

Terminal A & B		Terminal C	
Airlines			
Air Canada/Rouge	B 70-99	Bahamasair	B 70-99
Bermudair	A 70-99 & 100-129 INTL	Alaska Airlines	B 30-39
Southwest	800-435-9792	Allegiant	B 30-59
United	B 30-59	American Airlines	B 30-59
Sun Country	B 70-99	Frontier Airlines	A 100-129
Delta	B 70-99	Avelo Airlines	A 100-129
Allegiant	B 30-59	Aviation	800-222-4262
Alaska Airlines	B 30-39	Aviation	800-222-4262
Breeze	B 1-29	Aviation	800-222-4262
Southwest	A 70-99 & 100-129 INTL	Aviation	800-222-4262
United	B 30-59	Aviation	800-222-4262
Viva Aerobus	B 70-99	Aviation	800-222-4262
Volair	B 70-99	Aviation	800-222-4262
Westjet	B 70-99	Aviation	800-222-4262
LATAM	B 70-99	Aviation	800-222-4262
Emirates	800-777-3999	Aviation	800-222-4262
Norse	support@flynorse.com	Aviation	800-222-4262

Customer Service

Common Purpose

To delight and value each guest with the finest airport experience in the world.

Service Standards

- Proactively offer assistance to the next step in the journey.
- Make eye contact and smile.
- Display appropriate body language and use a calm tone of voice.
- Pick up trash or report an area that needs attention.
- Remain mindful of surroundings and stop unsafe behaviors.

Behaviors

FAQs

Where can guests call for airport information?
Guests can call the CX Hub at 407-825-2352.

Where can guests call for Airport Valet Parking?
CX Hub at 407-825-2352.

How can guests with disabilities or medical conditions get assistance with security screening?
Guests can ask for assistance on the spot at the TSA security area or call TSA Cares in advance at 855-787-2227. Representatives are available M-F 8 a.m.-11 p.m. and weekends/holidays 9 a.m.-8 p.m. Eastern time. For hearing impaired assistance, use Federal Relay 711.

Who provides language assistance?
Language assistance is available from Communications Center 407-825-2065.

Who do I call for common area spills?
Communications Center 407-825-2065.

Who do I call about an unattended bag?
Communications 407-825-2065 or 911.

Lanyard or MCO Button?
Information booth locations.

Terminal A & B - Level 3.
Terminal C - Levels 2 & 6.

What's Happening at MCO

2026 Key Conferences and Events

Date	Event	Attendees
SEPT 7-SEPT 11	National Baptist Convention	5,000
SEPT 16-SEPT 18	Surf Expo	12,625
SEPT 22-SEPT 24	Ace Hardware Fall Event	15,000
SEPT 22-SEPT 26	doTERRA Global Convention	10,000

Many of our concessions are being reimaged. Currently, some gates have limited food options while under construction. Visit our website for additional details:
[Flymco.com/elevatingmco](https://flymco.com/elevatingmco)



MCO Cares
Sign up to receive email updates on employee discounts, employment opportunities, and the MCO Connections blog!



MCO App
For the best in-terminal navigation experience, download the Orlando MCO Airport App.



DIAL 911 any time our guests need medical attention. **Calling 911 is always free** and you can call from anywhere on the airport property. Responders can be there in minutes to offer medical assistance.



It All Starts With Me!

Terminals A, B, & C Pocket Guide

SEPTEMBER 2026

[f /flymco](https://flymco)
[@mco](https://twitter.com/mco)
[@flymco](https://instagram.com/flymco)
[@mcocares](https://facebook.com/mcocares)

Need to Find

Annie's Space Sensory Room	
A.....	Level 3 (Across from Bank) 7 a.m. - 9 p.m.
ATM	
A & B	All Airsides
C	Level 2, Palm Court
Baby Products Newsstands	
Bank	
A.....	Level 3
City Bus/Lynx	
A	Level 1
C	Level 1
Companion Care Restrooms	
A & B	Level 1, Level 3
C	Level 1, 2, 4, 6 & AS
Currency Exchange	
A.....	Level 3
Family Zones	
A & B	Level 1A & Level 3B
C	Gate C240
First Aid Call 911	
Global EntryLevel 1C	
Information	
A & B	Level 1, All Airsides
.....	Level 2
.....	Level 3
C	Level 1, Level 2, Level 6 & Airside

Lost & Found	
A	Level 1
C	Level 1
Luggage Wrapping	
A	Level 1 Wrap N Fly
B	Level 1 Hold My Luggage
Nursing Mamava Suites / Rooms	
A	Level 3, AS 2, & AS 4
B	Level 1, Level 2, Level 3, AS 1, & AS 3
C	Level 1, Level 2, Level 4 & 6, & AS
Passenger Lounges	
The Club MCO Lounge	AS 1 & 4
Delta Sky Club	AS 4
United Club	AS 3 Gate 43
AA Admirals Club	AS 3 Gate 55
Plaza Premium Lounge.....	Palm Court
Pet Relief Stations	
A & B	All Airsides/Landside Level 2
A	Curb
B	Curb
C	Level 2, Gates C238, C241 & C242
Ride Share Pick-Up	
A & B	Level 2
C	Level 6
Rental Cars	
A & B	Level 1
C	Level 4

Airport Garage Animal Identifiers

A Garage	R1 Alligators	P1 Wild Pigs	P3 Raccoons	
	R2 Manatees	P2 Bears	P4 Turtles	
B Garage	R1 Tropical Fish	P1 Panthers	P3 Brahman	
	R2 Frogs	P2 Armadillos	P4 Deer	
Terminal Top	L4 Wading Birds	L6 Flamingos	L8 Seagulls	L10 Eagles
	L5 Owls	L7 Turkeys	L9 Pelicans	

