

Terminal A & B		Terminal C	
Airlines			
Air Canada/Rouge	B 70-99 800-247-2262	Aer Lingus	800-474-7424
Alaska Airlines	B 30-39 800-252-7522	AeroMexico	877-872-6728
Alleghiant	B 30-59 702-505-8888	Air France	800-237-2747
American Airlines	B 30-59 800-221-1212	Avianca	800-284-2622
Delta	B 70-99 501-273-3931	Azul	888-587-2985
Breeze	B 1-29 441-543-9200	British Airways	800-247-9297
BermudaAir	B 70-99 800-435-9792	Caribbean Airlines	800-920-4225
Southwest	A 70-99 & 100-129 INTL 800-435-9792	Copa Airlines	800-359-2672
Sun Country	B 70-99 651-905-2737	Discover Airlines	833-272-1446
United	B 30-59 800-241-6522	Iceland Air	800-223-5500
Viva Aerobus	B 70-99 866-359-8482	JetBlue	800-538-2583
Flair Airlines	B 70-99 866-359-8482	Norse	800-777-3999
Frontier Airlines	A 1-29 & 70-99 INTL 801-401-9000		
LATAM	B 70-99 866-988-3527		
WestJet	B 70-99 888-937-8538		

What's Happening at MCO		
2026 Key Conferences and Events		
Date	Event	Attendees
JUN 16-JUL 10	AAU Jr National Volleyball Championships	300,000
JUL 2	AAU Basketball World Championships	23,000
JUL 8	FFBF Fusion Conference	4,500
JUL 9	Summer Fun	5,000
JUL 14-JUL 19	United Futsal	4,500
JUL 23-JUL 26	International Jiu Jitsu Championship	4,000

Many of our concessions are being reimaged. Currently, Gates 1-59 have limited food options while under construction. Visit our website for additional details: [Flymco.com/elevatingmco](https://flymco.com/elevatingmco)

MCO Cares
Sign up to receive email updates on employee discounts, employment opportunities, and the MCO Connections blog!



MCO App
For the best in-terminal navigation experience, download the Orlando MCO Airport App.



DIAL 911 any time our guests need medical attention. **Calling 911 is always free** and you can call from anywhere on the airport property. Responders can be there in minutes to offer medical assistance.

It All Starts With Me!

Terminals A, B, & C Pocket Guide

JULY 2026

[f /flymco](https://flymco)
[@mco](https://twitter.com/mco)
[@flymco](https://instagram.com/flymco)
[@mcocares](https://facebook.com/mcocares)

Customer Service Behaviors

- Remain mindful of surroundings and stop unsafe behaviors.
- Pick up trash or report an area that needs attention.
- Display appropriate body language and use a calm tone of voice.
- Make eye contact and smile.
- Proactively offer assistance to the next step in the journey.

Common Purpose

To delight and value each guest with the finest airport experience in the world.

Service Standards

Safety | Comfort | Ease | Speed

FAQs

Where can guests call for airport information?
Guests can call the CX Hub at 407-825-2352.

Where can guests call for airport valet parking?
CX Hub at 407-825-2352.

Where can a guest page someone?
After 11 p.m. - 407-825-2292.

How can guests with disabilities or medical conditions get assistance with security screening?
Guests can ask for assistance on the spot at the TSA security area or call TSA Cares in advance at 855-787-2227.

Representatives are available M-F 8 a.m.-11 p.m. and weekends/holidays 9 a.m.-8 p.m. Eastern time. For hearing impaired assistance, use Federal Relay 711.

Who provides language assistance?
Language assistance is available from Ambassadors or the CX Hub.

Who do I call about an unattended bag?
Communications 407-825-2065 or 911.

Where can guests get a Sunflower lanyard or MCO Button?
Information booth locations.

Terminal A & B - Level 3.
Terminal C - Levels 2 & 6.

