025 that focused specifically on how movement limits had been calculated.

Discussion Points

Catherine de Barnes Residents Association (Mr D Cuthbert) – stated that the Sub-Group had welcomed the explanation of how the limits had been calculated. From the community’s perspective, there had previously been frustration that progress toward the next Night Flying Policy had been slow, as the Sub-Group had not short-listed which elements of the new Policy should be reviewed, limiting the information the Airport Company could provide. Mr

Cuthbert confirmed that the short-list of topics had now been compiled and forwarded to the Airport Company in readiness for future meetings of the Sub-Group.

The Chairman – acknowledged the previous confusion around the mathematics and emphasised the importance of the short-list of discussion topics for the Sub-Group, noting the need to focus on working towards the next NFP, which would take effect from 2027.

Passengers Representative and Vice-Chair (Mrs R Tyler) – acknowledged the sentiments of previous speakers and noted that the short-list of topics would include the definition of the night-time period, as well as discussion around the potential for daytime and night-time noise levels to decrease and how those levels would be calculated going forward. It was hoped that the next meeting would be convened in April.

RESOLVED

That, the update on the recent work of the Noise Sub-Group, be welcomed, received and noted.

8. HEALTH & WELLBEING FORUM - VERBAL REPORT AND UPDATE

On this occasion, there was no business from the Forum to update the Committee.

9. PRE-SUBMITTED QUESTIONS FROM MEMBERS OF THE COMMITTEE & MATTERS ARISING

There were no pre-submitted questions to consider on this occasion.

10. AIR QUALITY – VERBAL PRESENTATION

Solihull Metropolitan Borough Council (Amanda Clover) provided an informative PowerPoint presentation to the Committee on the topic of air quality within the region. During the presentation, a number of useful references were made, which are provided below for Members' future reference:

For Solihull MBC air quality and monitoring pages:

- [Air quality in Solihull - including real time monitoring | Air Quality | Solihull Metropolitan Borough Council](#)
- [2023 Annual Status Report \(ASR\)](#)
- [2024 ASR](#)
- [2025 ASR](#)

To view Diffusion Tube monitoring, either review the relevant ASR or visit UK-Air (and enter a Solihull postcode) at:

- [UK AIR Local Air Quality Dashboard](#)

West Midlands Combined Authority (WMCA) air quality webpages:

- [Air quality landing pages](#)
- [WMCA Air Quality Forecast and Alert System](#)
- [WMCA Data platform](#)
- [Low Cost Sensor Network](#)
- [Air Quality Literacy Training](#)

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Useful Defra links:

- [Defra air pollution forecast](#)
- [Background Mapping data for local authorities - DEFRA UK Air - GOV.UK](#)
- [UK Ambient Air Quality Interactive Map](#)
- [Interactive monitoring networks map - DEFRA UK Air - GOV.UK](#)
- [UK AIR AQ Compliance Map](#)

Discussion Points

Catherine de Barnes Residents Association (Mr D Cuthbert) – questioned what actions could be taken in areas that recorded ambient nitrogen dioxide (NO₂) levels in excess of 40 µg/m³. Solihull Metropolitan Borough Council (Amanda Clover) outlined that none of the Council's monitoring sites had exceeded the NO₂ level for a number of years. A local example of the Council's highest recording monitoring diffusion tube (on a nearby footpath adjacent to the A45) which was subject to a Defra Ministerial Direction, was also noted as compliant. Irrespective, the affected footpath on the A45 was closed as part of other highway works, and a new access route secured via the NEC. Defra had now lifted the Ministerial Direction. The Council continued to investigate potential air quality issues, alongside Defra who mapped the whole of the UK. They also carry out a detailed review of our air quality monitoring and reporting annually (links to ASRs and Defra sites to be forwarded).

RESOLVED

That, the presentation on Air Quality be received and noted.

11. ANY OTHER BUSINESS

Solihull Metropolitan Borough Council (Cllr A Rolf) - advised the Committee that this would be her last meeting of the ACC. On behalf of the Committee, the Chairman thanked Cllr Rolf for her regular attendance and contributions.

12. DATES FOR FUTURE MEETINGS

The dates for the remaining meetings in 2026 were highlighted. All would take place at Diamond House, Birmingham Airport and commence at 13.30hrs:

- Thursday 4 June 2026.
- Thursday 3 September 2026.
- Thursday 3 December 2026 (AGM).

RESOLVED

That, the remaining calendar of meetings for 2026, be noted.