

How to List my Season Ticket on the Ticket Exchange

SOUTHAMPTON FOOTBALL CLUB





TICKET EXCHANGE GUIDE

Step 1: To access the Ticket Exchange, visit www.tickets.southamptonfc.com and click the Log In icon in the top right-hand side of the screen.

Step 2: Click on 'Ticket Exchange' and select 'Upload Season Ticket'.

Step 3: Fixtures which can be listed for re-sale via the Ticket Exchange platform will appear and you will need to carefully select the fixture you'd like to post your seat for.

Step 4: Ensure the box is ticked next to the fixture(s) you would like to list for re-sale and select 're-sell 1 Ticket'.

Step 5: You will be shown a summary of your selection and how much Credit will be returned to your MySaints account if your seat sells. Please review your selection for re-sale before accepting the T&Cs and click on 'Submit'.

Step 6: You will then see a message confirming your listing to the Ticket Exchange.

Note: Customer credit accumulated from selling your seat will be added to your online MySaints account. It is important to note we cannot refund customer credit back to your bank as it has a designated value meant for use within our system specifically and holds no cash value outside of that context.

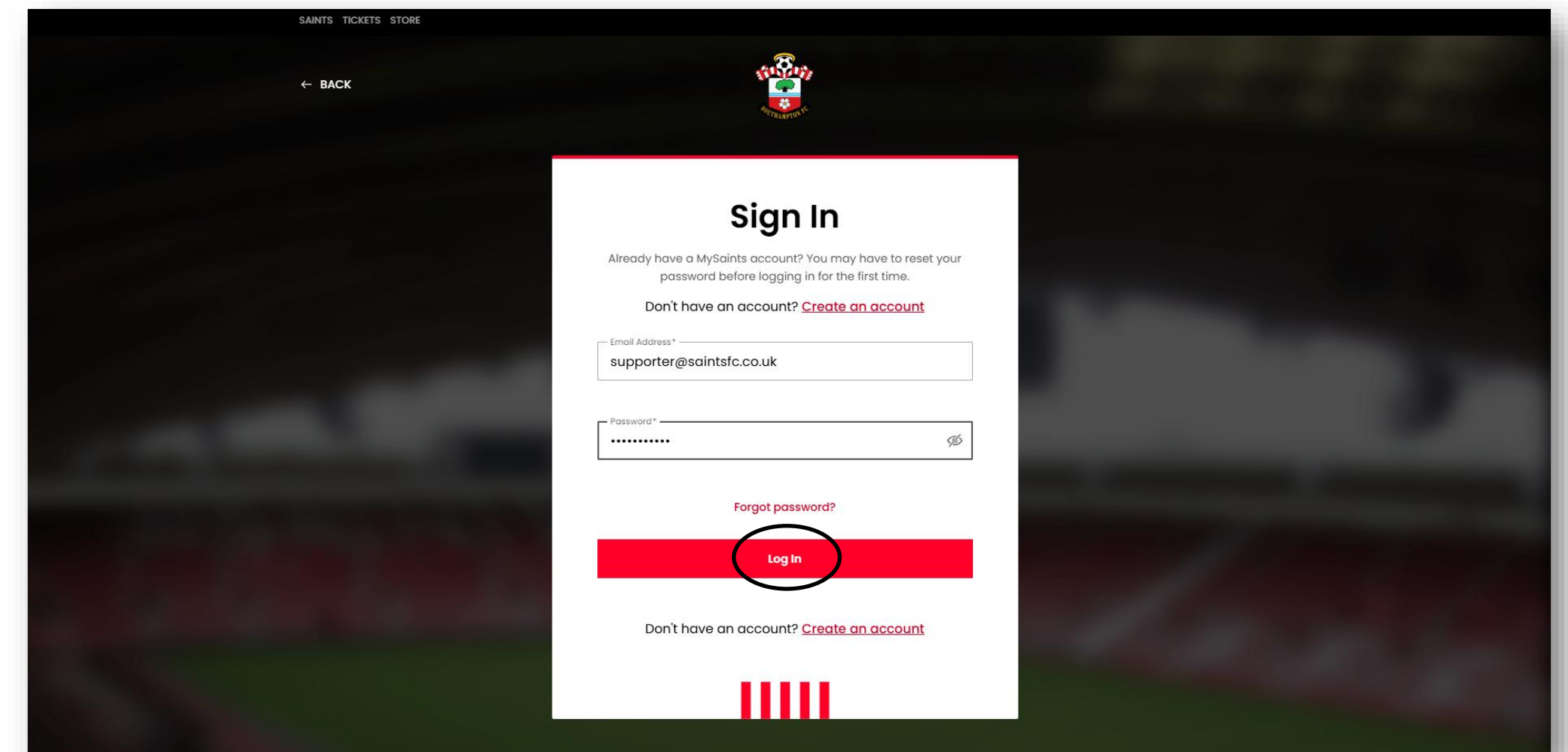
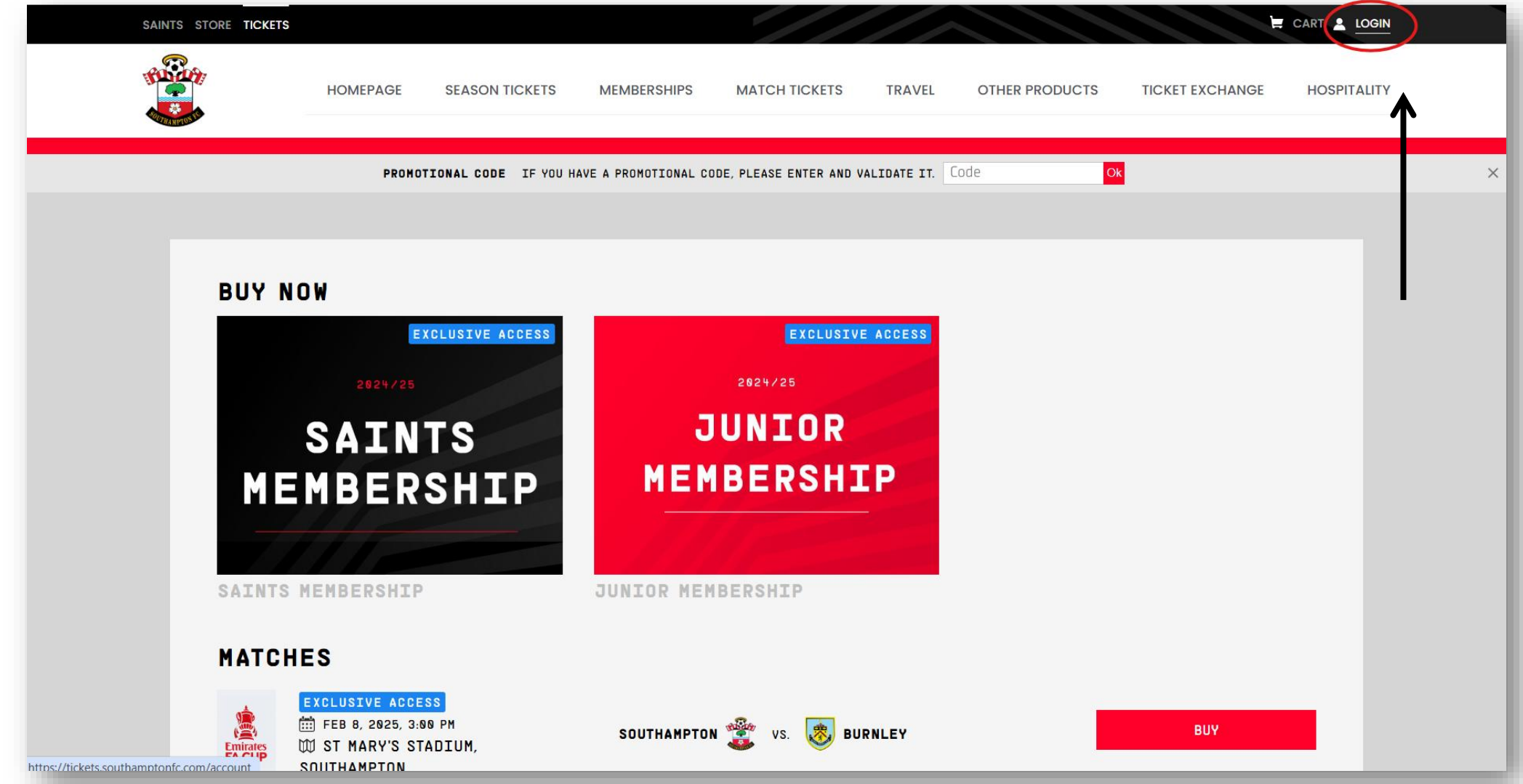


TICKET EXCHANGE GUIDE

HOW TO LIST MY TICKET ON THE TICKET EXCHANGE

Step 1: To access the **Ticket Exchange**, visit www.tickets.southamptonfc.com and click the **Log In** icon in the top right-hand side of the screen.

