FAQs

When does the competition start?

Mark your calendars! The Great Summer Escape competition runs from 1 July to 15 August 2024.

Who can participate in this exciting competition?

If you're 18 or older and a UAE resident holding a valid Emirates ID, you are eligible to participate and win a fantastic family vacation! Non-residents can still enjoy 50 per cent off Expo City Dubai attractions using the discount code.

Can the discount code be used by non-residents?

Yes! Our discount code invites everyone to purchase a discounted Expo City Dubai ticket and join in the excitement.

Which Expo City Dubai tickets are part of this offer?

All tickets are part of this competition, including individual venue tickets, Attractions Passes and children's tickets.

What about ticket purchases after the competition ends?

Only tickets purchased by 15 August 2024 qualify for the competition.

How long are the discounted tickets valid?

The discounted tickets are valid for one year from the purchase date.

How can I boost my score in the

competition?

Each purchase made with your unique code adds to your score, helping you climb the leaderboard. Encourage friends and family to use your code for their purchases – the more they buy, the higher your score!

Who can I share the unique code with?

Spread the word to everyone you know! There's no limit to who can use your code.

Where can I promote my unique code?

Feel free to share your code on anywhere and everywhere, from social media to WhatsApp to emails, to amplify your reach.

Can the unique code be used multiple times?

Absolutely! Share your code as much as you like – the more it's used, the more points you earn.

How can I check the leaderboard?

All purchases made with your unique code are automatically tracked. Visit the greatsummer.expocitydubai.com to check the leaderboard and view the top three qualifying contenders, updated every Monday at 12 noon. You can also keep an eye on our social media pages, and your personal points tally can be viewed via your registered account.

What are the prizes?

We have three incredible trips up for grabs – each includes flights, accommodation, and transfers for four people.

First prize: Eight nights in Switzerland, Germany, and France

Second prize: Eight nights in South Africa

Third prize: Six nights in Singapore and Bali

What does the trip include?

Winners will enjoy flights, accommodation, and transportation for themselves and three guests.

Can I choose the dates for my prize trip?

Yes, we'll coordinate with the winners to schedule the best dates for their travel.

Can I bring extra guests on my prize trip?

The trip covers flights, accommodation, and transfers for up to four people. Additional guests are welcome to join by paying their own way.

What if I require a visa for the travel destination?

The prize package will include assistance with visa applications, but visa requirements are subject to the destination country's regulations.

Can non-UAE residents participate?

Only UAE residents holding a valid Emirates ID are eligible to participate in the competition, but anyone with a referral code can take advantage of the discounted Expo City Dubai tickets.

Can I refer people who are not UAE residents?

Yes. Anyone who purchases a ticket using your code will earn you referral points, provided you are a UAE resident with a valid Emirates ID and have registered for the competition.

What happens if there is a tie in points?

In the event of a tie, Expo City may add additional stages, criteria, or conditions to determine the overall winners.

^{*}Terms and conditions apply