Need to Find

Annie's Space Sensory Room	
A.....	Level 3 (Across from Bank) 7 a.m. - 9 p.m.
ATM	
A & B	All Airsides
C	Level 2 Palm Court
Baby Products Newsstands	
Bank	
A.....	Level 3
City Bus/Lynx	
A.....	Level 1
C	Level 1
Companion Care Restrooms	
A & B	Level 3
C	Level 1, 2, 4 & 6
.....	Gates C230–238, Gates C240–C245
Currency Exchange	
A.....	Level 3
First Aid Call 911	
Global Entry Level 1C	
Information	
A & B	Level 1, All Airsides
.....	Level 2
.....	Level 3
C	Level 2, Level 6 & Airside
Lost & Found	
A.....	Level 1
C	Level 1

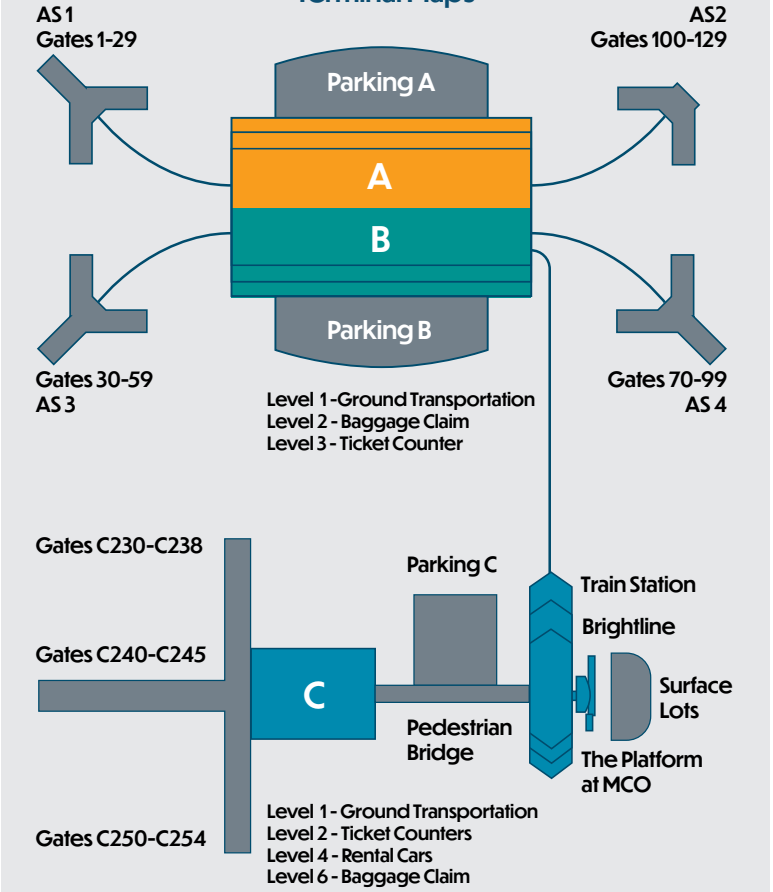
Luggage Wrapping	
A.....	Level 1 Wrap N Fly
B	Level 1 Hold My Luggage
Mail / FedEx / UPS Drop Box	
A.....	Level 3 (Across from Bank)
Nursing Mamava Suites / Rooms	
B	Level 2, AS 1, 2 & 3
.....	AS 1, AS 2, AS 4
C	Level 2 AS, Level 4 & 6
Passenger Lounges	
The Club MCO Lounge	AS 1 & 4
Delta Sky Club	AS 4
United Club	AS 3 Gate 43
AA Admirals Club	AS 3 55
Plaza Premium Lounge.....	Palm Court
Pet Relief Stations	
A & B	All Airsides/Landside Level 2
A.....	Curb
B	Curb
C	Level 2 AS Gates C238, C241 & C242
Rental Cars	
A & B	Level 1
C	Level 4
Taxi A & B Level 1	
Mears B & C Level 1	
Uber and Lyft A & B Level 2	
USO Level 1A	

Luggage Wrapping	
A.....	Level 1 Wrap N Fly
B.....	Level 1 Hold My Luggage
Mail / FedEx / UPS Drop Box	
A.....	Level 3 (Across from Bank)
Nursing Mamava Suites / Rooms	
B.....	Level 2, AS 1, 2 & 3
.....	AS 1, AS 2, AS 4
C.....	Level 2 AS, Level 4 & 6
Passenger Lounges	
The Club MCO Lounge	AS 1 & 4
Delta Sky Club	AS 4
United Club	AS 3 Gate 43
AA Admirals Club	AS 3 55
Plaza Premium Lounge.....	Palm Court
Pet Relief Stations	
A & B	All Airsides/Landside Level 2
A.....	Curb
B.....	Curb
C.....	Level 2 AS Gates C238, C241 & C242
Rental Cars	
A & B	Level 1
C.....	Level 4
Taxi	A & B Level 1
Mears	B & C Level 1
Uber and Lyft	A & B Level 2
USO	Level 1A

