Impilo Case Study

Ohio County Healthcare

Questions?
Contact: sales@impilo.health
www.impilo.health

Impilo and Ohio County Healthcare: A Case Study

Ohio County Healthcare (OCH) is a non-profit health system accredited by the Joint Commission, offering a comprehensive range of hospital, primary care, and specialty physician services. In 2021, OCH initiated a remote patient monitoring (RPM) program to enhance patient care and outcomes. However, the program faced challenges related to device support, patient outreach, and logistical support.

Impilo stepped in to provide OCH with innovative solutions tailored to their specific needs. One key solution was an infrastructure that enabled OCH to work seamlessly with various device brands, offer cellular connectivity and deliver personalized technical support to their patients. This infrastructure has been crucial in ensuring the success and efficiency of OCH's RPM program.

One of the major benefits of partnering with Impilo is the reduction of costs and manpower associated with managing logistics and technical support for devices. By outsourcing these tasks to Impilo, OCH's clinicians can focus more on achieving positive clinical outcomes for their patients.

Impilo's plug-and-play offering has also allowed OCH's RPM program to expand and scale without worrying about overhead costs. Managing an RPM program internally can be costly, especially as the program grows. Impilo's logistics and device support services have helped OCH mitigate these issues and ensure smooth operations.

Initially, OCH offered remote monitoring with only Bluetooth devices. However, Impilo provided education on alternative options that might be more accessible to their patients. This led to the implementation of a multi-connectivity offering between cellular and Bluetooth devices, increasing accessibility and usability for patients.
Device support can be challenging due to the different instructions, potential error codes, and unique attributes of each brand and type of device. Impilo's tech support service allows OCH to offer personalized support for multiple device brands and types without the need to hire or train their own support team, streamlining the support process and enhancing the patient experience.

For further information about Impilo and how they can support your remote patient monitoring program, reach out to us at sales@impilo.health.

impilo

Bringing healthcare home

Focus on what matters, Patient care.

Impilo enables virtual care organizations to bring healthcare into the home through connected device operations.

Our plug-and-play solution enables the use of remote monitoring devices, supplies, and sensors in the home by providing logistics, tech-enabled support services, and API infrastructure to enhance virtual care offerings. The Impilo Platform integrates within your current systems, allowing you to continue working seamlessly from ordering to managing device data, accelerates patient activation in RPM programs and boosts engagement for enrolled patients. Our infrastructure embeds within provider workflows, ensuring operationalization without the overhead of creating a device management and maintenance program.

Request a demo: Interested in learning how to optimize your virtual care program?

Contact us today →

