More FM - “Relax, Reset, Raro”

By entering into this *More FM Relax, Reset, Raro* Promotion (the **Promotion**), you agree to all of these terms and conditions.

Promotion Details

Promoter

- MediaWorks Radio Limited (company number 4586999). In association with Cook Island Tourism.

Promotion Period

- Entry opens on Tuesday 27 October 2026 at 6:00am and closes on or before Monday 16 November 2026 at 10:00 am (**Promotion Period**).
- The winner will be announced during the Promotion Period.

How to Enter

Phone Call

- Entry is via phone call only.
- To be eligible for a prize, entrants must call through on 0800 MORE FM when they hear the “cue-to-call” playing between 6:00 am and 10:00 pm every day during the Promotion Period.
- All entrants brought to air during the ‘Promotion Period’ will automatically receive an entry to go into the random prize draw to win the major prize.
- During the Promotion Period, there may be multiple chances to enter each day. The number of chances to enter each day will be at the Promoter’s absolute discretion and may vary across the Promotion Period.
- Entrants may enter as many times as they like via the phone call entry method.
- Entrants acknowledge that their call may be played live on air, or recorded and played on air at a later time.

Promotion Mechanics & Winner Selection

- All eligible entries will go into a prize draw that will be drawn by the Promoter on or before Monday 16 November 2026.
- The major prize draw winner will be phoned live on air before 7:00 pm.

- If the winner does not pick up the first time that the promoter calls, the promoter will select a new winner and the process will repeat until a winner is found.
- The Promoter may, at its sole discretion, select an alternative winner if:
    - the original entrant has a bad phone line;
    - the call disconnects; or
    - The original entrant does not meet all the Prize Conditions.

Major Prize Details

As part of this Promotion the winner will receive 1 (one) major prize consisting of:

1. Flight prize

- Return flights for 2 passengers from Auckland International Airport, New Zealand to Rarotonga, Cook Islands.
- The Prize Provider is Cook Islands Tourism. The Promoter will share the winners details including name, contact telephone number and email address for the purpose of organising the Flight Prize.
- The Promoter bears no responsibility for the Flights prize. The winner's details will be passed onto the Cook Islands Tourism and the winner will need to liaise with them in order to receive this prize.
- Travel dates will be five consecutive days between Tuesday 1 December 2026 and Monday 31 May 2027, and will be at the sole discretion of the Promoter.[1]
- Departure and arrival dates to be within the 'Travel Period' dates, as outlined above.
- If the prize winner is unable to redeem the prize before 31 May 2027 the prize will be forfeited.
- Included as part of the flight prize is checked-in luggage for each passenger up to 23kg.
- Flight prize conditions include but are not limited to:
    - All unstated costs are specifically excluded from the flight prize.
    - Entrants must hold, or be able to obtain before booking flights, a passport valid for at least 6 months beyond the intended date of departure from the Cook Islands, and any required visas.
    - Entrants must adhere to the Cook Islands entry requirements.
    - Entrants must not be subject to any conviction or court order which would prevent them from legally entering the overseas destination.
    - The Entrant's nominated travelling partner (where there is more than one flight ticket included in the prize) must be 21 years and older.
    - The Travel period is subject to black out dates and booking availability. Travel dates exclude New Zealand School Holiday and Public Holiday periods between the outlined travel dates.
    - Once booking is confirmed no changes are permitted.
    - Airfares are non-transferable, and cannot be exchanged for cash.
    - All prize travel is subject to the Airlines Conditions of Carriage.
    - Prize travel is not eligible to accrue Airpoints Dollars™, Status Points or frequent flyer points under any other carrier's loyalty program.
    - Neither the Promoter, nor any other person or party associated with this competition shall be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or personal injury suffered or sustained in connection with either participation in this Promotion or with any prizes offered.

[1] These dates are subject to change and will depend on flight availability at the time of booking. The Promoter reserves the right to change these dates at its sole discretion. .

- The Promoter accepts no responsibility if the flights are cancelled or delayed. The flight tickets are not refundable or replaceable.

2. Cash prize

- $1,000.00 (NZD) cash deposited into the winner bank account within 14 working days from the date the Promoter receives the winner's bank account.

