What's Happening at MCO

2026 Key Conferences and Events

Date	Event	Attendees
JUN 5	NGA Nat'l Championship & Education Workshop	10,500
JUN 7	IDDBA 26	10,000
JUN 8	Southern Baptist Convention Annual Meeting	13,577
JUN 16	Amateur Athletic Union Jr. Nat'l Volleyball Champ.	300,000
JUN 16	SHRM Annual Conference 2026	25,000
JUN 29	ISTELive & ASCD Annual Conference 2026	300,000

Many of our concessions are being reimagined. Currently, Gates 1-59 have limited food options while under construction. Visit our website for additional details: **Flymco.com/elevatingmco**

MCO Cares
Sign up to receive email updates on employee discounts, employment opportunities, and the MCO Connections blog!

MCO App
For the best in-terminal navigation experience, download the Orlando MCO Airport App.

911 **DIAL 911** any time our guests need medical attention.
Calling 911 is always free and you can call from anywhere on the airport property. Responders can be there in minutes to offer medical assistance.

Airlines

Terminal A&B

Air Canada/Rouge B 70-99 800-247-2262	**Bahamasair** B 70-99 800-222-4262	**LATAM** B 70-99 866-435-9526	**Volaris** B 70-99 866-988-3527
Air Transat A 70-99 877-872-6728	**BermudAir** B 70-99 441-543-9200	**Southwest** A70-99 & 100-129INTL. 800-435-9792	**WestJet** B 70-99 888-937-8538
Alaska Airlines B 30-39 800-252-7522	**Breeze** B 30-59 501-273-3931	**Sun Country** B 70-99 651-905-2737	
Allegiant B 30-59 702-505-8888	**Delta** B 70-99 800-221-1212	**United** B 30-59 800-241-6522	
American Airlines B 30-59 800-433-7300	**Flair Airlines** B 70-99 833-711-2333	**Virgin Atlantic** A 70-99 800-862-8621	
Avelo Airlines A 100-129 346-616-9500	**Frontier Airlines** A..1-29 & 70-99 INTL. 801-401-9000	**Viva Aerobus** B 70-99 866-359-8482	

Terminal C

Aer Lingus 800-474-7424	**British Airways** 800-247-9297	**Gol** 855-862-9190	**Norse** support@flynorse.com
AeroMexico 877-872-6728	**Caribbean Airlines** 800-920-4225	**Iberia** 800-772-4642	**Porter** 888-619-8622
Air France 800-237-2747	**Copa Airlines** 800-359-2672	**Iceland Air** 800-223-5500	**Zipair** contact.en@zipair.net
Avianca 800-284-2622	**Discover Airlines** 833-272-1446	**JetBlue** 800-538-2583	
Azul 888-587-2985	**Emirates** 800-777-3999		

FAQs

Where can guests call for airport information?
Guests can call the CX Hub at 407-825-2352.

Who do I call for common area spills?
Communications Center 407-825-2065.

Who provides language assistance?
Language assistance is available from Ambassadors or the CX Hub.

Who do I call about an unattended bag?
Communications 407-825-2065 or 911.

Where can guests get a Sunflower Lanyard or MCO Button?
Information booth locations.
Terminal A & B - Level 3.
Terminal C - Levels 2 & 6.

Where can a guest page someone?
CX Hub at 407-825-2352.

Where can guests call for Airport Valet Parking?
Terminal A - 689-254-2869.
Terminal B - 689-254-2868.
Terminal C - 407-405-6108.
After 11 p.m - 407-825-2292.

How can guests with disabilities or medical conditions get assistance with security screening?
Guests can ask for assistance on the spot at the TSA security area or call TSA Cares in advance at 855-787-2227. Representatives are available M-F 8 a.m.-11 p.m. and weekends/holidays 9 a.m.-8 p.m. Eastern time. For hearing impaired assistance, use Federal Relay 711.

Customer Service

Common Purpose

To delight and value each guest with the finest airport experience in the world.

Behaviors

- Remain mindful of surroundings and stop unsafe behaviors.
- Pick up trash or report an area that needs attention.
- Display appropriate body language and use a calm tone of voice.
- Make eye contact and smile.
- Proactively offer assistance to the next step in the journey.

