
Terms and Conditions – AHI Carrier NZ “Carrier Blue Heat Pump Giveaway” Promotion

1. Promoter

This promotion is conducted by **AHI Carrier (New Zealand) Limited**, 207–211 Station Road, Penrose, Auckland (“the Promoter”), in partnership with **The Breeze Radio Network**, operated by **MediaWorks NZ**.

2. Promotion Period

The promotion will run on **The Breeze Breakfast Show** from **Monday 20 October 2025 to Friday 31 October 2025**, on weekdays only.

One heat pump giveaway per region will be conducted as part of a live on-air promotion.

3. Regional Competitions

This promotion consists of **four separate regional competitions**, one for each of the following metropolitan areas:

- **Auckland Region** – Partner installer: *Oxygen Air*
- **Tauranga & Greater Bay of Plenty** – Partner installer: *Clean Climate*
- **Wellington Region (including Hutt Valley & Wairarapa)** – Partner installer: *A2W*
- **Christchurch Region** – Partner installer: *ERS*

Each region will have its own separate draw and winner.

4. Prize Details

Each regional winner will receive **one (1) Carrier Blue Hot Water Heat Pump** (model DHW-190N7 or DHW-300N7 depending on suitability).

The prize includes:

- **Installation by the designated authorised installer** in the winner's region.
- Installation to be completed **within 6 months of winner notification**.
- Installation includes:
 - Up to **5 metres of plumbing pipework**, valve pack, and insulation.
 - Up to **15 metres of electrical cabling** and connection to the switchboard.

Exclusions / Chargeable Extras (if required and agreed upon by the homeowner):

- Concrete pad
- Upgrade to shower mixer (if required)
- Upgrade of existing plumbing pipework or fittings
- Upgrade to electrical switchboard or any additional electrical work

Installation is subject to site suitability and an on-site inspection. If a site is deemed unsuitable, AHI Carrier NZ reserves the right to offer an alternative eligible property or transfer the prize under Clause 7 below.

5. Eligibility

- Open to **New Zealand residents aged 18 or over**.
 - Entrants must be **homeowners** within one of the designated competition regions.
 - Employees and immediate families of AHI Carrier NZ, MediaWorks NZ, authorised installation partners, and related agencies are **not eligible** to enter.
 - Proof of home ownership and residence within the regional coverage area may be required.
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6. Entry and Winner Selection

- Entry details will be promoted on **The Breeze Radio Breakfast Show** and associated MediaWorks digital platforms.
 - Entries will be registered on the promo webpage xxxxxxxx
 - Entrants must follow the entry instructions as broadcast or published by The Breeze.
 - Winners will be selected by The Breeze in accordance with their standard competition procedures and notified via on-air announcement and/or direct contact.
 - The Promoter's and MediaWorks' decisions are final, and no correspondence will be entered into.
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7. Prize Transferability

- The prize **cannot be exchanged for cash**.
 - The prize **may be transferred** to a friend or family member **only with written consent** from the landowner or landlord of the premises where installation will occur.
 - Transfer requests must be approved by **AHI Carrier NZ** prior to installation.
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8. Publicity and Promotion

By entering, winners agree to:

- Participate in reasonable **promotional activities**, including photography and social media content featuring the installed product.
 - Grant **AHI Carrier NZ** and **MediaWorks NZ** the right to use their name, image, and likeness in promotional materials related to this giveaway, without further compensation.
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9. Product and Warranty Information

The **Carrier Blue Hot Water Heat Pump** is an energy-efficient, air-source heat pump system designed to use up to **77% less energy** than a standard electric water heater

Carrier Blue R290 concise NEW

- Each system includes a **10-year residential warranty** on the tank (subject to installation and use in accordance with manufacturer guidelines).
 - The product is supplied and warranted by **AHI Carrier NZ Ltd.**
 - Any warranty claims or service issues post-installation will be handled by AHI Carrier NZ or the authorised installation partner.
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10. Installation and Site Conditions

- The installation will only proceed upon successful completion of a **site suitability assessment**.
 - If the installation cannot be completed due to site limitations, the winner may nominate an alternate eligible site (with homeowner consent).
 - Winners must ensure **clear access** to the installation area and compliance with all relevant building codes and regulations.
 - Any additional work required beyond standard installation will be quoted separately and is the responsibility of the homeowner.
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11. Liability and Indemnity

- AHI Carrier NZ, MediaWorks NZ, and installation partners accept **no responsibility for damage, loss, or injury** incurred as a result of participation in the promotion or installation of the product.
 - To the maximum extent permitted by law, the Promoter and its partners disclaim any liability for indirect or consequential loss.
 - Nothing in these terms excludes liability for negligence or statutory consumer rights.
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12. Privacy

- Entry details and personal information collected during the promotion will be used solely for administering this competition and associated publicity.
 - Personal information will be handled in accordance with the **Privacy Act 2020** and AHI Carrier NZ's privacy policy.
 - Entrants may request access to, or correction of, their personal information at any time by contacting AHI Carrier NZ.
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13. General Conditions

- The Promoter reserves the right to verify eligibility, cancel or amend the competition, or substitute a prize of equivalent value if circumstances beyond its control arise.
 - Participation implies acceptance of these Terms and Conditions.
 - All decisions made by the Promoter and MediaWorks NZ are final and binding.
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14. Contact Information

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 www.carrier.co.nz