3. Accommodation prize

- Five (5) nights' accommodation for two people at Manuia Beach Resort, Rarotonga as outlined below:

    - The Prize Provider is Cook Islands Tourism. The Promoter will share the winners details including name, contact telephone number and email address for the purpose of organising the Accommodation Prize.
    - Accommodation is subject to availability at time of prize redemption.
    - Check in and check out dates will align with the prize travel dates.
    - Any fees and/or charges incurred in connection with accommodation above, including hotel fees, deposits, tax, late fees, parking and any other associated fees and charges will be the sole responsibility of the winner.
    - Accommodation is non-transferable.
    - Manuia Beach Resort cancellation policy applies to all bookings.
    - The accommodation prize details will be at the sole discretion of the Promoter
    - The Promoter bears no responsibility for the Accommodation prize. The winner's details will be passed onto the Cook Islands Tourism and the winner will need to liaise with them in order to receive this prize.

4. Cruise prize

- Captain Tama's Lagoon Cruise for two (2)
    - The Prize Provider is Cook Islands Tourism. The Promoter will share the winners details including name, contact telephone number and email address for the purpose of organising the Cruise Prize.
    - The Cruise prize is subject to availability at the time of booking.
    - Cancellation fees may apply for changes or cancellations made within this period.
    - The Cruise prize details will be at the sole discretion of the Prize Provider.
    - The Promoter bears no responsibility for the Cruise prize. The winner's details will be passed onto the Cook Islands Tourism and the winner will need to liaise with them in order to receive this prize.

Conditions

- Promotion conditions include:
    - All entrants must be aged 21 or older to enter this Promotion
    - If the winning entrant nominates someone, they must have that nominee's express consent to do so. The nominee must agree to and be bound by the terms of this Promotion.
    - The winning entrant must nominate a travelling partner over the age of 21.
    - The entrant and the nominated travelling partner must be residents of New Zealand.

- Content: the winning entrant and the nominee agrees that:
    - the Promoter may record them and disseminate and share such recordings in connection with this Promotion;
    - any phone calls or any recordings or other assets they provide as part of the Promotion may be played on air or put on the Promoter's online platforms; and
    - their photo may be taken and they consent to the Promoter sharing such photos on its online platforms.
- The Promoter may pass on a winning entrant's details to the Promotion partner(s) for the purpose of providing the prize(s).
- Travel insurance is not included in this Promotion and will be the sole responsibility of the winning entrant and the nominated travelling partner.
- The winning entrant and the nominated travelling partner agrees to comply with and be bound by the terms of this Promotion.

Rules

- The Rules that apply to this Promotion are the Specific Rules (being the rules set out above), together with the General Rules.
- By entering into this Promotion, the entrant agrees to the Rules and confirms that they have the necessary authority (for example from the bill payer or owner of a telephone) to enter into the Promotion.

GENERAL RULES

1. The Specific Rules for a Promotion, along with these General Rules, form the terms and conditions for the Promotion (the **Rules**).
2. The Promotion is open to New Zealand residents only. In addition to any restrictions noted in the Specific Rules, the following individuals may not enter this Promotion:
    a. employees of MediaWorks, participating sponsors, promoters and/or associated advertising agencies (and their family members);
    b. anyone who has won a prize from the channel/station running this Promotion either:
        i. within the 14 days prior to the Promotion start date; or
        ii. if the prize was valued at over $50, during the period 6 months prior to the Promotion start date;
    c. anyone who has been made aware of non-public details of the Promotion by employees of MediaWorks, participating sponsors, promoters and/or associated advertising agencies (and their family members); and
    d. anyone under 21 years old, unless otherwise stated in the Specific Rules.
3. Unless otherwise specified in the specific rules, entrants must complete all stages of entry themselves. Entries cannot be sent in through agents or third parties on another person's behalf, and websites or multiple accounts will be disqualified.
4. MediaWorks' decision is final in relation to the selection of prize winner(s), any dispute regarding the Rules, and/or the conduct or the results of a Promotion.
5. MediaWorks reserves the right to cancel, terminate, modify or suspend the Promotion or Prize and/or vary the Rules at any time without prior notice.
6. MediaWorks may refuse or disqualify any entry (including winning entries) if MediaWorks decides in its sole discretion that the entrant has not complied with these Rules, or if he or she has acted in a way which MediaWorks reasonably considers to be inappropriate, unlawful, offensive or otherwise not in the spirit of the Promotion. If the winning entry is disqualified, MediaWorks reserves the right to award the prize to another entrant without notice to the disqualified entrant(s).
7. Where a winner is selected by a voting mechanism: MediaWorks' decision on voting arrangements and validity of votes will be final. MediaWorks reserves the right to discount votes if MediaWorks suspects bulk voting is taking, or has taken place, to inappropriately influence or manipulate the voting procedures. MediaWorks reserves the right to disqualify anyone who is suspected of engaging in, or benefitting from, irregular or fraudulent voting.
8. If you are entering a Promotion via text, your service provider may charge you for that text.
9. The Promotion is governed by New Zealand law.