Note: Please ensure you are signing in using the email address associated to your supporter account.





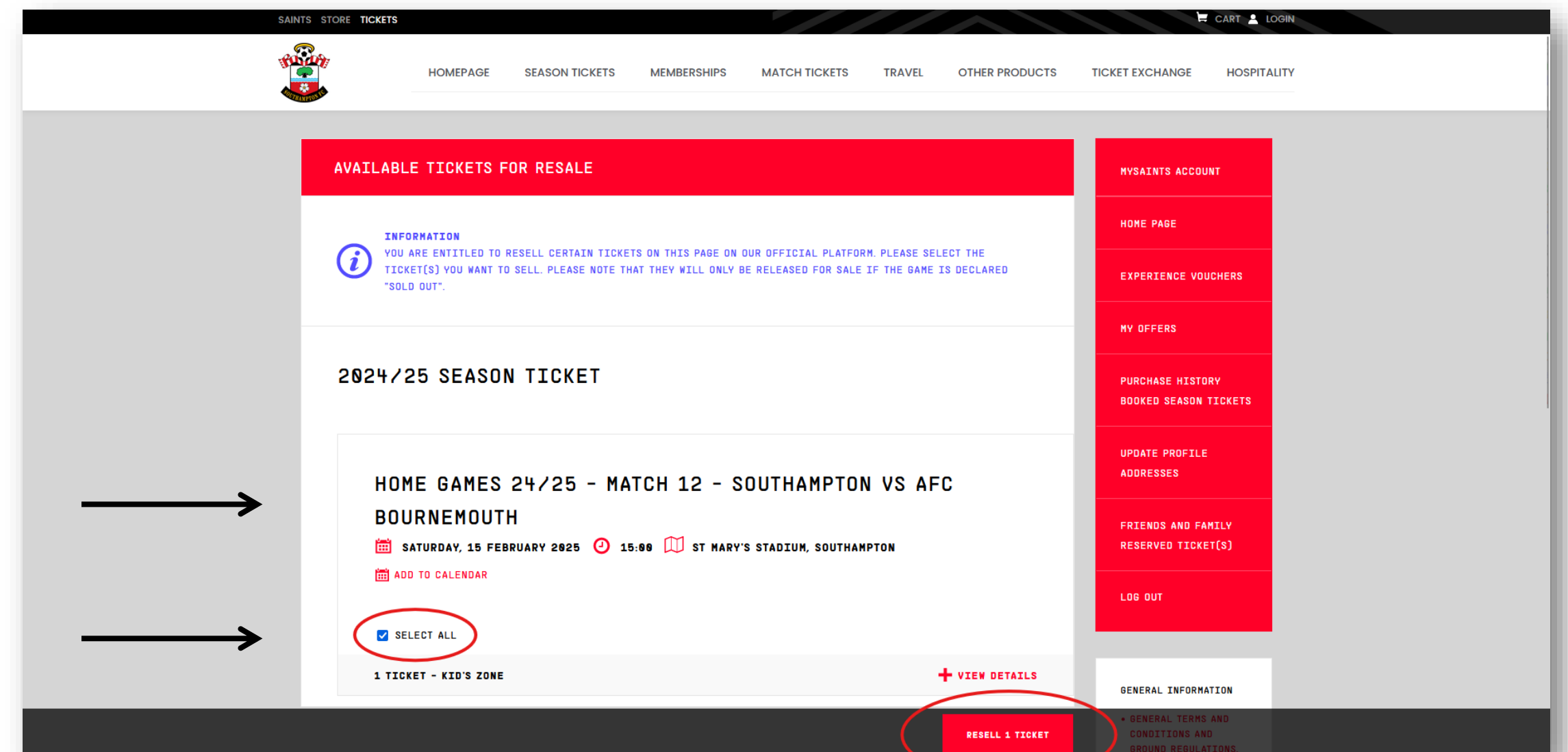
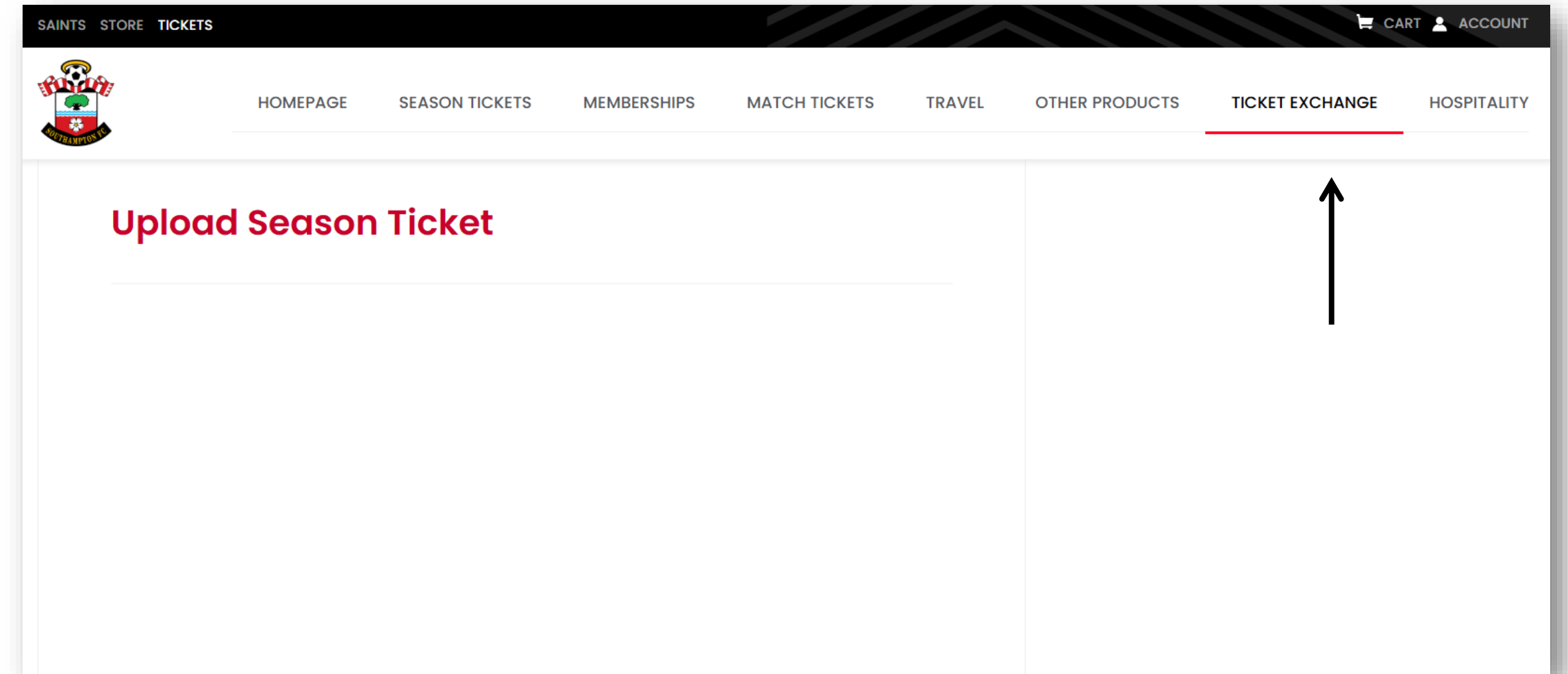
TICKET EXCHANGE GUIDE

HOW TO LIST MY TICKET ON THE TICKET EXCHANGE

Step 2: Click on **'Ticket Exchange'** and select **'Upload Season Ticket'**.

Step 3: Fixtures which can be listed for re-sale via the Ticket Exchange platform will appear and you will need to **carefully select the fixture you'd like to post your seat for.**

Step 4: Ensure the **box is ticked next to the fixture(s)** you would like to list for re-sale and select **'re-sell 1 Ticket'**.





