

Understanding your Ariba Account Dashboard functionality



Contents

Ariba Network Standard Account	<i>Page 3</i>
Understanding your Account and Dashboard	<i>Page 6</i>
Configuring your Ariba Account	<i>Page 12</i>
Managing users on your Ariba Account	<i>Page 21</i>
Raise a global support ticket	<i>Page 27</i>

Ariba Network **Standard Account**



What is an Ariba Network, Standard Account?

- Basic Account that gives you access to Ariba Network
- Receive interactive email purchase orders
- Invoice through the Ariba network
- No fees
- Intended for low volume suppliers



What You Get With Your **FREE** Standard Account



Ariba Discovery

- Receive high quality sales leads matched to your business capabilities
- Attract potential customers with your profile and get invited to sourcing events



Contract Management & Supplier Profile

- Free access to SAP Ariba's contract management module and collaborate with buyers during the contract preparation phase
- Set up your profile in the SAP Ariba Supplier Lifecycle and Performance solution



Document Exchange

- Respond easily to e-mailed orders with electronic order confirmations, service entry sheets, or advance ship notices
- Create electronic invoices and credit notes in just a few steps
- Check invoice status, payment proposals (i.e. early payment discounts), and remittance details
- Send invoice notifications with cXML and PDF invoices to be used for local archiving
- Access the SAP Ariba Supplier mobile app at no charge



Usage

- No limitations on number of purchase orders or invoices transacted on Ariba Network
- Unlimited Ariba Network relationships can be maintained



Online Support

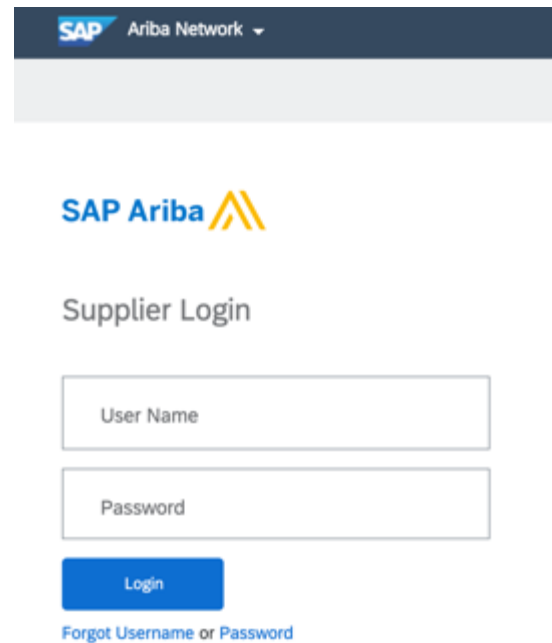
- Access to SAP Ariba's help center for technical issues directly from your account

Understanding your Account and Dashboard



Accessing your account without the Interactive Purchase Order Email

- To access your account – type supplier.ariba.com in your browser
- Enter your username and password
- Click on to log in



The screenshot shows the SAP Ariba Supplier Login interface. At the top, there is a dark blue header bar with the SAP logo and the text 'Ariba Network'. Below this is a light gray bar. The main content area features the 'SAP Ariba' logo, followed by the text 'Supplier Login'. There are two input fields: 'User Name' and 'Password'. Below these fields is a blue 'Login' button. At the bottom, there is a link that says 'Forgot Username or Password'.

Understanding your Homepage – Ariba Network

- Once in your account you will be able to see the following

The screenshot shows the SAP Ariba Network homepage. The top navigation bar includes the SAP logo, 'Ariba Network' dropdown, 'Standard Account', an 'Upgrade' button, a help icon, and a user profile 'SM'. Below this is a secondary navigation bar with 'Home', 'Inbox', 'Outbox', 'Catalogs', 'Reports', 'Messages', 'Documents', and 'Create'. The main content area is titled 'Orders, Invoices and Payments' and includes a summary section with five tiles: '5 Orders to Invoice', '2 Orders that Need Attention', '0 Orders with Service Lines', '7 Purchase Orders', and a 'More...' link. Below this is a table with columns: Order Number, Customer, Status, Amount, Date, Amount Invoiced, and Action. The table contains five rows of data. On the right side, there is a 'Now we're mobile.' section with app download links and a 'Tasks' section with a progress bar for 'Update Profile Information' at 35%. A 'Feedback' button is at the bottom right. Annotations with red boxes and arrows point to various elements: 'Your account type' points to 'Standard Account'; 'Upgrade option' points to the 'Upgrade' button; 'Help Button and your settings menu' points to the help icon and 'SM' profile; 'Greyed out features- only available if account is upgraded (fees associated)' points to the 'Reports' and 'Messages' links; 'View selection' points to the 'Last 14 days' dropdown; 'Account dashboard' points to the main content area; and 'Changeble tiles' points to the summary tiles.

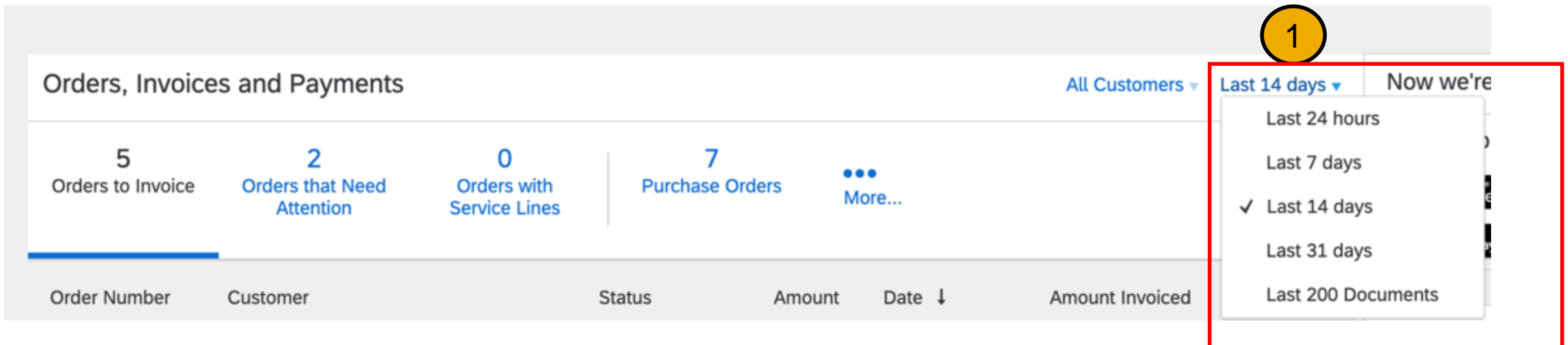
Annotations:

- Your account type
- Upgrade option
- Help Button and your settings menu
- Greyed out features- only available if account is upgraded (fees associated)
- View selection
- Account dashboard
- Changeble tiles

Order Number	Customer	Status	Amount	Date ↓	Amount Invoiced	Action
PO-	Customer Name	Changed	1.00 AED	19 Jan 2021	0.00 AED	Select ▾
PO-	Customer Name	Changed	8.00 AED	19 Jan 2021	0.00 AED	Select ▾
PO-	Customer Name	New	4,345.00 AED	18 Jan 2021	0.00 AED	Select ▾
PO-	Customer Name	New	4,345.00 AED	18 Jan 2021	0.00 AED	Select ▾
PO-	Customer Name	New	4,345.00 AED	18 Jan 2021	0.00 AED	Select ▾

Changing your view

1. Click on the drop-down button and choose the view you prefer- you can view up to last 200 documents
2. Click to select view



The screenshot displays the SAP 'Orders, Invoices and Payments' dashboard. At the top, there are several summary cards: '5 Orders to Invoice', '2 Orders that Need Attention', '0 Orders with Service Lines', and '7 Purchase Orders'. A 'More...' button is also visible. Below these cards is a table with columns: Order Number, Customer, Status, Amount, Date (with a downward arrow), and Amount Invoiced. On the right side of the dashboard, there are filters for 'All Customers' and 'Last 14 days'. A yellow circle with the number '1' is placed over the 'Last 14 days' filter. A red rectangle highlights the dropdown menu that appears when this filter is clicked. The menu contains the following options: 'Last 24 hours', 'Last 7 days', '✓ Last 14 days' (which is selected), 'Last 31 days', and 'Last 200 Documents'.

Order Number	Customer	Status	Amount	Date ↓	Amount Invoiced
--------------	----------	--------	--------	--------	-----------------

Changing your view

- You may also play with the **tiles available** to create a view as per your preference
- Click on the **More** button to select the tiles
- Choose tile to change view

The screenshot displays the SAP 'Orders, Invoices and Payments' dashboard. At the top, there are filters for 'All Customers' and 'Last 14 days'. Below these are four main category tiles: 'Orders to Invoice' (5), 'Orders that Need Attention' (2), 'Orders with Service Lines' (0), and 'Purchase Orders' (7). A red box highlights a 'More...' button with three dots. To the right, there is a mobile app promotion section with 'Check it out.' and buttons for 'Download on the App Store' and 'GET IT ON Google Play'. Below the main dashboard, a table lists order details with columns for Order Number, Customer, Status, and Amount. A red box highlights a selection menu that appears after clicking 'More...'. This menu contains 12 tiles arranged in a 3x4 grid. The tiles are: 'New Early Payment Offers' (0), 'Invoices' (0), 'Invoices Pending Payment' (0), 'Invoices Rejected' (0), 'Invoices Pending Approval' (0), 'New Purchase Orders' (3), 'Payments that Need Attention' (0), 'Payments Received' (0), 'Pinned Documents' (0), 'Orders to Confirm' (5), 'Orders to Ship' (5), and 'Purchase Orders' (7). The 'Purchase Orders' tile is highlighted in blue.

Order Number	Customer	Status	Amount
PO-1	Customer Name	Changed	1.0
PO-1	Customer Name	Changed	8.0
PO-1	Customer Name	New	4,345.0

0 New Early Payment Offers	0 Invoices	0 Invoices Pending Payment	0 Invoices Rejected
0 Invoices Pending Approval	3 New Purchase Orders	0 Payments that Need Attention	0 Payments Received
0 Pinned Documents	5 Orders to Confirm	5 Orders to Ship	7 Purchase Orders

Sending a copy of the Purchase Order(PO) to action

- If you have lost the original Purchase Order email that was sent to your email inbox, you may send a copy of the PO back to yourself from the dashboard
- Click on the **Select** button
- Choose **Send me a copy to take action**
- The PO will now be sent to the emails set up to receive Purchase Orders

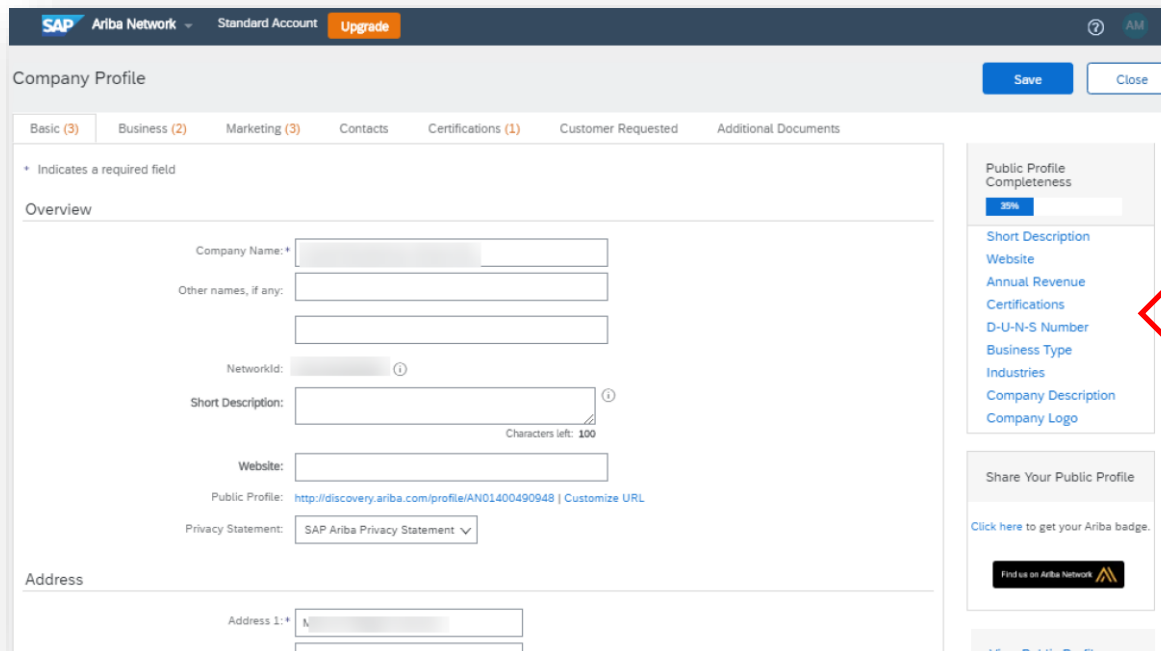
The screenshot shows the SAP Ariba Network dashboard. At the top, there's a header with the SAP logo, 'Ariba Network', 'Standard Account', 'Upgrade' button, and 'TEST MODE' button. Below the header, there's a navigation bar with 'Home', 'Inbox', 'Outbox', 'Catalogs', 'Reports', and 'Messages'. The main section is titled 'Orders, Invoices and Payments' and includes filters for 'All Customers' and 'Last 14 days'. Below this, there are four cards: '5 Orders to Invoice', '2 Orders that Need Attention', '0 Orders with Service Lines', and '7 Purchase Orders'. The 'Purchase Orders' card is selected. Below the cards, there's a table with columns: 'Order Number', 'Customer', 'Status', 'Amount', 'Date', 'Amount Invoiced', and 'Action'. The table has two rows of purchase orders. The 'Action' column for the second row is highlighted with a red box, and a dropdown menu is open showing the option 'Send me a copy to take action'.