Service Standards

Safety | Comfort | Ease | Speed

Need to Find

Annie's Space Sensory Room
A..... Level 3 *(Across from Bank) 7 a.m. - 9 p.m.*

ATM
A & B .....All Airsides
C ..... Level 2 Palm Court

Baby Products ..... Newsstands

Bank
A.....Level 3

City Bus/Lynx
A.....Level 1
C .....Level 1

Companion Care Restrooms
A & B .....Level 3
C .....Level 1, 2, 4 & 6
.....Gates C230–238, Gates C240–C245

Currency Exchange
A.....Level 3

First Aid.....Call 911

Global Entry.....Level 1C

Information
A & B ..... Level 1, All Airsides
..... Level 2
..... Level 3
C .....Level 2, Level 6 & Airside

Lost & Found
A.....Level 1
C .....Level 1

Luggage Wrapping
A..... Level 1 Wrap N Fly
B .....Level 1 Hold My Luggage

Mail / FedEx / UPS Drop Box
A..... Level 3 *(Across from Bank)*

Nursing Mamava Suites / Rooms
B ..... Level 2, AS 1, 2 & 3
..... AS 1, AS 2, AS 4
C ..... Level 2 AS, Level 4 & 6

Passenger Lounges
The Club MCO Lounge ..... AS 1 & 4
Delta Sky Club ..... AS 4
United Club ..... AS 3 Gate 43
AA Admirals Club *(members only)* .....AS 3 55
Plaza Premium Lounge..... Palm Court

Pet Relief Stations
A & B .....All Airsides/Landside Level 2
A..... Curb
B ..... Curb
C ..... Level 2 AS Gates C238, C241 & C242

Rental Cars
A & B .....Level 1
C ..... Level 4

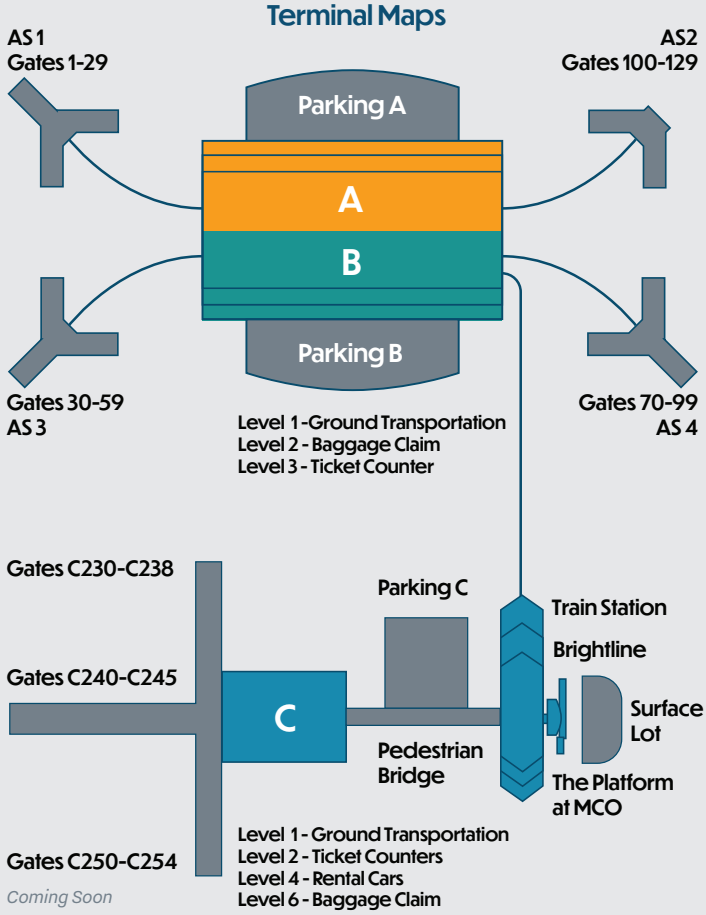
Taxi ..... A & B Level 1

Mears ..... B & C Level 1

Uber and Lyft .....A & B Level 2

USO .....Level 1A

Terminal Maps



Airport Garage Animal Identifiers

A Garage	**R1** Alligators **R2** Manatees	**P1** Wild Pigs **P2** Bears	**P3** Raccoons **P4** Turtles	
B Garage	**R1** Tropical Fish **R2** Frogs	**P1** Panthers **P2** Armadillos	**P3** Brahmans **P4** Deer	
Terminal Top	**L4** Wading Birds **L5** Owls	**L6** Flamingos **L7** Turkeys	**L8** Seagulls **L9** Pelicans	**L10** Eagles