TICKET EXCHANGE GUIDE

Step 5: You will be shown a **summary** of your selection and how much Credit will be returned to your MySaints account if your seat sells. Please **review your selection for re-sale before accepting the T&Cs and click on 'Submit'.**

HOME GAMES 24/25 - MATCH 12 - SOUTHAMPTON VS AFC BOURNEMOUTH
SATURDAY, 15 FEBRUARY 2025 15:00 ST MARY'S STADIUM, SOUTHAMPTON

ITEM	QUANTITY	ORIGINAL PRICE	RESALE PRICE	TOTAL
KID'S ZONE - ADULT	1	£28.95	£28.95	£28.95
				TOTAL ALL TICKETS £28.95

RESALE DETAILS

THE RESALE PRICE IS SET BY SOUTHAMPTON FOOTBALL CLUB

PAYMENT METHOD:
THE AMOUNT WILL BE CREDITED TO YOUR ACCOUNT, PROVIDING THE TICKET(S) SELL ON.

CREDIT AMOUNT IF TICKETS SELL ON:
£28.95

RESALE SUMMARY

NUMBER OF TICKETS:	1
TOTAL PRICE ON SITE:	£28.95
SELLER FEE:	£0.00
CREDIT AMOUNT IF TICKETS SELL ON (*):	£28.95

(*): THE TOTAL AMOUNT YOU WILL RECEIVE INCLUDES V.A.T. THIS AMOUNT WILL BE CREDITED PROVIDED THE TICKETS ARE BOUGHT.

I HAVE READ AND ACCEPT THE **TERMS & CONDITIONS** AND **GROUND REGULATIONS**. PLEASE NOTE - ALL BOOKINGS ARE NON-REFUNDABLE ONCE COMPLETED.

[CANCEL SALE](#) [SUBMIT](#)

Step 6: You will then see a message **confirming your listing to the Ticket Exchange.**

AVAILABLE TICKETS FOR RESALE

SUCCESS
YOUR TICKET(S) HAVE BEEN ADDED TO THE TICKET EXCHANGE. THEY WILL BE RELEASED IF THE GAME IS DECLARED SOLD OUT AND YOU WILL THEN RECEIVE AN EMAIL IF THEY ARE PURCHASED.

INFORMATION
NO TICKET IS CURRENTLY AVAILABLE FOR RESALE.