Order Number	Customer	Status	Amount	Date ↓	Amount Invoiced	Action
PO-	Customer Name	Changed	1.00 AED	19 Jan 2021	0.00 AED	Select ▼
PO-	Customer Name	Changed	8.00 AED	19 Jan 2021	0.00 AED	Send me a copy to take action

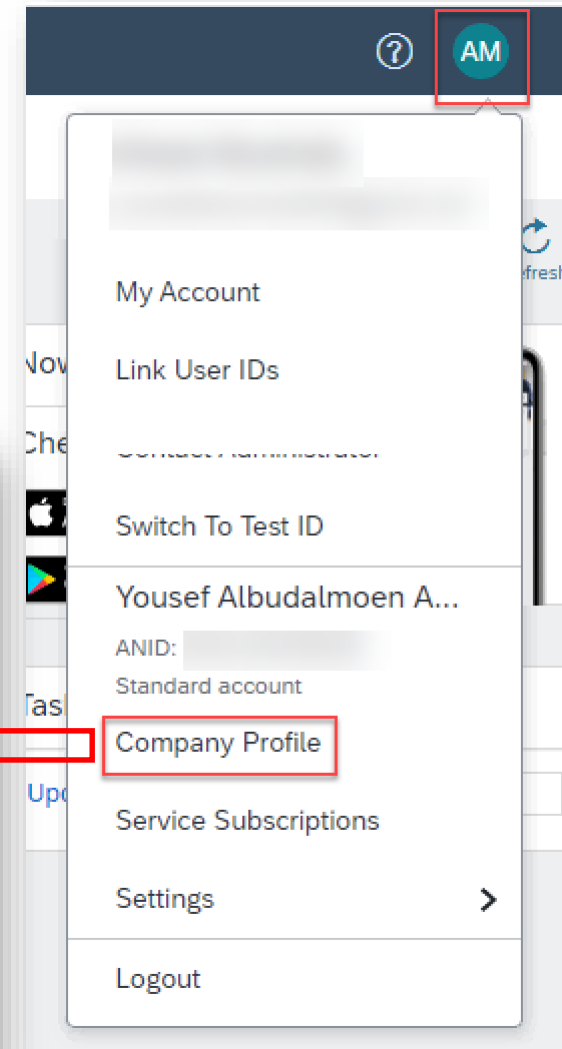


Complete Your Profile

1. Select **Company Profile** from the Account Setting dropdown menu.
2. **Complete** all suggested fields within the tabs to best represent your company.
3. Fill the **Public Profile Completeness** meter as much as possible
4. **Note:** The more complete a profile, the higher the likelihood of increasing business with existing and prospective customers.



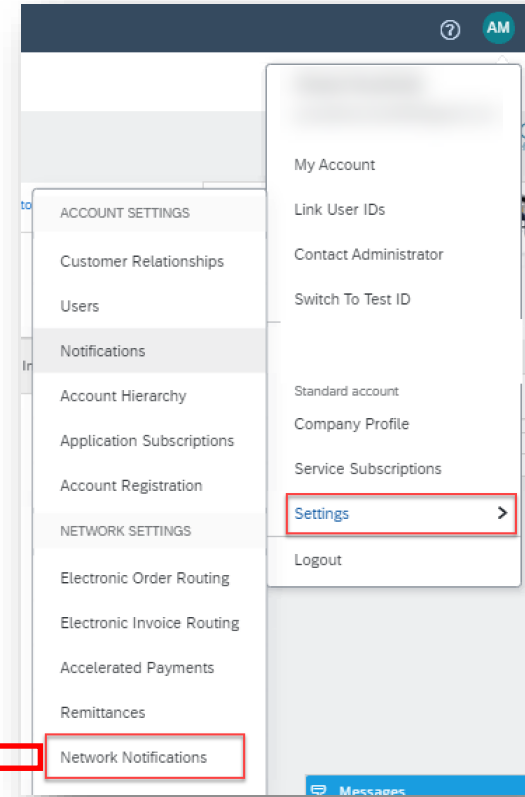
The screenshot displays the 'Company Profile' page in the SAP Ariba Network. The page has a dark header with the SAP Ariba Network logo, 'Standard Account', and an 'Upgrade' button. The main content area is titled 'Company Profile' and includes a 'Save' button and a 'Close' button. Below the title, there are several tabs: 'Basic (3)', 'Business (2)', 'Marketing (3)', 'Contacts', 'Certifications (1)', 'Customer Requested', and 'Additional Documents'. The 'Basic' tab is selected, showing fields for 'Company Name', 'Other names, if any', 'NetworkId', 'Short Description', 'Website', 'Public Profile', and 'Address'. A 'Public Profile Completeness' meter is visible on the right side of the form, showing a progress bar. A red arrow points from the 'Company Profile' option in the dropdown menu to the 'Company Profile' tab in the main form.



