**E-mails to be sent to:** **custserv.ph@youngliving.com**

**Subject:** Missing/ Mis-Pulled/ Misdelivered

**E-mail Body:**

Dear Member Services,

My name is **(NAME)** with **(MEMBER ID)** and **(PIN).**  When I checked my order, I saw that it has damaged/ leaking oils:

**Member id:**

**Order number:**

**Date received:**

**Description (If damaged, describe it. If leaking, indicate how much of the product content leaked):**

**Photos of the damage/leakage and invoice:**

**If the inconsistency is inside a Premium Starter Kit, please add the Lot Code of the PSK:**

Thank you,

(**MEMBER NAME)**