

Carma Extended Coverage

PlatinumOne

Parts covered are those that are covered under the Manufacturer's New Vehicle Warranty, except for paint and trim.

Refer to any exclusions that are shown in your Manufacturer's handbook.

Cooling off period expires at time of delivery.

Cover	PlatinumOne
Parts covered	As per manufacturer's new vehicle warranty*
Term	1, 3 or 5 years / 200,000 km
Per claim limit	\$5,000
Total claim limit	Vehicle Purchase Price*
Extras	Platinum Plus Roadside
Cost	1yr: \$1,190; 3yr: \$1,790; 5yr: \$2,390

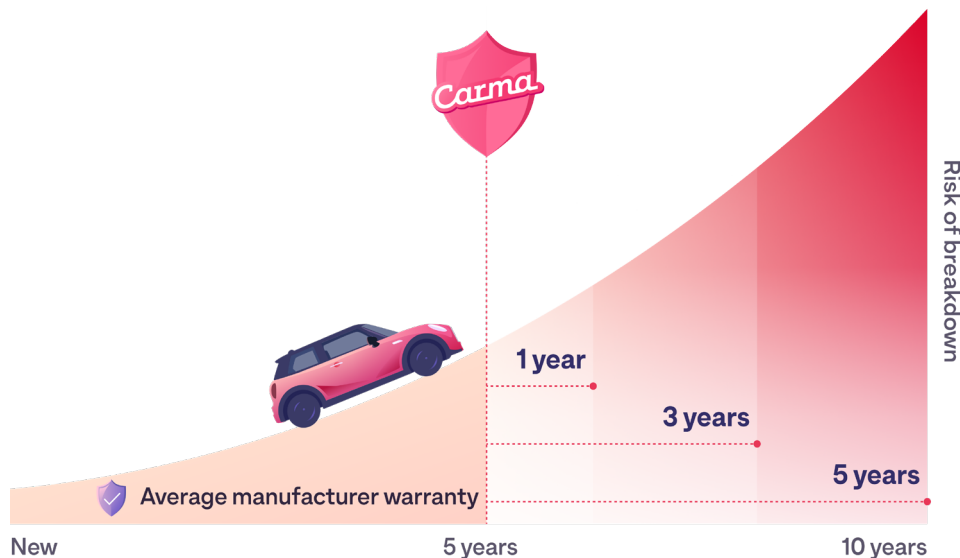
*Refer to policy document

Extras	Platinum Plus Roadside		
	Basic cover	Premium Cover	NRA Platinum Plus
Inclusions			
Price p.a	\$129	\$225	Included
Breakdown - Towing	20km	50km	250 km round trip. Emergency towing: Up to \$200 per year onward travel expenses
Tonnes	2.5t	3.5t	3.5t
Locksmith	x	\$100 max per annum	Up to \$250 per year
Car Rental/ Accommodation	x	Car rental \$100/day, up to 7 days. Accommodation up to \$700 per breakdown. Overall \$3000pa	Major failure extras up to \$1200 per year (combined) - Car hire (up to \$120/day), accommodation \$250/day, emergency travel fares (up to \$300 per ticket), trailer hire (\$120/day), additional transport fees (up to \$400 per breakdown), ambulance cover
Ambulance Cover	x	x	
Australia-wide Coverage	✓	✓	✓

Download your Roadside App

National Roadside Assist

Your risk of breakdown



Conditions

- Servicing**
Any licensed repairer
- How often**
As per owner's manual
- How much**
Refer manufacturer's website

PlatinumPlus Roadside Assist

National Roadside Assist offers a nationwide emergency breakdown program with over 1,700 service providers on our network in Australia, on call 24 hours, 7 days a week delivering peace of mind motoring with quality road rescue services.

With our reliable nationwide network NRA provides a high standard of fast, professional service. All service providers communicate via radio, satellite

navigation or mobile phone ensuring NRA's ability to monitor progress of individual call outs, and log successful completion of each job.

Platinum Plus cover provides your vehicle with the following fantastic benefits to keep you secure whilst you meet your servicing requirements.

nationalroadsideassist.com.au

Roadside Response

Simply call our toll free number. We will jump start your car when you get a flat 12V starter battery, fit your spare when you get a flat tyre, gain access to your vehicle when you've locked your keys/key card inside (up to \$250 per year), bring some petrol for you when you run out (up to 5lt free) or if your EV runs out of charge we will tow it to the nearest charging facility/home

Towing Breakdown

If you break down, we will transport you to the nearest licensed repairer within a **250km round trip** if during business hours. If your vehicle breaks down due to mechanical failure and requires emergency towing, we will reimburse up to **\$200** per year for onward travel expenses.