Configure Your Email Notifications

The Network Notifications section indicates which system notifications you would like to receive and allows you to designate which email addresses you would like to send them to.

1. Under Account Settings click on Settings then Notifications.
2. You can enter up to 5 email addresses per notification type. You must separate each address with a comma but include NO spaces between the emails.



Note: If you are out of the office, make sure to include in your auto-reply messages one of the following phrases. This will prevent Ariba Network from failing orders sent to mailboxes responding using an auto-reply feature:

Out of office, OOTO, On vacation, on holiday, out of town, away from the office, away until, out of the country, an off site meeting.

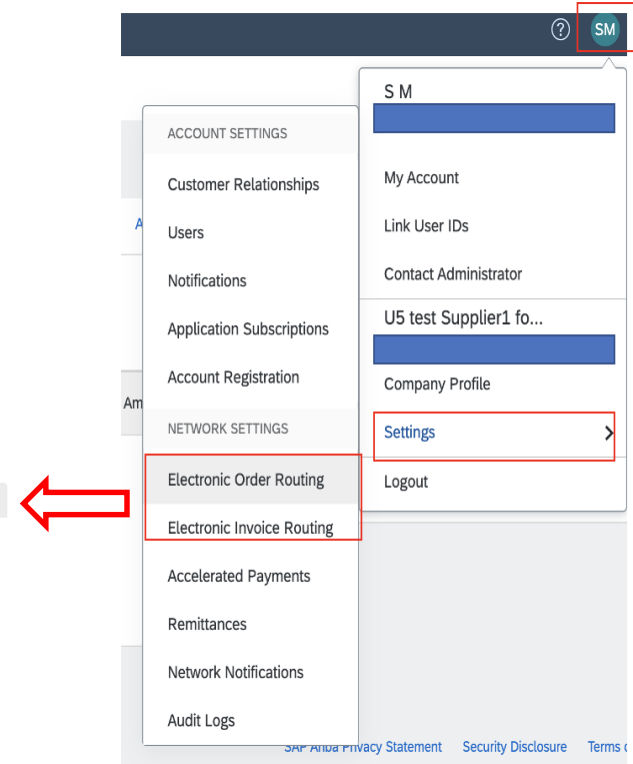
When Ariba Network detects an auto-reply containing one of these phrases, it indicates that it received the auto-reply in the order history log and does not fail the order.

Configure Your Order Routing

1. Under Account Settings click on Settings then Electronic Order Routing.
2. You can enter up to 5 email addresses per notification type. You must separate each address with a comma but include NO spaces between the emails.

New Orders

Document Type	Routing Method	Options
Catalog Orders without Attachments	Email	<div>Email address: <input type="text"/></div> <div><input type="checkbox"/> Attach cXML document in the email message</div> <div><input checked="" type="checkbox"/> Include document in the email message</div> <div><input type="checkbox"/> Leave attachments online and do not include them with email message. This applies to all orders with attachments that have the routing method "Same as new catalog orders without attachments".</div> <div><input type="checkbox"/> Attach PDF document in the email message</div>



Note: Please ensure that the method is email and the in the text box marked in blue you may add up to 5 email separated by a comma as mentioned above.

Configure your VAT

This Step must be done once prior to creating your first UAE VAT Invoice(valid only for UAE suppliers)

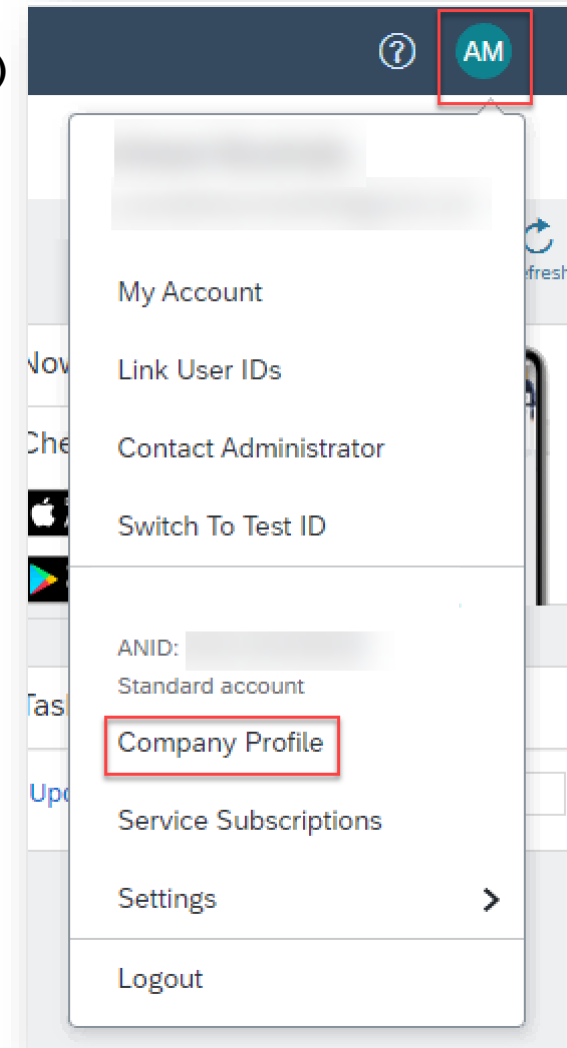
- 1- Go to supplier.ariba.com and log in using your Ariba Account credentials
- 2- From top right of your screen, click on “**Account Settings**” then choose “**Company Profile**”
- 3- Under the **Basic** tab, go to the **Additional Company Addresses** section and click “**Create**”

Additional Company Addresses

Address Name ↑	Address ID	VAT ID	Tax ID	Address	Country	Legal Profile Status**
No items						

Create

** This column displays your registration status with Ariba's accredited service provider.



Configure your VAT

This Step must be done once prior to creating your first UAE VAT Invoice(valid only for UAE suppliers)

1. Fill in Address Name (i.e. 'UAE'), Address, Postal Code, City, Country
2. Fill in your VAT ID (15 digit numeric)
3. Answer YES, for question 'Are you VAT registered?'
4. Click Save

