



Trust's social media giveaway terms and conditions

These are the legal terms for social media giveaways organised by us, Trust Bank Singapore Limited. By participating in any of our giveaways you are agreeing to these terms.

When can you take part? ⌚

The qualifying period for each giveaway will be stated in our post on our account on the relevant social media platform post, including our accounts on [Instagram](#) and [Facebook](#).

How do you qualify to take part? 🧐

To qualify for any of our giveaways, you must follow the instructions stated in the relevant social media post by us. You must be a Trust customer, residing in Singapore and whose Trust account is valid (not suspended or terminated) and in good standing (as decided by us). You must be a follower of our Instagram account @trustbank.sg or our account on the relevant social media platform.

Some other important points about participating 📌

If the giveaway requires you to upload Instagram Stories as part of the submission, the Instagram Stories must not be deleted before the expiry of 24 hours otherwise it may not be captured as part of the Giveaway entries.

You can only enter each giveaway once. If you enter multiple times, we will only consider your first entry. We can disqualify any participant or entry if we believe an entry is from a fake account or spambot, or if there is suspected or actual fraudulent behavior, cheating, or a breach of these terms.

You are responsible for comments made under your name, username, email address, and social media account. We can delete without notice to you, any posts, comments, entries, or content that we believe are inappropriate or in violation of the relevant social media platform's terms of use.

Who can't participate? 🚫

The following individuals are not eligible to participate: (a) employees and contract staff of Trust and their immediate family members, and (b) employees of vendors, advertising agencies and third parties which are directly involved in planning, promoting, or facilitating the relevant giveaway.

How will the winner be chosen? 🤖

We will select the winner(s) of each giveaway according to the mechanics and other details stated in the relevant social media post by us. The winner(s) will be announced by us on our relevant social media account.

What will you win? 🏆

The winner will receive the prize stated in the relevant social media post by us. The prize is non-transferable, non-exchangeable for cash, and may be subject to availability. The relevant merchant's T&Cs for the prize may also apply.

What happens if you win? 📧

We will contact the winner by direct message on the relevant social media platform. We may ask you to provide information to verify your information and eligibility. If the winner does not respond with the information we ask for within 2 calendar days, the winner's prize will be forfeited. To redeem the prize, the winner must follow our instructions. Trust may select a replacement winner, including if a winner is ineligible, disqualified, does not claim the prize, or is uncontactable for any reason.

Use and collection of personal information 📄

You consent to our collection, use, disclosure and processing of your personal data for the purpose of the giveaway, including in any post or promotional campaign by us relating to the relevant giveaway (for example when we announce the winner). The winner must participate in any publicity activity organised or endorsed by us without further compensation. You must not speak to the press or any media about any of our giveaways without our consent.

General 😊

Our decision is final – for all matters related to our giveaways, the prizes and the winner(s). We may change these terms or cancel any giveaway at any time without notice and without liability. If there is any inconsistency between these terms



and any other communications about our giveaways, these terms take priority. Our General Terms and Conditions also apply to our giveaways. They are available on the Trust App and website.