

The Aviation Authority Notice under the Americans with Disabilities Act

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the Aviation Authority will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

Employment: The Aviation Authority does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: The Aviation Authority will provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the Authority's programs, services and activities.

ADA Coordinator: The following Aviation Authority employee has been designated to coordinate its efforts to comply with the ADA regulations:

Tawana Allen, Vice President, Customer Experience
Greater Orlando Aviation Authority
One Jeff Fuqua Boulevard
Orlando, Florida 32827
Telephone: (407) 825-2116
ADA_Coordinator@goaa.org

Modifications of Policies and Procedures: The Aviation Authority will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services and activities.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service or activity of the Aviation Authority should contact the ADA Coordinator as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the Aviation Authority to take any action that would fundamentally alter the nature of its programs, services or impose an undue financial or administrative burden.

The Aviation Authority will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.

Grievance Procedure: The Aviation Authority has adopted a grievance procedure providing for prompt and equitable resolution of complaints alleging discrimination on the basis of disability. Complaints that a program, service, or activity of the Aviation Authority is not accessible to persons with disabilities should be directed to the ADA Coordinator.