SAINTS STORE TICKETS

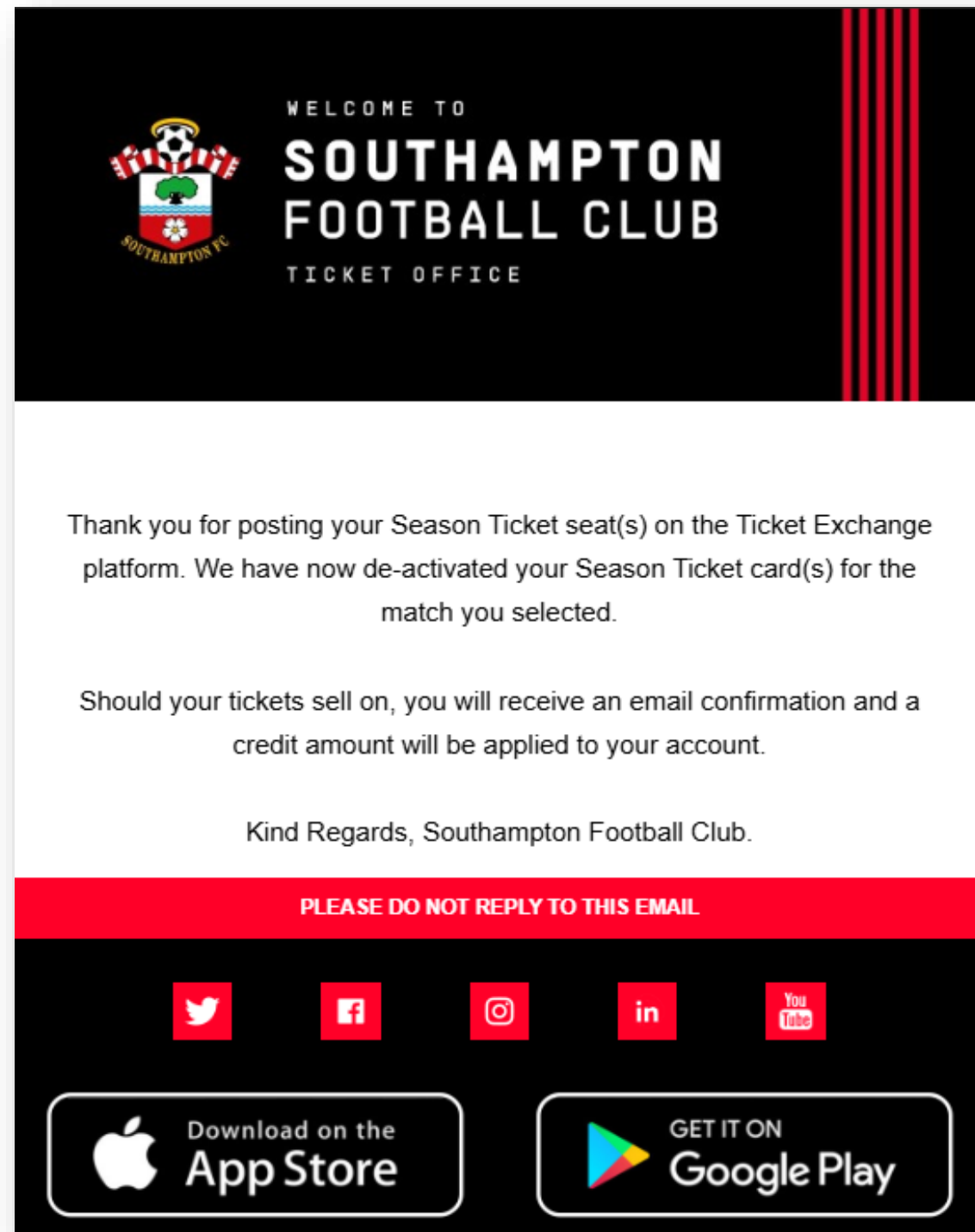
HOME PAGE SEASON TICKETS MEMBERSHIPS MATCH TICKETS TRAVEL OTHER PRODUCTS TICKET EXCHANGE HOSPITALITY

MYSAINTS ACCOUNT
HOME PAGE
EXPERIENCE VOUCHERS
MY OFFERS
PURCHASE HISTORY
BOOKED SEASON TICKETS
UPDATE PROFILE
ADDRESSES
FRIENDS AND FAMILY
RESERVED TICKET(S)
LOG OUT