If you break down whilst towing your caravan or trailer (**up to 3.5 tonnes**), we will assist with transporting your caravan/trailer home or to a secure location of your choice, **within the 250km** round trip limit.

Extras up to \$1,200 per year

Car Hire, Accommodation, Emergency Travel Fares, Trailer Hire, Transport Fees, Ambulance Cover

In the event of major mechanical failure of your vehicle, we will assist with reimbursement of immediate costs of any combination of the following: Car Hire (up to **\$120** p/day), Emergency accommodation (**\$250** p/day), emergency travel (airfare/bus/train up to **\$300** per ticket), Trailer Hire (**\$120** p/day), additional transport fees (Long Distance Transport ie: Roadtrain or Vehicle Transporter up to **\$400** per breakdown). Excludes fuel, km charges, administration charges, rental/travel insurance/cover/excess reduction, excess baggage, one-way drop off/collection fees, premium location fees, meals and refreshments.

In the event of an accident where the registered vehicle is involved, and as a result, the driver or passengers require an ambulance, we will assist with reimbursement of ambulance fee. **Reimbursement of claims under the Extras cover will only be approved if there is a major vehicle breakdown resulting in a tow/call-out by NRA.**

Free Medical and Legal Advice

Free limited medical advice is available to the driver and/or passengers of the registered vehicle. Telephone legal advice is available 24 hours a day on matters arising from the use or ownership of the registered vehicle.

Exclusions and Limitations

1. A 7-day waiting period applies if this Contract is not issued on the date of vehicle purchase or scheduled vehicle service. All call-outs during this period will be at the driver's expense and also excludes any pre-existing issues with the vehicle, including but not limited to towing, roadside services, extras claims and onward travel expense claims.
2. Trucks, buses, vehicles used for hire or reward including, but not limited to taxis, limousines, chauffeured vehicles and rental/loan cars.
3. Vehicles that require excess labour, specialist/heavy equipment (i.e. trolley wheels, cradle lift trucks, non-standard ramps) for removal, extraction from multi-storey or underground car parks, are bogged, in a National park, or are not within easy reach of a public/sealed road.
4. Vehicles already at a repairer and vehicles which have been involved in an accident/collision or have sustained damage due to impact, malicious or criminal damage and/or flood/fire damage, stolen vehicles that require recovery.
5. Excess labour and battery installation fees, heavy vehicles, trucks and equipment over 3.5t gross weight.
6. Ferry/barge costs, freight costs, including tolls and sea crossings.
7. National Roadside Assist will not be liable for increased/additional costs and expenses as a result of a breakdown in a remote location.
8. Service may be refused for unregistered vehicles and vehicles that are not roadworthy or that have been modified from the manufacturer's specifications i.e. excessively lowered vehicles, modified for racing/4x4 tracks or is being used for any form of motor sport.
9. Repeated/excessive call-outs due to driver related faults, customers not complying with our instructions, aftermarket accessories, vehicle neglect or abuse, as reasonably determined by NRA or its contractors, including pre-existing faults and faults/breakdowns caused by a non-authorized repairer.
10. NRA at its discretion may refuse service or suspend/cancel a driver's membership if they are deemed abusive, threatening or violent towards NRA staff or its contractors, or attempts to receive service by deception or has any excess owing for previous call-outs.
11. In the event that a driver requests their vehicle be broken into, whether to recover keys/belongings, NRA or its contractors will not accept responsibility or liability for damage that may occur as a result.
12. Where the customer is not in attendance at the vehicle, without prior arrangement, and the service vehicle leaves the scene, any further call-outs for that breakdown will be at the driver's expense.
13. If a driver requests a spare tyre be fitted to the registered vehicle due to a non-impact related flat tyre, it is their responsibility to correctly inform NRA as to both the presence and condition of the spare tyre in the vehicle. If incorrect information is given, or NRA attends to find the spare wheel not roadworthy or not present, all further assistance including towing/transport to a tyre/service/repair centre will be at the driver's expense for the current breakdown.
14. Vehicles which have been refuelled with the wrong type of fuel.

National Roadside Assist
1800 817 877