Configure Supplier Addresses Served by This Account

* Indicates a required field

Address Name

Address Name: *

Address ID:

Are you VAT registered? ☐ Yes

VAT ID:

Tax ID:

Address

Address 1: * UnitDummy

Address 2:

Postal Code: * 71630

City: *

State:

Country: * United Arab Emirates [ARE]

Save Close

Configure your VAT

This Step much be done once prior to creating your first UAE VAT Invoice(valid only for UAE suppliers)

Address

Address 1: * United States Address

Address 2:

Address 3:

City: * Arkansas City

State: * Arkansas

Zip: * 71630

Country: * United States [USA]

Additional Company Addresses

	Address Name ↑	Address ID	VAT ID	Tax ID	Address	Country	Legal Profile Status**
<input type="radio"/>	UAE Address	UAE123	123456789012345		UAE Address	Dubai United Arab Emirates	-

↳

Edit

Delete

Create

Click here to get your Ariba badge.

Find us on Ariba Network

View Public Profile

Profile Visibility Settings

UAE Address with the VAT registration number is now updated in your supplier account

Configure Your Remittance Information

1. From the Home Page go to Account Settings-> **Remittances**
2. Click Create
3. Enter Remittance Address Information
4. Select '**Make this address default**'

EFT/Check Remittances

Address ↑	City	State	Country	Default
No items				
<div><div>↳</div><div>Edit</div><div>Delete</div><div>Create</div></div>				

Remittance Address

Address 1:* Abu Dhabi-Corp Office

Address 2:

Postal Code:* 77889

City:* Abu Dhabi

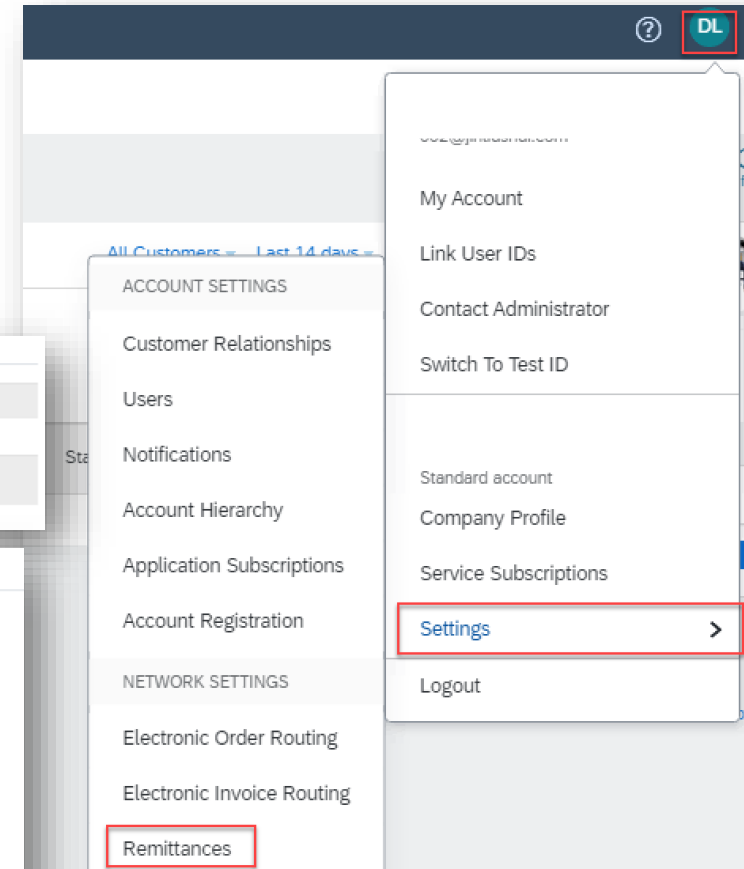
State:

Country:* United Arab Emirates [ARE] ▼

Contact: Select contact ▼

☒ Make this address default

☐ Factoring Service ⓘ



Configure Your Remittance Information

- 1. Input the Remittance ID for Expo – THIS ID WILL BE GIVEN TO YOU BY Expo
- 2. You do not have to enter any bank account or wire transfer information here. This information is already with the Finance department

Remittance ID Assignment

Customer ↑	Remittance ID
Expo2020	<div>13931</div>

Edit Remittance Address / Payment Info

OK

Cancel

Edit your remittance address. Indicate your preferred payment method for the new address. Then, update information for customers about payment methods you support. Review your information



Set Up User Accounts

Roles and Permission Details

Administrator

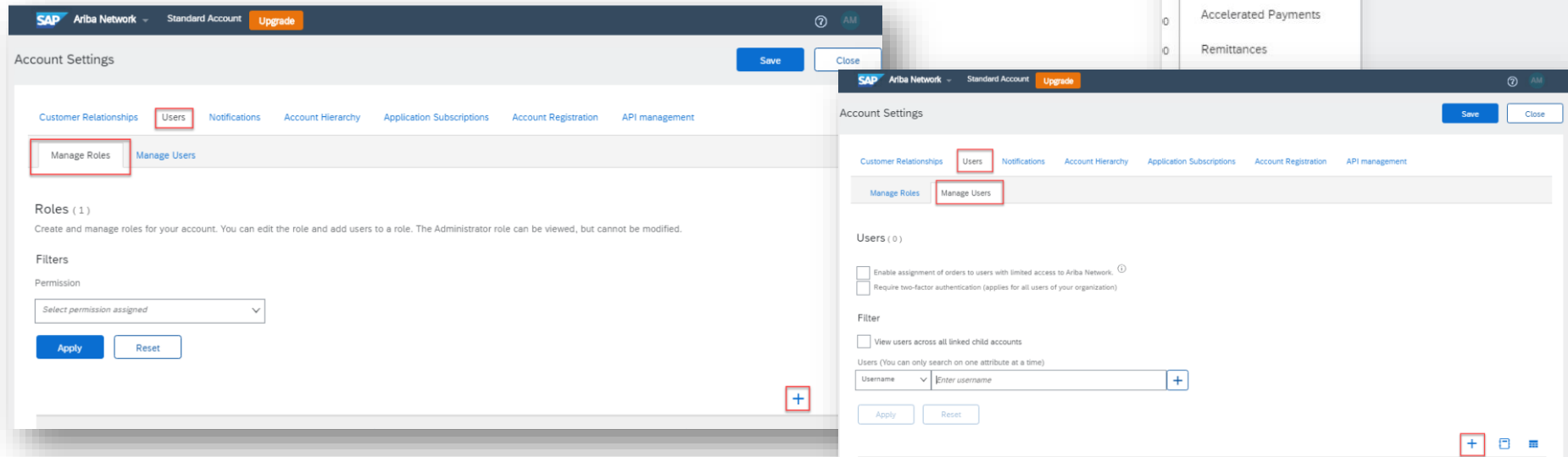
- There can only be one administrator per ANID
- Automatically linked to the username and login entered during registration
- Responsible for account set-up/configuration and management
- Primary point of contact for users with questions or problems
- Creates users and assigns roles/permissions to users of the account