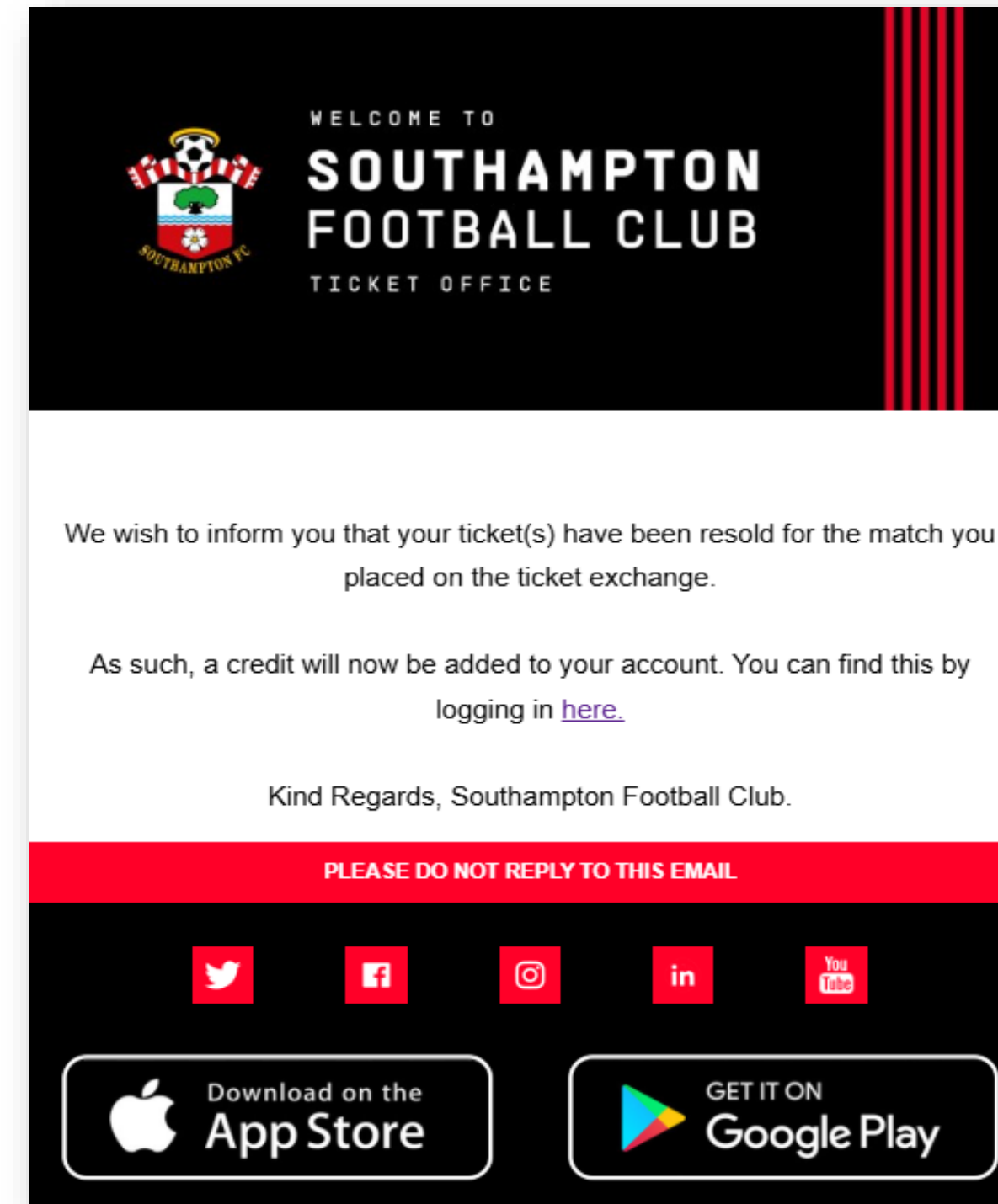


TICKET EXCHANGE GUIDE

HOW TO LIST MY TICKET ON THE TICKET EXCHANGE



After successfully re-listing your Season Ticket, you will receive an email confirmation (as seen on the left) to notify you.



If your seat successfully re-sells, you will receive an email to confirm the sale (as seen on the left). Please note, this email does not specify which fixture has re-sold if you have re-listed for more than 1 fixture on the Ticket Exchange.

Note: Customer credit will be applied to your MySaints account with 24 hours. This will be sent to the lead booker of the Season Ticket transaction.



SOUTHAMPTON TICKET OFFICE OPENING TIMES

In Person Ticket Office

Monday: 09:30am – 4:00pm

Tuesday: 09:30am – 4:00pm

Wednesday: 09:30am – 2:00pm

Thursday: 09:30am – 4:00pm

Friday: 09:30am – 4:00pm

**Saturday & Sunday matchdays will vary depending on Kick-off times.*

Saturday (non-matchday): CLOSED

Sunday (non-matchday): CLOSED

Saturday (home matchday 3pm KO): 9:30am – 3:45pm

Saturday (away matchday 3pm KO): 12pm – 4pm

Sunday (Women's Matchday only 2pm KO): 12pm - 2:30pm

By Phone

Our contact details for email are: tickets@saintsfc.co.uk and by phone: **02381 780 780**

Monday: 09:30am – 5:00pm

Tuesday: 09:30am – 5:00pm

Wednesday: 09:30am – 2:00pm

Thursday: 09:30am – 5:00pm

Friday: 09:30am – 5:00pm

**Saturday & Sunday matchdays will vary depending on Kick-off times.*

Saturday (non-matchday): CLOSED

Sunday (non-matchday): CLOSED

Saturday (home matchday 3pm KO): 9:30am – 12:00pm

Saturday (away matchday 3pm KO): 12pm – 4pm

Sunday (Women's Matchday only 2pm KO): CLOSED