Airport Garage Animal Identifiers

A Garage	R1 Alligators	P1 Wild Pigs	P3 Raccoons	
	R2 Manatees	P2 Bears	P4 Turtles	
B Garage	R1 Tropical Fish	P1 Panthers	P3 Brahman	
	R2 Frogs	P2 Armadillos	P4 Deer	
Terminal Top	L4 Wading Birds	L6 Flamingos	L8 Seagulls	L10 Eagles
	L5 Owls	L7 Turkeys	L9 Pelicans	

Terminal Maps



Food and Beverage

AS 1 Gates 1-29	- Fresh Attractions - Le Grand Comptoire	- Market by Villa - On the Border - Starbucks	Urban Crave
AS 3 Gates 30-59	- Camden Food Co - GastroHub	Hinkley's Temp Market	- The Kitchen Temp - ZaZa Cuban Café
AS 4 Gates 70-99	- Bahama Breeze - Burger King - Carvel	- CIBO Express MKT - Nathan's	- Outback - Starbucks - Tacos Locos - Vino Volo
AS 2 Gates 100-129	- Asian Chao - Bananas - Smoothies - Cask & Larder - Chipotle	- Mexican Grill - Green Leaf's - Jersey Mike's Subs - McDonald's	- Market by Villa - Villa Italian Kitchen - Starbucks
A/B Terminal	- Auntie Anne's - Baskin-Robbins - Carvel - Chick-fil-A - Cinnabon - City Pub - Dunkin' Donuts	- Firehouse Subs - Hemisphere - Lobby Bar at Hyatt Regency - Macaroni Grill - McCoy's - McDonald's	- Moe's Southwest Grill - Panda Express - Orange County Brewers - Sbarro - Starbucks Level 3
Palm Court	- Auntie Anne's - Cask & Larder - Chick-fil-A	- Cinnabon - Desano Pizzeria - Greenbeat	- Olde Hearth Bread Co. - Shake Shack - Summer House - Starbucks - Wine Bar George
Check-In	- Harvest & Grounds - Raw Juice		
Gates C240-C245	Replenish With Illy Coffee	Orange County Brewers	
Gates C230-C238	- Cucina & Co. - Einstein Bros. Bagels	- Ravenous Pig Brewing Co. - General Store	- Sunshine Diner - Eola Market**
Gates C250-C254	The Neighborhood Market & Goods		
Domestic Bag Claim	Barnie's Coffee & Tea	Starbucks	*Coming soon **Vending

Terminal A&B
Terminal C

Retail

AS 1 Gates 1-29	Hudson News & Gift	- Lego - Mint	Sound/Shop All Fans
AS 3 Gates 30-59	- City Beautiful - City Vista	- Mystic Silver - Natalie's Candy	- O-Town News - Shop All Fans - Sound/Lego - XpresSpa
AS 4 Gates 70-99	3Sixty Duty Free - Bead Factory - Blossom	- City Vista - City Phenomenal - International	- Essence - Kylie Cosmetics - Licorice - Natalie's Candy - Shop All Fans - Sound/Lego
AS 2 Gates 100-129	- Bead Factory - Blossom - City Vista	- InMotion - Naturally Inspired - Shop All Fans	- Sound/Lego - Steppin Up
A/B Terminal	- Brookstone - Epic Universe - Hudson News - InMotion	- Johnston & Murphy - Lids - Magic of Disney (2)	- Naturally Inspired - Orlando Market - Sea World - The Neighborhood - Truist Bank - Universal Studios (2)
Palm Court	3Sixty Duty Free - Brighton - City Arts Market - SeaWorld	- Sunglass Hut - The Walt Disney World Store - Trip Advisor	Universal Orlando
Gates C230-C238	- Eola Market** - Main Street Market		
Domestic Bag Claim	Gatlin Trade		
Check-In	The Scoop		

Terminal A&B
Terminal C

On-Airport Car Rental

Alamo 800-327-9633	Budget 800-527-0700	Enterprise 800-325-8007	National 800-227-7368	Sixt 888-749-8227
Avis 800-831-2847	Dollar 800-800-4000	Hertz 800-654-3131	Payless 407-856-5539	Thrifty 800-367-2277