Users

- Up to 250 user accounts can exist per ANID
- Can have different roles/permissions, which correspond to the user's actual job responsibilities
- Can access all or only specific customers assigned by Administrator

Users and Roles

1. **Click** on the Users tab under the Settings option under **Account Setting**.
The Users page will load.
2. **Click** on the **Create Role** button in the Manage Roles section and type in the Name and a Description for the Role.
3. **Add Permissions to the Role** that correspond to the user's actual job responsibilities by checking the proper boxes and click save to create the role.
4. **To Create** a User Click on Create User button and add all relevant information about the user including name and contact info.
5. **Select** a role in the Role Assignment section and Click on Done. You can add up to 250 users to your Ariba Network account



Create New Role

1. Under Account Settings click on Settings then Users.
2. Click on the “ + ” icon to create a role
3. Fill the info – Enter a name and description.
4. Permissions – choose the required permissions by by ticking the checkbox.
5. Assign users – click on the “ + ” to choose users from the list.
6. Click on Save.

The screenshot illustrates the steps to create a new role in SAP. It shows three main components:

- Create Role Dialog:** A form with fields for 'Name' and 'Description', a 'Permissions' section with a list of checkboxes, and an 'Assign Users' section with a table of users. A red box highlights the '+' icon in the 'Assign Users' section.
- Manage Users Table:** A table with columns 'Role Name', 'Users Assigned', and 'Actions'. It lists roles like 'Administrator', 'Marketing', and 'Sales' with their assigned users. A red box highlights the '+' icon in the 'Actions' column.
- Users Menu:** A dropdown menu under 'ACCOUNT SETTINGS' with 'Users' highlighted. Other options include 'Customer Relationships', 'Notifications', 'Application Subscriptions', 'Account Registration', 'API management', 'NETWORK SETTINGS', 'Electronic Order Routing', 'Electronic Invoice Routing', 'Accelerated Payments', 'Remittances', 'Network Notifications', and 'Audit Logs'.

Red arrows indicate the flow from the 'Users' menu to the 'Manage Users' table, and from the 'Manage Users' table to the 'Create Role' dialog.

Add/ Delete Permissions to User Roles

1. Under Account Settings click on “Settings” then “Users”.
2. Go to role list and click on the required role - as seen below
3. Click on “Show me all available permissions”
4. Permissions – choose the required permissions by ticking and/or unticking the checkbox.
5. Assign users – click on the “ + ” to choose users from the list
6. Remove Users by selecting the user and deleting it from the role
7. Click on Save

The screenshot displays the SAP Account Settings interface. On the right, the 'ACCOUNT SETTINGS' menu is open, with 'Users' highlighted. Below it, the 'Manage Roles' section shows a list of roles: 'Administrator', 'Marketing', and 'Sales'. The 'Marketing' role is selected. On the left, the 'Edit Role' dialog is open for the 'Marketing' role. It shows the role's name, description, and a list of permissions. The 'Show me all available permissions' button is highlighted. Below the permissions list, the 'Assigned Users' section shows a list of users: 'Shreeniwas Chakrapani', 'Shreeniwas', and 'Lal'. The 'Marketing' role is selected. Red arrows indicate the flow from the 'Users' menu to the 'Marketing' role, and then to the 'Edit Role' dialog.

ACCOUNT SETTINGS

- Customer Relationships
- Users**
- Notifications
- Application Subscriptions
- Account Registration
- API management

Manage Roles

Role Name	Users Assigned	Actions
Administrator	Vijay Pathi	
Marketing	Shreeniwas Lal	
Sales	Shreeniwas Lal	

Edit Role

Selected Role Information

Name:

Description:

Permissions

Permission	Description
<input checked="" type="checkbox"/> Quality Inspection Access	Access to view quality inspection documents
<input checked="" type="checkbox"/> Quality Notification Access	Access to view quality notification documents
<input checked="" type="checkbox"/> Quality Inspection Creation	Access to create quality inspection documents

Assigned Users (1)

Users	Email Address	First Name	Last Name	Role Assigned
<input type="checkbox"/> Shreeniwas Chakrapani	Shreeniwas@SAP.com	Shreeniwas	Lal	Marketing

Change Admin User Details

1. Under Account Settings click on “My Account”.
2. In the Email address text box update the 1 common email address you wish to be the admin email for the account - Please note user id cannot be changed and doesn't have to be an active email.

Account Settings

* Indicates a required field

Account Information

Username: * ⓘ
[Change Password](#)

Email Address: *

First Name: * Vijay

Middle Name:

Last Name: * Patil
[Personal Information Change Log](#)

Business Role: Business Owner

Preferences

Preferred Language: English ⓘ

Preferred Timezone: * America/Los Angeles ⓘ

Default Currency: * Euro [Select Currency](#) ⓘ

☐ Allow Me to Save Filter Preferences in the Inbox/Outbox

Contact Information

Country: USA ⓘ Area: Number: 00001212 Extension:

Phone: *

Address 1: * Unitno:3904 Mazaya Business Avenue

Address 2:

Postal Code:

City: * Dubai

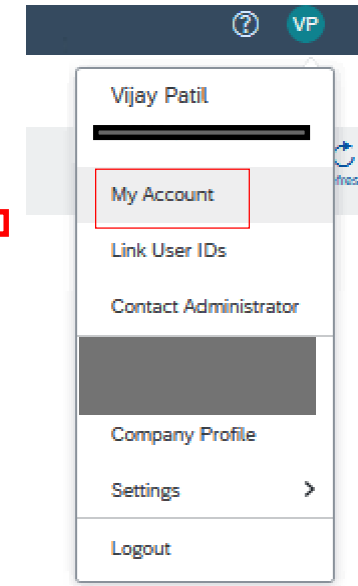
State: * Dubai (AE-DU) ⓘ

Country/Region: * United Arab Emirates (ARE) ⓘ

Contact Information Preferences

Click the following check box to hide all personal contact information in this section from other organizations, except organizations that you have a trading relationship with or any you have explicitly initiated or responded to with an intent to do business.

