

Bereavement Notification and Advice Service: Providing practical support and advice to bereaved families

Free Notification Services



Notifying financial institutions

We'll notify banks, pension providers and other financial institutions, along with a verified death certificate.



Death registration and Govt notification

We'll explain the registration process and refer you to the Tell Us Once (TUU) government notification service.



Social Media account shut down

We can provide advice on how to close or memorialise social media accounts.



Notifying insurers

We'll help you notify insurers and talk through important policy points.



Junk mail suppression

We'll activate mail suppression to stop junk mail.

There's a lot to consider when someone passes on. We're here to help.



Coroner and inquest support

Our Coroner and Inquest Solicitors can provide advice if the death has been reported to the coroner. This includes guidance and support about an inquest process if relevant.



Probate

We can advise whether you'll need probate. If you do, we can arrange a free no-obligation home visit from one of our consultants to explain the probate process and your options.

Legal Services



Carer redundancy

We can explain the entitlements of employed carers, as well as the entitlements of any family members who undertook the role of carer.



Family law

If you were living with your loved one when they died but weren't married, there may be financial implications for you. We can provide guidance if you have questions or concerns about property, savings and other assets.



Property transfer (joint to sole)

If your loved one owned their home as joint tenants with a surviving owner, we can arrange to transfer the property to the surviving owner.