Food and Beverage

AS 1 Gates 1-29	• Fresh Attractions • Le Grand Comptoire	• Market by Villa • On the Border • Starbucks	• Urban Crave • Zaza Snack Bar	
AS 3 Gates 30-59	• Camden Food Co • GastroHub	• ZaZa Cuban Café		
AS 4 Gates 70-99	• Bahama Breeze • Burger King • Carvel	• CIBO Express MKT • Nathan's	• Outback • Starbucks • Tacos Locos	• Vino Volo
AS 2 Gates 100-129	• Asian Chao • Auntie Anne's • Bananas Smoothies • Cask & Larder	• Cask & Larder Satellite Bar • Chipotle Mexican Grill • FarmAir's Market	• Green Leaf's • Jersey Mike's Subs • McDonald's • Starbucks	• Market by Villa • Villa Italian Kitchen
A/B Terminal	• Auntie Anne's • Baskin-Robbins • Carvel • Chick-fil-A • Cinnabon • City Pub • Dunkin' Donuts	• Firehouse Subs • Hemisphere • Lobby Bar at Hyatt Regency • Macaroni Grill • McCoy's • McDonald's	• Moe's Southwest Grill • Panda Express • Orange County Brewers • Sbarro • Starbucks Level 3	• Starbucks—Level 1B side • Starbucks—Level 2A side
Palm Court	• Auntie Anne's • Cask & Larder • Chick-fil-A	• Cinnabon • Desano Pizzeria • Greenbeat	• Olde Hearth Bread Co. • Shake Shack	• Summer House • Starbucks • Wine Bar George
Check-In	• Harvest & Grounds	• Raw Juce		
Gates C240-C245	• Replenish With Illy Coffee	• Orange County Brewers		
Gates C230-C238	• Cucina & Co. • Einstein Bros. Bagels	• Ravenous Pig Brewing Co. General Store	• Sunshine Diner • Eola Market**	
Domestic Bag Claim	• Barnie's Coffee & Tea	• Starbucks		

*Coming soon
**Vending

Terminal A&B
Terminal C

AS - Airside

Retail

AS 1 Gates 1-29	• Hudson News & Gift	• Lego • Mint	• Sound/ Shop All Fans	
AS 3 Gates 30-59	• City Beautiful • City Vista	• Mystic Silver • Natalie's Candy	• Shop All Fans • Sound/Lego	• XpresSpa
AS 4 Gates 70-99	• 3Sixty Duty Free • Bead Factory • Blossom	• City Phenomenal • International Essence	• Kylie Cosmetics • Licorice • Natalie's Candy	• Shop All Fans • Sound/Lego
AS 2 Gates 100-129	• Bead Factory • Blossom • InMotion	• Naturally Inspired • Shop All Fans • Sound/Lego	• Steppin Up	
A/B Terminal	• Brookstone • Epic Universe • Hudson News • InMotion	• Johnston & Murphy • Lids • Magic of Disney (2)	• Naturally Inspired • Orlando Market • Sea World • The Neighborhood • Truist Bank	• Universal Studios (2)
Palm Court	• 3Sixty Duty Free • Brighton • City Arts Market • SeaWorld	• Sunglass Hut • The Walt Disney World Store • Trip Advisor	• Universal Orlando	
Gates C230-C238	• Eola Market** • Main Street Market			
Domestic Bag Claim	• Gatlin Trade			
Check-In	• The Scoop			

Terminal A&B
Terminal C

AS - Airside

On-Airport Car Rental

Alamo 800-327-9633	**Budget** 800-527-0700	**Enterprise** 800-325-8007	**National** 800-227-7368	**Sixt** 888-749-8227
Avis 800-831-2847	**Dollar** 800-800-4000	**Hertz** 800-654-3131	**Payless** 407-856-5539	**Thrifty** 800-367-2277