☐ Hide my personal contact information.

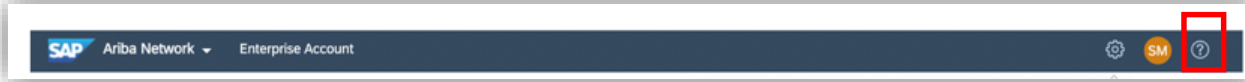


Raise a global support ticket

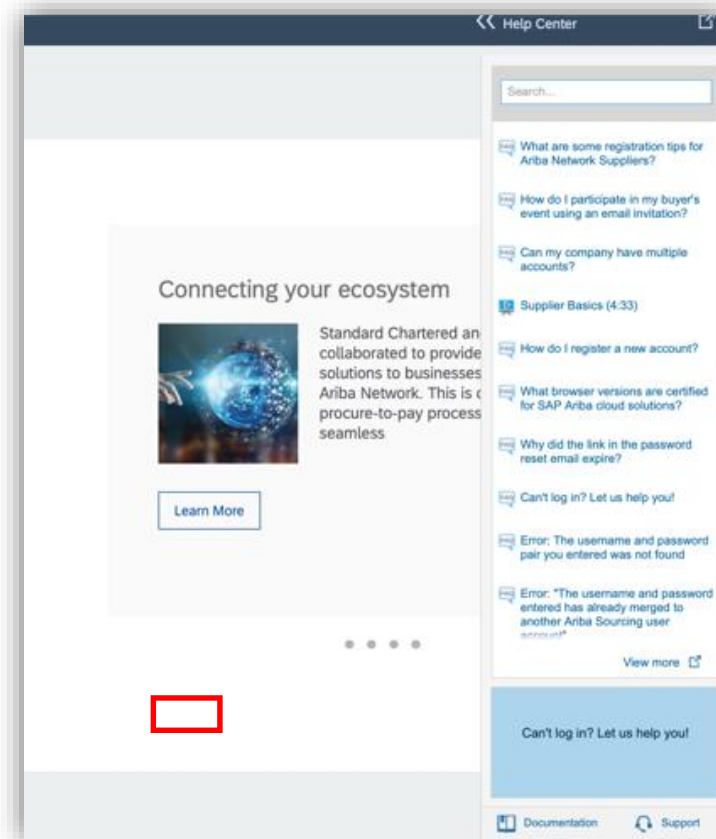


How to Create Global Support Ticket

1. Go to ARIBA Log in page (supplier.ariba.com)
2. On top right side, click on “?” icon

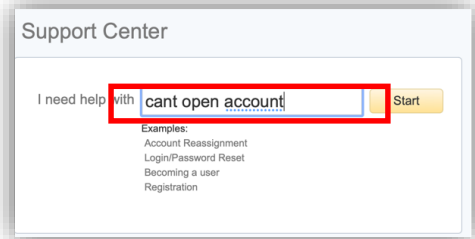


3. Click on the support button at the bottom of the page



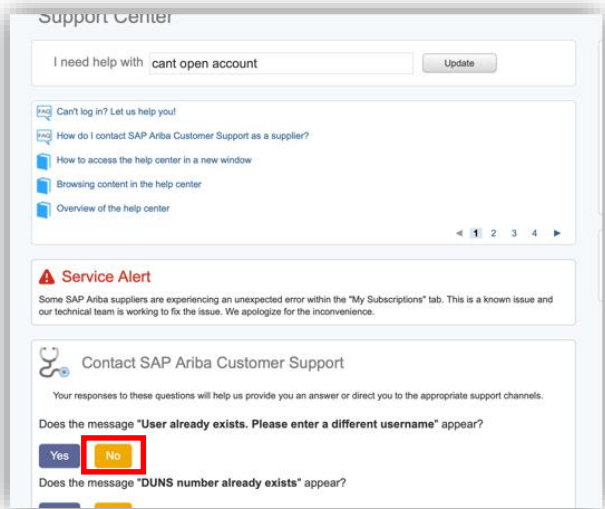
How to Create Global Support Ticket

4. Write login issue in the message (For example: Cant open account)

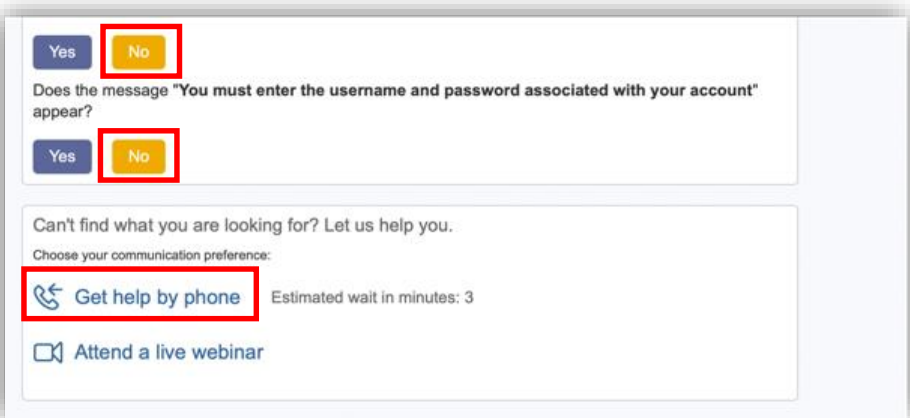


The screenshot shows the 'Support Center' header and a form titled 'I need help with'. The text 'cant open account' is entered into the input field and is highlighted with a red rectangle. To the right of the input field is a yellow 'Start' button. Below the input field, under the heading 'Examples:', a list of common issues is displayed: 'Account Reassignment', 'Login/Password Reset', 'Becoming a user', and 'Registration'.

