**E-mails to be sent to:** [**custserv.ph@youngliving.com**](mailto:custserv.ph@youngliving.com)

**Subject:** Defective Diffuser

**E-mail Body:**

Dear Member Services,

My name is **(NAME)** with **(MEMBER ID)** and **(PIN).** I would like to inform you about an issue I am experiencing with my diffuser. Here are the details:

**Member id:**

**Type of diffuser:**

**Lot code (an alphanumeric code located at the bottom of the diffuser):**

**Date of purchase:**

**Detailed description of the issue:**

**Video showing the problem (mp4 format):**

Thank you!