

Riftbound Retailer FAQ

Last Update: October 31, 2025

GENERAL FAQs

Q: How can I run official Riftbound events?

A: To run official Riftbound events, you must apply to become a Riftbound organized play store. Visit the <u>Riftbound OP website</u>, create an account, and register your store. After that, log in, go to the Games menu, and submit your application for Riftbound.

Q: What are the benefits of being a Riftbound organized play store?

A: Being a Riftbound organized play store provides you access to exclusive organized play events, promotional support, marketing materials, and access to our LGS Support Team.

Q: What is the best way to stay up to date on Riftbound news for local game stores?

A: UVS Games publishes a weekly newsletter with organized play updates, product releases, and other important news. We encourage store owners and staff to opt in by filling out this form: <u>Riftbound Newsletter Opt-In</u>

Q: As a retailer, how can I get more Riftbound stock?

A: Riftbound products are only available through our authorized distributors. We encourage you to communicate frequently with your distributors and ensure a healthy relationship with them.

A list of our current authorized distributors is available here: UVS Games Authorized

Distributors

Q: Will Riftbound: Origins be reprinted / "print-to-demand"?

A: UVS Games and Riot are committed to producing enough Riftbound Origins to support a healthy play and collector environment. This means that Riftbound Origins will continue to be available beyond the initial release in October. Stay in touch with your distributor(s) to stay up to date on product availability.



Q: What impact does selecting a preferred distributor have?

A: Choosing a preferred distributor determines which distributor will fulfill your Pre-Rift Event Kits. In some cases, distributors may offer additional considerations for stores that have selected them as their preferred partner. For exact details, please contact your distributor directly.

Q: How do I view and/or change my preferred distributor for Riftbound?

A: If you'd like be informed of or make a change to your preferred distributor, please contact the UVS Games LGS Team at **LGS@UVSGames.com**

Q: How can I update my store information on the Riftbound OP website?

A: You can update all of your own store information within the Riftbound OP website by logging into your account. Once logged in, click Organization Settings toward the bottom left. If you are having technical problems with your account, please reach out to us at LGS@UVSGames.com

Q: How will I receive promo cards and materials for events and new product releases? Do these come from my distributor, or from UVS Games?

A: UVS Games will ship all promo material directly to your store, rather than your distributor. For EU retailers, orders will ship from our EU warehouse to reduce delays due to customs and importing. In order to receive promo materials, you must register for the associated event by the scheduling deadline.

Q: What are the plans for the Southeast Asia area?

A: We're still working with Riot to finalize plans for Southeast Asia. We will let you know when that is determined, in the meantime we will hold onto your application.

Q: Where can interested players locate our store and/or scheduled events?

A: You can find the Store and Event Locator using the following links:

Store Locator: Find a Store - Retailers and Events



Event Locator: Riftbound Play Network

Q: Are there any more Trial Kits/demo decks available for stores?

A: Unfortunately, demand for Riftbound and Riftbound OP was higher than expected and at this point we no longer have any more Trial Kits to send out. However, the full Riftbound release is on October 31st and the Learn-to-Play event template will be available up to and beyond release, so feel free to schedule events using the product from your launch orders as they arrive!

Q: I didn't receive my Release Event promos/there was a problem with my promo shipment, what should I do?

A: First, please be sure to check your packages closely as these Release Event and Nexus Night promo pack packaging are very similar and easily confused. After checking, if you confirm there is an issue, please send a photo of your shipment contents to LGS@UVSGames.com for confirmation. In the event that you do not receive your materials on time, please issue IOUs to your customers for future reconciliation.

Keep in mind, only stores that scheduled **an official Release Event** in time for the October 1st deadline would have received a Release Event promo kit.

EVENT FAQs

Q: What Organized Play events can I sign up for today?

A: You can find the upcoming events and registration deadlines below:

- Riftbound Release Events: October 1st, 2025 deadline
- Summoner Skirmish December: October 20th, 2025 deadline
- Summoner Skirmish January: October 20th, 2025 deadline
- Spiritforged Pre-Rift Events: December 7th, 2025 deadline
- Summoner Skirmish March: December 7th, 2025 deadline
- Summoner Skirmish April: December 7th, 2025 deadline



Q: How do I sign up for Riftbound events?

A: How to Create Your Events:

- 1. Log in to **riftbound.carde.io**
- Navigate to Games on the left bar and click Create Tournament + under Riftbound.
 OR

Navigate to **Events** on the left bar, click **Create Tournament +** in the top-right, then click **Riftbound**.

- 3. Name your event.
- 4. Choose your template and format from the options.
- 5. Enter your details: date, time, description, structure, and entry cost (leave at 0.00 to leave this blank for players).
- 6. Your event location will default to your store's address. This will only need to be changed if you're hosting an event at a different location.
- 7. Click **Create Event** to publish—your event will now appear on the locator!

Q: I missed a signup deadline, can you make an exception so I can host the event?

A: If you missed a registration deadline, we're sorry but we cannot facilitate late signups.

Q: Where can I find assets to help me promote Riftbound products or events?

A: You can find digital as well as self print files over in our <u>Marketing Assets section on the UVS Games Website</u>.

Q: How can I get more Nexus Night packs?

A: For Riftbound Origins, all eligible retailers were allocated the same quantity of three Nexus Night kits (totalling 144 promo packs), intended to support play up until the release of Spiritforged. We do not expect to be able to provide additional Nexus Night event kits at this time, so please use them responsibly.

In the future, the quantity of Nexus Night packs each store receives will be based on their correctly logged in-store event activity. Make sure your store is actively hosting events on the OP website and you're trying to grow your Riftbound community.



Q: Will there be a regional event in my state/region?

A: We plan to host Regional Qualifiers and Regional Championships in many locations throughout the world. The most important factor for location selection is how active a playerbase the area has.

Q: Can I receive promotional support for a special in-store/convention event I would like to host?

A: We apologize, but we do not have the materials to support these events currently. We hope to be able to support these types of events sometime in late 2026.

Q: Can I run events that allow players to use non-official or "proxy" cards in my store? Can players use non-local language cards in events?

A: Official in-store play requires real cards to be used. Any event that is scheduled on the OP software, promoted as an official event, or rewards our provided prize support will require the use of authentic Riftbound cards.

Official printed cards from any language are legal for Riftbound organized play, but all cards players use MUST be of the same language, even when playing with sleeves. Due to slight differences in card printing styles between regions, mixing cards of different languages could create situations where specific cards in a deck were identifiable by feel, which would be against the Tournament Rules. <u>Riftbound Tournament Rules</u>

Q. How do I become a judge for Riftbound?

A: We are in the process of creating the judge program for Riftbound and will provide updates as they come available.