5. Select “No” for all the suggested options until the option to “Get Help by Phone” appears & click on that



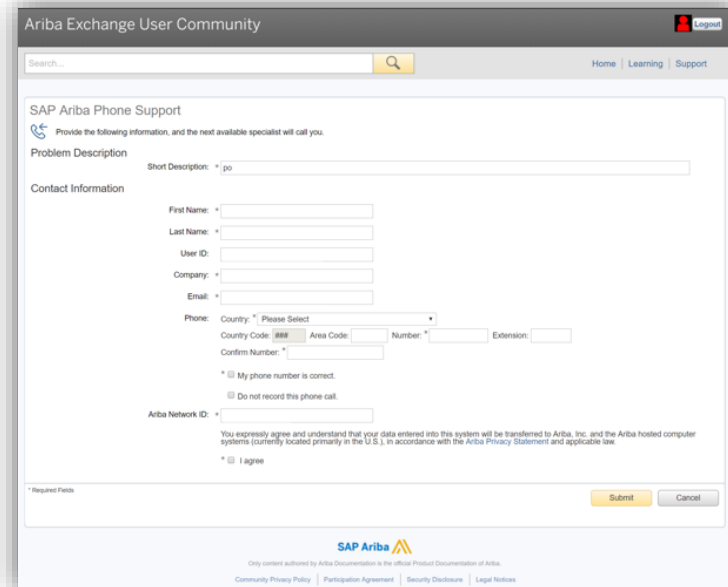
This screenshot shows the 'Support Center' questionnaire. At the top, the 'I need help with' field contains 'cant open account' with an 'Update' button. Below this is a list of links: 'Can't log in? Let us help you!', 'How do I contact SAP Ariba Customer Support as a supplier?', 'How to access the help center in a new window', 'Browsing content in the help center', and 'Overview of the help center'. A 'Service Alert' section follows, stating that some SAP Ariba suppliers are experiencing an error. The bottom section, 'Contact SAP Ariba Customer Support', contains two questions with 'Yes' and 'No' buttons. The first question is 'Does the message "User already exists. Please enter a different username" appear?' and the second is 'Does the message "DUNS number already exists" appear?'. In both cases, the 'No' button is highlighted with a red rectangle.



This screenshot shows the communication preference selection screen. It features two sets of 'Yes' and 'No' buttons. The first set is for the question 'Does the message "You must enter the username and password associated with your account" appear?', with the 'No' button highlighted by a red rectangle. The second set is for the question 'Does the message "User already exists. Please enter a different username" appear?', with the 'No' button also highlighted by a red rectangle. Below these questions, a section titled 'Can't find what you are looking for? Let us help you.' offers two options: 'Get help by phone' (with a phone icon) and 'Attend a live webinar' (with a laptop icon). The 'Get help by phone' option is highlighted with a red rectangle and includes the text 'Estimated wait in minutes: 3'.

How to Create Global Support Ticket

6. fill in all mandatory fields marked as “*” in below form then press submit.



The screenshot shows the 'SAP Ariba Phone Support' form within the 'Ariba Exchange User Community' interface. The form is titled 'SAP Ariba Phone Support' and includes a sub-header 'Provide the following information, and the next available specialist will call you.' The form is divided into two main sections: 'Problem Description' and 'Contact Information'. The 'Problem Description' section has a 'Short Description' field with a placeholder 'po'. The 'Contact Information' section includes fields for 'First Name', 'Last Name', 'User ID', 'Company', 'Email', and 'Phone'. The 'Phone' field is further broken down into 'Country' (with a dropdown menu), 'Country Code' (with a dropdown menu), 'Area Code', 'Number', and 'Extension'. There is also a 'Confirm Number' field. Below the phone fields, there are two radio buttons: 'My phone number is correct.' and 'Do not record this phone call.' At the bottom of the form, there is an 'Ariba Network ID' field and a checkbox for 'I agree'. A disclaimer states: 'You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the Ariba Privacy Statement and applicable law.' The form has a 'Submit' button and a 'Cancel' button. The footer of the page includes the SAP Ariba logo and links to 'Community Privacy Policy', 'Participation Agreement', 'Security Disclosure', and 'Legal Notices'.

7. You will receive a call after few minutes from ARIBA Support

8. Advise them that you need the access to the account on urgent basis

Support Options

Supplier Support During Deployment



Ariba Network Registration or Configuration Support

- Registration, Supplier Fees, Account configuration
- [Ariba Support](#)



Enablement Business Process Support

- Business-Related Questions
- **Email:** Ariba.Onboarding@expo2020.ae



Supplier Information Portal

- [How to Find the Supplier Information Portal](#)

Supplier Support Post Go-Live



Global Customer Support

Use the Help Center directly from your Ariba Network Account.

Training & Resources

Expo 2020 Supplier Information Portal

1. **Select** the Company Settings Menu in the top right corner and then click the Customer Relationships link.
2. **Select** the buyer's name to view transactional rules: The Customer Invoice Rules determine what you can enter when you create invoices.
3. **Select** Supplier Information Portal to view documents provided by your buyer.

Account Settings

Customer Relationships Users Notifications Account Hierarchy

Current Relationships Potential Relationships

I prefer to receive relationship requests as follows:

☒ Automatically accept all relationship requests ☐ Manually review all relationship requests

Update

Pending

Customer
<input type="checkbox"/> Aniba Inc. 2 3 Supplier Information Portal
<input type="checkbox"/> Pouliot Industries

Reject

Useful Links

Useful Links

- **Ariba Supplier Pricing page** - <http://www.ariba.com/suppliers/ariba-network-fulfillment/pricing>
- **Ariba Network Hot Issues and FAQs** - <https://connect.ariba.com/anfaq.htm>
- **Ariba Cloud Statistics** – <http://trust.ariba.com>
 - Detailed information and latest notifications about product issues and planned downtime
- if any - during a given day
- **Ariba Discovery** - <http://www.ariba.com/solutions/discovery-for-suppliers.cfm>
- **Ariba Network Cloud Status** - <https://www.sap.com/about/trust-center/cloud-service-status.html#sap-ariba> (Information about downtime)

**Thank you for joining the
Ariba Network!**

