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CPT Billing for RPM Without the Headaches:

What You Need to Know for 2025

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Agenda

1. Who is Impilo?
2. CPT Codes for Remote Patient Monitoring
3. Requirements for Billing Codes
4. New Changes to RPM in 2025
5. How Impilo Can Help
6. Q & A

Disclaimer: As a reminder, we are not billing experts. This webinar is intended to provide general information about remote patient monitoring billing. For specific billing questions or advice, please consult your billing team

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You handle the clinical side. We handle operationalizing your program.

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Requirements for Remote Patient Monitoring

Key RPM Requirements:

- Established patient relationship required
- Monitor acute or chronic condition
- Collect data for ≥16 days in 30-day period
- Only one practitioner can bill per patient
- Cannot bill RPM and RTM simultaneously
- Patient consent is mandatory
- Data must be:
  - Electronically collected
  - Automatically uploaded to secure location
  - Collected via FDA-defined medical device

Billing Considerations:

- Medically reasonable and necessary
- Can be billed concurrently with other care management services
- Allowed for global surgical periods by non-global service practitioners

Source: https://telehealth.hhs.gov/providers/best-practice-guides/telehealth-and-remote-patient-monitoring/billing-remote-patient

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CPT Codes for Remote Patient Monitoring

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CPT Codes	Coverage	2024 Avg. Payment Rate
99453	This code includes receiving patient consent, initial setup of RPM device + services with the patient and patient education on program responsibilities, goals, and any applicable copayment/coinsurance.	$19 Billed once upon initiation of services
99454	RPM transmission of 16 days of readings, devices and services	$46 Billed every 30 days
99457	This code includes 20 minutes of care and a patient care plan to address the patient's chronic conditions by clinical staff, a physician, or other qualified healthcare professional during the calendar month. This requires interactive communication with the patient or caregiver during the month.	$48 Billed every 30 days
99458	This code includes an additional 20 minutes of care during the calendar month up to two times. It is used in conjunction with 99457 as an add on code.	$38 Billed every 30 days

Average payment amounts for the RPM CPT codes under the CMS Physician Fee Schedule (PFS) will be reduced by 2.93% in CY 2025, compared to the average amount these services were paid for most of CY 2024

Source: https://www.cms.gov/medicare/physician-fee-schedule/search

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2025: New Changes to RPM

Major overhaul of recent RPM and CCM expansion for FQHCs

- “Starting in 2025, RHCs and FQHCs will report the individual CPT and HCPCS codes that describe care coordination services instead of the single HCPCS code G0511” *
- Will encourage FQHC and RHC to allocate more time to RPM with according reimbursements

Creation of CPT Codes for Advanced Primary Care Management (APCM) Services

- APCM is Medicare's newest initiative intended to help providers deliver continuous, proactive care to patients with chronic conditions.

HCPCS G-Codes**

Level 1 (G0556)	one chronic condition $10 per patient per month proposed reimbursement
Level 2 (G0557)	two or more chronic condition $50 per patient per month proposed reimbursement
Level 3 (G0558)	two or more chronic conditions and status as a Qualified Medicare Beneficiary. $110 per patient per month proposed reimbursement

*https://www.cms.gov/newsroom/fact-sheets/calendar-year-cy-2025-medicare-physician-fee-schedule-final-rule
**https://blog.prevounce.com/cms-guidelines-for-apcm

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What information do you need to bill for RPM?

- Patient Information
- Provider Information
- Service Information
- Additional Information*
- Supporting Documentation

Best Practices

- Enroll all new pts on the first of each month
- Submit all RPM claims on the first of each month
- Date of service for 99453 - 30 days after pt has taken first reading
- Date of service for 99454, 99457, 99458 should be the last day of the billing cycle

*https://help.practicefusion.com/s/article/what-is-a-1500-form

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How Impilo Can Help

- Provide patient enrollment & education
  - Ship devices directly to patient
  - Provide onboarding and patient education services
  - Document via clinical notes to achieve CPT code 99453
- Generate claims directly in EHR
- Clinical documentation support

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Q & A

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Adison Geidt	Closed	78
Corey Bergson	Open	56
Terry Lubin	Closed	35
Omar Baptista	Closed	97