PRIZES

10. MediaWorks reserves the right to substitute the prize(s) for a prize of equivalent or greater monetary value.
11. If the winner(s) can't be contacted within a reasonable time period or are not able or available to accept the prize for any reason which is beyond MediaWorks' reasonable control, then MediaWorks reserves the right to award the prize to another entrant.
12. Prizes are personal to the winners and can't be transferred to someone else. If the winner can't accept the prize for any reason (e.g. the winner can't travel on the required dates), MediaWorks can award the prize to another winner. Prizes are not exchangeable for cash or another item.
13. Where the prize includes air travel and/or accommodation, either international or domestic, the winner (and any travel companion) are responsible for paying all additional costs associated with the prize that are not specifically included, including (where applicable) transport to and from the respective airports, and any other transport (other than the flights awarded as part of the prize),

accommodation, meal costs, spending money, insurance, travel documentation and all other incidentals. Winners must be responsible for having a valid passport and organising and meeting any visa requirements.

14. MediaWorks will not be liable for any prize(s) that do not reach the winners for reasons beyond MediaWorks' reasonable control. Where a prize is being supplied by a third party, MediaWorks accept no responsibility in connection with the provision of the prize, including without limitation, the failure of the winner to receive ownership of, or use of, the prize or any performance issues associated with the prize.
15. MediaWorks will not be liable for failure to provide (or delay in providing) the Prize resulting from any events, circumstances or causes beyond its reasonable control, including but not limited to acts of god (natural disasters), acts of war or terrorism, national emergencies, issues of public health and safety, mechanical breakdown, industry disputes, riots or failure of communication or power supply or voluntary or involuntary compliance with any regulation, law or order of any government.
16. COVID-19 - While it is currently possible to travel internationally without quarantining, this could change at any time. This could mean your return is delayed and/or in exceptional circumstances you may be required to enter quarantine or isolation. By undertaking travel at this time, you accept that it will be your responsibility to manage any COVID-19 related travel disruption and associated costs (including but not limited to the cost of entering quarantine or the cost of sourcing your own accommodation if your return flight is delayed).
17. Prizes may be subject to additional terms and conditions imposed by a third party (for example, vouchers may have additional terms and conditions and/or an expiry date or in the case of travel, additional terms and conditions may be imposed by airlines, service providers and venues).
18. MediaWorks will not be responsible for any loss or damage suffered by entrants or anyone else as a result of, arising out of, or in any way connected with the Promotion or its prizes.
19. Where the Promotion is conducted across social media:
    a. Entrants' conduct must comply with the rules of that social media platform.
    b. The Promotion is in no way sponsored, endorsed or administered by, or associated with Facebook, Twitter, Tiktok, Instagram or Snapchat. These social media platforms are in no way responsible for any aspect of the Promotion.

PERSONAL INFORMATION

20. By entering this Promotion, entrants agree to the use of their names, photographs and likeness for promotional/advertising purposes, and agree to make themselves reasonably available for this purpose. Any copyright associated with an entry will be owned by MediaWorks.
21. MediaWorks collects and holds personal information provided by entrants for the purposes of administering this Promotion and for future MediaWorks promotional purposes. All personal information provided by entrants will be held by MediaWorks and will not be provided to third parties unless otherwise specifically set out. Under the Privacy Act 2020, entrants have the right to access and correct their personal information. Please refer to MediaWorks' Privacy Policy at https://images.mediaworks.nz/aem/corporate/Privacy_Notice.pdf for more information about how MediaWorks uses personal information.