**E-mails to be sent to:** [**custserv.ph@youngliving.com**](mailto:custserv.ph@youngliving.com)

**Subject:** Missing/ Mis-Pulled/ Misdelivered

**E-mail Body:**

Dear Member Services,

My name is **(NAME)** with **(MEMBER ID)** and **(PIN).**  When I received my order, I discovered that it has missing/mis-pulled items.

**Member id:**

**Order number:**

**Date received:**

**Missing/ Mis-pulled items:**

**Photos of the parcel and invoice:**

**\*If the inconsistency is inside a Premium Starter Kit, please add the Lot Code of the PSK:**

Thank you,

(**MEMBER NAME)**