Food and Beverage

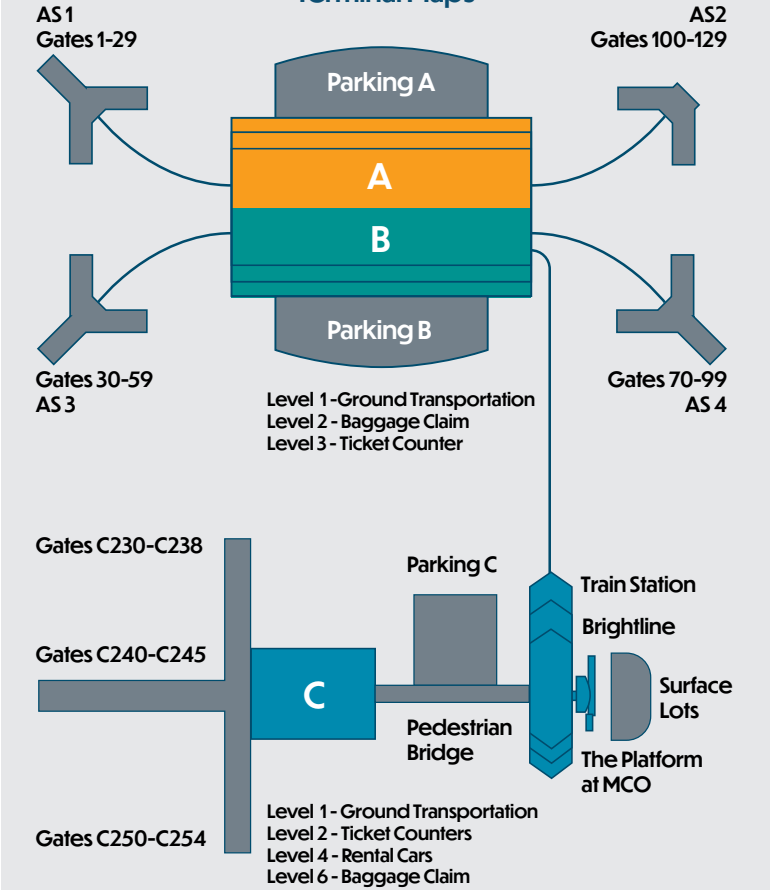
AS 1 Gates 1-29	4Rivers Southern Smokehouse - Le Grande Comptoir - On the Border	- Fresh Attractions (Temp) Market - Urban Crave - Starbucks
AS 3 Gates 30-59	- Camden Food Co. - GastroHub - ZaZa Cuban Café	- Hinckley's Fancy Meats (Temp) Market - The Kitchens of Orlando (Temp) Market
AS 4 Gates 70-99	- Bahama Breeze - Burger King - Carvel	- Nathan's - Outback - Starbucks
AS 2 Gates 100-129	- Asian Chao - Bananas - Smoothies - Chipotle - Mexican Grill	- Cask & Larder - Green Leaf's - Jersey Mike's Subs - McDonald's
A/B Terminal	- Auntie Anne's - Baskin-Robbins - Carvel - Chick-fil-A - Cinnabon - City Pub	- Dunkin' Donuts - Firehouse Subs - Hemisphere - Lobby Bar at Hyatt Regency - Macaroni Grill
Terminal C Palm Court	- Auntie Anne's - Cask & Larder - Chick-fil-A	- Cinnabon - Desano Pizzeria - Greenbeat
Check-In	- Harvest & Grounds - Raw Juice	
Gates C240-C245	Orange County Brewers	
Gates C230-C238	- Cucina & Co. - Einstein Bros.	- Bagels - Ravenous Pig
Rental Car Lobby	**Eola Market	
Domestic Bag Claim	Barnie's Coffee & Tea	Starbucks

*Coming soon **Vending

Terminal A&B Terminal C

AS - Airside

Terminal Maps



Retail

AS 1 Gates 1-29	Hudson News & Gift	**Lego **Sound	**Shop All Fans - Mint
AS 3 Gates 30-59	- CIBO News - Mystic Silver - Natalie's Candy	- CIBO News (Temp) **Shop All Fans	**Sound/Lego - XpresSpa
AS 4 Gates 70-99	3Sixty Duty Free - Bead Factory - Blossom	**Licorice - City Vista - City Phenomenal	**Kylie Cosmetics - Natalie's Candy - International Essence **Shop All Fans **Sound
AS 2 Gates 100-129	- Bead Factory - Blossom - InMotion	- City Beautiful - City Vista **Shop All Fans	**Sound/Lego - Steppin Up
A/B Terminal	- City of Light - Epic Universe - InMotion	- Johnston & Murphy - Lids	- Magic of Disney (2) - Orlando Market - Sea World - The Neighborhood - Truist Bank
Terminal C Palm Court	3Sixty Duty Free - Brighton - City Arts Market - SeaWorld	- Sunglass Hut - The Walt Disney World Store - Trip Advisor	Universal Orlando
Gates C230-C254	- Main Street Market - The Neighborhood Market & Goods - Replenish With Illy Coffee		
Domestic Bag Claim	Gatlin Trade		
Check-In	The Scoop		

Terminal A&B AS - Airside
Terminal C

On-Airport Car Rental

Alamo 800-327-9633	Budget 800-527-0700	Enterprise 800-325-8007	National 800-227-7368	Sixt 888-749-8227
Avis 800-831-2847	Dollar 800-800-4000	Hertz 800-654-3131	Payless 407-856-5539	Thrifty 800-367-2277